

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 1 August, 2019 10:44 AM
To: Hock Wah Motor Pte Ltd
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: TP CLAIM SJU7372B AGAINST SKX1938G (AIG) // DOA : 19/02/2019 *** LKK REF: CC6/AIG19006593/Uha3
Attachments: POLICE_INVESTIGATION.PDF

Without Prejudice

Dear Anysia,

We refer further to our below email.

Please be informed that our Insured Driver is still in dispute of this claim even with the PIR.

As such, we would like to request for a copy of the video footage for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicapeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Joy Irene (LKKAUTO)
Sent: Friday, 19 July, 2019 2:10 PM
To: Hock Wah Motor Pte Ltd
Cc: Admin A; CS A Team; Vic (LKKAUTO)
Subject: RE: TP CLAIM SJU7372B AGAINST SKX1938G (AIG) // DOA : 19/02/2019 *** LKK REF: CC6/AIG19006593/ja3

WITHOUT PREJUDICE

Dear Anysia,

We refer to the subject.

Please be informed that solely basing on the accident statements submitted by parties involved, the liability is clear.

Kindly note on the following:

- 1) The final repair cost is subject to the consistency of the damages according to the nature of the accident and approval of our principal insurer;
- 2) The days for losses(use/income/rental) will be based on the number of days of repair recommended by our surveyor and our principal's approval;
- 3) Our insured reserved their rights to dispute on damage consistency and liability;
- 4) Contents herein should not be construed as an admission of any liability, confirmation of damages whatsoever to the insured/insurer's part;
- 5) This e-mail is on without prejudice basis and does not amount to an authorisation of repair to your client's vehicle; and
- 6) This e-mail should not be regarded as a waiver by AIG of their rights to repudiate the claim should there be future discovery of any breach of policy terms and conditions committed by their driver or insured.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Tuesday, 25 June 2019 2:24 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP CLAIM SJU7372B AGAINST SKX1938G (AIG) // DOA : 19/02/2019 *** LKK REF: CC6/AIG19006593/ja3

Hi joy,

Any updates ?

Thank You.

Best Regards
Dehan
Service Advisor
Hock Wah Motor Workshop Pte Ltd
BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840
Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Thursday, 2 May, 2019 11:24 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP CLAIM SJU7372B AGAINST SKX1938G (AIG) // DOA : 19/02/2019 *** LKK REF: CC6/AIG19006593/ja3

WITHOUT PREJUDICE

Dear Dehan,

Status is non-reporting.

We will follow-up for the GIA report.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Thursday, 2 May 2019 9:54 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP CLAIM SJU7372B AGAINST SKX1938G (AIG) // DOA : 19/02/2019 *** LKK REF: CC6/AIG19006593/ja3

Hi Joy,

Police investigate report already sent. Has your insured report the accident ? Please revert on liability asap.

Thank You.

Best Regards
Dehan
Service Advisor
Hock Wah Motor Workshop Pte Ltd
BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840
Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Monday, 15 April, 2019 1:37 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP CLAIM SJU7372B AGAINST SKX1938G (AIG) // DOA : 19/02/2019 *** LKK REF: CC6/AIG19006593/ja3

WITHOUT PREJUDICE

Hi Dehan,

We are pending for GIA report.

Kindly send us copy of your traffic police investigation result.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Monday, 15 April 2019 12:50 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP CLAIM SJU7372B AGAINST SKX1938G (AIG) // DOA : 19/02/2019 *** LKK REF: CC6/AIG19006593/ja3

Dear madam,

Marcus had already surveyed this vehicle this morning. Police have already stepped in to investigate the matter and conclude that its your insured fault. Check attachment.

Thank You.

Best Regards
Dehan
Service Advisor
Hock Wah Motor Workshop Pte Ltd
BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840
Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 15 April, 2019 11:39 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP CLAIM SJU7372B AGAINST SKX1938G (AIG) // DOA : 19/02/2019 *** LKK REF: CC6/AIG19006593/ja3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us evidence i.e. video/ scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Saturday, 13 April, 2019 10:30 AM

To: Admin A <admin-a@lkkauto.com>

Subject: TP CLAIM SJU7372B AGAINST SKX1938G (AIG) // DOA : 19/02/2019

Dear sir/madam

Attached here with our client's GIA report with police investigation results that that is filing a claim against AIG's insured SKX1938G.

Please revert on liability matter.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

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