

IMS CASE OWNER:

CC 3, B24900 6543, Pija34

LKK IDAC

Surveyor:

Amk

DOI:

11-4-19

Date / Time:

11/4/19

Registered in Merimen:

Pre-assign / CCU / FTE

GBF 26272



Insured Vehicle No.:

Claim No.:

Name of Insured:

KIPIN SEAFOOD Supply etc

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

10/4/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SHD 73025



INSRS:

WSP:

Tel:

Liability:

RMKS:

11/11/19



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

21/4/19

SHD 73025 - x ; GBF 26272 x

H2R

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

24-4-19 JUM

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

() days) Reduction:

%

Email Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost:

SS

651

7,674.18

Loss of Rental (LOR):

SS

32.35

(\$ x 5 days)

126.47

Loss of Use (LOU):

SS

250

(\$ x 5 days)

Loss of Income (LOI):

SS

250

(\$ x 5 days)

LOR only LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

8,564.02

Global Sum SS:

8,500

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1:

SS

8,500

Name 1:

COMFORT DELGLO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

X

Name 2:

X

Payee 3: (Strike if N.A.)

SS

X

Name 3:

X

COPY SENT 10/6/19

Inspector: Kolvin

REF: _____

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / NS / TP RES / OD RES / EVA / INV / MV
 To Inspected Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Vth: _____

Veh No: SHD 73025 Yr Regn: 6 Dec, 2018
 Type: M.Car / M.Cycle / Bus / Van / Lorry / T/S / Prime Mover /
 Truck / Trailer or _____
 Make: Toyota Prius cc 1798
 Colour: Blue A/C: Ins Ad / Std / Nil / NA
 Sp. Reading: 43762 T/Radio: Ins Ad / Std / Nil / NA
 Eng/No: _____
 C/No: JTDKB7F4603077565
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In Ad / Jammed / Leaked / Burnt or _____
 Brake: In Ad / Jammed / Leaked / Burnt or _____
 Mod: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 195/65R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Surv: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Front 6 mm R/Bal. 6 mm
 Rear 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 10/4/19 D.O.I. 11/4/19
 Survey held at CDHE (Loyang)
 Des. of Damages: Fnt / Rear / OIS / NIS / UIC / Rooftop or
pen 06
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	EQ PIP
<u>18-4-19</u>	<u>P/P \$ 7,172.13</u>
	<u>RC \$ 1,506.72 / 17%</u>

Date/Time, File Pass to? : Prel. Report
 : Final Report

Days Of Repair: _____
 Resurvey No. of Trip: _____

Date/Time, File Return to? _____
 Report Format: _____
 Lump Sum / L.B.I. (\$) _____

Add Fee: : Site Insp (\$ _____)
 : Interview (\$ _____)
 : Tech. Invs (\$ _____)
 : Wreckers (\$ _____)

Survey Fee:	_____
Transportation:	_____
\$ + RS _____	_____
Photos	_____
Others	_____
TOTAL	_____



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQ119006543/K1ja3

Date: 15/04/2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 7302S

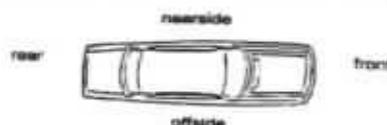
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11/04/2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	<u>8,678.85</u>
Revised Estimate Amount	: S\$	<u>7,172.13</u>
"Check" Items Amount	: S\$	<u>-</u>
Total (Including Check Items)	: S\$	<u>7,172.13</u>
Market Value	: S\$	<u>-</u>
LTA Reimbursement Value	: S\$	<u>-</u>
Nett Value	: S\$	<u>-</u>

Description of Damage:

The vehicle sustained damages at the
Rear O/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO

Date/Time: 11.04.2019 11:13 Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

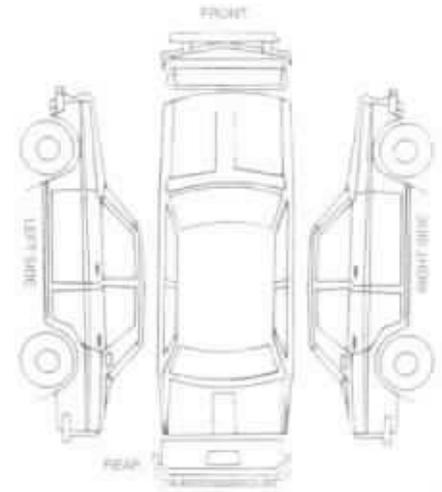
JO NO: 305286406

STOMER	REGN NO: SHD7302S	MILEAGE
MS STOMER NO. 7010045	MAKE: TOYOTA	FUEL E _____ 1/2 _____ F
RESS 383 SIN MING DRIVE Singapore SINGAPORE 575717	MODEL PRIUS HYBRID(G4)	DATE/TIME IN 11.04.2019 07:55
(B) (P)	YR OF MANU 06.12.2018	TARGET DATE
COUNT CARD NO.	CHASSIS CODE JTDKB3FU603077565	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 10.04.2019
NATURE: 3P 10.04.2019

S/NO	LABOR CODE	DESCRIPTION
	EQ - Rear Right	
	LTK/Kahni	



CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHD7302S LARRY

Vehicle No.: SHD7302S

Larry Ng

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE

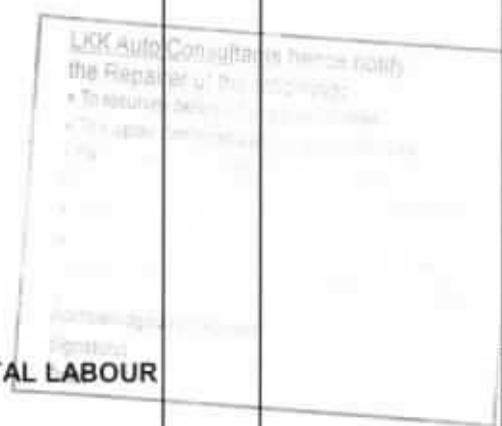
VEHICLE NO: SHD 7302S

11/4/2019 10:44

MAKE :

MODEL : TOYOTA PRIUS

	PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
	REAR TRUNK LID COVER /			\$ 1,126.60	
	REAR TRUNK LID LOCK x			\$ 457.90	
	REAR TRUNK LID GLASS (BLACK COLOR) /			\$ 733.50	
	GARNISH SUB-ASSY, BACK DOOR, OUTSIDE /			\$ 889.70	
	REAR TRUNK LID LOGO(PRIUS) /			\$ 52.90	
	REAR TRUNK LID LOGO(HYBRID) /			\$ 52.90	
	REAR TRUNK LID LOGO(TOYOTA STAR) /			\$ 47.00	
	REAR BUMPER /			\$ 458.60	
	REAR BUMPER RE-INFORCEMENT /			\$ 318.80	
	REAR BUMPER UNDER COVER /			\$ 552.60	
	REAR BUMPER SIDE RETAINER ? /			\$ 112.70	
	REAR BUMPER TOWING COVER /			\$ 82.70	
	REAR BUMPER CLIPS /			\$ 22.00	
	REAR END PANEL x repair /			\$ 602.10	
	REAR END PANEL GARNISH x /			\$ 121.60	
	REAR WINDSCREEN GLASS WITH MOULDING /			\$ 1,778.30	
	REAR RH tail lamp (upper) /				
	REAR RH tail lamp (lower) /				
	SUB TOTAL			\$ 7,409.90	
	LESS 25%			\$ 1,852.48	
	DISCOUNTED TOTAL			\$ 5,557.43	
	REAR NO. PLATE WITH TRIM COVER x			\$ 100.00	NETT
	REAR TRUNK LID APPS STICKER			\$ 40.00	NETT
	REAR TRUNK LID COMFORT & TEL NO. STICKER /			\$ 60.00	NETT
	REAR BUMPER REVERSE SENSOR /			\$ 135.70	NETT
	REAR BUMPER RUBBER MAT /			\$ 50.00	NETT
	REAR WINDSCREEN SEALANT /			\$ 46.00	NETT
				\$ 431.70	
	LABOUR CHARGE				
	Panel Beating			\$ 800.00 600	
	Spray Painting Charge			\$ 900.00 800	
	Wiring Charge			\$ 30.00 20	
	Tuff Kote			\$ 50.00 20	
	Remove/Refix Reverse Sensor			\$ 80.00 20	
	TOTAL LABOUR			\$ 1,860.00	
	ESTIMATE TOTAL			\$ 7,849.13	



Larry Ng

Kali 11/4/19 1300h
3 AM
P/P
Return paint p/h

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305286406

Date : 16. Apr. 2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHD7302S

Date of Accident: 10. Apr. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ GBF2627Z

2. The finalized amount shall be:

(a) Spare Parts after List discount \$5,702.00 ¹³

(b) Labour Charges \$1,470.00

Total for Part-By-Part Repair Cost \$7,172.00 ¹³

(c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost _____

3. Estimated normal period for repairs: 3 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : [Signature]

Signature : [Signature]

Name : Larry Ng

Name : Kalvin

Tel : 6214 8316

Date : 18/4/19

Fax : 6546 8156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305286406
 REGN NO : SHD7302S
 MILEAGE : 000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 06.12.2018
 DATE/TIME IN : 11.04.2019 07:55
 ACCIDENT DATE : 10.04.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0302-2256-G	PRIG4 PANEL SUB-ASSY BACK	1	1,126.60	25.00	844.95
0002	04-01-0302-2257-G	PRIG4 GLASS BACK WINDOW F	1	733.50	25.00	550.12
0003	04-01-0302-2258-G	PRIG4 GLASS BACK DOOR	1	1,778.30	25.00	1,333.72
0004	04-01-0302-2269-G	PRIG4 ORNAMENT SUB-ASSY B	1	47.00	25.00	35.25
0005	04-01-0302-2270-G	PRIG4 PLATE-BACK DOOR NAM	1	52.90	25.00	39.67
0006	04-01-0302-2271-G	PRIG4 PLATE-BACK DOOR NAM	1	52.90	25.00	39.67
0007	28-01-0302-2013-A	PRIVC REAR BONNET APP TAX	1	40.00		40.00
0008	28-01-0302-2015-A	PRIVC REAR BONNET COMFORT	1	30.00		30.00
0009	28-01-0302-0006-A	PRIVC REAR BOOT 65521111	1	30.00		30.00
0010	04-01-0302-2282-G	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0011	04-01-0302-2287-G	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0012	04-01-0302-2288-G	PRIG4 REINFORCEMENT SUB-A	1	318.80	25.00	239.10
0013	04-01-0302-2267-G	PRIVC BUMPER PIECE	10	22.00	25.00	16.50

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305286406
 REGN NO : SHD7302S
 MILEAGE : 000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(C
 DATE OF REGN : 06.12.2018
 DATE/TIME IN : 11.04.2019 07:55
 ACCIDENT DATE : 10.04.2019

JOB / PARTS DESCRIPTION		QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0014	09-01-0302-2005-A PRIG4 REVERSE SENSOR ASSY	1		135.70		135.70
0015	04-01-0302-1150-A PRIG4 BUMPER PROTECTOR MA	1		50.00		50.00
0016	04-01-0302-0585-G PRIG4 LENS & BODY RR COMB	1		557.90	25.00	418.42
0017	04-01-0302-0795-G PRIG4 LENS AND BODY REAR	1		548.40	25.00	411.30
0018	04-01-0302-2286-G PRIG4 COVER REAR BUMPER-T	1		82.70	25.00	62.02
0019	04-01-0302-2346-G PRIG4 GARNISH SUB ASSY BA	1		889.70	25.00	667.27

SUB-TOTAL : 5,702.09

JOB NATURE

0000	PB	PANEL BEATING	600.00
0001	23-502	SPRAYPAINT ON AFFECTED AREA	800.00
0002	17-01	WIRING CHARGE	20.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305286406
 REGN NO : SHD7302S
 MILEAGE : 000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(C
 DATE OF REGN : 06.12.2018
 DATE/TIME IN : 11.04.2019 07:55
 ACCIDENT DATE : 10.04.2019

JOB / PARTS DESCRIPTION	QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0003 20-00 TUFF COAT ON AFFECTED PARTS.	20.00				
0004 L REMOVE/REFIX REVERSE SENSOR	30.00				
					SUB-TOTAL : 1,470.00
					TOTAL : 7,172.09

 MVA NAME & SIGNATURE
 DATE :

 SURVEYOR NAME & SIGNATURE
 DATE :

AUTHORISED : YES / NO

EQ

REPAIR ESTIMATE

VEHICLE No: SHD 7302S

11/4/2019 10:44

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
REAR TRUNK LID COVER / <i>Buf</i>			\$ 1,126.60	
REAR TRUNK LID LOCK x <i>sm</i>			\$ 457.90	
REAR TRUNK LID GLASS (BLACK COLOR) / <i>cm</i>			\$ 733.50	
GARNISH SUB-ASSY, BACK DOOR, OUTSIDE / <i>cm</i>			\$ 889.70	
REAR TRUNK LID LOGO(PRIUS) / <i>me</i>			\$ 52.90	
REAR TRUNK LID LOGO(HYBRID) / <i>me</i>			\$ 52.90	
REAR TRUNK LID LOGO(TOYOTA STAR) / <i>me</i>			\$ 47.00	
REAR BUMPER / <i>Buf</i>			\$ 458.60	
REAR BUMPER RE-INFORCEMENT / <i>Buf</i>			\$ 318.80	
REAR BUMPER UNDER COVER / <i>me</i>			\$ 552.60	
REAR BUMPER SIDE RETAINER / <i>me</i>			\$ 112.70	
REAR BUMPER TOWING COVER / <i>me</i>			\$ 82.70	
REAR BUMPER CLIPS / <i>me</i>			\$ 22.00	
REAR END PANEL x <i>me</i>			\$ 602.10	
REAR END PANEL GARNISH x <i>sm</i>			\$ 121.60	
REAR WINDSCREEN GLASS WITH MOULDING / <i>MGC</i>			\$ 1,778.30	
<i>Rear RH tail lamp (upper)</i>				
<i>rear RH tail lamp (lower)</i>				
SUB TOTAL			\$ 7,409.90	
LESS 25%			\$ 1,852.48	
DISCOUNTED TOTAL			\$ 5,557.43	
REAR NO. PLATE WITH TRIM COVER x <i>sm</i>			\$ 100.00	NETT
REAR TRUNK LID APPS STICKER / <i>me</i>			\$ 40.00	NETT
REAR TRUNK LID COMFORT & TEL NO. STICKER / <i>me</i>			\$ 60.00	NETT
REAR BUMPER REVERSE SENSOR / <i>me</i>			\$ 135.70	NETT
REAR BUMPER RUBBER MAT / <i>me</i>			\$ 50.00	NETT
REAR WINDSCREEN SEALANT x <i>me</i>			\$ 46.00	NETT
			\$ 431.70	
LABOUR CHARGE				
Panel Beating			\$ 800.00 <i>600</i>	
Spray Painting Charge			\$ 900.00 <i>800</i>	
Wiring Charge			\$ 30.00 <i>20</i>	
Tuff Kote			\$ 50.00 <i>20</i>	
Remove/Refix Reverse Sensor			\$ 80.00 <i>20</i>	
TOTAL LABOUR			\$ 1,860.00	
ESTIMATE TOTAL			\$ 7,849.13	

I, the Reparer of this estimate
 • To survey before repair
 • To display damaged parts to customer
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice"
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed
 • Subject to final approval from insurance company
 I hereby acknowledge by Reparer

Lary Ng

Kaki's 10/11/19
11/4/19 Book
3 hrs
P/P
Before paint plate

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Mei Kwan (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 18 April, 2019 11:13 AM
To: Mei Kwan (LKKAuto)
Cc: Joy Irene (LKKAuto); Admin A
Subject: FW: Direct Settlement - Accident Involving GBF2627Z (OI : EQI - DM19HO01038/JT) AND SHD7302S (TP : LKK REF - CC3/EQI19006543/K1ja3) on 10/04/2019
Attachments: TP GIA REPORT.pdf; TP ESTIMATE + SUPP.pdf; Preliminary Advice.pdf; SAS2583055.pdf
Categories: HMK

Dear Mei Kwan

OI report as attached.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, April 18, 2019 10:59 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Janet Tan <janet.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBF2627Z (OI : EQI - TBA) AND SHD7302S (TP : LKK REF - CC3/EQI19006543/K1ja3) on 10/04/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 7302S at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Joy Irene (LKKAuto)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Friday, 7 June 2019 9:21 AM
To: Joy Irene (LKKAuto)
Cc: Admin A
Subject: Re: T0419/ SHD 7302S ON 10/04/19 / EQ GBF2627Z

Dear Ms Joy

Please process settlement in sum \$ 8500.00 for resolving our property damage claim amicably.

Thank you.

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Thursday, 6 June 2019 5:16 PM
To: Jim Wong See Pah
Cc: Admin A
Subject: T0419/ SHD 7302S ON 10/04/19 / EQ GBF2627Z

WITHOUT PREJUDICE

Dear Mr. Jim,

We refer to the subject of this e-mail, on without prejudice basis and without admission of liability, we offer global sum \$8,500.00 (all-in).

Kindly confirm acceptance.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Jay

COMFORTDELGRO ENGINEERING

Our Ref : T 0419 / SHD7302S / JW(st)
Your ref : _____
Date : 23-Apr-19

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Marine +65 6383 6200
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196089698

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Defu
6 Defu Avenue 1
Singapore 538537

Yishun
501 Yishun Industrial Park A
Singapore 768732

Attn : **Motor Claims Department**

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD7302S YOUR INSURED GBF2627Z AND OTHER _____ ON 10.04.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD7302S which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBF2627Z we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 7,674.18
2	<u>5</u> days Loss of Rental @ \$ <u>126.47</u> per day	\$ 632.35
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 8,314.02

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ <u>80.00</u> per day	\$ 400.00
Total Claims:		\$ 8,714.02

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : _____ 4 pcs.
- b) LTA search slip/s of : GBF2627Z
- c) GIA / Police report/s of : SHD7302S
- d) Letter of authority from owner / hirer / operator

- () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/EQI19006543/K1ja3q2

24 APRIL 2019

KIRIN SEAFOOD SUPPLY PTE LTD
BLK 94A JALAN SENANG
SINGAPORE 418468

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 2627Z AND SHD 7302S ON 10/04/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Joy Irene
DID: 6841 2409
FAX: 6741 4108
Email: joyirene@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SHD7302S , GBF2627Z** **ON 10-Apr-19 17:30**
ALONG **JLN BULOH PERINDU TOWARDS E COAST RD**

I / We **NG TIAN LENG** (Hirer) NRIC No.: **S1547786E**

and/or (Relief) NRIC No.:

Taxi Number **SHD7302S**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims),
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **11-Apr-2019**

Name of Hirer **NG TIAN LENG**

Hirer NRIC **S1547786E**

Signature :



Address **188 PASIR RIS STREET 12 #10-50**
510188

Contact No. **90883315**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHD73028

INV. NO/DATE
91439086 18.04.2019

MAKE
TOYOTA

JOB NO.
305286406

MODEL
PRIUS HYBRID(G4)

OILMETER READING

DATE OF REG
06.12.2018

DATE/TIME IN
11.04.2019 07:55

CHASSIS CODE
JTDKB3F0603077565

Description : 3P 10.04.2019

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2257	PRIG4 GLASS BACK WINDOW FTX	1	733.50	25.00	550.12
0002	04-01-0302-2258	PRIG4 GLASS BACK DOOR	1	1,778.35	25.00	1,333.76
0003	04-01-0302-2269	PRIG4 ORNAMENT SUB-ASSY BACK DOOR(LOCK)	1	47.00	25.00	35.25
0004	04-01-0302-2270	PRIG4 PLATE-BACK DOOR NAME (HYBRID S)	1	52.90	25.00	39.67
0005	04-01-0302-2271	PRIG4 PLATE-BACK DOOR NAME (PRIUS)	1	52.90	25.00	39.67
0006	28-01-0302-2013	PRIVC REAR BONNET APP TAXI BOOK NOW C/P,	1	40.00	0.00	40.00
0007	28-01-0302-2015	PRIVC REAR BONNET COMFORTDELGRO C/P,	1	30.00	0.00	30.00

WE WILL BE TAKING ALL RESPONSIBLE MEASURES AGAINST THE THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF THE VEHICLE/PROPERTY BELONGING TO CUSTOMERS AND WE SHALL NOT BE LIABLE AND LIABLE & OWNED BY US.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 7 DAYS FROM DATE DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91439086	7,674.18	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 2

8010325

RQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
 SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
 SHD7302S

INV. NO/DATE
 91439086 18.04.2019

MAKE
 TOYOTA

JOB NO.
 305286406

MODEL
 PRIUS HYBRID(G4)

ODOMETER READING:

DATE OF REG
 06.12.2018

DATE/TIME IN
 11.04.2019 07:55

CHASSIS CODE
 JTDKR3FU603077565

S/No	Part No.		Qty	Unit Price	Disc	Net
0008	28-01-0302-0006	PRIVC RRAR BOOT 65521111 C/P/L	1	30.00	0.00	30.00
0009	04-01-0302-2282	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0010	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER CENTER	1	552.60	25.00	414.45
0011	04-01-0302-2288	PRIG4 REINFORCEMENT SUB-ASSY REAR BUMPER	1	318.80	25.00	239.10
0012	04-01-0302-2267	PRIVC BUMPER PIECE	10	2.20	25.00	16.50
0013	09-01-0302-2005	PRIG4 REVERSE SENSOR ASSY	1	135.70	0.00	135.70
0014	04-01-0302-1150	PRIG4 BUMPER PROTECTOR MAT	1	50.00	0.00	50.00
0015	04-01-0302-0585	PRIG4 LENS & BODY RR COMBINATION LAMP RH	1	557.90	25.00	418.42
0016	04-01-0302-0795	PRIG4 LENS AND BODY REAR LAMP LOWER RH	1	548.40	25.00	411.30

1. THEFT DAMAGE AND REPAIRABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE THE CUSTOMER ACCEPTS HIS RESPONSIBILITY FOR LOSS OR OTHER IMPROPERIES BELONGING TO CUSTOMERS AND VEHICLES AND DRIVERS AND ENTERS A WAIVER WITH.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 24 HRS FROM SUCH DELIVERY ONE MONTH BE ADVISED TO THE COMPANY OF ANY COMPLAINTS CONCERNING THE VEHICLES WILL BE ENJOINED TO HAVE WORK DONE IN GOOD ORDER.

3. WARRANTY OF 12 MONTHS WILL BE PROVIDED ON A DAY TO DAY BASIS IN RESPECT OF ANY CLAIMS FOR WORK DONE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT I.E. WITHIN 30 DAYS FROM THE INVOICE FOR THE WORK DONE.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91439086	7,674.18	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 3

8010325
 RQ INSURANCE COMPANY LIMITED
 5 MAXWELL ROAD TOWER BLOCK #17-00
 SINGAPORE SG 069110
 CONTACT NO: 62239433

VEHICLE NO: SHD7302S
 MAKE: TOYOTA
 MODEL: PRIUS HYBRID(G4)
 DATE OF REG: 06.12.2018
 CHASSIS CODE: JTDKB3FU603077565
 INV. NO/DATE: 91439086 18.04.2019
 JOB NO.: 305286406
 ODOMETER READING:
 DATE/TIME IN: 11.04.2019 07:55

S/No	Part No.		Qty	Unit Price	%Disc	Net
0017	04-01-0302-2286	PRIG4 COVER REAR BUMPER-TOW HOOK COVER	1	82.70	25.00	62.02
0018	04-01-0302-2346	PRIG4 GARNISH SUB ASSY BACK DOOR OUTSIDE	1	889.70	25.00	667.27
0019	04-01-0302-2256	PRIG4 PANEL SUB-ASSY BACK DOOR	1	1,126.60	25.00	844.95
SUB-TOTAL:						5,702.13

JOB NATURE

0001	PB	PANEL BRATING		600.00		600.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA		800.00		800.00
0003	17-01	WIRING CHARGE		20.00		20.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.		20.00		20.00
0005	L	REMOVE/REFIX REVERSE		30.00		30.00

1. WHILE WE WILL BE RESPONSIBLE FOR THE QUALITY OF THE WORK, WE ACCEPT NO LIABILITY FOR DAMAGE TO OTHER COMPONENTS BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TOYOTA'S WARRANTY. WE WILL NOT BE RESPONSIBLE FOR DAMAGE TO OTHER COMPONENTS BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TOYOTA'S WARRANTY.

2. CUSTOMERS SHALL ACCEPT THE VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY AND NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS THEREON. THE VEHICLE WILL BE REQUIRED TO HAVE BEEN ACCEPTED BY THE CUSTOMER.

3. INTEREST ON 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY BALANCE DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT BUT NOTER 30 DAYS FROM THE DATE OF THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THE VEHICLE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DEFECTS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91439086	7,674.18	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHD7302S

INV. NO/DATE
91439086 18.04.2019

MAKE
TOYOTA

JOB NO.
305286406

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
06.12.2018

DATE/TIME IN
11.04.2019 07:55

CHASSIS CODE
JTDK83FU603077565

S/No	Part No.	Qty	Unit Price	%Disc	Net
	SENSOR				
SUB-TOTAL :					1,470.00

Items total	7,172.13
Add GST @ 7.000 %	502.05
Invoice amount	7,674.18

Issued by : KATHERINETAN 18.04.2019 14:56:16
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

VEHICLE TAKING HAS IRREVOCABLE IMPLICATIONS INCLDING THE: THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO
LIABILITY FOR ANY THEFT OR ACCIDENTAL DAMAGE, INCLUDING TO CUSTOMERS AND VEHICLES WHO (PROVE) ARE INVOLVED
TOWARD THE
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 24 HOURS FROM SUCH DELIVERY OR
WITHIN 7 DAYS TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED
IN GOOD ORDER
CUSTOMERS WILL BE ADVISED OF THE TERMS AND CONDITIONS OF ANY WARRANTY ONE (1) MONTH FROM THE
DATE OF DELIVERY AND NOT VALID ON THE DATE OF DELIVERY OR AFTER 30 DAYS FROM THE DATE OF DELIVERY
PLEASE SIGNIFY THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES
WITHIN 15 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS
CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91439086	7,674.18	

Our Ref: CT19040302

Date: 18 April 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/04/2019 @ 17:30 hrs
ALONG JLN BULOH PERINDU TOWARDS E COAST RD
INVOLVING GBF2627Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7302S** (the "Taxi"). The Taxi was hired to **NG TIAN LENG IC NO S1547786E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO			FROM	TO
230	0725	2003				
275	0725	2047		Loyang	0755	
309	0640	1931				
341	0643	1932				
309	0643	1946				
288	0830	2118				
312	0830	2020				
334	0640	2108				
396	0640	2106				
318	0640	2138				
50	0640	0724				

DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO		FROM	TO
11/4/19	SHD 7302S Accident ?					
15/4/19	Repair	1100 1700	1800			1730

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBF2627Z	10 Apr 2019 / 17:30:00	Successful	E04	EQ INSURANCE COMPANY LTD

Previous

OK

SUD 73025

Joy Irene (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 6 June 2019 4:02 PM
To: Joy Irene (LKKAuto)
Cc: Admin A
Subject: FW: Direct Settlement - Accident Involving GBF2627Z (OI : EQI - DM19HO01038/JT) AND SHD7302S (TP : LKK REF - CC3/EQI19006543/K1ja3) on 10/04/2019
Attachments: SURVEY REPORT.pdf; RE-SURVEY PHOTOS.pdf; SURVEY PHOTOS.pdf; LOD.pdf

Dear Joy

Please proceed to offer up to \$8,564.02.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Thursday, June 6, 2019 3:32 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBF2627Z (OI : EQI - DM19HO01038/JT) AND SHD7302S (TP : LKK REF - CC3/EQI19006543/K1ja3) on 10/04/2019

EQI ref: DM19HO01038/JT
LKK REF: CC3/EQI19006543/K1ja3

Dear Janet,

This is a head-to-rear scenario. BOLA 27.

Our insured vehicle came from the rear. Liability is down against us.

Summary to offer to repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" is as follows:

	Claimed Amount	Revised Amount
Cost of Repair	\$8,678.85 (per estimate)	\$ 7,674.18 GST included
Loss of Rental	\$ 632.35 (\$126.47 x 5 days)	\$ 632.35 (\$126.47 x 5 days)
Loss of Income	\$ 400.00 (\$80 x 5 days)	\$ 250.00 (\$50 x 5 days)
Search Fee	\$ 7.49	\$ 7.49
Total	\$9,718.69	\$ 8,564.02

For your approval.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Thursday, 18 April 2019 11:13 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving GBF2627Z (OI : EQI - DM19HO01038/JT) AND SHD73025 (TP : LKK REF - CC3/EQI19006543/K1ja3) on 10/04/2019

Dear Mei Kwan

OI report as attached.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify t

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, April 18, 2019 10:59 AM

To: EQJ PRS <EQJPRS@eqinsurance.com.sg>

Cc: Janet Tan <janet.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF2627Z (OI : EQJ - TBA) AND SHD7302S (TP : LKK REF - CC3/EQJ19006543/K1ja3) on 10/04/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 7302S at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



To : M/s EQ INSURANCE COMPANY LTD

Date: 18/06/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBF 2627Z (Insd Veh)	Your Ref. No. : DM19HO01038/JT
	SHD 7302S (TP Veh)	Our Ref. No. : CC3/EQ19006543/K1ja3q2
Date of Accident	10/4/2019	

Liability	100%	
Final Repair Cost	: \$ 7,674.18	
Loss of Income	: \$ 250.00	5 days
Rental (if any)	: \$ 632.35	5 days
Others:	: \$ 7.49	
	: \$	
	8,564.02	
Final Settlement Sum	: \$ 8,500.00	GLOBAL SUM
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 8,500.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI19006543/K1ja3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 18-06-2019	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBF 2627Z	Veh. Inspected	SHD 7302S
Policy No.	DMCPHQ18-002642	Coverage (\$)	0.00
Claim No.	DM19HO01038/JT	Excess (\$)	0.00
Assign From		Assign Date	11/04/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JTDKB3FU603077565	Colour	BLUE
Odometer	43762	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	GOODYEAR	6 mm
L/H Front Tyre	195/65 R15	GOODYEAR	6 mm
R/H Rear Tyre	195/65 R15	GOODYEAR	6 mm
L/H Rear Tyre	195/65 R15	GOODYEAR	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	10/04/2019	Inspection Date	11/04/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 7302S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR TRUNK LID COVER	BENT	1,126.60	1,126.60
1	REAR TRUNK LID LOCK	SERVICEABLE	457.90	-
1	REAR TRUNK LID GLASS (BLACK COLOR)	CRACKED	733.50	733.50
1	GARNISH SUB-ASSY ,BACK DOOR ,OUTSIDE	CRACKED	889.70	889.70
1	REAR TRUNK LID LOGO (PRIUS)	NECESSARY	52.90	52.90
1	REAR TRUNK LID LOGO (HYBRID)	NECESSARY	52.90	52.90
1	REAR TRUNK LID LOGO (TOYOTA STAR)	NECESSARY	47.00	47.00
1	REAR BUMPER	DEFORMED	458.60	458.60
1	REAR BUMPER REINFORCEMENT	BENT	318.80	318.80
1	REAR BUMPER UNDER COVER	CRACKED	552.60	552.60
1	REAR BUMPER SIDE RETAINER	SERVICEABLE	112.70	-
1	REAR BUMPER TOWING COVER	MISSING	82.70	82.70
1	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
1	REAR END PANEL	TO REPAIR SEE LABOUR	602.10	-
1	REAR END PANEL GARNISH	SERVICEABLE	121.60	-
1	REAR WINDSCREEN GLASS WITH MOULDING	NECESSARY	1,778.30	1,778.30
1	TAILLAMP UPPER -RH	CRACKED	557.90	557.90
1	TAILLAMP LOWER -RH	CRACKED	548.40	548.40
	LESS 25% DISCOUNT		-2,129.05	-1,805.47
			6,387.15	5,416.43
SPECIAL NETT ITEMS				
1	REAR NO.PLATE WITH TRIM COVER (SN)	SERVICEABLE	100.00	-
1	REAR TRUNK LID APPS STICKER (SN)	NECESSARY	40.00	40.00
1	REAR TRUNK LID COMFORT & TEL NO.STICKER (SN)	NECESSARY	60.00	60.00
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
1	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	46.00	-
			431.70	285.70

Report Ref No. CC3/EQ19006543/K1ja3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR END PANEL .		800.00	600.00
	SPRAY PAINTING CHARGE.		900.00	800.00
	WIRING CHARGE.		30.00	20.00
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX REVERSE SENSOR.		80.00	30.00
			1,860.00	1,470.00
	GRAND TOTAL		8,678.85	7,172.13
RECOMMENDED COST OF REPAIRS				7,172.13

Report Ref No. CC3/EQ119006543/K1ja3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 20 June 2019 3:14 PM
To: 'janet.tan@eqinsurance.com.sg'
Cc: 'Joylrene@lkkauto.com'
Subject: TP Direct Settlement - Accident Involving GBF 2627Z (OI) and SHD 7302S (TP) on 10/04/2019
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you,

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933