

04/02/20

INS. CASE OWNER

CC 6/CTI1900 6615, Ag 6/9

LKK
IDAC

Surveyor:

Adrian

DOI:

ASSIGNMENT

17/4/19

Date / Time:

17/4/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFT 46145

Name of Insured:

Um noi Fama

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

4/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SWM140201919

Policy No.:

000PCSW304381807

Make / Model:

TOYOTA

Place of Accident:

UPP RUMANG K0

If NO Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SME 24840



INSRS:
WSP:
Tel:
Liability:
RMKS:

brminn



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SME 24840 - 0

SFT 46145 - 4

pls verify DUA

15/1/2020 - FILE PAS TO KML TO CLOS

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI: 14/6/19

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 19/12/19

Confirm with: Nadia

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28. Ass. Lia

Repair Cost:

(w/45)

SS 1874.64

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

240.00

(S 80 x 3 days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$400

Total:

SS

2116.64

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2116.64

Name 1:

Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
16/01/2020

ASS. REC. BY:

REF:

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

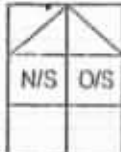
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? Yes or No

GIA / PR Seen: _____ Consistent? Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT

Person Contacted: _____

Veh No: SME2989D Yr Regn: 2018 / SeptType: M. Car M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 Sedan cc 1984Colour: Black A/C: Insured / Std / NI / NASp. Reading: 7716 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU2248JA 229658Gen. Cond: Good / Fair / Poor / BurntSteering: Insider / Jammed / Leaked / Burnt orBrake: Insider / Jammed / Leaked / Burnt orModi: Nil / S/Rip / STD A/Rim orTyre Size: F: 205/60 R/6R: 205/60 R/6

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 12/04/19Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP ChingP/P - \$1752 (Red \$4703 / 73%)MV:PV:Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, \$

Photos

Others

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

SUITE 1, #02-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 408931 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/CTI19006615/Afb3

Date: 15.04.2019

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SME2989D

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 12.04.2019 at the premises of M/s Premium Automobiles Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	6,455.00
Revised Estimate Amount	: S\$	1,752.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

ADRIAN LING
Licensed Appraiser

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0448/2019/DY/GW
Date	:	6-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle : **SKT 4614 S**

China Taiping Insurance (SG) Pte Ltd

105 Cecil Street

#19-00 The Octagon

Singapore 069534

Motor Claims Dept

Tel: 6389 6541 - Fax: 6224 7175

Owner's Name	:	Mr. Tan Siew Ming Jeffrey
Address	:	32 Mount Vernon Road #17-07 Singapore 368056
Telephone	:	97429517
Type of Claim	:	Third Party Claims
Policy No.	:	1800109467
Vehicle No	:	SME 2989 D
Model Code	:	Audi A4 Sedan 2.0 TFSI 8W
Model / Year	:	Sep-18
Engine No	:	CVK068515
Chassis No	:	WAUZZZ48JA229658
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Apr-19
Place of Accident	:	Along Upper Aljunied

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SME 2989 D

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function and renew according to damage.	s/n \$ 360.00	✓
2	To dismantle and renew rear bumper. Re-organize crash management components. Reinstall all parts removed.	\$ 900.00	600
3	To respray rear bumper.	\$ 800.00	600
4	To carry out diagnostic check.	s/n \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 2,252.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 2989 D

		<u>Damage Parts & Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/NETT</u>	<u>REMARKS</u>
1	REAR BUMPER <i>Repair</i>	\$	2,015.00 <i>X</i>
2	REAR BUMPER SECURING STRIP <i>not new</i>	\$	203.00 <i>+</i>
3	REAR BUMPER SPOILER <i>not new</i>	\$	227.00 <i>X</i>
4	REAR BUMPER REINFORCEMENT BEAM <i>not new</i>	\$	819.00 <i>+</i>
5	REAR BUMPER SEAL <i>2 not new</i>	2 \$	25.00 <i>+</i>
6	REAR BUMPER GUIDE SECTION-LH/RH	2 \$	40.00 <i>+</i>
7	REAR SENSOR <i>2 not new</i>	2 \$	462.00 <i>+</i>
8	REAR SENSOR SEAL RING	4 \$	12.00 <i>+</i>
9	SUNDRIES <i>not new</i>	\$	400.00 <i>+</i>
TOTAL SPARE PARTS		:	\$ 4,203.00
TOTAL LABOUR CHARGES		:	\$ 2,252.00
GRAND TOTAL		:	\$ 6,455.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Lim

Surveyed Date

:

12/04/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 03 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
- For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Shu Pei (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 9 May 2019 12:54 PM
To: Shu Pei (LKKAUTO)
Cc: Poh Kin (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving SKT4614S (OI : CTI - TBA) and SME2989D (TP : LKK REF - CC6/CTI19006615/Afb3) on 03.04.2019 / our ref: SNM19D201519
Attachments: insured report.PDF

Dear Shu Pei,

Pls find Insured report (the date of accident should be as per insured report).

Pls also find our claim reference.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平 新加坡 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, 9 May, 2019 12:05 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SKT4614S (OI : CTI - TBA) and SME2989D (TP : LKK REF - CC6/CTI19006615/Afb3) on 03.04.2019

WITHOUT PREJUDICE

Dear Boon Sen,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeir@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 15 April 2019 5:46 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKT46145 (OI : CTI - TBA) and SME2989D (TP : LKK REF - CC6/CTI19006615/Afb3) on 03.04.2019

WITHOUT PREJUDICE

Dear Boon Sen,

We refer to the above matter.

We have inspected TP vehicle SME 2989D at M/s Premium Automobiles Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeir@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Premium Automobiles

Telefax

to **China Taiping Insurance (Singapore) Pte Ltd**
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attn: Motor Claims Dept
Your Ref: SNM19D201519

Norah Khai
6768 9828
6841 1183

Body Repair

PA/TP/0448//2019/TG
19 June 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

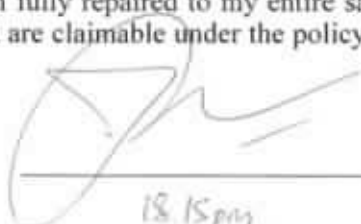
RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 2.0 TFSI 8W
Vehicle Chassis No. : WAUZZZF48JA229658
Vehicle Regn No. : SME 2989 D
Vehicle Mileage : 9821 KM
Vehicle Owner : Mr. Tan Siew Ming, Jeffery
Certificate No : 1800109467
Liability : **Direct Settlement by Chong Boon Sen of China Taiping dated 31 May 2019 with LOR / LOU.**
Accident Date : 4/4/2019
Place : Along Aljunied Road
Repair Cost : \$ 1,874.64
WIP No. : 48998
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 18:15pm
Date : 19/6/2019

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC6/CTI19006615/Ada3q2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 17-01-2020	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKT 4614S	Veh. Inspected	SME 2989D	
Policy No.	DMPCSN3047811802	Coverage (\$)	0.00	
Claim No.	SNM19D201519	Excess (\$)	0.00	
Assign From		Assign Date	12/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	AUDI A4	c.c	1984	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WAUZZZF48JA229658	Colour	BLACK	
Odometer	7716	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	CONTINENTAL	6 mm	
L/H Front Tyre	205/60 R16	CONTINENTAL	6 mm	
R/H Rear Tyre	205/60 R16	CONTINENTAL	6 mm	
L/H Rear Tyre	205/60 R16	CONTINENTAL	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	04/04/2019	Inspection Date	12/04/2019	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1, SINGAPORE 408699			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SME 2989D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	2,015.00	-
1	REAR BUMPER SECURING STRIP (SN) (CONSISTENT)	NOT NECESSARY	203.00	-
1	REAR BUMPER SPOILER (SN) (CONSISTENT)	NOT NECESSARY	227.00	-
1	REAR BUMPER REINFORCEMENT (SN) (CONSISTENT)	NOT NECESSARY	819.00	-
2	REAR BUMPER SEAL (SN) (CONSISTENT)	NOT NECESSARY	25.00	-
2	REAR BUMPER GUIDE SECTION -LH/RH (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
2	REAR SENSOR (SN) (CONSISTENT)	NOT NECESSARY	462.00	-
4	REAR SENSOR SEAL RING (SN) (CONSISTENT)	NOT NECESSARY	12.00	-
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	400.00	-
			4,203.00	-
	LABOUR			
	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR .CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.		360.00	360.00
	TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANIZE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED.		900.00	600.00
	TO RESPRAY REAR BUMPER .		800.00	600.00
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	192.00
			2,252.00	1,752.00
	GRAND TOTAL		6,455.00	1,752.00
RECOMMENDED COST OF REPAIRS				1,752.00

Report Ref No. CC6/CTI19006615/Ada3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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