

Asher Sng (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 2 May 2019 9:16 AM
To: Asher Sng (LKKAuto)
Cc: Shu Pei (LKKAuto)
Subject: RE: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher

Please proceed to reject claim based on your view.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, May 2, 2019 9:11 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Subject: Re: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Hi Janet,

We refer to the email below.

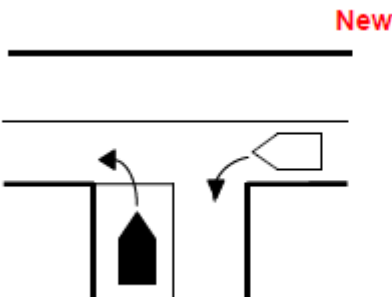
Please confirm liability is down on third party or insured, process direct settlement or reject third party claim.

Based on the video footage it clearly show that insured is making a left turn within its own lane, third party overtake the parked vehicle against the traffic flow towards the junction should be extra caution.

In view of about we are of the opinion that the liability is not in third party favor.

We seek your approval to reject third party claim.

Kindly let us have your approval / instruction if any..

10.	(b) 	Vehicle X – Turning into Main Road Vehicle Y – Turning into Minor Road Reason: Vehicle from minor road should exercise greater caution	100%	0%
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Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, April 30, 2019 5:09 PM

To: Asher Sng (LKKAuto)

Subject: FW: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Monday, 29 April 2019 1:31 PM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Dear all,

Attach video footage from third party.

Liability is down on third party.

Please proceed with direct settlement.

Regards,

Janet Tan

Senior Executive | Claims



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A handwritten signature in dark ink, appearing to be 'Janet Tan', is located to the right of the Citystate logo.

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From: Janet Tan

Sent: Friday, April 12, 2019 1:43 PM

To: assignments <assignments@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: FW: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Dear all,

Please attend to the PRS.

Direct settle if possible upon liability clearance.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

Sent: Friday, April 12, 2019 1:36 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Dear Janet

Please arrange LKK to survey.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Friday, 12 April, 2019 1:12 PM

To: Jenny Lim

Subject: oUR REF: DM19HO01015/JT:Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Without Prejudice

Save As To Costs

Dear Jenny

For pre repair survey request, please email to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155
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Fax: 6849 9155	Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



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From: Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

Sent: Friday, April 12, 2019 11:55 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Request for Survey - Your Ref: SFW 8999Z / Our Ref: SGG 295X (Date of Accident: 06.04.2019)

Dear Sir

We refer to the above matter.

Please can you arrange to survey our client's vehicle no. SGG 295X?

Supporting documents are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267