

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Wednesday, 4 November 2020 10:44 AM  
**To:** 'Goh, Jeremy'  
**Cc:** Admin A  
**Subject:** RE: <file review> AIG Ref: #0286380953SG003#027# || Accident between SKX 1938 G and SJU 7372 B \*\*\* LKK REF: CC6/AIG19006593/Uba3

Dear Jeremy ,

Sorry for the late response.

We just checked with TP wkp, the vehicle was not repaired and they decided to withdraw the claim.

We will submit survey report and close the file from our end .

Thanks

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Sent:** Thursday, 29 October 2020 5:20 PM  
**To:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Subject:** RE: <file review> AIG Ref: #0286380953SG003#027# || Accident between SKX 1938 G and SJU 7372 B \*\*\*  
LKK REF: CC6/AIG19006593/Uba3

Dear Jasper,

Any updates to this case.

I have sent 3 reminders but still no updates. Can you let me know what is the claim status.

I need to know roughly how much to set the reserve as well.

Thanks and Regards

**Jeremy Goh**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

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**From:** Goh, Jeremy  
**Sent:** Wednesday, September 23, 2020 3:10 PM  
**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** RE: <file review> AIG Ref: #0286380953SG003#027# || Accident between SKX 1938 G and SJU 7372 B \*\*\*  
LKK REF: CC6/AIG19006593/Uba3

Dear Jasper,

Any updates on this case?

Hope to hear from you soon.

Thanks and Regards

**Jeremy Goh**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

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**From:** Goh, Jeremy  
**Sent:** Wednesday, August 26, 2020 4:13 PM  
**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** RE: <file review> AIG Ref: #0286380953SG003#027# || Accident between SKX 1938 G and SJU 7372 B \*\*\*  
LKK REF: CC6/AIG19006593/Uba3

Dear Jasper,

I make reference to the below email.

I have not gotten an update from your side on this matter.

Can I get a status update.

Hope to hear from you soon.

Thanks and Regards

**Jeremy Goh**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, July 28, 2020 12:03 PM  
**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: [EXTERNAL] RE: <file review> AIG Ref: #0286380953SG003#027# || Accident between SKX 1938 G and SJU 7372 B \*\*\* LKK REF: CC6/AIG19006593/Uba3

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Jasper,**

**Please seek mandate.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Tuesday, 28 July, 2020 11:59 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** <file review> AIG Ref: #0286380953SG003#027# || Accident between SKX 1938 G and SJU 7372 B

Dear LKK team,

I make reference to the case above.

May I get a status update on the case.

Hope to hear from you soon.

Thanks and Regards

**Jeremy Goh**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

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