

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 3 May, 2019 2:09 PM
To: 'Jeannie Cheng'
Cc: Admin A; 'ERGO Insurance Pte. Ltd. (Claims Department)'; Poh Kin (LKKAUTO); CS A Team
Subject: RE: PRS IRO SMA9010C | OI : GBB4245A | DOA: 10/04/2019| ERGO REF: GBB4245A/SL/jc
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EGI ref: GBB4245A/SL/jc
LKK REF: CC4/EGI19006575/Kfa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMA 9010C

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 12 April, 2019 12:22 PM
To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PRS IRO SMA9010C | OI : GBB4245A | DOA: 10/04/2019| ERGO REF: GBB4245A/SL/jc

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 15/04/2019.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]

Sent: Friday, 12 April 2019 11:33 AM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com

Subject: FW: PRS IRO SMA9010C | OI : GBB4245A | DOA: 10/04/2019 | ERGO REF: GBB4245A/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: Reports not to be released to any Third Party)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



www.ergo.com.sg

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From: wega claim [<mailto:wegaclaim@gmail.com>]
Sent: Friday, April 12, 2019 10:52 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Leong Chee kwong; Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: Re: PRS IRO SMA9010C | OI : GBB4245A | DOA: 10/04/2019| ERGO REF: GBB4245A/SL/jc

HI Jeannie Cheng,

Reply on the selection of the surveyor , thanks

LKK

LKK Auto Consultants Pte Ltd

On Fri, Apr 12, 2019 at 10:41 AM ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your fax/email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

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jeannie.cheng@ergo.com.sg

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From: wega claim [mailto:wegaclaim@gmail.com]

Sent: Thursday, April 11, 2019 11:55 AM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Leong Chee kwong

Subject: ACCIDENT BETWEEN SMA9010C & GBB4245A ON 10/04/2019

HI Sir/mdm,

ACCIDENT BETWEEN SMA9010C & GBB4245A ON 10/04/2019

Kindly refer to the attachment and do arrange your surveyor to our workshop on 15.04.19 after 1pm

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Thanks & Regards,
Claim Advisor
Wega Engineering Pte Ltd
Tel: 64521493

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Thanks & Regards,
Claim Advisor
Wega Engineering Pte Ltd
Tel: 64521493



This email has been checked for viruses by AVG antivirus software.

www.avg.com