

2500 (10/03)

ASS. REC. BY

REP

CS3/MSG19006624/RICd302

Special Instruction

Surveyed

Rasu

Meimien

ASSIGNMENT (Office)

From (Person)

Jowyn Tay

of

MSG

Date/Time

15/4/19 @ 12:15pm

Estimated Cost

Bill to:

OD / TD / WS / TP RES / OD RES / EVA / INV / MYTCS

To Inspect Vehicle No

SJG 93B

Insured

XE 9412

at Workshop m/s

Tan Eng Huat Motor

Tel

62808927

of

Blk 6 Defu Lane 10 # 01-556

Policy No

28993504

Claim No

590492

Sum Insured

Excess

Make of Veh

D.O.A

11/4/2019

(Client's Record)

16/4/19 @ after 2pm

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time

12:30pm @ 15/4/19

Person Contacted

Katherine

Vehicle IN/OUT

(IN/OUT)

Date/Time

Action/Instruction ( x ) Estimate

SJG 93B - x

XE 9412 - x

08/11/19  
Surveyor: *P. Tan*

REF: MS1G

8741L

COS XPIRY: 2029/Jan

ASSIGNMENT

From: \_\_\_\_\_ Date: 16/4/19

Estimated Cost: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: SJG 93B

at Workshop m/s Ten Eng Huat  
of BLK 6 Defn Lane 10 # 01-556

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

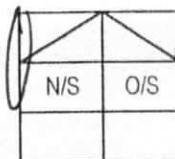
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: After 2pm

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS (up)

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SJG 93B Yr Regn: 2009 / Jan

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MERCEDES BENZ S300L c.c. 2997

Colour: GRAY A/C: Insured / Std / NI / NA

Sp. Reading: 137404 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WED 221154 2A246343

Gen. Cond: Good (Fair) / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/55R17

R: 7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or CONTINENTAL

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 11/04/19 D.O.I. 16/04/19

Survey held at TAN ENG HUAT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Range (6k-8k)

18/4/2019

RECEIVED 26 APR 2019

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format: PRE

Lump Sum / I.B.I. (\$) )

120

10

130

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Apr 2019		15 Apr 2019 12:15 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

### CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	<b>POH MENG TRADING &amp; CLEANING SERVICES PTE LTD</b> , Co. Reg. No.: 199002912C		
Main Claimant:	<b>KANG HIAN SOON</b> , ID: S06987411		
Vehicle Reg. No.:	<b>SJG93B</b>	Date of Loss:	11/04/2019 11:00 - :59 [122 Months and 26 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / 590492</b>	Policy/Cover Note No.:	28993504 (Comprehensive) Coverage: 25/08/2018 - 24/08/2019
Vehicle Reg. No. (Insured):	<b>XE941Z</b>	Policy No. (Claimant):	
		Excess:	
Repairer:	<b>Tan Eng Huat Motor (HQ)</b> Blk 6 Defu Lane 10, #01-556, 539187 Defu Lane - Tel:		
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Jowyn Tay Mei Ling</b> - 6643 1307]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... <b>[Imm.Advice due 16/04/2019]</b>		
Driver/Custodian (Insured):	LIM CHON HOCK (), NRIC: S1217565E, Tel: +6591560184 Email:		
Adj Asg. Remarks:	on WP. MANUALLY ASSIGNED. LIAB: 100%. TP DISAGREE ON SJE- ASSIGN LKK, CONTACT KATHERINE @ 6280 8927.		

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Sent:** Monday, 15 April 2019 10:32 AM  
**To:** assignments@lkkauto.com; admin-d@lkkauto.com  
**Cc:** Crystal Lee  
**Subject:** Survey Request - Manual Assigned

**PRI FOR SJG93B OUR REF: XE941Z ACC DATE : 11/04/2019**

### **Manual Assigned**

Dear LKK

Please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you.

Ong Zi Hui  
Admin Officer, Claims Services  
D: +65 6643 1320 | F: +65 6225 7402 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Venessa Chan  
**Sent:** Friday, 12 April, 2019 4:30 PM  
**To:** Tan Eng Huat <[tanenghuatmtr@yahoo.com](mailto:tanenghuatmtr@yahoo.com)>  
**Cc:** Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>  
**Subject:** PRI FOR SJG93B OUR REF: XE941Z ACC DATE : 11/04/2019

Dear Katherine,

We refer to the email dated on 12.04.19.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts( SJE).

We will proceed to appoint the following surveyor, M/s **LKK Auto Consultants Pte Ltd** for your claim.

Please be informed that our surveyor will also be conducting the post repair inspection within the timeline stipulated under the protocol.

Thank you.

Have A Great Week Ahead!

*Venessa Chan*

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | [venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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**From:** Tan Eng Huat [<mailto:tanenghuatmtr@yahoo.com>]  
**Sent:** Friday, 12 April, 2019 4:23 PM  
**To:** Venessa Chan <[venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)>  
**Subject:** Re: PRI FOR SJG93B OUR REF: XE941Z ACC DATE : 11/04/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Ms Chan,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Joshua Ong	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Regards

Katherine Hu  
Tan Eng Huat Motor

On Friday, 12 April 2019, 4:17:28 pm GMT+8, Venessa Chan <[venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)> wrote:

Dear Sir/Madam,

We refer to your fax on 12.04.19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors**

**\*This Fast-Lane Settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house survey\***

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1 Calvin Ang
- 2 Kenneth Kong
- 3 Marcus Chua
- 4 Henry Ng
- 5 Lau Kwok Kwong
- 6 Frankie Pang
- 7 Ng You Han
- 8 Gary Soon
- 9 Chow Bo Xiong
- 10 Axel Lee

NB:

- (a) \*Fast-Lane Settlement is not applicable for cases that liability is in dispute\*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Thank you.

Have A Great Week Ahead!

**Venessa Chan**

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | [venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016

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[> Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	8741I
<b>Vehicle Details</b>	
Vehicle No.:	SJG93B
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Apr 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	S300L
Primary Colour:	Silver
Manufacturing Year:	2008
Engine No.:	27294631014011
Chassis No.:	WDD2211542A246343
Maximum Power Output:	170.0 kW (227 bhp)
Open Market Value:	\$82,955.00
Original Registration Date:	16 Jan 2009
First Registration Date:	16 Jan 2009
Transfer Count:	0
Actual ARF Paid:	\$82,955.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	15 Jan 2029
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$31,335.00
COE Rebate Amount:	\$30,484.00
<b>Total Rebate Amount:</b>	<b>\$30,484.00</b>

The information contained herein is correct as at 23 Apr 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	11/04/2019 15:12
Date Of Accident	11/04/2019 11:15
Exact Location Of Accident	GEYLANG BAHRU & KALLANG BAHRU
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJG93B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	KANG HIAN SOON
NRIC No	S0698741I
Email Address	HUPKWAY@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96307018
Alternative Phone No	OFFICE-96307018

### Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	S300L

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100115157-10
Cover Note Number	

### Driver

Name of Driver	KANG HIAN SOON
NRIC No	S0698741I
Date Of Birth	04/09/1942
Occupation	INDOOR
Date Of Driving Pass	30/09/1964
Driving Experience	54 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96307018
Fax Number	
Contact Number	OFFICE-96307018
EMail Address	HUPKWAY@GMAIL.COM



Address	93 LENGKANG DUA SINGAPORE 417739
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO THE ATTACHED.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE941Z
Vehicle Make/Model/Colour	LORRY
Details Of Properties	NIL
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	NIL
NRIC/Passport Number	
Contact Number	NIL
Address	NIL
	NIL
Postcode	NIL
Insurance Company Name	
Nature Of Damage	NIL
No. Of Passenger (Including Driver)	1

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

GIA RECORDS MANAGEMENT CENTRE

11.4.2019 @ 1515hr

# Accident Sketch Plan Pg. 1

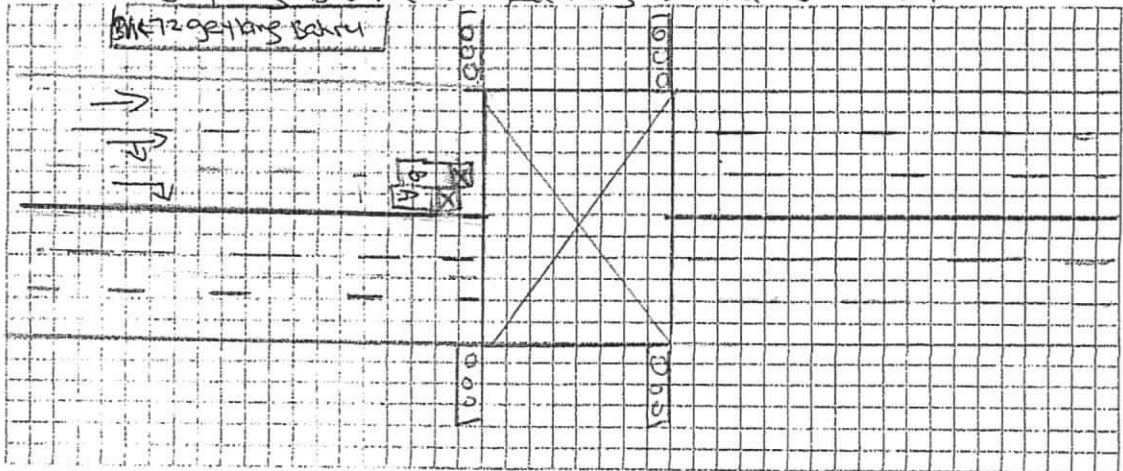
A - SIG 93B

Date - 11/4/19

B - XE 941Z

Time: 11:15 am

SKETCH PLAN Geylang Bahru & Kallang Bahru Junction.



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was stationary stop along Geylang Bahru and Kallang Bahru Junction, as at the time traffic was red. I am going to turn right.

when traffic was green in my favour, I started to move on, suddenly vehicle B filter to my lane and collided on my left side, side mirror damaged to.

email to: hupkway@gmail.com

Insurance Co	ALG INS.
Vehicle No.	SIG 93B
Date of Accident	11.4.2019
<input type="checkbox"/> Reporting Only	
<input type="checkbox"/> Own Damage Claim	
<input checked="" type="checkbox"/> Third Party Claim	
<input checked="" type="checkbox"/> Other Workshop	TBA

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

GIARMA SketchPlanForm V2

11.4.2019 @ 1515hr

2



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 30 Sep 1964

NP 428A

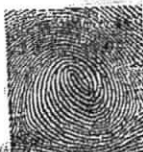


Licence No: S06987411

0327900



NRIC No. S06987411



Blood Group Date of issue  
AB+ 28-04-1992

88 LENCUNG DUA  
SINGAPORE 417789  
NRIC No. S06987411

28-12-2006 (R) No: 6046823



# CERTIFICATE OF INSURANCE

## AUTOPLUS PRIVATE VEHICLE

Name of Policyholder : Kang Hian Soon  
 Period of Insurance : 18 Jan 2019 To 15 Jan 2020  
 Engine No. : 27294631014011  
 Chassis No. : WDB2211542A246343

Vehicle No. : SJG93B  
 Policy No. : 2100115157-10  
 Endorsement No. :  
 Issued Date : 18 Dec 2018

### ABOUT THE COVER

Make/Model : MERCEDES S300L

Engine Capacity/Tonnage : 2,997.00 CC

Sum Insured : Market Value

First Year of Registration : 2009

Driver Restriction : NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 30 years old and above

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$2000 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Kang Hian Soon - \$2000 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)

Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, You may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189) Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia)

0502714000

KAN YING LING PATRICIA

506B SERANGOON NORTH AVENUE 4 #11-430

SINGAPORE 552508

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. J. Lim*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

SSPWTC

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 Apr 2019		15 Apr 2019 12:15 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	<b>POH MENG TRADING &amp; CLEANING SERVICES PTE LTD</b> , Co. Reg. No.: 199002912C								
Main Claimant:	<b>KANG HIAN SOON</b> , ID: S06987411								
Vehicle Reg. No.:	<b>SJG93B</b>	Date of Loss:	11/04/2019 11:00 - :59 [122 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 590492</b>	Policy/Cover Note No.:	28993504 (Comprehensive) Coverage: 25/08/2018 - 24/08/2019						
Vehicle Reg. No. (Insured):	<b>XE941Z</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Tan Eng Huat Motor (HQ)</b> Blk 6 Defu Lane 10, #01-556, 539187 Defu Lane - Tel:								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Jowyn Tay Mei Ling</b> - 6643 1307]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... <b>[Imm.Advice due 16/04/2019]</b>								
Driver/Custodian (Insured):	LIM CHON HOCK (), NRIC: S1217565E, Tel: +6591560184 Email:								
Adj Asg. Remarks:	on WP. MANUALLY ASSIGNED. LIAB: 100%. TP DISAGREE ON SJE- ASSIGN LKK, CONTACT KATHERINE @ 6280 8927.								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a> <a href="#">Compose Case Mail</a>							
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SJG93B (590492)**  
**[XE941Z]**  
**TP**  
**KANG HIAN SOON**  
**Apr 11 2019 11:00AM**  
**[POH MENG TRADING & CLEANING SERVICES PTE LTD]**  
**Tan Eng Huat Motor**

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
















**View** [View in Browser](#)

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	15/04/19 11:20	<b>Accident Statement</b> <small>From: SC - Reg. No: XE941Z, Claimant: POH MENG TRADING &amp; CLEANING SERVICES PTE LTD</small>	Load HTM	<input type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
2	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
3	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
4	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
5	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
6	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
7	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
8	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
9	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
10	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
11	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
12	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
13	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
14	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
15	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
16	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
17	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
18	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
19	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
20	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
21	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
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28	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
29	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
30	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
31	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
32	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>
33	26/04/19 11:12	General View	Load JPG	<input checked="" type="checkbox"/>



Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
34	26/04/19 11:12	General View	 Load JPG	<input checked="" type="checkbox"/>
35	26/04/19 11:12	General View	 Load JPG	<input checked="" type="checkbox"/>
36	26/04/19 11:12	General View	 Load JPG	<input checked="" type="checkbox"/>
37	26/04/19 11:12	General View	 Load JPG	<input checked="" type="checkbox"/>
38	26/04/19 11:12	General View	 Load JPG	<input checked="" type="checkbox"/>
39	26/04/19 11:12	General View	 Load JPG	<input checked="" type="checkbox"/>
40	26/04/19 11:12	General View	 Load JPG	<input checked="" type="checkbox"/>
41	26/04/19 11:12	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
42	26/04/19 11:12	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
43	26/04/19 11:12	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
44	26/04/19 11:12	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	15/04/19 11:18	E-FILE REPORT (SJG93B)	 Load PDF	
2	15/04/19 11:43	TP PRI	 Load PDF	
3	15/04/19 11:55	Reply to TP on survey	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	15/04/19 12:10	email - manual assign	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19006624/R1CD3E2

Date: 07/05/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 28993504

Claimant Vehicle No : SJG93B

Insured Vehicle No : XE941Z

Date of Loss: 11/04/2019

Nature of Claim: TP Claim No: 590492

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJG93B

Make &amp; Model: MERCEDES-BENZ S300L, 3.0 (A)

Engine No: 27294631014011

Reg. Date: 16/01/2009 (Man. Year: 2008)

Chassis No: WDD2211542A246343

Colour: Grey

Odometer: 137404 km

Engine Capacity: 2997 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 235/55 R17

Rear Tyre Size: 235/55 R17

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 15/04/2019

Date Inspected: 16/04/2019 Inspected At:

Tan Eng Huat Motor (HQ)  
Blk 6 Defu Lane 10, #01-556  
Singapore 539187

Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$6,000.00 - \$8,000.00

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 07 May 2019)
<b>Parts:</b>	143	MERCEDES-BENZ S300L 3.0 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJG93B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >