

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 8 May 2019 9:54 AM
To: Go Chee Han
Subject: RE: Accident involving motor vehicle nos. SKN8118M & SGY4452M (BLK 410A FERBVALE DROP OFF POINT) Accident date: 10-4-2019 *** LKK REF: CC4/ASM19006571/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>
Sent: Wednesday, 8 May 2019 9:13 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: FW: Accident involving motor vehicle nos. SKN8118M & SGY4452M (BLK 410A FERBVALE DROP OFF POINT) Accident date: 10-4-2019 *** LKK REF: CC4/ASM19006571/ea3

Hi Asher

Any update ??

Thanks

Your Sincerely,

GO CHEE HAN
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Go Chee Han
Sent: Friday, 3 May, 2019 6:33 PM
To: Asher Sng (LKKAuto)
Subject: FW: Accident involving motor vehicle nos. SKN8118M & SGY4452M (BLK 410A FERBVALE DROP OFF POINT)
Accident date: 10-4-2019 *** LKK REF: CC4/ASM19006571/ea3

Hi Asher

Kindly revert liability.

Your Sincerely,

GO CHEE HAN
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Go Chee Han
Sent: Tuesday, 30 April, 2019 8:32 AM
To: 'Asher Sng (LKKAuto)'
Subject: FW: Accident involving motor vehicle nos. SKN8118M & SGY4452M (BLK 410A FERBVALE DROP OFF POINT)
Accident date: 10-4-2019 *** LKK REF: CC4/ASM19006571/ea3

Hi Asher

Any update on this case ??

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Go Chee Han

Sent: Friday, 26 April, 2019 3:43 PM

To: Asher Sng (LKKAuto)

Subject: RE: Accident involving motor vehicle nos. SKN8118M & SGY4452M (BLK 410A FERBVALE DROP OFF POINT)

Accident date: 10-4-2019 *** LKK REF: CC4/ASM19006571/ea3

Hi Asher

Thanks for you update.

Regard

GO CHEE HAN

Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Friday, 26 April, 2019 3:39 PM

To: Go Chee Han

Subject: RE: Accident involving motor vehicle nos. SKN8118M & SGY4452M (BLK 410A FERBVALE DROP OFF POINT)

Accident date: 10-4-2019 *** LKK REF: CC4/ASM19006571/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

We have forward your video to our principal, we are still pending direct settlement instruction from our principal.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>

Sent: Tuesday, 23 April 2019 12:05 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SKN8118M & SGY4452M (BLK 410A FERBVALE DROP OFF POINT)

Accident date: 10-4-2019 *** LKK REF: CC4/ASM19006571/ea3

Hi Asher

Any update ??

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Go Chee Han

Sent: Friday, 12 April, 2019 5:41 PM

To: Asher Sng (LKKAuto)

Subject: FW: Accident involving motor vehicle nos. SKN8118M & SGY4452M (BLK 410A FERBVALE DROP OFF POINT)

Accident date: 10-4-2019 *** LKK REF: CC4/ASM19006571/ea3

Hi Asher

Kindly refer to the attached video footage and the call records is took by our client from the driver phone.

As per our client mention that the driver was using the phone while driving.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 12 April, 2019 5:28 PM

To: Go Chee Han

Cc: CS A Team; Admin A; Asher Sng (LKKAuto); assignments

Subject: RE: Accident involving motor vehicle nos. SKN8118M & SGY4452M (BLK 410A FERBVALE DROP OFF POINT)

Accident date: 10-4-2019 *** LKK REF: CC4/ASM19006571/ea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

We note that you are the insurer (3rd party) of the (motor vehicle number SGY4452M) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at cheehan.go@cyclecarriage.com.sg

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

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