

Adrian
Munnen

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

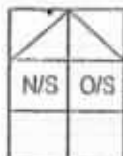
Claims No: _____

Sum Insured: _____ Excess: \$0/-

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: 10510

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 14 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT

Person Contacted: _____

Veh No: SM1768852 Yr Regn: 2018 August

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2 cc 999

Colour: Yellow A/C: Insured / Std / Nil / NA

Sp. Reading: 6628 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAU222640JA071739

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: 215/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front R/Bal. 06 mm

L/Bal. 06 mm

D.O.A. 11/04/19

Survey held at Premier

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD A16

SM1768852-X

RECEIVED 18 DEC 2019

12/04/19 @ 11:43 am. received IA to ASA via munnen.

12/04/19 @ 11:44 am. mandate request authorize repair to ASA via munnen.

MV:

PV:

Nett:

14/04/19 confirmed PIP \$21,932.12 @ 14 days with Adrian
(+ 23,920.98 Red - 52%)

Reserving No. of Trip - 2

Date/Time, File Pass to? 18/12/19

Date/Time, File Return to?

1) Typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report: \$21,932.12 P/P

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

200

11

211

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2438F
Vehicle Details	
Vehicle No.:	SMD6885Z
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Yellow
Manufacturing Year:	2018
Engine No.:	CHZ812326
Chassis No.:	WAUZZZGA0JA071739
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$27,237.00
Original Registration Date:	30 Aug 2018
First Registration Date:	30 Aug 2018
Transfer Count:	0
Actual ARF Paid:	\$30,132.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Aug 2028
PARF Rebate Amount:	\$22,599.00
Intended COE Rebate Details	
COE Expiry Date:	29 Aug 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,997.00
COE Rebate Amount:	\$30,010.00
Total Rebate Amount:	\$52,609.00

The information contained herein is correct as at 12 Apr 2019

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 15 April 2019 1:06 PM
To: 'Claims'
Cc: 'Nora Khai'; SUR; Admin A
Subject: RE: OD CLAIMS FOR SMD 6885 Z (Vehicle In)
Attachments: ESTIMATE.pdf

Dear Sheila,

As instructed by our client, please proceed to repair the insured vehicle **SMD 6885Z (Excess S 0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 15 April 2019 8:12 AM
To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SMD 6885 Z (Vehicle In)

Dear all,

Kindly assist to update approval status urgently as
Customer is demanding for replacement car urgently. Please update soonest as
Vehicle is in our compound.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

RE: Re: Alert - Adj Mandate Approved (S\$26744.00) - SMD6885Z - Claim Handler: Yap, Weijoe

Koh, Victor-CK <Victor-CK.Koh@aig.com>

Mon 2/9/2019 5:10 PM

To: SUR <sur@lkkauto.com>

Hi,

Tailgate absorber ok.

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +65 6419 1785 | Fax +65 68357416

Victor-ck.koh@aig.com | www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]

Sent: Monday, September 02, 2019 4:40 PM

To: Koh, Victor-CK

Cc: sur@lkkauto.com

Subject: [EXTERNAL] Re: Alert - Adj Mandate Approved (S\$26744.00) - SMD6885Z - Claim Handler: Yap, Weijoe

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :
***SMD6885Z (3583983325SG)**
OD
Apr 9 2019 7:00PM
[ZEE YENG PENG]
Premium Automobiles Pte Ltd

Hi Victor,

We refer to your below email above matter.

According to our surveyor, kindly refer to the video uploaded in merimen for tailgate absorber and let us have your approval.

Kindly inform we are still negotiate the labour with the repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 14/05/2019 04:07 PM

Subject: Alert - Adj Mandate Approved (S\$26744.00) - SMD6885Z - Claim Handler: Yap, Weijoe

Approved:26744.00:End panel replace only at 3 day labour \$1500.00. To take note. Re-inspection to be done for damage check and supplementary items / labour. B/f paint required. Tailgate absorber not damage, not payable.

This is an auto-generated email. Do not reply to this email.

Sent by : Hiew May Fung (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.

www.avg.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

View Received Message

This mail is associated with :

***SMD6885Z (3583983325SG)**

OD

Apr 9 2019 7:00PM

[ZEE YENG PENG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 14/05/2019 16:07 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$26744.00) - SMD6885Z - Claim Handler: Yap, Weijoe

Approved:26744.00:End panel replace only at 3 day labour \$1500.00. To take note. Re-inspection to be done for damage check and supplementary items / labour. B/f paint required. Tailgate absorber not damage, not payable.

DOCUMENTS SUMMARY

There are no documents.

View Sent Message

This mail is associated with :

***SMD6885Z (3583983325SG)**

OD

Apr 9 2019 7:00PM

[ZEE YENG PENG]

Premium Automobiles Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 09/05/2019 12:13 PM.
To Victor-CK.Koh@aig.com
CC sur@lkkauto.com
Subject Re: Alert - Adj Mandate Maintained - SMD6885Z - Claim Handler: Md Ishak, Mohd Imran

Hi Victor,

Survey report submitted in merimen. Kindly let us have your approval of the supplementary.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 23/04/2019 10:26 AM

Subject: Alert - Adj Mandate Maintained - SMD6885Z - Claim Handler: Md Ishak, Mohd Imran

Maintained:End panel replace only at 3 day labour \$1500.00. To take note. Why was rear fender given not approval. To submit survey report in merimen I need to check what have been paid for supplementary. Re-inspection to be done for damage check an

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SMD6885Z**

OD

Apr 9 2019 7:00PM

[ZEE YENG PENG]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 23/04/2019 10:26 AM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SMD6885Z - Claim Handler: Md Ishak, Mohd Imran

Maintained;End panel replace only at 3 day labour \$1500.00. To take note. Why was rear fender given not approval. To submit survey report in merimen I need to check what have been paid for supplementary. Re-inspection to be done for damage check an

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SMD6885Z**

OD

Apr 9 2019 7:00PM

[ZEE YENG PENG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 15/04/2019 12:09 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$12384.00) - SMD6885Z - Claim Handler: Md Ishak, Mohd Imran

Approved:12384.00:End panel replace only at 3 day labour \$1500.00. To take note. Re-inspection to be done for damage check and supplementary items / labour. B/f paint required.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Yap, Weijoe

Date: 09 May 2019

Preliminary Advice

Vehicle No	: SMD6885Z	Accident Date	: 09/04/2019
Make	: AUDI Q2	Policy No.	: 1800103386
Assignment Date	: 12/04/2019	Excess	: S\$0.00
Date of Inspection	: 11/04/2019	Est. Duration of Repair	: 6 - 8 days
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	45,853.00 (Inclusive supp 1 + 2)
Revised Amount	:S\$	20,320.00 (Inclusive supp 1 + 2)
Check Items (Estimated)	:S\$	14,665.00 (Inclusive supp 1)
Total	:S\$	34,985.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	52,609.00
Salvage Value	:S\$	
Margin for Repair	:S\$	52,391.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Supplementary amount 1 is \$ 9,485.00.
Supplementary amount 2 is \$ 3,308.00.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Md Ishak, Mohd Imran

Date: 22 Apr 2019

Preliminary Advice

Vehicle No	: SMD6885Z	Accident Date	: 09/04/2019
Make	: AUDI Q2	Policy No.	: 1800103386
Assignment Date	: 12/04/2019	Excess	: S\$0.00
Date of Inspection	: 11/04/2019	Est. Duration of Repair	: 6 - 8 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	42,545.00 (inclusive supplementary)
Revised Amount	:S\$	17,012.00 (inclusive supplementary)
Check Items (Estimated)	:S\$	14,665.00 (inclusive supplementary)
Total	:S\$	31,677.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	52,609.00
Salvage Value	:S\$	
Margin for Repair	:S\$	52,391.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Supplementary amount is \$ 9,485.00.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 12 Apr 2019

Preliminary Advice

Vehicle No	: SMD6885Z	Accident Date	: 09/04/2019
Make	: AUDI Q2	Policy No.	: 1800103386
Assignment Date	: 12/04/2019	Excess	: S\$0.00
Date of Inspection	: 11/04/2019	Est. Duration of Repair	: 6 - 8 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	26,635.00
Revised Amount	:S\$	12,384.00
Check Items (Estimated)	:S\$	9,808.00
Total	:S\$	22,192.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	52,609.00
Salvage Value	:S\$	
Margin for Repair	:S\$	52,391.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/04/2019 15:34
Date Of Accident	09/04/2019 19:50
Exact Location Of Accident	BETWEEN OF PIE EXIT AND ONTO BKE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMD6885Z
Insured/Policyholder	
Name Of Registered Owner	ZEE YENG PENG
NRIC No	S1812438F
Email Address	ZEEYENGPENG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91546892
Alternative Phone No	OTHERS-91546892

Vehicle Particulars

Manufacturer	AUDI
Model	Q2 SPORT 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800103386
Cover Note Number	

Driver

Name of Driver	ZEE YENG PENG
NRIC No	S1812438F
Date Of Birth	19/04/1967
Occupation	INDOOR
Date Of Driving Pass	29/11/1986
Driving Experience	32 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91546892
Fax Number	
Contact Number	OTHERS-91546892
Email Address	ZEEYENGPENG@GMAIL.COM

Address	46 MOUNT VERNON ROAD #12-51
Postcode	368063
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

LOCATION: BETWEEN EXIT INTO PIE AND ENTRANCE INTO BKE. I WAS FILTERING OUT INTO PIE, CHECKED REAR VIEW, SIDE MIRROR AND BLIND SPOT TO ENSURE AMPLE DISTANCE BETWEEN ONCOMING VEHICLES. WHEN I WAS IN LANE 2, A TRUCK HIT ME FROM THE BACK.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD2817S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firm(s), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time

10/4/19

Driver's Signature

(If driver is not the policyholder)

Date & Time

Reporting Officer/Insurer's Signature

Name

NRIC/ID No.

S. Kumaraswamy

58910260

Accident Photo



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ZEE YENG PENG
Period of Insurance : 30 Aug 2018 To 29 Aug 2020
Engine No. : CHZ 812326
Chassis No. : WAUZZZGA0JA071739

Vehicle No. : SMD6885Z
Policy No. : 1800103386
Endorsement No. :
Issued Date : 07 Sep 2018

ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 185) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ZEE YENG PENG - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 185), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Sherry Lim

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Vhr/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Wip: 49547

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0464/2019/DY
Date	:	11-Apr-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Dr. Zee Yeng Peng
Address	:	48 Mount Vernon Road #12-51 Singapore 368063
Telephone	:	HP +65 91546892
Type of Claim	:	Own Damage Claims
Policy No.	:	1800103386
Vehicle No	:	SMD 6885 Z ✓
Model Code	:	Audi Q2 1.0 TFSI S tronic
Model / Year	:	Aug-18
Engine No	:	CHZ 812326
Chassis No	:	WAUZZZGA0JA071739
Mileage	:	6628
Date In	:	10-Apr-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	9-Apr-19
Place of Accident	:	Between of PIE exit and onto-BKE

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMD 6885 Z

S/N	Nature of Jobs	Estimated Charges
1	Tow back from accident scene.	TBC ✓
2	To remove and transfer rear parking aid. Check function and renew according to damage.	s/n \$ 280.00 ✓
3	To renew rear windscreen.	s/n \$ 480.00 ✓
4	To install rear windscreen solar film.	s/n \$ 400.00 ✓
5	To remove and transfer rear lid's convenience lock system, wire harness for tail lights and rear wiper arm assy.	s/n \$ 480.00 ✓
SUB- TOTAL LABOUR CHARGES		: <u>\$ 1,640.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMD 6885 Z

S/N	Nature of Jobs	Estimated Charges
6	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio components.	s/n \$ 480.00 ?
7	To dismantle and renew rear bumper and rear lid. Cut out and reweld end panelling. Inspect spare wheel housing for further damages. Re-organise rear crash management components. Reinstall all parts removed.	\$ 4,200.00 End Panel Repair 1250 End Panel Replace 2250
8	To respray rear bumper, rear lid, rear lid hinges and end panelling. To carry out joint sealer works and stone chip treatment.	\$ 2,800.00 1650
9	To carry out diagnostic check.	s/n \$ 192.00 ✓
TOTAL LABOUR CHARGES		: <u>\$ 9,312.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 6885 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Disluted</i>	\$ 982.00	✓
2	REAR BUMPER FIXING PARTS <i>new</i>	\$ 65.00	✓
3	REAR BUMPER SPOILER <i>Disluted</i>	\$ 232.00	✓
4	REAR BUMPER TOWING CAP <i>new</i>	\$ 19.00	✓
5	REAR LIGHT REFLECTOR-RH <i>new</i>	\$ 24.00	✓
6	TAIL LIGHT-RH <i>new</i>	\$ 1,207.00	✓
7	TAIL LIGHT TRIM-RH <i>new</i>	\$ 27.00	✓
8	REAR BUMPER REINFORCEMENT BEAM	\$ 501.00	?
9	REAR BUMPER HOLDING STRAP-LH/RH <i>new</i>	2 \$ 20.00	✓
10	REAR BUMPER GUIDE SECTION-LH/RH	2 \$ 88.00	✓
11	REAR SENSOR OUTER <i>new</i>	\$ 208.00	✓
12	REAR SENSOR INNER	\$ 208.00	?
13	REAR SENSOR SEAL RING	4 \$ 14.00	?
14	REAR CROSS PANEL	\$ 209.00	?
15	REAR CROSS PANEL REINFORCEMENT	\$ 622.00	?
16	REAR LID <i>Dented</i>	\$ 2,037.00	✓
17	REAR LID ATTACHMENT PARTS	\$ 109.00	?
18	REAR LID HINGE-LH/RH <i>new</i>	2 \$ 275.00	✓
19	REAR LID LOCK STRIKER <i>new</i>	\$ 265.00	✓
20	REAR LID GASKET FOR FLAP	\$ 106.00	?
SUB TOTAL SPARE PARTS		\$ 7,218.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 6885 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR LID LOCK <i>2nd</i>	\$ 210.00	✓
22	REAR LID LOCK COVER <i>2nd</i>	\$ 11.00	?
23	REAR LID BOWDEN CABLE <i>1st</i>	\$ 49.00	+
24	REAR LID SERVOMOTOR	\$ 272.00	?
25	REAR LID COVER CAP <i>1st</i>	\$ 14.00	✓
26	REAR LID PUSH BUTTON FOR ELECTRIC LID LOCK ACTUATOR <i>1st</i>	\$ 156.00	+
27	REAR LID BRACKET-LH/RH	2 \$ 166.00	?
28	REAR LID DRIVE UNIT	2 \$ 3,308.00	?
29	LICENCE PLATE TRIM <i>1st</i>	\$ 213.00	✓
30	REAR LID BALANCE WEIGHT <i>2nd</i>	\$ 485.00	?
31	REAR LID SPOILER <i>1st</i>	\$ 113.00	?
32	REAR LID AUDI EMBLEM	\$ 105.00	✓
33	REAR LID INSCRIPTION 'Q2'	\$ 81.00	✓
34	REAR LID INSCRIPTION 'TFSI'	\$ 81.00	✓
35	REAR WINDSCREEN <i>1st</i>	\$ 650.00	✓
36	REAR WINDSCREEN WIPER ARM <i>1st</i>	\$ 76.00	✓
37	REAR WINDSCREEN WIPER BLADE <i>1st</i>	\$ 22.00	+
38	REAR WINDSCREEN WIPER BLADE CAP <i>1st</i>	\$ 22.00	✓
39	REAR WINDSCREEN WIPER MOTOR <i>1st</i>	\$ 420.00	+
40	REAR WHEEL ARC TRIM <i>1st</i>	2 \$ 292.00	✓
SUB-TOTAL SPARE PARTS		\$ 6,746.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 6885 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	REAR CROSS PANEL TRIM ? de ✓	\$	141.00 ?
42	LUGGAGE COMPARTMENT FLOOR COVERING ? de ✓	\$	646.00 ?
43	REAR LID TRIM PANEL-LOWER ? de ✓	\$	447.00 ?
44	WARNING TRIANGLE ?	\$	185.00 ?
45	REAR NO. PLATE not on	S/N \$	40.00 X.
46	REAR WINDSCREEN SEALANT not	S/N \$	200.00 ✓
47	REAR-ACRYLIC SEALANT ? refer supp.	S/N \$	180.00 ?
48	REAR-CAVITY WAX SEALANT ?	S/N \$	140.00 ?
49	STONE-CHIP-GUARD not	S/N \$	180.00 ✓
50	SUNDRIES ?	\$	1,200.00 ?
TOTAL SPARE PARTS		:	\$ 17,323.00
TOTAL LABOUR CHARGES		:	\$ 9,312.00
GRAND TOTAL		:	\$ 26,635.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 11/04/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 06 days Repair End Panel
08 days Replace End Panel.

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0464/2019/DY
Date	:	11-Apr-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Dr. Zee Yeng Peng
Address	:	48 Mount Vernon Road #12-51 Singapore 368063
Telephone	:	HP +65 91546892
Type of Claim	:	Own Damage Claims
Policy No.	:	1800103386
Vehicle No	:	SMD 6885 Z
Model Code	:	Audi Q2 1.0 TFSI S tronic
Model / Year	:	Aug-18
Engine No	:	CHZ 812326
Chassis No	:	WAUZZZGA0JA071739
Mileage	:	6628
Date In	:	10-Apr-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	9-Apr-19
Place of Accident	:	Between of PIE exit and onto-BKE

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMD 6885 Z

S/N	Nature of Jobs	Estimated Charges
1	Tow back from accident scene.	TBC ✓
2	To remove and transfer rear parking aid. Check function and renew according to damage.	s/n \$ 280.00 ✓
3	To renew rear windscreen.	s/n \$ 480.00 ✓
4	To install rear windscreen solar film.	s/n \$ 400.00 ✓
5	To remove and transfer rear lid's convenience lock system, wire harness for tail lights and rear wiper arm assy.	s/n \$ 480.00 ✓
SUB- TOTAL LABOUR CHARGES		: <u>\$ 1,640.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMD 6885 Z

S/N	Nature of Jobs	Estimated Charges
6	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio components.	s/n \$ 480.00 ✓
7	To dismantle and renew rear bumper and rear lid. Cut out and reweld end panelling. Inspect spare wheel housing for further damages. Re-organise rear crash management components. Reinstall all parts removed.	3250 End Panel Repair 1250 \$ 4,200.00 End Panel Replace 2250
8	To respray rear bumper, rear lid, rear lid hinges and end panelling. To carry out joint sealer works and stone chip treatment.	\$ 2,800.00 1650. 2475
9	To carry out diagnostic check.	s/n \$ 192.00 ✓
TOTAL LABOUR CHARGES		: <u>\$ 9,312.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 6885 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Disluted</i>	\$ 982.00	✓ 785.60
2	REAR BUMPER FIXING PARTS <i>new</i>	\$ 65.00	x
3	REAR BUMPER SPOILER <i>Disluted</i>	\$ 232.00	✓ 185.20
4	REAR BUMPER TOWING CAP <i>Disluted</i>	\$ 19.00	✓ 30.88 \$
5	REAR LIGHT REFLECTOR-RH <i>crushed</i>	\$ 24.00	✓ 21.52
6	TAIL LIGHT-RH <i>crushed</i>	\$ 1,207.00	✓ 965.60
7	TAIL LIGHT TRIM-RH <i>at</i>	\$ 27.00	✓ 21.52
8	REAR BUMPER REINFORCEMENT BEAM <i>Not New</i>	\$ 501.00	? X
9	REAR BUMPER HOLDING STRAP-LH/RH <i>2 new</i>	2 \$ 20.00	+
10	REAR BUMPER GUIDE SECTION-LH/RH	2 \$ 88.00	+
11	REAR SENSOR OUTER <i>new</i>	\$ 208.00	+
12	REAR SENSOR INNER <i>Not new</i>	\$ 208.00	- X
13	REAR SENSOR SEAL RING <i>Not new</i>	4 \$ 14.00	? X
14	REAR CROSS PANEL <i>Dented</i>	\$ 209.00	✓ 178.80
15	REAR CROSS PANEL REINFORCEMENT <i>Dented.</i>	\$ 622.00	? ✓ 497.20
16	REAR LID <i>Dented</i>	\$ 2,037.00	✓ 1629.60
17	REAR LID ATTACHMENT PARTS <i>Not new</i>	\$ 109.00	? X
18	REAR LID HINGE-LH/RH <i>new</i>	2 \$ 275.00	x
19	REAR LID LOCK STRIKER <i>2nd 3rd</i>	\$ 265.00	✓ 211.60
20	REAR LID GASKET FOR FLAP <i>Damaged.</i>	\$ 106.00	? ✓ 84.40
SUB TOTAL SPARE PARTS		\$ 7,218.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 6885 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR LID LOCK <i>Damaged</i>	\$ 210.00	✓ 167.60
22	REAR LID LOCK COVER <i>Not Nee</i>	\$ 11.00	? X
23	REAR LID BOWDEN CABLE <i>Not Nee</i>	\$ 49.00	+
24	REAR LID SERVOMOTOR <i>Not Nee</i>	\$ 272.00	? X
25	REAR LID COVER CAP <i>Not Nee</i>	\$ 14.00	- X
26	REAR LID PUSH BUTTON FOR ELECTRIC LID LOCK ACTUATOR <i>Not Nee</i>	\$ 156.00	+
27	REAR LID BRACKET-LH/RH <i>Not Nee</i>	2 \$ 166.00	? X
28	REAR LID DRIVE UNIT <i>Not Nee</i>	2 \$ 3,308.00	? X
29	LICENCE PLATE TRIM <i>Not Nee</i>	\$ 213.00	✓ 170
30	REAR LID BALANCE WEIGHT <i>Damaged</i>	\$ 485.00	? ✓ 387
31	REAR LID SPOILER <i>Not Nee</i>	\$ 113.00	? X
32	REAR LID AUDI EMBLEM	\$ 105.00	✓ 90
33	REAR LID INSCRIPTION 'Q2' <i>Not Nee</i>	\$ 81.00	✓ 69.74
34	REAR LID INSCRIPTION 'TFSI' <i>Not Nee</i>	\$ 81.00	✓ 69.78
35	REAR WINDSCREEN <i>Not Nee</i>	\$ 650.00	✓ 519.60
36	REAR WINDSCREEN WIPER ARM <i>Not Nee</i>	\$ 76.00	✓ 60.16
37	REAR WINDSCREEN WIPER BLADE <i>Not Nee</i>	\$ 22.00	+
38	REAR WINDSCREEN WIPER BLADE CAP <i>Not Nee</i>	\$ 22.00	- X
39	REAR WINDSCREEN WIPER MOTOR <i>Not Nee</i>	\$ 420.00	✓ 335.60
40	REAR WHEEL ARC TRIM <i>Not Nee</i>	2 \$ 292.00	✓ 248.80
SUB-TOTAL SPARE PARTS		\$ 6,746.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 6885 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	REAR CROSS PANEL TRIM <i>Deformed</i>	\$ 141.00	? ✓ 1240
42	LUGGAGE COMPARTMENT FLOOR COVERING <i>Deformed</i>	\$ 646.00	? ✓ 516.40
43	REAR LID TRIM PANEL-LOWER <i>Deformed.</i>	\$ 447.00	? ✓ 357.20
44	WARNING TRIANGLE <i>Not Nec</i>	\$ 185.00	? X
45	REAR NO. PLATE <i>Not on</i>	S/N \$ 40.00	X
46	REAR WINDSCREEN SEALANT <i>Nec</i>	S/N \$ 200.00	✓
47	REAR ACRYLIC SEALANT <i>Not Nec</i>	S/N \$ 180.00	? X
48	REAR CAVITY WAX SEALANT <i>Not Nec</i>	S/N \$ 140.00	? X
49	STONE CHIP GUARD <i>Not Nec</i>	S/N \$ 180.00	✓ X
50	SUNDRIES <i>Nec</i>	\$ 1,200.00	? ✓ 205.76
TOTAL SPARE PARTS		:	\$ 17,323.00
TOTAL LABOUR CHARGES		:	\$ 9,312.00
GRAND TOTAL		:	\$ 26,635.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

62805

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian May

Surveyed Date

:

11/04/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 06 days Repair End Panel
08 days Replace End Panel.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
- For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 / Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0464/2019/DY/GW

18-Apr-19

Kee Siang

1 of 1

SMD 6885 Z

Audi Q2 1.0 TFSI S tronic

Quantity	Description	Unit Price	Amount
Labours			
1	To dislodge and reinstall rear wire harness battery manager, fuse and relay trays, electrical and audio equipment. S/N	\$ 1,400.00	774
2	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartments trims, seat belts. Dislodge roof liner and disengage curtain air bag etc. S/N	\$ 1,400.00	774
3	To cut out and reweld end panelling, connecting plate and rhs rear fender. Repair rhs rear taillamp panel reinforcement.	\$ 5,000.00	500 X
4	To respray rhs rear fender, inner reinforcement, rhs sill panel, door entrance, drain panel, roof channel.	\$ 2,475.00	1925 550 X
Parts			
1	Rear end panelling connecting plate LH / RH	\$ 74.00	53.38
2	Rear fender * (Tailamp panel plate RAS)	\$ 2,057.00	134
3	Luggage Compartment trim	\$ 831.00	664.40
4	Rear fender vent trim	\$ 30.00	23.92
5	Bungs	\$ 110.00	100.40
6	C-Pillar Trims	\$ 126.00	58
7	Rear fender luggage trim	\$ 73.00	965.60
8	Taillight LH	\$ 1,207.00	21.52
9	Taillight trim LH	\$ 27.00	
10	Arcylic Sealant S/N	\$ 360.00	
11	Cavity Wax S/N	\$ 280.00	
12	Stone Chip S/N	\$ 180.00	
13	Metal Filler Powder S/N	\$ 280.00	
GRAND TOTAL		\$ 15,910.00	

As a condition of the estimate, the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

For Premium Automobiles Pte Ltd



Authorised Signature

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/0464/2019/DY/GW

Date

3-May-19

Service Advisor

Glory Tan

Pages

1 of 1

Regn No

SMD 6885 Z

SMD 6885 Z

Model No

Audi Q2 1.0 TFSI

Audi Q2 1.0 T

Quantity	Description	Unit Price	Amount
Parts			
1	Rear lid drive unit absorber LH/RH. <i>Damaged</i>	\$ 3,308.00	✓ 3646.40
		\$ 3,308.00	
LABORS			
	TOTAL	\$ 3,308.00	

For Premium Automobiles Pte Ltd

Adrian Ling

[Signature]

[Signature]

Authorised Signature

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary Item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0464/2019/DY/GW
Date : 11-Apr-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
We took 14 days - ok - jb - 19/6

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Dr. Zee Yeng Peng
Address : 48 Mount Vernon Road
#12-51
Singapore 368063
Telephone : HP +65 91546892
Type of Claim : Own Damage Claims
Policy No. : 1800103386
Vehicle No : **SMD 6885 Z**
Model Code : Audi Q2 1.0 TFSI S tronic
Model / Year : Aug-18
Engine No : CHZ 812326
Chassis No : WAUZZZGA0JA071739
Mileage : 6628
Date In : 10-Apr-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 9-Apr-19
Place of Accident : Between of PIE exit and onto-BKE

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMD 6885 Z

S/N	Nature of Jobs	Estimated Charges			
1	Tow back from accident scene.	TBC			
2	To remove and transfer rear parking aid. Check function and renew according to damage.	s/n	\$	280.00	\$ 280.00
3	To renew rear windscreen.	s/n	\$	480.00	\$ 480.00
4	To install rear windscreen solar film.	s/n	\$	400.00	\$ 400.00
5	To remove and transfer rear lid's convenience lock system, wire harness for tail lights and rear wiper arm assy.	s/n	\$	480.00	\$ 480.00
SUB- TOTAL LABOUR CHARGES		:	\$	1,640.00	\$ 1,640.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMD 6885 Z

S/N	Nature of Jobs		Estimated Charges	
		<i>c/f</i>	\$	<i>1,640.00</i>
6	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio components.	<i>s/n</i>	\$ 480.00	\$ 480.00
7	To dismantle and renew rear bumper and rear lid. Cut out and reweld end panelling. Inspect spare wheel housing for further damages. Re-organise rear crash management components. Reinstall all parts removed. <i>(Repair s/tyre compt, renew rhs tailamp panel, d pillar added \$1000.00)</i>		\$ 4,200.00	\$ 3,250.00
8	To respray rear bumper, rear lid, rear lid hinges and end panelling. To carry out joint sealer works and stone chip treatment. <i>(Added \$825.00 for rhs rr fender, s/tyre compt)</i>		\$ 2,800.00	\$ 2,475.00
9	To carry out diagnostic check.	<i>s/n</i>	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 9,312.00</u>	<u>\$ 8,037.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 6885 Z

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 982.00	\$ 785.60
2	REAR BUMPER FIXING PARTS	\$ 65.00	
3	REAR BUMPER SPOILER	\$ 232.00	\$ 185.20
4	REAR BUMPER TOWING CAP	\$ 19.00	\$ 30.88
5	REAR LIGHT REFLECTOR-RH	\$ 24.00	\$ 21.52
6	TAIL LIGHT-RH	\$ 1,207.00	\$ 965.60
7	TAIL LIGHT TRIM-RH	\$ 27.00	\$ 21.52
8	REAR BUMPER REINFORCEMENT BEAM	\$ 501.00	
9	REAR BUMPER HOLDING STRAP-LH/RH	2 \$ 20.00	
10	REAR BUMPER GUIDE SECTION-LH/RH	2 \$ 88.00	
11	REAR SENSOR OUTER	\$ 208.00	
12	REAR SENSOR INNER	\$ 208.00	
13	REAR SENSOR SEAL RING	4 \$ 14.00	
14	REAR CROSS PANEL	\$ 209.00	\$ 178.80
15	REAR CROSS PANEL REINFORCEMENT	\$ 622.00	\$ 497.20
16	REAR LID	\$ 2,037.00	\$ 1,629.60
17	REAR LID ATTACHMENT PARTS	\$ 109.00	
18	REAR LID HINGE-LH/RH	2 \$ 275.00	
19	REAR LID LOCK STRIKER	\$ 265.00	\$ 211.60
20	REAR LID GASKET FOR FLAP	\$ 106.00	\$ 84.40
	SUB TOTAL SPARE PARTS	\$ 7,218.00	\$ 4,611.92

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 6885 Z

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
			\$	4,611.92
21	REAR LID LOCK		\$ 210.00	\$ 167.60
22	REAR LID LOCK COVER		\$ 11.00	
23	REAR LID BOWDEN CABLE		\$ 49.00	
24	REAR LID SERVOMOTOR		\$ 272.00	
25	REAR LID COVER CAP		\$ 14.00	
26	REAR LID PUSH BUTTON FOR ELECTRIC LID LOCK ACTUATOR		\$ 156.00	
27	REAR LID BRACKET-LH/RH	2	\$ 166.00	
28	REAR LID DRIVE UNIT	2	\$ 3,308.00	
29	LICENCE PLATE TRIM		\$ 213.00	\$ 170.00
30	REAR LID BALANCE WEIGHT		\$ 485.00	\$ 388.00
31	REAR LID SPOILER		\$ 113.00	
32	REAR LID AUDI EMBLEM		\$ 105.00	\$ 90.00
33	REAR LID INSCRIPTION ' Q2 '		\$ 81.00	\$ 69.28
34	REAR LID INSCRIPTION ' TFSI'		\$ 81.00	\$ 69.28
35	REAR WINDSCREEN		\$ 650.00	\$ 519.60
36	REAR WINDSCREEN WIPER ARM		\$ 76.00	\$ 60.16
37	REAR WINDSCREEN WIPER BLADE		\$ 22.00	
38	REAR WINDSCREEN WIPER BLADE CAP		\$ 22.00	
39	REAR WINDSCREEN WIPER MOTOR		\$ 420.00	\$ 335.60
40	REAR WHEEL ARC TRIM	2	\$ 292.00	\$ 248.80
	SUB-TOTAL SPARE PARTS		\$ 6,746.00	\$ 6,730.24

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Material List for Accident Vehicle Regn No. SMD 6885 Z

All charges are not inclusive of GST.
Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Netf.

All charges are not inclusive of GST.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0464/2019/DY/GW 18-Apr-19 Kee Siang 1 of 1 SMD 6885 Z Audi Q2 1.0 TFSI S tronic
Quantity	Description	Unit Price	Amount
Labours			
1	To dislodge and reinstall rear wire harness battery manager, fuse and relay trays, electrical and audio equipment. S/N	\$ 1,400.00	
2	To remove and reinstall rear seat,back rest, hat tray, abcd pillar trims,luggage compartments trims, seat belts. Dislodge roof liner and disengage curtain air bag etc. S/N	\$ 1,400.00	
3	To cut out and reweld end panelling, connecting plate and rhs rear fender. Repair rhs rear taillamp panel reinforcement.	\$ 5,000.00	
4	To respray rhs rear fender, inner reinforcement, rhs sill panel, door entrance,drain panel, roof channel.	\$ 2,475.00	
			\$ -
Parts			
1	Rear end panelling connecting plate LH / RH	2 \$ 74.00	\$ 58.88
2	Rear fender (Taillamp panel plate RHS)	\$ 167.00	\$ 134.00
3	Luggage Compartment trim	\$ 831.00	\$ 664.40
4	Rear fender vent trim	\$ 30.00	\$ 23.92
5	Bungs	\$ 110.00	
6	C-Pillar Trims	\$ 126.00	\$ 100.40
7	Rear fender luggage trim	\$ 73.00	\$ 58.00
8	Taillight LH	\$ 1,207.00	\$ 965.60
9	Taillight trim LH	\$ 27.00	\$ 21.52
10	Aryclix Sealant S/N	\$ 360.00	\$ 360.00
11	Cavity Wax S/N	\$ 280.00	\$ 280.00
12	Stone Chip S/N	\$ 180.00	\$ 180.00
13	Metal Filler Powder S/N	\$ 280.00	\$ 280.00
			\$ 3,126.72
GRAND TOTAL		\$ 14,020.00	

For Premium Automobiles Pte Ltd

 Authorised Signature

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0464/2019/DY/GW 3-May-19 Glory Tan 1 of 1 SMD 6885 Z SMD 6885 Z Audi Q2 1.0 TFSI S tro Audi Q2 1.0 TFSI S tro	
Quantity	Description	Unit Price	Amount	
<u>Parts</u> 1	Rear lid drive unit absorber LH/RH.	\$ 3,308.00	\$ 2,646.40	
		\$ 3,308.00	\$ 2,646.40	
<u>LABORS</u>				
	TOTAL	\$ 3,308.00	\$ 2,646.40	

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMD 6885 Z

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0464/2019/NH

13 Dec 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SMD 6885 Z, Audi Q2 1.0 TFSI S TRONIC.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMD 6885 Z**, claimant, **Ms. Zee Yeng Peng**, please find the related document per attached.

1. A copy of the Original invoice no. 85014591 – S\$ 23,467.37.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMD 6885 Z

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408669
Main Telephone 6388 2223
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2233
24-hour Breakdown Service 9826 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 18:12

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014591	Account: A0006 (T 0)		
		Date : 10/12/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
		Order : SMD6885Z			
		Term : 30			
Regn No: SMD6885Z (V 37253)		Regn Date: 30/08/2018	Mileage: 10292		
Model: Q2 1.0 TFSI S tronic GABANG		Chassis: WAUZZZGA0JA071739	WIP No.: 49547		
Engine: CHZ 812326		Dept: U			
You have been assisted by :- UB-Nora (11)					
		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM,WIRE HARNESS FOR TAIL LIGHT AND REAR WIPER ARM ASSY	480.00	1.00	480.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO COMPONENTS.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER,REAR LID RHS TAILLAMP PANEL AND RHS D-PILLAR CUT OUT AND REWELD END PANELLING,INSPECT SPARE WHEEL HOUSING FOR FURTHER DAMAGES. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	3250.00	1.00	3,250.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,REAR LID,END PANELLING AND RHS REAR FENDER.TO CARRY OUT JOINT SEALER WORK AND STONE CHIP TREATMENT.	2475.00	1.00	2,475.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY REAR WINDSCREEN SEALANT,ACRYLIC SEALANT,CAVITY WAX,STONE CHIP AND METAL FILLER POWDER	1300.00	1.00	1,300.00
Q	OTHERS	M: TO SUPPLY REAR WINDSCREEN SOLAR FILM	400.00	1.00	400.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408689
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9826 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 18:12

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014591 Date : 10/12/2019 Order : SMD6885Z Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMD6885Z (V 37253)	Regn Date: 30/08/2018	Mileage: 10292	WIP No.: 49547
Model: Q2 1.0 TFSI S tronic GABANG	Chassis: WAUZZZGA0JA071739	Engine: CHZ 812326	Dept: U
You have been assisted by :- UB-Nora (11)			

		Details	Qty	Unit Price	Amount
X	A81A863471B 4PK	007192/(V) (GER) (GER)	Less 020%	1.00	140.50
X	A8V0813561	(A) (SK) PLATE 17/04/2	Less 020%	1.00	36.80
X	A8V0813562	(A) (SK) PLATE 17/04/2	Less 020%	1.00	36.80
X	A81A827242B	(V) (GER) WEIGHT 17/04	Less 020%	1.00	485.00
X	A81A861529 CA9	(V) (GER) LINING 17/04	Less 020%	1.00	645.50
X	A81A867979H 4PK	007198/(V) (GER) TRIM	Less 020%	1.00	446.50
X	A8W9827507	(A) (SK) PLATE 17/04/2	Less 020%	1.00	264.50
X	A81A863880 FIK	(V) (GER) LINING 17/04	Less 020%	1.00	830.50
X	A1Q0803583A	(A) (SK) PLUG 17/04/20	Less 020%	1.00	27.30
X	A81A803583	(V) (GER) CAP 17/04/20	Less 020%	1.00	16.70
X	AN 91069802	(V) (GER) BOLT 21/04/2	Less 020%	6.00	3.00
X	A81A863424	007192/(V) (GER) COVER	Less 020%	1.00	72.50
X	A81A809650	007196/(V) (GER) PLATE	Less 020%	1.00	167.50
X	A81A827025E	LID(LAST)	Less 020%	1.00	2037.00
X	A81A945091C	007192/(V) (GER) TAILL	Less 020%	1.00	1207.00
X	A81A853818 4W3	(V) (SK) COVER 16/4/19	Less 020%	1.00	155.50
X	A81A853817 4W3	COVER(LAST)	Less 020%	1.00	155.50
X	A81A945092C	TAILLIGHT	Less 020%	1.00	1207.00
X	A81A813331A	REINFORCEM	Less 020%	1.00	621.50
X	A81A813307A	REAR APRON	Less 020%	1.00	223.50
X	A81A845501B NVB	REARWINDOW	Less 020%	1.00	649.50
X	A81A807067A GRU	COVER(LAST)	Less 020%	1.00	982.00
X	A81A807521B 4W3	(V) (GER) SPOILER 16/4	Less 020%	1.00	231.50
X	AWHT005180	BOLT	Less 020%	2.00	8.30
X	AWT0827310	NUT	Less 020%	2.00	1.50
X	A81A807441 4W3	(V) (SK) COVER 16/4/19	Less 020%	1.00	38.60
X	A81A853741A 2ZZ	INSCRIPTION 'Q2'	Less 020%	1.00	86.60
X	A8V0853742 2ZZ	AUDI SIGN	Less 020%	1.00	112.50
X	A4H0853737D 2ZZ	INSCRIPTION 'TFSI'	Less 020%	1.00	86.60
X	A3G0827645A	(V) (SK) ANTITHEFT 16/	Less 020%	1.00	13.60
X	A81A827520A 9B9	(V) (GER) COVER 17/04/	Less 020%	1.00	10.80
X	A81A945253A	TRIM	Less 020%	1.00	26.90
X	A81A945253A	TRIM	Less 020%	1.00	26.90
X	A81A827851A	007218/(V) (GER) DRIVE	Less 020%	2.00	1654.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2223
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

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Page 3 18:12

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014591 Date : 10/12/2019 Order : SMD6885Z Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMD6885Z (V 37253)	Regn Date: 30/08/2018	Mileage: 10292	WIP No.: 49547
Model: Q2 1.0 TFSI S tronic GABANG	Chassis: WAUZZZGA0JA071739	Engine: CHZ 812326	Dept: U
You have been assisted by :- UB-Nora (11)			

		Details	Qty	Unit Price	Amount
X	A4G9819181B	TRIM	Less 020%	1.00	29.90
X	A4M0827947	CLIP	Less 020%	10.00	1.40
X	A8V3827717	CLIP	Less 020%	6.00	6.50
X	A8P4827951A	PLUG	Less 020%	2.00	1.70
X	A81A827113C 9B9	(V) (GER) TRIM 16/4/19	Less 020%	1.00	212.50
X	A81A827506	LATCH(LAST)	Less 020%	1.00	209.50
X	A4G9955205	CAP	Less 020%	1.00	17.10
X	A81A955407A 1P9	WIPER ARM(LAST)	Less 020%	1.00	75.20
X	A8W0971832	HOUSING	Less 020%	1.00	14.10
X	A81A898946	REPAIR KIT	Less 020%	1.00	125.50
X	A8V0955711B	MOTOR(LAST)	Less 020%	1.00	419.50
X	A81A827705	WTHRSTRIP	Less 020%	1.00	105.50
X	A81A945106	(V) (SK) REFLECTOR 16/	Less 020%	1.00	26.90
X	AN 90889502	(A) (SK) BOLT 17/04/20	Less 020%	1.00	2.50
X	AN 91233601	NUT	Less 020%	4.00	1.00
X	AN 91233601	NUT	Less 020%	4.00	1.00
X	AN 10226501	PLUG	Less 020%	2.00	2.10
X	AN 90945402	BOLT	Less 020%	10.00	1.40
X	AN 90652602	BOLT	Less 020%	10.00	0.80
X	A81A945254A	TRIM	Less 020%	1.00	26.90

Parts 12,595.12
Labour 400.00
Sublet 8,937.00
Menus 0.00
Lubricant 0.00



Sub-Total	21,932.12
7% GST	1,535.25
Grand Total	23,467.37

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to: AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMD 6885 Z

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0464/2019/SM
6TH May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q2 1.0 TFSI S TRONIC
Vehicle Chassis No. : WAUZZZGA0JA071739
Vehicle Regn No. : SMD 6885 Z
Vehicle Mileage : 6630 KM
Vehicle Owner : MS. ZEE YENG PENG
Certificate No. : 1800103386
Own Damage Excess : WAIVED
Accident Date : 9th April 2019
Place : Between of PIE Exit and Onto BKE
Repair Cost : \$ 23467.37
WIP No. : 49547
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom:
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408609
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date :

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Apr 2019		12 Apr 2019 09:12 Edit Adj Rpt	\$21,932.12 Edit Estimates	\$21,932.12 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	ZEE YENG PENG, ID: S1812438F, Tel: +6591546892, Email: ZEEYENGPENG@GMAIL.COM								
Vehicle Reg. No.:	SMD6885Z	Date of Loss:	09/04/2019 19:00 - :59 [7 Months and 10 Days From LTA Reg Date (Mon Yr)]						
Claim Type:	OD / 3583983325SG	Policy/Cover Note No.:	1800103386 (Comprehensive)						
		Excess:	\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, WeiJie] WeiJie.Yap@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 24/04/2019]								
Driver/Customer:	ZEE YENG PENG (S1 / Female), NRIC: S1812438F, Tel: +6591546892 Email: ZEEYENGPENG@GMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (04/11/2019): Alert - Adj Mandate Approved (\$21932.12) - SMD6885Z - Claim Handler: Yap, WeiJie... - AIG_SG (14/05/2019): Alert - Adj Mandate Approved (\$26744.00) - SMD6885Z - Claim Handler: Yap, WeiJie... - AIG_SG (23/04/2019): Alert - Adj Mandate Maintained - SMD6885Z - Claim Handler: Md Ishak, Mohd Imran - AIG_SG (15/04/2019): Alert - Adj Mandate Approved (\$12384.00) - SMD6885Z - Claim Handler: Md Ishak, ... - AIG_SG (15/04/2019): SMD6885Z / OD / 09/04/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMD6885Z (3583983325SG)

OD

Apr 9 2019 7:00PM

[ZEE YENG PENG]

Premium Automobiles Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/09/19 16:16	Video - Other	1 Load MP4	

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/04/19 11:43	Adjuster Immediate Advice	1 Load HTM	
2	22/04/19 11:37	Adjuster Immediate Advice	1 Load HTM	
3	22/04/19 18:08	Adjuster Immediate Advice	1 Load HTM	
4	09/05/19 12:08	Adjuster Immediate Advice	1 Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	12/04/19 10:51	Chassis Number	1 Load JPG	
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Video			1 per page	☒
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91	09/05/19 12:09	Reinspection Photo	Load JPG	☒

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Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	12/04/19 10:52	CI & DRIVING.pdf	 Load PDF	
3	12/04/19 10:52	ESTIMATE.pdf	 Load PDF	
4	22/04/19 18:09	SUPPLEMENTARY .pdf	 Load PDF	
5	09/05/19 08:56	SUPPLEMENTARY 2.pdf	 Load PDF	
6	14/10/19 15:00	ESTIMATE & SUPP 1 & 2 MARKED.pdf	 Load PDF	
7	23/12/19 09:21	Workshop Invoice	 Load PDF	
8	23/12/19 09:21	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

Assessment Reports			View	View in Browser	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	04/09/19 00:21	Accident Statement	 Load HTM		
Photos/Images			3 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
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Documentation			1 per page	☒	
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1	10/04/19 15:42	Sketch Plan	 Load JPG	☒	
2	10/04/19 15:42	Sketch Plan #2	 Load JPG	☒	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19006521/ASD3E2

Date: 23/12/2019

REFERENCE

Insured/Claimant: ZEE YENG PENG Policy No: 1800103386
Date of Loss: 09/04/2019 Nature of Claim: OD Claim No: 3583983325SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMD6885Z
Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A) Engine No: CHZ812326
Reg. Date: 30/08/2018 (Man. Year: 2018) Chassis No: WAUZZZGA0JA071739
Colour: Yellow Odometer: 6628 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$105,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	23,218.00	13,895.12	9,322.88	40.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	19,587.00	8,037.00	11,550.00	58.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	42,805.00	21,932.12	20,872.88	48.76
+ GST 7.00/7.00% (S\$)	2,998.35	1,535.25	1,461.10	48.76
Nett Amount (S\$)	45,801.35	23,467.37	22,333.98	48.76

INSPECTION

Date of Assignment: 12/04/2019
Date Inspected: 11/04/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 14.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Distorted	982.00 FS	*785.60 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	65.00 FS	*- FS
3	1		*REAR BUMPER SPOILER	Distorted	232.00 FS	*185.20 FS
4	1		*REAR BUMPER TOWING CAP	Deformed	30.88 FS	*30.88 FS
5	1		*REAR LIGHT REFLECTOR - RH	Cracked	24.00 FS	*21.52 FS
6	1		*TAIL LIGHT - RH	Cracked	1,207.00 FS	*965.60 FS
7	1		*TAIL LIGHT TRIM - RH	Cut	27.00 FS	*21.52 FS
8	1		*REAR BUMPER REINFORCEMENT BEAM	Not Necessary	501.00 FS	*- FS
9	2		*REAR BUMPER HOLDING STRAP - LH/RH	Not Necessary	20.00 FS	*- FS
10	2		*REAR BUMPER GUIDE SECTION - LH/RH	Not Necessary	88.00 FS	*- FS
11	1		*REAR SENSOR OUTER	Not Necessary	208.00 FS	*- FS
12	1		*REAR SENSOR INNER	Not Necessary	208.00 FS	*- FS
13	4		*REAR SENSOR SEAL RING	Not Necessary	14.00 FS	*- FS
14	1		*REAR CROSS PANEL	Dented	209.00 FS	*178.80 FS
15	1		*REAR CROSS PANEL REINFORCEMENT	Dented	622.00 FS	*497.20 FS
16	1		*REAR LID	Dented	2,037.00 FS	*1,629.60 FS
17	1		*REAR LID ATTACHMENT PARTS	Not Necessary	109.00 FS	*- FS
18	2		*REAR LID HINGE - LH/RH	Not Necessary	275.00 FS	*- FS
19	1		*REAR LID LOCK STRIKER	Damaged	265.00 FS	*211.60 FS
20	1		*REAR LID GASKET FOR FLAP	Damaged	106.00 FS	*84.40 FS
21	1		*REAR LID LOCK	Damaged	210.00 FS	*167.60 FS
22	1		*REAR LID LOCK COVER	Not Necessary	11.00 FS	*- FS
23	1		*REAR LID BOWDEN CABLE	Not Necessary	49.00 FS	*- FS
24	1		*REAR LID SERVOMOTOR	Not Necessary	272.00 FS	*- FS
25	1		*REAR LID COVER CAP	Not Necessary	14.00 FS	*- FS
26	1		*REAR LID PUSH BUTTON FOR ELECTRIC LID LOCK ACTUATOR	Not Necessary	156.00 FS	*- FS
27	2		*REAR LID BRACKET - LH/RH	Not Necessary	166.00 FS	*- FS
28	2		*REAR LID DRIVE UNIT	Not Necessary	3,308.00 FS	*- FS
29	1		*LICENCE PLATE TRIM	Necessary	213.00 FS	*170.00 FS
30	1		*REAR LID BALANCE WEIGHT	Damaged	485.00 FS	*388.00 FS
31	1		*REAR LID SPOILER	Not Necessary	113.00 FS	*- FS
32	1		*REAR LID AUDI EMBLEM	Necessary	105.00 FS	*90.00 FS
33	1		*REAR LID INSCRIPTION Q2	Necessary	81.00 FS	*69.28 FS
34	1		*REAR WINDSCREEN	Necessary	650.00 FS	*519.60 FS
35	1		*REAR WINDSCREEN WIPER ARM	Cut	76.00 FS	*60.16 FS
36	1		*REAR WINDSCREEN WIPER BLADE	Not Necessary	22.00 FS	*- FS
37	1		*REAR WINDSCREEN WIPER BLADE CAP		22.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Not Necessary		
38	1		*REAR WINDSCREEN WIPER MOTOR	Damaged	420.00 FS	*335.60 FS
39	2		*REAR WHEEL ARC TRIM	Necessary	292.00 FS	*248.80 FS
40	1		*REAR CROSS PANEL TRIM	Deformed	141.00 FS	*112.40 FS
41	1		*LUGGAGE COMPARTMENT FLOOR COVERING	Deformed	646.00 FS	*516.40 FS
42	1		*REAR LID TRIM PANEL - LOWER	Deformed	447.00 FS	*357.20 FS
43	1		*WARNING TRIANGLE	Not Necessary	185.00 FS	*- FS
44	1		*REAR NO. PLATE	Not Necessary	40.00 FS	*- FS
45	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
46	1		*REAR ACRYLIC SEALANT	Not Necessary	180.00 FS	*- FS
47	1		*REAR CAVITY WAX SEALANT	Not Necessary	140.00 FS	*- FS
48	1		*STONE CHIP GUARD	Not Necessary	180.00 FS	*- FS
49	1		*SUNDRIES	Necessary	1,200.00 FS	*205.76 FS
50	2		*REAR END PANELLING CONNECTING PLATE LH/RH	Necessary	58.88 FS	*58.88 FS
51	1		*LUGGAGE COMPARTMENT TRIM	Deformed	664.40 FS	*664.40 FS
52	1		*REAR FENDER VENT TRIM	Deformed	23.92 FS	*23.92 FS
53	1		*BUNGS	Not Necessary	110.00 FS	*- FS
54	1		*C-PILLAR TRIMS	Necessary	100.40 FS	*100.40 FS
55	1		*REAR FENDER LUGGAGE TRIM	Deformed	58.00 FS	*58.00 FS
56	1		*TAILLIGHT LH	Cracked	965.60 FS	*965.60 FS
57	1		*TAILLIGHT TRIM LH	Deformed	21.52 FS	*21.52 FS
58	1		*ARYCLIX SEALANT	Necessary	360.00 FS	*360.00 FS
59	1		*CAVITY WAX	Necessary	280.00 FS	*280.00 FS
60	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
61	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
62	1		*TAILLAMP PANEL PLATE RHS	Bent	134.00 FS	*134.00 FS
63	1		*REAR LID DRIVE UNIT ABSORBER LH/RH	Damaged	2,646.40 FS	*2,646.40 FS
64	1		*REAR LID INSCRIPTION TFSI	Necessary	81.00 FS	*69.28 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 23,218.00 13,895.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	New	280.00	280.00
2	TO RENEW REAR WINDSCREEN.	New	480.00	480.00
3	TO INSTALL REAR WINDSCREEN SOLAR FILM.	New	400.00	400.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO COMPONENTS.	New	480.00	480.00
5	TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID. CUT OUT AND REWELD END PANELLING. INSPECT SPARE WHEEL HOUSING FOR FURTHER DAMAGES. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	4,200.00	3,250.00
6	TO RESPRAY REAR BUMPER, REAR LID, REAR LID HINGES AND END PANELLING. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT.	New	2,800.00	2,475.00
7	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
8	TO DISLODGE AND REINSTALL REAR WIRE HARNESS BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT.	New	1,400.00	0.00
9	TO REMOVE AND REINSTALL REAR SEAT , BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENTS TRIMS, SEAT BELTS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIR BAG ETC.	New	1,400.00	0.00
10	TO CUT OUT AND REWELD END PANELLING, CONNECTING PLATE AND RHS REAR FENDER. REPAIR RHS REAR TAILLAMP PANEL REINFORCEMENT.	New	5,000.00	0.00
11	TO RESPRAY RHS REAR FENDER, INNER REINFORCEMENT, RHS SILL PANEL, DOOR ENTRANCE,DRAIN PANEL, ROOF CHANNEL.	New	2,475.00	0.00
12	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHTS AND REAR WIPER ARM ASSY.	New	480.00	480.00
13	TOW BACK FROM ACCIDENT SCENE (NPA)	New	0.00	0.00
Gross Labour Cost (\$\$)			19,587.00	8,037.00

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< END OF ESTIMATES >