

PND000

INS. CASE OWNER:

CC 4/EQ1900 6560, KEB39

LKK

IDAL:

Surveyor:

KCL

DOI:

ASSIGNMENT

6/5/14

Date / Time

12/4/14

Registered in Menmen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFW 89992

Name of Insured:

TAW LKBE 51026

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

6/4/14

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

6MLAH001015

Policy No.:

0MDPMDA-001056

Make / Model:

BMW

Place of Accident:

T-JUNE OF JAW UMAN ARI

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SGG245X



INSRS:

WSP:

Tel:

Liability:

RMKS:

ini hunt,



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

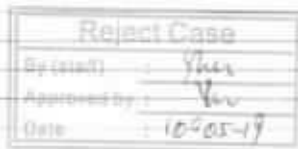
Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
		Non-Reporting hr (1st):	
		Non-Reporting hr (2nd):	
		Non-Reporting hr (Final):	
		Notification hr (if non-pickup):	
		Call OI:	
		After call hr to OI:	
		Documentation Check List:	Handler Typist
		Notification hr (if non-pickup):	
		After call hr to OI:	
		Authorization To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	\$S	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	% 100	(Agreed / Assessed)	BC/LA S/N No.:
Repair Cost:	\$S		
Loss of Rental (LOR):	\$S	(days)	
Loss of Use (LOU):	\$S	(S x days)	
Loss of Income (LOI):	\$S	(S x days)	
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>
LOR + LOU	<input type="checkbox"/>	LOR + LO	<input type="checkbox"/>
[Tick only one]			
GIA/LTA Search:	\$S		
Medical:	\$S		
Disbursement:	\$S	(e.g. Tow/ Independent)	
Legal Cost:	\$S		
Total:	\$S	Global Sum \$S:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$S	Name 1:	
Payee 2: (Strike if N.A.)	\$S	Name 2:	
Payee 3: (Strike if N.A.)	\$S	Name 3:	



COPY SENT

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: TP
- 3) Survey fee: 1400

ASS. REC. BY:

REF:

EQ 1

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

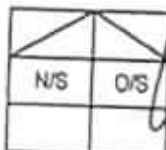
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04

days

Res.:

Yes or No

Lum Sum:

1.3

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SGG 295M

Yr Regn:

10, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW

328i

c.c.

1997

Colour:

M.L. Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

89630

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WBA3A52080F 360678

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NII / S/Rim / STD A/Rim or

Tyre Size:

F:

225 / 45 R18

R:

255 / 40 R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal.

4

mm

Rear

R/Bal.

6

mm

L/Bal.

4

mm

L/Bal.

6

mm

D.O.A.

6/4/19

D.O.I.

6/5/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

File pass to

Unable to inspect, no access

PP: 3.133 (RED: 280 3%)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS \$

Paints

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format:

Lump Sum / I.B.I: (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ119006560/Keb3

Date: 08.05.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SGG295H

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.05.2019 at the premises of M/s Lai Huat (Meng Kee) Motor Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,013.00
Revised Estimate Amount	: S\$	3,733.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

来發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267
GST No: M2-0128609-3
UEN: 199407592C

ESTIMATE

EST No EST0021969
Yusuf Ali

Page 1 of 2
Your ref TP-SFW 8999Z EQ
Job No 70385
Our ref 19.04.08
Payment
Date 12/4/2019

Attn

Vehicle No SGG 295X
Vehicle Model BMW 328i
Accident on 8/4/2019

Not Authorized
Recovery B4paim
4dian

Quantity	Unit	Description	Unit price	Disc. pct	Amount
Supply of Parts:					
1.00	Pc	Front door RH	810.00		810.00
1.00	Pc	Front door weatherstrip RH	105.00		105.00
1.00	Pc	Rear door RH	1,200.00		1,200.00
1.00	Pc	Rear door weatherstrip RH	105.00		105.00
Total amount of parts supplied - S\$2220.00					
1.00		15% of parts supplied	333.00		333.00
Labour & Misc:					
1.00		To check/erase fault codes	80.00		80.00
1.00		To apply anti rust chemical	80.00		80.00
1.00		To straighten body, to dismantle + renew above parts	500.00		500.00

By 810.00 ✓
Mr 105.00 ✓
By 1,200.00 ✓
Mr 105.00 ✓

✓
601
4401

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:

本公司拥有最先进的 CAROLINER MARK IV 机械, 可提供给多种款式的车身及给予快速与准确的测量方式和大铁修理。除外, 还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

来發 (明記) 摩哆有限公司
LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267

GST No: M2-0128609-3

UEN: 199407592C

ESTIMATE

EST. No EST0021969
Yusuf Ali

Page 2 of 2
Your ref TP-SFW 8999Z EQ
Job No. 70385
Our ref 19.04.08
Payment
Date 12/4/2018

Attn

Vehicle No : SGG 295X
Vehicle Model : BMW 328i
Accident on : 8/4/2019

Quantity	Unit	Description	Unit price	Disc pct	Amount
1.00		To spray paint	800.00		800.00

book

Sub-Total 4,013.00
GST 7.00% 280.91
Total S\$ 4,293.91

本公司拥有最先进的 CAROLINER MARK IV 机械, 可提供给多种款式的车身及给予快速与准确的测量方式和大铁修理。除外, 还有先进的 SAICO Deluxe 喷漆烘炉。

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Catherine Chong (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 12 April, 2019 1:43 PM
To: assignments
Cc: 'Admin A'
Subject: FW: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)
Attachments: 12042019114954.pdf; SAS2581281.pdf

Dear all,

Please attend to the PRS.
Direct settle if possible upon liability clearance.

Regards,

Janet Tan
Senior Executive | Claims

Person: Jenny
Time: 1.54pm
V: out
E: ✓



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Jenny Lim [mailto:jenny.lim@laihuat.com.sg]
Sent: Friday, April 12, 2019 1:36 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Dear Janet

Please arrange LKK to survey.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]

Sent: Friday, 12 April, 2019 1:12 PM

To: Jenny Lim

Subject: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Without Prejudice
Save As To Costs

Dear Jenny

For pre repair survey request, please email to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

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Privileged/Confidential Information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

Sent: Friday, April 12, 2019 11:55 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Dear Sir

We refer to the above matter.

Please can you arrange to survey our client's vehicle no. SGG 295X?

Supporting documents are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

Asher Sng (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 2 May 2019 9:16 AM
To: Asher Sng (LKKAUTO)
Cc: Shu Pei (LKKAUTO)
Subject: RE: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher

Please proceed to reject claim based on your view.

Regards,

Janet Tan
Senior Executive | Claims



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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, May 2, 2019 9:11 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Subject: Re: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Hi Janet,

We refer to the email below.

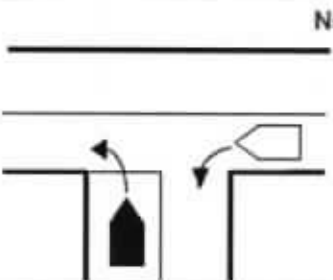
Please confirm liability is down on third party or insured, process direct settlement or reject third party claim.

Based on the video footage it clearly show that insured is making a left turn within its own lane, third party overtake the parked vehicle against the traffic flow towards the the junction should be extra caution.

In view of about we are of the opinion that the liability is not in third party favor.

We seek your approval to reject third party claim.

Kindly let us have your approval / instruction if any..

10.	(b)		Vehicle X – Turning into Main Road Vehicle Y – Turning into Minor Road Reason: Vehicle from minor road should exercise greater caution	100%	0%
-----	-----	---	--	------	----

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, April 30, 2019 5:09 PM

To: Asher Sng (LKKAuto)

Subject: FW: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Monday, 29 April 2019 1:31 PM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Dear all,

Attach video footage from third party.

Liability is down on third party.

Please proceed with direct settlement.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
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www.eqinsurance.com.sg

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From: Janet Tan
Sent: Friday, April 12, 2019 1:43 PM
To: assignments <assignments@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: FW: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Dear all,

Please attend to the PRS.
Direct settle if possible upon liability clearance.

Regards,

Janet Tan
Senior Executive | Claims



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Dear Janet

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Thank you.

Kind regards,

Jenny Lim
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Fax: 64596267

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To: Jenny Lim
Subject: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Without Prejudice
Save As To Costs

Dear Jenny

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Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

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--	--

Fax: 6849 9155	Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan
Senior Executive | Claims



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Supporting documents are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 10 May 2019 1:00 PM
To: Jenny Lim
Subject: RE: Video Footage - SGG 295X
Attachments: OI SKETCH PLAN.pdf

Your Ref: SGG 295X
Our Ref: CC4/EQ119006560/Keb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

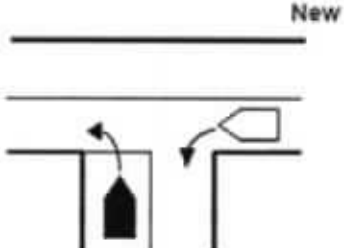
ACCIDENT INVOLVING SGG 295X AND SFW 8999Z ON 06/04/2019

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client overtake the parked vehicle against the traffic flow to exit the minor road collided with our insured making a left turn within its own lane.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

10.	(b) 	Vehicle X – Turning into Main Road Vehicle Y – Turning into Minor Road Reason: Vehicle from minor road should exercise greater caution	100%	0%
-----	---	--	------	----

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lim <jenny.lim@laihuat.com.sg>
Sent: Monday, 29 April 2019 12:29 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: Video Footage - SGG 295X
Importance: High

Dear Janet

Please find enclosed the video footage for your kind attention.

Your client report is inconsistent with the video. Your insured is not speaking the truth. Secondly this is a residential area with cars parking on the road.

Both driver are neighbours knowing that care had to be given when turning as car coming out/exiting has to change lane as there are parked cars all the time.

When your insured turned left abruptly without stopping or slowing down (at the point of turning). He did not check for oncoming traffic on both lanes (due to parked vehicles outside their houses before make the turn).

It is common understanding for all drivers to drive with care and to give way (due to parked vehicles) in such residential area. Our driver has to encroach into the other lane as there was parked vehicle. Our client's did drive back into his lane and stopped when your insured hit onto our client's vehicle.

Please kindly look into this matter and revert.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

Total Control Panel

[Login](#)

To: janet.tan@eqinsurance.com.sg [Remove](#) this sender from my allow list

From: jenny.lim@laihuat.com.sg

You received this message because the sender is on your allow list.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ19006560/Keb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 29-05-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFW 8999Z	Veh. Inspected	SGG 295X ✓
Policy No.	DMPPHQ19-001156	Coverage (\$)	0.00
Claim No.	DM19HO01015/JT	Excess (\$)	0.00
Assign From	JANET TAN	Assign Date	12/04/2019

2. Vehicle Particulars & Condition

Make & Model	B.M.W. 328i (A)	c.c	1997
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WBA3A52080F360678	Colour	METALLIC LIGHT BLUE
Odometer	89630	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45Z R18	MICHELIN	4 mm ✓
L/H Front Tyre	225/45Z R18	MICHELIN	4 mm
R/H Rear Tyre	255/40 R18	MICHELIN	6 mm ✓
L/H Rear Tyre	255/40 R18	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	06/04/2019 ✓	Inspection Date	06/05/2019 ✓
Survey held at	LAI HUAT (MENG KEE) MOTOR PTE LTD 160 SIN MING DRIVE #04-01/02 SIN MING AUTOCITY SINGAPORE 575722 ✓		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGG 295X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT DOOR RH (WCP)	BENT	810.00	810.00
1	FRONT DOOR WEATHERSTRIP RH (WCP)	NECESSARY	105.00	105.00
1	REAR DOOR RH (WCP)	BENT	1,200.00	1,200.00
1	REAR DOOR WEATHERSTRIP RH (WCP)	NECESSARY	105.00	105.00
	COST PLUS 15%		333.00	333.00
			2,553.00	2,553.00
LABOUR				
	TO CHECK /ERASE FAULT CODES.		80.00	80.00
	TO APPLY ANTI RUST CHEMICAL .		80.00	60.00
	TO STRAIGHTEN BODY ,TO DISMANTLE +RENEW ABOVE PARTS.		500.00	440.00
	TO SPRAY PAINT.		800.00	600.00
			1,460.00	1,180.00
GRAND TOTAL			4,013.00	3,733.00
RECOMMENDED COST OF REPAIRS				3,733.00

Report Ref No. CC4/EQ119006560/Keb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Friday, 31 May 2019 2:50 PM
To: 'janet.tan@eqinsurance.com.sg'
Cc: 'ashersng@lkkauto.com'
Subject: TP Direct Settlement - Accident Involving SFW 8999Z (OI) and SGG 295X (TP) on 06/04/2019
Attachments: EMAIL.pdf; LKK REPORT & PHOTO.pdf

Dear Sir/Madam,

We refer to the above matter.

Please be informed that we have rejected TP claim. (see attached)

We enclose herewith our without prejudice report and relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933