

## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 25 April 2019 2:54 PM  
**To:** PBSP; Vic (LKKAuto)  
**Cc:** Admin A; assignments  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKR406M & SKN2258G ON 07/04/2019 \*\*\*  
LKK REF: CC3/AIG19006564/ha3

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC3/AIG19006564/ha3  
Your Ref: SKR 406M

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Thursday, 25 April 2019 2:46 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SKR406M & SKN2258G ON 07/04/2019 \*\*\* LKK  
REF: CC3/AIG19006564/ha3

VERY URGENT

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**From:** PBSP

**Sent:** Wednesday, 24 April 2019 12:26:06 PM

**To:** Mei Kwan (LKKAuto); Vic (LKKAuto)

**Cc:** CS A Team; 甯琚 ©

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SKR406M & SKN2258G ON 07/04/2019 \*\*\* LKK  
REF: CC3/AIG19006564/ha3

URGENT REMINDER - PLEASE REPLY

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**From:** PBSP

**Sent:** Monday, 22 April 2019 3:18:26 PM

**To:** Mei Kwan (LKKAuto); Vic (LKKAuto)

**Cc:** CS A Team; 甯琚 ©

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SKR406M & SKN2258G ON 07/04/2019 \*\*\* LKK  
REF: CC3/AIG19006564/ha3

Dear Vic

Please advise if your insured had reported the accident?

Kindly reply on liability ASAP.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 12 April 2019 4:54:27 PM

**To:** PBSP

**Cc:** CS A Team; 甯琚 ©; Vic (LKKAuto); assignments

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKR406M & SKN2258G ON 07/04/2019 \*\*\* LKK  
REF: CC3/AIG19006564/ha3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Caroline,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

**Meanwhile, please arrange appointment for survey.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Friday, 12 April, 2019 8:41 AM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** REQUEST FOR DIRECT SETTLEMENT - SKR406M & SKN2258G ON 07/04/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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