

Nivitha (LKK Auto)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 24 March 2021 9:26 AM
To: 'Chong Boon Sen'; 'assignments'
Cc: SUR
Subject: RE: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019 - Accident Not Reported??? / OUR REF : TBA

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for XE 4523X after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 11 April 2019 4:25 PM
To: irenelsk@vfixauto.com.sg
Cc: kentsh@vfixauto.com.sg; assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019 - Accident Not Reported??? / OUR REF : TBA

Without Prejudice

Dear Sir,

We will appoint LKK for inspection.

Dear LKK,

Pls assist with inspection.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: irenelsk@vfixauto.com.sg [<mailto:irenelsk@vfixauto.com.sg>]

Sent: Thursday, 11 April, 2019 4:14 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: kentsh@vfixauto.com.sg

Subject: RE: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019 - Accident Not Reported??? / OUR REF : TBA

Dear Mr Chong

We will like to appoint Adrian Ling to conduct the survey.

Thanks & Best regards,

Irene Lee

Vfix Auto Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

T: +65 6455 2957 (Line 1) ; +65 6385 4138 (Line 2) ; +65 6448 9268 (Line 3) |

F: +65 6445 2368 |

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, 11 April 2019 4:03 PM

To: irenelsk@vfixauto.com.sg

Cc: kentsh@vfixauto.com.sg

Subject: RE: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019 - Accident Not Reported??? / OUR REF : TBA

Without Prejudice

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN

XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Dear Angie,

For registration.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: irenelsk@vfixauto.com.sg [<mailto:irenelsk@vfixauto.com.sg>]

Sent: Thursday, 11 April, 2019 4:00 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: kentsh@vfixauto.com.sg

Subject: RE: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019 - Accident Not Reported???

Dear Mr Chong

Please find attached copy for your kind perusal.

Thanks & Best regards,

Irene Lee

Vfix Auto Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

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From: irenelsk@vfixauto.com.sg <irenelsk@vfixauto.com.sg>

Sent: Friday, 5 April 2019 4:58 PM

To: 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>
Cc: 'kentsh@vfixauto.com.sg' <kentsh@vfixauto.com.sg>
Subject: RE: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019 - Accident Not Reported???

Dear Boon Sen

How's the outcome?

Thanks & Best regards,

Irene Lee

Vfix Auto Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

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F: +65 6445 2368 |

From: irenelsk@vfixauto.com.sg <irenelsk@vfixauto.com.sg>
Sent: Thursday, 28 March 2019 12:12 PM
To: 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>
Cc: 'kentsh@vfixauto.com.sg' <kentsh@vfixauto.com.sg>
Subject: RE: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019 - Accident Not Reported???

Dear Mr Chong

Please find attached video footage for your kind perusal.

Thanks & Best regards,

Irene Lee

Vfix Auto Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

T: +65 6455 2957 (Line 1) ; +65 6385 4138 (Line 2) ; +65 6448 9268 (Line 3) |

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Monday, 25 March 2019 1:26 PM
To: irenelsk@vfixauto.com.sg
Cc: kentsh@vfixauto.com.sg
Subject: RE: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019 - Accident Not Reported???

Without Prejudice

Dear Irene,

Insured not reported to date.

We will follow up but do you want to advise your insured to claim OD?

You may wish to provide video footage meanwhile.

Regards,
Chong Boon Sen
Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 63896171
Fax: 62247175
Email: boonsen.chong@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: irenelsk@vfixauto.com.sg [<mailto:irenelsk@vfixauto.com.sg>]
Sent: Monday, 25 March, 2019 12:13 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: kentsh@vfixauto.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019 - Accident Not Reported???

Dear Mr Chong

Kindly let us know how the arrangement, should we engage independent survey.

Thanks & Best regards,

Irene Lee

Vfix Auto Pte Ltd
60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |
E: contact@vfixauto.com.sg |
T: +65 6455 2957 (Line 1) ; +65 6385 4138 (Line 2) ; +65 6448 9268 (Line 3) |
F: +65 6445 2368 |

From: irenelsk@vfixauto.com.sg <irenelsk@vfixauto.com.sg>
Sent: Wednesday, 6 March 2019 3:26 PM
To: 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>
Subject: RE: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019 - Accident Not Reported???

Dear Mr Chong

Base on our client's video footage show that a metal rod dropped out from your insured's truck and hit onto our client's vehicle. Kindly assist your insured's driver to make a report.

Thank you.

Best regards,

Irene Lee

Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

T: +65 6455 2957 (Line 1) ; +65 6385 4138 (Line 2) ; +65 6448 9268 (Line 3) |

F: +65 6445 2368 |

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Wednesday, 27 February 2019 8:55 AM

To: irenelsk@vfixauto.com.sg

Subject: RE: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019 - Accident Not Reported???

Without Prejudice

Dear Irene,

X8631X yet to report.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: irenelsk@vfixauto.com.sg [<mailto:irenelsk@vfixauto.com.sg>]

Sent: Tuesday, 26 February, 2019 9:11 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: FW: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019

Dear Alfred

Kindly assist.

Thank you.

Best regards,

Irene Lee

Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

T: +65 6455 2957 (Line 1) ; +65 6385 4138 (Line 2) ; +65 6448 9268 (Line 3) |

F: +65 6445 2368 |

From: irenelsk@vfixauto.com.sg <irenelsk@vfixauto.com.sg>

Sent: Monday, 25 February 2019 4:52 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'kentsh' <kentsh@vfixauto.com.sg>

Subject: RE: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019

Dear Sir

We refer to our email dated 18/02/2019. To-date we have yet to receive a respond from you. Please assist.

Thank you.

Best regards,

Irene Lee

Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

T: +65 6455 2957 (Line 1) ; +65 6385 4138 (Line 2) ; +65 6448 9268 (Line 3) |

F: +65 6445 2368 |

From: irenelsk@vfixauto.com.sg <irenelsk@vfixauto.com.sg>

Sent: Monday, 18 February 2019 4:18 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'kentsh' <kentsh@vfixauto.com.sg>

Subject: ACCIDENT INVOLVING XE4523X & X8631X ON 29/01/2019

Dear Sir

Please find attached copy for your arrangement.

Thank you.

Best regards,

Irene Lee

Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

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