

INSURER

INS. CASE OWNER:

XIN YU.

KSM
CE / AXA1900

6569, A863

LKK
IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

18/4/19

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XD 8573E

Name of Insured:

CHS E KC PLE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

10/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

CHURZ ANTONY

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S9M02 JWS / 110066

Policy No.:

CN888618

Make / Model:

VOLVO

Place of Accident:

BARKLEY RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

XD 8573E

YP 3089D

GBG 974AD



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

ALL

AUTO

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

YP 3089E 2 HA/ALQ/10/11/19/24
XD 8573E 3 HA/ALQ/10/11/19/23

*Amortisation

020 DL, WP, LOA in GIA report

BOLA 28, 100%, 3 car chain collision and
02 was the last vehicle. Send letter to 02.

30/11/19 - TP pass lawyer. PPR only.

1/11/19 - FILE -> SHM B2 to clac (PPR).

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28. Ass. Lia:

100%

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(S

x

days)

Loss of Income (LOI):

S\$

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$100.00

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

SALES REP. /
SALES VENDOR

Adnan

REP CS/ASM 19006569/Asd3

Special Instruction

ASSIGNMENT (Office)

From (Person)

of ASM (AXA)

Date/Time: 17/4/19 @ 7:17pm

Estimated Cost

Bill to

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

YP 7085D

Insured

XD 8573E

at Workshop n/o

Ace Automobile

Tel:

68441184

of

13 Kaki Bukit Rd 4 #03-29

Policy No

Claim No:

SqM01JWS

Sum Insured

Excess:

Make of Vchr
(Client's Record)

D.O.A

10/4/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time:

10:23am 18/4/19

Person Contacted

Anna

Vehicle

IN / OUT

Date/Time

Action/Instruction (✓) Estimate

YP 7085D - NA / CT19006424 / r3 DOA: 10/4/2019.
XD 8573E - X

ASS. REC. BY:

REF:

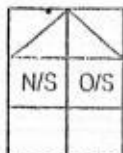
Adrian

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 21 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: YP708SD Yr Regn: 2017 July
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Isuzu NHR85 C.C. 2999
 Colour: Green A/C: Insured / Std / NI / NA
 Sp. Reading: 60961 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: 444 JAA NHR85 E H7100273
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195 R15
 R: 195 R15
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Ohtsu
 Front Rear
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 18/04/19 12.14
 Survey held at Acc Auto Union
 Des. of Damages: 6 / 6 / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TPAXA.</u>
<u>23/4 12.10pm</u>	<u>Spoken to Anna, they want to do DS for this case.</u>
	<u>MV: 100K. (New Car Price \$140K, depreciation @ 14K)</u>
	<u>PV: 14.4K</u>
	<u>Nett: 85.6K Repair Range: \$32K - \$35K</u>
	<u>Dismantle -> 25/4/2019</u>
	<u>After Repair -> 6/5/2019.</u>

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1)	2)	IN	Basic & Add.	
3)	4)	OUT	S + RS, SI	
5)	6)		Photos	
Prel. Report			Others	
Final Report			TOTAL	

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 17 April 2019 7:17 PM
To: assignments
Cc: Admin A; Asher Sng (LKKAuto)
Subject: FW: Our Ref: YP 7085D (wk) PRE-REPAIR SURVEY NOTICE ACCIDENT INVOLVING YP 7085D & XD 8573E ALONG BARTLEY ROAD ON 10 APRIL 2019 *** lkk ref: CC4/ASM19006569/eb3
Attachments: 20190416174513065.pdf

URGENT

Hi Nivitha

TP change wksp.

Please arrange PRI.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Weng Kit <wengkit@chiaarul.com>
Sent: Tuesday, 16 April, 2019 5:47 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: 'Jerone' <jerone@chiaarul.com>
Subject: Our Ref: YP 7085D (wk) PRE-REPAIR SURVEY NOTICE ACCIDENT INVOLVING YP 7085D & XD 8573E ALONG BARTLEY ROAD ON 10 APRIL 2019

Dear Sirs,

We refer to the above matter.

Attached is a copy of our pre-repair survey notice dated 16 April 2019 for your attention.

Best Regards,

Weng Kit (Mr.)

Paralegal

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does

not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

CHIA S ARUL LLC
ADVOCATES & SOLICITORS
UEN 201330709H

ARULCHELVAN S • A. RAVIDASS

Our Ref : YP 7085D (wk)

Your Ref : To be advised

16 April 2019

AXA Insurance Singapore Pte Ltd

BY EMAIL ONLY

Dear Sirs,

RE: PROPERTY DAMAGE CLAIM
CLAIMANT : SUNNY RECOVERY PTE LTD
ACCIDENT INVOLVING YP 7085D & XD 8573E ALONG BARTLEY ROAD ON
10 APRIL 2019
PRE-REPAIR SURVEY NOTICE

1. We act for Sunny Recovery Pte Ltd, the owner of motor vehicle no. YP 7085D which was involved in the aforesaid accident.
2. We hereby in compliance with the Pre-Action Protocol for Non-Injury Motor Accident Claims, Appendix C of the State Courts Practice Directions Amendment No. 1 of 2016 ("the NIMA Protocol") give you **NOTICE** that we are claiming against your insured motor vehicle no. XD 8573E for damages, costs and disbursements as a result of your insured driver's negligence.
3. Please let us know if you wish to conduct a pre-repair survey on our client's motor vehicle at:

Workshop	Ace Autolution
Address	13 Kaki Bukit Road 4 #03 - 29 Bartley Biz Centre Singapore 417807
Contact Person	Ms. Anna / Ms. Shu Wen (6844 1184)

4. Pursuant to paragraph 2.3 of the NIMA Protocol, in the event we do not receive your response within next two (2) working days (excluding any Saturday, Sunday or public holiday), our client will instruct the workshop to commence appraisal and repairs to the damaged motor vehicle without further reference to you.
5. Please advise the appointed surveyor to endorse on page 2 of this letter after the completion of each inspection.

Yours faithfully,

MR ARULCHELVAN S

cc: Client (By Email)

151 CHIN SWEE ROAD • #03-09
MANHATTAN HOUSE • SINGAPORE 169876
TEL : (65) 6733 4647 • FAX : (65) 6733 8183 (not for Service of Court documents)
EMAIL : info@chiaarul.com

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details	
Owner ID Type:	Company
Owner ID:	1870G
Vehicle Details	
Vehicle No.:	YP7085D
Vehicle to be Exported:	Yes
Intended Deregistration Date:	18 Apr 2019
Vehicle Make:	ISUZU
Vehicle Model:	NHR85AUE4A R1
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	4JJ13B2211
Chassis No.:	JAANHR85EH7100273
Maximum Power Output:	-
Open Market Value:	\$28,822.00
Original Registration Date:	28 Jul 2017
First Registration Date:	28 Jul 2017
Transfer Count:	1
Actual ARF Paid:	\$1,442.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	27 Jul 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$17,963.00
COE Rebate Amount:	\$14,370.00
Total Rebate Amount:	\$14,370.00

The information contained herein is correct as at 18 Apr 2019

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

11 July, 2019

CHS E & C PTE LTD
55 SERANGOON NORTH AVENUE 4
#08-08
SINGAPORE 555859

Dear Sir/ Mdm

OUR REF : CC4/ASM19006569/Awb3 // S9M01JWS
YOUR REF : XD 8573E
ACCIDENT INVOLVING XD 8573E / YP 7085D AND OTHERS ALONG/AT BARTLEY
ROAD ON 10/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from ACE AUTOLUTION PTE LTD acting on behalf of the owner of YP 7085D against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to vivianlau@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms Vivian Lau (LKK Handler) 6841 8625 or vivianlau@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
Email: vivianlau@lkkauto.com

cc AXA INSURANCE PTE LTD

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT

AXA INSURANCE PTE LTD

Ref: CS3/ASM19006569/Apb3s2

8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811

Date: 05-11-2019



ATTN: XINYOU

Code: ASM

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	XD 8573E	Veh. Inspected	YP 7085D
Policy No.	CN888618	Coverage (\$)	0.00
Claim No.	S9M01JWS	Excess (\$)	0.00
Assign From	XINYOU	Assign Date	23/04/2019

2. Vehicle Particulars & Condition

Make & Model	ISUZU NHR85	c.c	2999
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JAANHR85EH7100273	Colour	GREEN
Odometer	60961 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15	OHTSU	6 mm
L/H Front Tyre	195 R15	OHTSU	6 mm
R/H Rear Tyre	195 R15	OHTSU	6 mm
L/H Rear Tyre	195 R15	OHTSU	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION.	
--	--

5. General Information

Accident Date	10/04/2019	Inspect Date / Time	18/04/2019 (12:14 PM)
Survey held at	ACE AUTOLUTION PTE LTD 13 KAKI BUKIT ROAD 4 #03-29 BARTLEY BIZ CENTRE SINGAPORE 417807		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$32,000-\$35,000

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	21 Working Days
-------------------------------------	-----------------

Report Ref No. CS3/ASM19006569/Apb3s2

Inspected By

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

K.K. LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.