

Celine Fong (LKKAuto)

12/4/2019 To re-open file to change OD rate on the repair cost.

Celine 12/4/19

From: ANG Yvonne <yvonne.ang@axa.com.sg>
Sent: Thursday, 28 March 2019 6:44 PM
To: SUR
Subject: FW: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG
Attachments: img-308163823-0001.pdf; RE: - URGENT - RE: WP (NR) / CDGE / P1517953 / OD GBA9848H / TP SJT2942U / 07.11.14 / EST \$4055.50 / TP X/S : NIL / TE

Hi Katherine

We understand your office had surveyed the vehicle at comfort delgro under C0322193 (ref GBA9848H) Please assist to confirm the cost of repair is adjusted as per OD rate.

Regards

→ 68804461

Yvonne Ang
Assistant Manager
Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: yvonne.ang@axa.com.sg
DID: 1800 880 4888



redefining / insurance



12/4/19

last close date 19/8/16
reopen ref only ↓

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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Friday, March 08, 2019 4:31 PM
To: ANG Yvonne <yvonne.ang@axa.com.sg>
Subject: Re: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Dear Yvonne

Please find attached the OD repair invoice & DV for your early payment.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC6/AXA14021304/Gza3q2	
8 SHENTON WAY #27-01SINGAPORE 068811		Date : 18-08-2016	
ATTN:ERNEST TAY		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBA 9848H	Veh. Inspected	SJT 2942U
Policy No.	P1517953	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/11/2014
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA ESTIME	c.c	2362
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	ACR500094389	Colour	SILVER
Odometer	142236	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/65 R16	BRIDGESTONE	6 mm
L/H Front Tyre	205/65 R16	BRIDGESTONE	6 mm
R/H Rear Tyre	205/65 R16	BRIDGESTONE	6 mm
L/H Rear Tyre	205/65 R16	BRIDGESTONE	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	07/11/2014	Inspection Date	12/11/2014
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 205 BRADDELL ROAD Blk C, 3rd Floor SINGAPORE 579701.		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJT 2942U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Cost Price (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>					
1	REAR BUMPER (CONSISTENT)	DEFORMED	530.00	-	530.00
1	REAR BUMPER RETAINER LH (CONSISTENT)	NECESSARY	60.00	-	60.00
1	REAR BUMPER RETAINER RH (CONSISTENT)	NECESSARY	60.00	-	60.00
1	REAR BUMPER CORNER RETAINER RH (CONSISTENT)	NECESSARY	60.00	-	60.00
1	REAR BUMPER CORNER RETAINER LH (CONSISTENT)	NECESSARY	60.00	-	60.00
6	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	44.00	-	44.00
1	REAR BUMPER STAY RH (CONSISTENT) (NPA)	NOT NECESSARY	-	-	-
1	REAR BUMPER STAY LH (CONSISTENT) (NPA)	NOT NECESSARY	-	-	-
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	660.00	-	-
1	REAR END PANEL TOP GARNISH (CONSISTENT) }	CUT	269.00	-	269.00
4	REAR END PANEL TOP GARNISH CLIP (CONSISTENT) }		-	-	-
1	TAILGATE WEATHERSTRIP (CONSISTENT)	TWISTED	355.00	-	355.00
1	TAILGATE ESTIME EMBLEM (CONSISTENT)	NECESSARY	48.00	-	48.00
1	REAR LOGO (CONSISTENT)	NECESSARY	48.00	-	48.00
	LESS 25% DISCOUNT		-548.50	-	-383.50
			1,645.50	-	1,150.50
<u>SPECIAL NETT ITEMS</u>					
4	REVERSE SENSOR (CONSISTENT) (SN)	DAMAGED	200.00	-	200.00
			200.00	-	200.00
<u>LABOUR</u>					
	TO CUT,WELD ON REAR END PANEL ,REPAIR AFFECTED AREAS,REPLACE DAMAGE PARTS AND REALIGN AFFECTED ARES TO REPAIR TAILGATE.INCLUSIVE OF THE REPAIR OF REAR END PANEL .		1,000.00	-	200.00

Report Ref No. CC6/AXA14021304/Gza3q2



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Cost Price (\$)	Our Adjusted (\$)
	TO PUTTY ,RESPRAY ON REAR TAILGATE ,BUMPER FENDERS,END PANEL,FLOOR PANEL AND AFFECTED AREAS.	NOT NECESSARY	1,000.00	-	500.00
	TO TUFF KOTE ON REAR AFFECTED AREAS.		150.00	-	-
	TO CHECK LIGHTING AND WIRING ,REPLACE REVERSE SENSOR.		80.00	-	40.00
	TO REMOVE INTERIOR UPHOLSTERY TO ASSIST REPAIR AND REFIT TO REMOVE REAR BACK SEAT TO ASSIST REPAIR AND CHECK FOR DAMAGE (JAMMED).		180.00	-	60.00
			2,410.00	-	800.00
GRAND TOTAL			4,255.50	-	2,150.50
RECOMMENDED COST OF REPAIRS					2,150.50

Report Ref No. CC6/AXA14021304/Gza3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mainline + 65 6383 6280
Facsimile + 65 6280 9755
www.cdge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286
383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Lbl Road 3 Singapore 408649
www.SPARKcarcare.com

Tel: 6383 8110
Tel: 6214 8300
Tel: 6338 8778
Tel: 6553 0400
Tel: 6369 7369
Tel: 6848 5721



ComfortDelGro Engineering
COMPANY REG. NO: 199506048W
Repeat GST REG. NO. M2-8021817

TAX INVOICE

8010010
AXA INSURANCE PTE LTD
8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811
CONTACT NO: 63387288

VEHICLE NO
SJT2942U
MAKE
TOYOTA
MODEL
ESTIMA 2.4X/AUTO
DATE OF REG
30.09.2009
CHASSIS CODE
ACR500094389 C/N.

INVOICE NO./DATE
91430314 06.03.2019
JOB NO.
304654073
ODOMETER READING

Description : AXA-TP-AXA

S/No	Part No. Description	Oty	Unit Price	Net
01	M REAR BUMPER	1 EAC	200.00 SGD	200.00
02	M REAR BUMPER RETAINER LH	1 EAC	28.00 SGD	28.00
03	M REAR BUMPER RETAINER RH	1 EAC	28.00 SGD	28.00
04	M REAR BUMPER CORNER RETAINER RH	1 EAC	28.00 SGD	28.00
05	M REAR BUMPER CORNER RETAINER LH	1 EAC	28.00 SGD	28.00
06	M REAR BUMPER CLIPS	6 EAC	1.50 SGD	9.00
07	M REVERSE SENSOR	1 EAC	200.00 SGD	200.00
08	M REAR END PANEL TOP GARNISH	1 EAC	110.00 SGD	110.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91430314	1,700.23	

ComfortDelGro Engineering Pte Ltd

Corporate Office
 205 Braddell Road
 Singapore 579701
 Mainline + 65 6383 6280
 Facsimile + 65 6280 9755
 www.cdge.com.sg

Car Care Centres
 205 Braddell Road Singapore 579701
 59 Loyang Drive Singapore 508969
 45 Pandan Road Singapore 609286
 383 Sin Ming Drive Singapore 575717
 7 Sungei Kadut Way Singapore 728791
 320 Ubi Road 3 Singapore 408649
 www.SPARKcarcare.com

Tel: 6383 8110
 Tel: 6214 8300
 Tel: 6338 8778
 Tel: 6553 0400
 Tel: 6369 7369
 Tel: 6848 5721



ComfortDelGro Engineering
COMPANY REG NO: 199506048W
GST REG. NO. M2-8821817

TAX INVOICE

8010010
 AXA INSURANCE PTE LTD
 8 SHENTON WAY AXA TOWER #24-01
 SINGAPORE SG 068811

VEHICLE NO
 SJT2942U
MAKE
 TOYOTA
MODEL
 ESTIMA 2.4X/AUTO
DATE OF REG
 30.09.2009
CHASSIS CODE
 ACR500094389 C/N.

INVOICE NO./DATE
 91430314 06.03.2019
JOB NO.
 304654073
ODOMETER READING

S/No	Part No. Description	Qty	Unit Price	Net
09	M TAILGATE WEATHERSTRIP	1 EAC	105.00 SGD	105.00
10	M TAILGATE WEATHERSTRIP	1 EAC	25.00 SGD	25.00
11	M REAR LOGO	1 EAC	28.00 SGD	28.00
12	20-501 LABOUR CHARGES	1 EAC	800.00 SGD	800.00
			Items total	1,589.00
			Add GST @ 7.000 %	111.23
			Invoice amount	1,700.23

Issued by : SIEWHWA 06.03.2019 16:46:54
 Repair type : CESO/52/5T
 Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY (NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Blk C Ext 1 Level 2
 Singapore 579701

Attn: Finance Department
 Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
"ComfortDelGro Engineering Pte Ltd"			

Satisfaction Cum Discharge Voucher

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Attn: Manager, _____ (Branch)

Re: REPAIR TO VEHICLE REG. NO. SJT 29424

I/We refer to the repair on my/our vehicle Reg. No. SJT 29424 undertaken by your company following the road accident on 7-11-14.

I/We confirm and acknowledge that the repair to my/our vehicle have/has been completed to my/our satisfaction.

I/We also confirm that I/we have no further claims against ComfortDelGro Engineering Pte Ltd whatsoever except on the repairs done to the accident areas.

Date this 15 day of 11 20 14

Signature : 

Company's stamp (if applicable)

NRIC No. : S6966252J

Name : _____

Address : _____

Singapore _____

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 12 April 2019 3:11 PM
To: ANG Yvonne
Cc: Celine Fong (LKKAuto)
Subject: RE: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG
Attachments: LKKAdjustment1a.pdf

Hi Yvonne,

As requested.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ANG Yvonne <yvonne.ang@axa.com.sg>
Sent: Tuesday, 9 April 2019 11:08 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Hi Hsiao Tong

As spoken, please assist for the OD adjustment rate report for us to proceed with the OD claim.
Kindly refer to the tax invoice from repairer.

We look forward to your early reply

Regards

Yvonne [Ang](#)
Assistant Manager
Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: yvonne.ang@axa.com.sg
DID: 1800 880 4888



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From: ANG Yvonne
Sent: Thursday, March 28, 2019 6:44 PM
To: SUR <sur@lkkauto.com>
Subject: FW: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Hi Katherine

We understand your office had surveyed the vehicle at comfort delgro under C0322193 (ref GBA9848H)
Please assist to confirm the cost of repair is adjusted as per OD rate.

Regards

Yvonne Ang
Assistant Manager
Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: yvonne.ang@axa.com.sg
DID: 1800 880 4888



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Friday, March 08, 2019 4:31 PM
To: ANG Yvonne <yvonne.ang@axa.com.sg>
Subject: Re: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Dear Yvonne

Please find attached the OD repair invoice & DV for your early payment.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Friday, 15 February 2019 3:12 PM
To: ANG Yvonne
Subject: Re: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Hi Yvonne,

Thank you for your email.

The OD repair cost is confirmed at \$1,589.00 with nil excess.

We shall submit the repair invoice & DV soon.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: ANG Yvonne <yvonne.ang@axa.com.sg>
Sent: Friday, 15 February 2019 2:53 PM
To: Cecilia Lee Peng Geok
Subject: RE: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Hi Cecilia

As spoken, please let us have your repairer invoice and DV to process payment

Regards

Yvonne [Ang](#)
Assistant Manager
Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: yvonne.ang@axa.com.sg
DID: 1800 880 4888





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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Friday, February 15, 2019 12:13 PM

To: ANG Yvonne <yvonne.ang@axa.com.sg>

Subject: Re: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Hi Yvonne

Appreciate your update on the matter.

Thank you & Happy New Year.



Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: ANG Yvonne <yvonne.ang@axa.com.sg>

Sent: Tuesday, 22 January 2019 6:00 PM

To: Cecilia Lee Peng Geok

Subject: RE: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Hi Cecilia

Thank you for your email clarification, we will revert shortly

Regards

Yvonne Ang

Assistant Manager

Motor (Property) Claims, AXA Motor Insurance (Singapore) Pte Ltd

6214 2112



redefining / insurance



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Friday, January 18, 2019 8:47 AM

To: ANG Yvonne <yvonne.ang@axa.com.sg>

Subject: Re: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Hi Yvonne,

After AXA repudiated liability in Aug 2016, we started to claim from third party. The vehicle was registered under a company name and people profile search reveals that the driver was also the business owner. Numerous letters were sent to third party driver/owner to various addresses but no response received. Until May 2018, client informed us that AXA had allowed him to claim his damage under OD claim. In fact, before AXA repudiated liability, we had on 29/04/2016 wrote to your office for advice whether the OD claim is allowed. Attached herewith the said letter for your reference.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: ANG Yvonne <yvonne.ang@axa.com.sg>

Sent: Thursday, 17 January 2019 6:42 PM

To: Cecilia Lee Peng Geok

Subject: RE: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Hi Cecilia

Kindly let us know when is the period that you tried to claim from third party and eventually decide to revert to OD claim. Thanks

Yvonne Ang
Assistant Manager
Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: yvonne.ang@axa.com.sg
DID: 1800 880 4888



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Monday, January 14, 2019 8:44 AM
To: ANG Yvonne <yvonne.ang@axa.com.sg>
Subject: Re: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Hi Yvonne

After AXA repudiated liability, we had tried to recover the claim from third party driver/owner but unsuccessful.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: ANG Yvonne <yvonne.ang@axa.com.sg>
Sent: Friday, 11 January 2019 5:33 PM
To: Cecilia Lee Peng Geok
Subject: RE: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Hi Cecilia

As spoken, we had repudiated the third party claim on 10.08.2016, any valid reason why insured need to wait for 2 year then to decide to convert to OD claim?
We await for your reply.

Regards

Yvonne Ang
Assistant Manager
Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: yvonne.ang@axa.com.sg
DID: 1800 880 4888



redefining / insurance



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Monday, December 31, 2018 1:51 PM
To: ANG Yvonne <yvonne.ang@axa.com.sg>
Cc: sur@lkkauto.com
Subject: Re: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG
Importance: High

Dear Yvonne

Please confirm the COR at \$1589 (before GST) and we shall submit the repair invoice for payment.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Thursday, 20 December 2018 8:20 AM
To: ANG Yvonne
Cc: sur@lkkauto.com
Subject: Re: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Hi Yvonne

The repair cost based on OD rate is \$1,589.00 before GST. Details see below. Please confirm.

S/N	Part Description	QTY	Cost Price	Nett Price	LKK's marking
1	REAR BUMPER	1	\$ 200.00		\$ 200.00
2	REAR BUMPER RETAINER LH	1	\$ 28.00		\$ 28.00
3	REAR BUMPER RETAINER RH	1	\$ 28.00		\$ 28.00
4	REAR BUMPER CORNER RETAINER RH	1	\$ 28.00		\$ 28.00
5	REAR BUMPER CORNER RETAINER LH	1	\$ 28.00		\$ 28.00
6	REAR BUMPER CLIP	6	\$ 1.50		\$ 9.00
7	REVERSE SENSOR	4		\$ 200.00	\$ 200.00
8	REAR BUMPER STAY RH	1	\$ 35.00		
9	REAR BUMPER STAY LH	1	\$ 35.00		
10	REAR END PANEL	1	\$ 205.00		
11	REAR END PANEL TOP GARNISH	1	\$ 110.00		\$ 110.00
12	REAR END PANEL TOP GARNISH CLIP	4	\$ 1.50		
13	TAILGATE WEATHER STRIP	1	\$ 105.00		\$ 105.00
14	TAILGATE ESTIMA EMBLEM	1	\$ 25.00		\$ 25.00
15	REAR LOGO	1	\$ 28.00		\$ 28.00
				Parts	\$ 789.00
				Labor	\$ 800.00
				Total before GST	\$ 1,589.00

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: ANG Yvonne <yvonne.ang@axa.com.sg>

Sent: Wednesday, 19 December 2018 8:19 PM

To: Cecilia Lee Peng Geok

Cc: sur@lkkauto.com

Subject: RE: Accident involving SJT2942U & GBA9848H on 07/11/2014 C0322087 CHAN STEVE YEW HUNG

Hi Cecilia

Sorry for the delayed reply.

The excess applicable is NIL

Kindly advise total repair cost based on OD rate ?

Regards

Yvonne Ang

Assistant Manager

Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: yvonne.ang@axa.com.sg

DID: 1800 880 4888



redefining / insurance



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Thursday, November 29, 2018 11:06 AM
To: ANG Yvonne <yvonne.ang@axa.com.sg>
Cc: sur@lkkauto.com
Subject: Re: Accident involving SJT2942U & GBA9848H on 07/11/2014
Importance: High

Hi Yvonne

Please revert on OD repair cost & applicable excess. Our mutual client is chasing.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Wednesday, 24 October 2018 11:40 AM
To: Yvonne Ang AXA; sur@lkkauto.com
Subject: Re: Accident involving SJT2942U & GBA9848H on 07/11/2014

Dear Yvonne/LKK

Please revert on OD repair cost & applicable excess.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Friday, 28 September 2018 2:19 PM
To: Yvonne Ang AXA

Cc: sur@lkkauto.com

Subject: Accident involving SJT2942U & GBA9848H on 07/11/2014

Insured: SJT2942U

Dear Yvonne

Please refer to the subject matter and our earlier conversation. The vehicle was surveyed by LKK under TP Direct Settlement.

Attached herewith estimate based on OD rates. The labor cost is adjusted to \$800.00. Please let us have your offer on OD repair cost.

Please also confirm if the applicable excess is \$300 + GST.

Owner: Chan Steve Yew Hung

Driver: Yap Lay Peng

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJT 2942U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	530.00	200.00
1	REAR BUMPER RETAINER LH (CONSISTENT)	NECESSARY	60.00	28.00
1	REAR BUMPER RETAINER RH (CONSISTENT)	NECESSARY	60.00	28.00
1	REAR BUMPER CORNER RETAINER RH (CONSISTENT)	NECESSARY	60.00	28.00
1	REAR BUMPER CORNER RETAINER LH (CONSISTENT)	NECESSARY	60.00	28.00
6	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	44.00	9.00
1	REAR BUMPER STAY RH (CONSISTENT) (NPA)	NOT NECESSARY	-	-
1	REAR BUMPER STAY LH (CONSISTENT) (NPA)	NOT NECESSARY	-	-
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	660.00	-
1	REAR END PANEL TOP GARNISH (CONSISTENT) }	CUT	269.00	110.00
4	REAR END PANEL TOP GARNISH CLIP (CONSISTENT) }		-	-
1	TAILGATE WEATHERSTRIP (CONSISTENT)	TWISTED	355.00	105.00
1	TAILGATE ESTIME EMBLEM (CONSISTENT)	NECESSARY	48.00	25.00
1	REAR LOGO (CONSISTENT)	NECESSARY	48.00	28.00
			2,194.00	589.00
SPECIAL NETT ITEMS				
4	REVERSE SENSOR (CONSISTENT) (SN)	DAMAGED	200.00	200.00
			200.00	200.00
LABOUR				
TO CUT,WELD ON REAR END PANEL ,REPAIR AFFECTED AREAS,REPLACE DAMAGE PARTS AND REALIGN AFFECTED ARES TO REPAIR TAILGATE.INCLUSIVE OF THE REPAIR OF REAR END PANEL .			1,000.00	200.00
TO PUTTY ,RESPRAY ON REAR TAILGATE ,BUMPER FENDERS,END PANEL,FLOOR PANEL AND AFFECTED AREAS.			1,000.00	500.00
TO TUFF KOTE ON REAR AFFECTED AREAS.			150.00	-
TO CHECK LIGHTING AND WIRING ,REPLACE REVERSE SENSOR.			80.00	40.00

Report Ref No. CC6/AXA14021304/Gza3q2



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE INTERIOR UPHOLSTERY TO ASSIST REPAIR AND REFIT TO REMOVE REAR BACK SEAT TO ASSIST REPAIR AND CHECK FOR DAMAGE (JAMMED).		180.00	60.00
			2,410.00	800.00
GRAND TOTAL			4,804.00	1,589.00

RECOMMENDED COST OF REPAIRS				1,589.00
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Report Ref No. CC6/AXA14021304/Gza3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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