

ASS REC BY:

REF: CC3 / AIG 19006500 / Avd 302

Adrian

ASSIGNMENT

Front: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: 2100441710-03
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

/	
N/S	O/S

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 14 days Res: Yes or No
 Lum Sum: _____ % J Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SJB9768E Yr Regn: 2015, Dec
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Audi A3 Sedan c.c 1395
 Colour: Maroon A/C: Insured / Std / NI / NA
 Sp. Reading: 30404 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAUZZZ8VSG1050542
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Mod: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 205/55R16
 R: 205/55R16
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental
 Front: _____ Rear: _____
 R/Bal: 06 mm R/Bal: 06 mm
 L/Bal: 06 mm L/Bal: 06 mm
 D.O.A: 4/4/19 D.O.I: 11/04/15
 Survey held at Premium
 Des. of Damages: Frt / Rear / O/S / (N/S) / U/C / Rooftop or _____
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OP AIG.
	SJB 9768E - X

RECEIVED 24 APR 2019

MV: 75K
 PV: 5371K
 Nett: 213K

- 12/4/19 Revert via merimen
- 17/4/19 Rece email from Sheila insured withdraw the claims from Premium Automobile
- 23/4/19 Rece email from Deeban Nadaraja to close this case
- 23/4/19 Submit preli report

1) _____	2) _____
3) <u>23/4-typist</u>	4) _____
5) _____	6) _____
Prel. Report: _____	
Final Report: _____	

Part Prices Check:	
IN	OUT

Survey Fee:	Date: _____
Basic & Add:	<u>200</u>
S + RS: _____	
Photos	
Others	<u>10</u>
TOTAL	<u>210</u>

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 23 April 2019 4:02 PM
To: Nadaraja, Deebanalnadaraja; SUR
Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Dear Deeban Nadaraja,

Noted with thanks.

Will submit our report and bill accordingly.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Tuesday, 23 April 2019 10:11 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Hi LKK,

Kindly proceed to close this case then.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, April 22, 2019 10:29 AM
To: Nadaraja, Deebanalnadaraja; SUR
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

This message is from an external sender; be cautious with links and attachments.

Dear Deeban Nadaraja,

Please refer email from Premium Automobile.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>

Sent: Monday, 22 April 2019 8:32 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Hi Team,

Any update as per below request.

Thanks & Regards,

Deeban Nadaraja

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Nadaraja, Deebanalnadaraja

Sent: Thursday, April 18, 2019 3:54 PM

To: Veron Chen (LKKAuto); SUR

Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Dear Veron,

Just wanted to confirm that insured will not repair at Premium Automobiles Pte Ltd (UBI) ?

Kindly advice on this.

Thanks & Regards,

Deeban Nadaraja

AIG

Claims Adjuster | Express Auto Claims

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, April 18, 2019 3:26 PM
To: Nadaraja, Deebanalnadaraja; SUR
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

This message is from an external sender; be cautious with links and attachments.

Dear Deeban Nadaraja,

According to repairer, insured will repair the vehicle at authorize workshop under OD claim.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Thursday, 18 April 2019 9:06 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Dear Veron,

Noted on that. Kindly assist to provide insured addendum sheet.

Thanks & Regards,

Deeban Nadaraja

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, April 17, 2019 5:40 PM
To: Nadaraja, Deebanalnadaraja; SUR
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

This message is from an external sender; be cautious with links and attachments.

Dear Deeban Nadaraja,

Please refer email from Premium Automobile.

Kindly revoked in merimen for us to submit report.



Wed 17/4/2019 4:55 PM

Claims <claims@premiumauto.com.sg>

RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

To: Veron Chen (LKKAuto); SUR; Admin A

Cc: claims@premiumauto.com.sg

Dear Veron,

Customer have sent out email earlier today to withdraw the claims from our workshop.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>

Sent: Wednesday, 17 April 2019 4:29 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Chang Chee Sing <claims@premiumauto.com.sg>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Hi Veron,

Kindly assist to call insured to speed up the process. Noted that this case has been pending for 1 week.

Kindly assist to expedite on this.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, April 17, 2019 8:51 AM
To: Nadaraja, Deebanalnadaraja; SUR; Chang Chee Sing; (nora.khai@premiumauto.com.sg)
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

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Dear Deeban Nadaraja,

Thank you for the email.

Dear Sheila,

Kindly follow up with insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Wednesday, 17 April 2019 8:43 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 4768484005SG / SJB9768E

Hi LKK,

Is there any update as per below request.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, April 15, 2019 8:50 AM
To: Nadaraja, Deebanalnadaraja; SUR
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E

This message is from an external sender; be cautious with links and attachments.

Dear Deeban Nadaraja,

Refer email from repairer.



Fri 12/4/2019 4:10 PM

Claims <claims@premiumauto.com.sg>
RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

To Veron Chen (LKKAuto); SUR; Admin A

Dear Veron ,

I have sent out the forms , currently waiting for owner to reply.

Best Regards,
Sheila M Ismail
Claims Advisor

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Monday, 15 April 2019 8:37 AM
To: SUR <sur@lkkauto.com>
Subject: RE: OD / 4768484005SG / SJB9768E

Hi LKK,

Is there any update as per below request.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

DeebanNadaraja.nadaraja@aig.com www.AIG.com

From: Nadaraja, DeebanNadaraja
Sent: Friday, April 12, 2019 3:52 PM
To: SUR
Subject: OD / 4768484005SG / SJB9768E

Hi LKK,

Kindly assist to upload OI undertaking letter & interview form in merimen.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

DeebanNadaraja.nadaraja@aig.com www.AIG.com

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Veron Chen (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 22 April 2019 9:50 AM
To: Veron Chen (LKKAuto); SUR; Admin A
Cc: 'Claims'
Subject: RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019
Attachments: SJB 9768 E - MS KETKI SEN WITHDRAWAL EMAIL.PNG

Dear Veron ,

Owner/Driver have decided not to continue her claims with us therefore,
She is unable to give us the AIG form requested previously.

Kindly view attach for her statement.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Friday, 12 April 2019 10:47 AM
To: Claims; SUR; Admin A
Subject: RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

Dear Sheila,

Kindly get insured to sign.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 11 April 2019 8:39 PM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SJB 9768 E

Dear all,

Please assist for OD approval.

Attached is the necessary documentation and marked estimate for your kind reference.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Re: AIG INTERVIEW AND UNDERTAKING FORM - SJB 9768 E

Ketki Sen [ketki.sen@gmail.com]

Sent: Wed 17/Apr/2019 12:00 PM

To: Client; subantil.sen@gmail.com

Dear **Sheila**,

We will not be proceeding with this repair with Premier Automobiles at this time.

Please also advise on the CAMERA - It needs replacement clearly with one that works.
Please advise time for coming across to replace with a new one.

Regards,

Ketki

Veron Chen (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 17 April 2019 4:55 PM
To: Veron Chen (LKKAuto); SUR; Admin A
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

Dear Veron ,

Customer have sent out email earlier today to withdraw the claims from our workshop.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Monday, 15 April, 2019 11:21 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

Dear Shelia,

Kindly follow up with insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 12 April 2019 4:10 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

Dear Veron ,

I have sent out the forms , currently waiting for owner to reply.

Best Regards,

Sheila M Ismail

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9628 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Thursday, 11 April 2019 8:39 PM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
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Claims Advisor

Premium Automobiles Pte Ltd (Reg No 139902272W)
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e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 17 April 2019 5:40 PM
To: Nadaraja, Deebanalnadaraja; SUR
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Please refer email from Premium Automobile.

Kindly revoked in merimen for us to submit report.



Wed 17/4/2019 4:55 PM

Claims <claims@premiumauto.com.sg>

RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

To: Veron Chen (LKKAuto); SUR; Admin A

Cc: claims@premiumauto.com.sg

Dear Veron ,

Customer have sent out email earlier today to withdraw the claims from our workshop.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>

Sent: Wednesday, 17 April 2019 4:29 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Chang Chee Sing <claims@premiumauto.com.sg>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Hi Veron,

Kindly assist to call insured to speed up the process. Noted that this case has been pending for 1 week.

Kindly assist to expedite on this.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, April 17, 2019 8:51 AM
To: Nadaraja, Deebanalnadaraja; SUR; Chang Chee Sing; (nora.khai@premiumauto.com.sg)
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

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Dear Deeban Nadaraja,

Thank you for the email.

Dear Sheila,

Kindly follow up with insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Wednesday, 17 April 2019 8:43 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 4768484005SG / SJB9768E

Hi LKK,

Is there any update as per below request.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, April 15, 2019 8:50 AM
To: Nadaraja, Deebanalnadaraja; SUR
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E

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Dear Deeban Nadaraja,

Refer email from repairer.



Fri 12/4/2019 4:10 PM

Claims <claims@premiumauto.com.sg>

RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

To: Veron Chen (LKKAuto); SUR; Admin A

Dear Veron ,

I have sent out the forms , currently waiting for owner to reply.

Best Regards,
Sheila M Ismail
Claims Advisor

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Monday, 15 April 2019 8:37 AM
To: SUR <sur@lkkauto.com>
Subject: RE: OD / 4768484005SG / SJB9768E

Hi LKK,

Is there any update as per below request.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Nadaraja, Deebanalnadaraja
Sent: Friday, April 12, 2019 3:52 PM
To: SUR
Subject: OD / 4768484005SG / SJB9768E

Hi LKK,

Kindly assist to upload OI undertaking letter & interview form in merimen.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 15 April 2019 11:21 AM
To: 'Claims'; SUR; Admin A
Subject: RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

Dear Shelia,

Kindly follow up with insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 12 April 2019 4:10 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

Dear Veron ,

I have sent out the forms , currently waiting for owner to reply.

Best Regards,

Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Friday, 12 April 2019 10:47 AM
To: Claims; SUR; Admin A
Subject: RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

Dear Sheila,

Kindly get insured to sign.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 11 April 2019 8:39 PM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SJB 9768 E

Dear all,

Please assist for OD approval.

Attached is the necessary documentation and marked estimate for your kind reference.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com,assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
--	--

Attn: Gan, Hunchung **Date:** 12 Apr 2019

Preliminary Advice

Vehicle No	: SJB9768E	Accident Date	: 04/04/2019
Make	: AUDI A3	Policy No.	: 2100441770
Assignment Date	: 12/04/2019	Excess	: S\$0.00
Date of Inspection	: 11/04/2019	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages .n/s body and parts claimed are consistent to the accident.

		Repairer's Estimate (Gross)	:S\$	28,774.00
		Revised Amount	:S\$	17,598.00
		Check Items (Estimated)	:S\$	2,296.00
		Total	:S\$	19,894.00
		Lump Sum Repair	:S\$	

Total Loss Consideration

		New for Old Value	:S\$	
		Pre-Accident Value	:S\$	75,000.00
		COE / PARF Rebate	:S\$	53,669.00
		Salvage Value	:S\$	
		Margin for Repair	:S\$	21,331.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0303Z
Vehicle Details	
Vehicle No.:	SJB9768E
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (AMBIENTE)
Primary Colour:	Red
Manufacturing Year:	2015
Engine No.:	CZC504756
Chassis No.:	WAUZZZ8V5G1050542
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$27,642.00
Original Registration Date:	23 Dec 2015
First Registration Date:	23 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$20,699.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Dec 2025
PARF Rebate Amount:	\$15,524.00
Intended COE Rebate Details	
COE Expiry Date:	22 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,989.00
COE Rebate Amount:	\$38,145.00
Total Rebate Amount:	\$53,669.00

The information contained herein is correct as at 12 Apr 2019

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0303Z
Vehicle Details	
Vehicle No.:	SJB9768E
Vehicle to be Exported:	Yes
Intended Deregistration Date:	11 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (AMBIENTE)
Primary Colour:	Red
Manufacturing Year:	2015
Engine No.:	CZC504756
Chassis No.:	WAUZZZ8V5G1050542
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$27,642.00
Original Registration Date:	23 Dec 2015
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Transfer Count:	0
Actual ARF Paid:	\$20,699.00
Intended PARF Rebate details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Dec 2025
PARF Rebate Amount:	\$15,524.00
Intended COE Rebate details	
COE Expiry Date:	22 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,989.00
COE Rebate Amount:	\$38,161.00
Total Rebate Amount:	\$53,685.00

The information contained herein is correct as at 11 Apr 2019

OK



ANNOUNCING 88 Motor Trading

as sgCarMart Premium Dealer for the 5th Consecutive Year



Price Range Depreciation 2015 Vehicle Type
 [Advanced Search](#)

Used Car Comparison

— Comparing 4 Vehicles —

Audi A3 Sedan 1.4A TFSI Ambiente



Audi A3 Sportback 1.4A TFSI S-tronic Ambiente



Audi A3 Sedan 1.4A TFSI Ambiente



Audi A3 Sedan 1.4A TFSI Ambiente



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CAR DETAILS				
Price	\$77,800	\$76,800	\$81,999	\$78,000
Instalment	\$852	\$841	\$878	\$818
Registration Date	12-Aug-2015	27-Aug-2015	30-Oct-2015	31-Dec-2015
Manufactured	2015	2015	2015	2015
Mileage	73,138 km	47,000 km	46,000 km	65,000 km
Transmission	Auto	Auto	Auto	Auto
Engine Cap	1,395 cc	1,395 cc	1,395 cc	1,395 cc
Road Tax	\$624 /yr	\$624 /yr	\$624 /yr	\$624 /yr
Power	92.0 kW (123 bhp)	92.0 kW (123 bhp)	92.0 kW (123 bhp)	92.0 kW (123 bhp)
Curb Weight	1,310 kg	1,300 kg	1,310 kg	1,310 kg
Features	1.4L TFSI Engine With Responsive 7 Speed Automatic S-Tronic Transmission, Horsepower Of 123 Bhp For High Fuel Efficiency.	Powered By 4 Cylinder Inline Petrol Engine With Turbocharging And Intercooling, 92kW (122 BHP), Torque 200 Nm, 9.3s (0 To 100km/H), 7 Speed S-Tronic.	1.4L 4 Cylinder Inline DOHC Turbocharged Engine, 7 Speed Auto S-Tronic Transmission, ABS, Airbags, Traction Control.	1.4 TFSI Engine, 7-Transmission, Corn Airbags, Audi MMI, Dual Zone Aircon, 1
Accessories	17" Sports Rims, Leather Seats, Retractable Headunit, Bluetooth, Electric Park Brake Button, Rear Aircon, Etc.	Audi MMI, Bluetooth, Reverse Sensors, Dual Zone Auto Climate Control, Auto Xenon Headlamps, LED DRL, Rear Air-Con, AUX, Leather Seats.	Leather Seats, Sport Rims, Reverse Sensors, Dual Zone Auto Climate Control, LED Day Light Running, Factory Fitted Audio With Bluetooth, Paddle Shift.	Audi MMI, Bluetooth, Dual Zone Auto Cli Xenon Headlamps, Fitted Audio, AUX,
Description	Beautiful Sporty Blue, Full Servicing Records, 1 Year Warranty Cover Engine And Gearbox, Well Maintained By Previous Owner, Drive With Peace Of Mind! High Trade In And Loan Available, Please Call/SMS Our Sales Consultant For Viewing Appointment.	Loan Available, Low Interest Rate At 2.28%! Full Agent Maintained, Low Mileage, Flexible Bank/In House Loan Available, Excellent Fuel Efficiency, Up To 18km/L, Immaculate Condition, 100% Accident Free! Buy With A Peace Of Mind! A Luxury Fun Sized Sedan With No Hassle At All! Sharp Handling Paired With Turbocharged Engine Makes The Car Feel Even Sportier And Quicker!	Just Arrival 1 Owner Beautiful Unit, Low Mileage, Certified Premium Preowned 110 Points Check. Flexible Financing And Trade In Are Available, Special 2.48% Bank Rates, Call/WhatsApp/Sms To View.	Blackvue Front Anc Condition A3 Sedan Always Parked Indo Brake Pad And Fro With Warranty. No Good Condition. No Repair.
COE	\$56,209	\$56,209	\$57,301	\$57,501
OMV	\$27,583	\$26,896	\$27,587	\$27,642
ARF	\$20,617	\$19,655	\$20,622	\$20,699
Depreciation	\$10,650 /yr	\$10,500 /yr	\$10,930 /yr	\$10,060 /yr
No. of Owners	1	2	1	1
Type of Vehicle	Luxury	Hatchback	Luxury	Luxury
Category	PARF Car	PARF Car, Premium Ad Car	PARF Car, Premium Ad Car	PARF Car, Direct O
Availability	Available	Available	Available	Available

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SEN SUKANTI
Period of Insurance : 23 Dec 2018 To 22 Dec 2019
Engine No. : CZC504756
Chassis No. : WAUZZZ8V5G1050542

Vehicle No. : SJB9768E
Policy No. : 2100441770-03
Endorsement No. :
Issued Date : 22 Nov 2018

ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2015
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SEN SUKANTI - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408699 E3662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

AIGSGMOBLEAPP

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

License Number: **S2730304H**
 Name: **SEN KETKI**
 Birth Date: **16 Oct 1965**
 Issue Date: **04 Dec 2007**

001548854D



REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. **S2730304H**



Name: **SEN KETKI**
 Race: **INDIAN**
 Date of birth: **16-10-1965**
 Country/Place of birth: **INDIA**

Sex: **F**
 S2730304H



Driver

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg	04 Dec 2007

NP 426A

Licence No: **S2730304H**


6011580


 MRIC No: **S2730304H**


 Date of issue: **24-05-2018**

Address:
5 RHU CROSS
#11-11
SINGAPORE 437434

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/04/2019 18:08
Date Of Accident	04/04/2019 12:20
Exact Location Of Accident	BLK 5 COSTA RHU BASEMENT CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJB9768E
Insured/Policyholder	
Name Of Registered Owner	SEN SUKANTI
NRIC No	S2730303Z
Email Address	SUKANTI.SEN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91721605
Alternative Phone No	OTHERS-91721645

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI (AMBIENTE)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100441770-03
Cover Note Number	

Driver

Name of Driver	SEN KETKI
NRIC No	S2730304H
Date Of Birth	16/10/1965
Occupation	INDOOR
Date Of Driving Pass	04/12/2007
Driving Experience	11 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91721645
Fax Number	
Contact Number	
EMail Address	KETKI.SEN@GMAIL.COM

Address	5 RHU CROSS #11-11
Postcode	437434
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	YES
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WHILE EXITING FROM BASEMENT CAR PARK AT CONDO (COSTA RHU, BLOCK 5 UNIT 11, SINGAPORE 437434) RESIDING IN AT 12.20 PM TO ATTEND A BUSINESS MEETING, CAR GOT DAMAGED WITH SIDE SWIPE AGAINST PILLAR ON LHS-REAR SIDE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

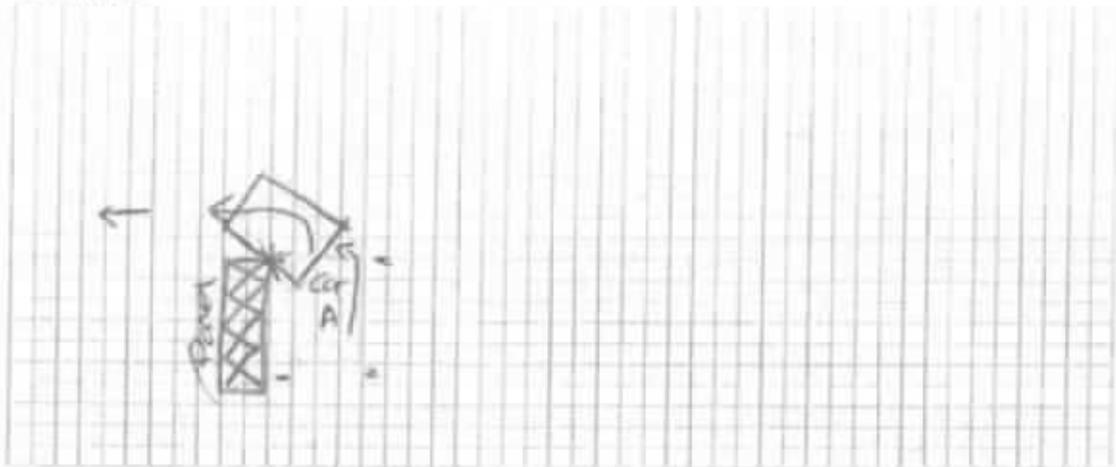
[Signature]
4/4/19
3 15 p.m

Reporting Centre Personnel's Signature
Name: *[Signature]*
NIC/PIN No: 58902602



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While exiting from basement car park at condo (COSTA RHU, BLOCK 5, UNIT 11, SINGAPORE 437434) heading in at 12:20 pm to attend a business meeting, car got damaged with side fivine against pillar on LHS - rear side.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Ketki Su

Officer's Signature
(if driver is not the policyholder)

Date & Time: 4/4/19
3 15 p m

Reporting Centre Personnel's Signature
Name: Siti MARSHI
NRIC/ID No: 5444602



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0444/2019/DY
Date : 6-Apr-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Sen Sukanti
Address : 5 Rhu Cross
#11-11
Singapore 437434
Telephone : HP +65 91721605
Type of Claim : Own Damage Claims
Policy No. : 2100441770-03
Vehicle No : **SJB 9768 E**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : 23/12/2015
Engine No : CZC 504756
Chassis No : WAUZZZ8V5G1050542
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 4-Apr-19
Place of Accident : Blk 5 Costa Rhu Basement

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJB 9768 E

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To install solar film.		TBC	?
2	To remove and reinstall rear parking aid. Check function.	s/n	\$ 280.00	✓
3	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	s/n	\$ 280.00	✓
4	To renew rear windscreen and lhs 1/4 glass to facilitate fender renewal.	s/n	\$ 600.00	✓
5	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	s/n	\$1,400.00	✓
SUB-TOTAL LABOUR CHARGES		:	\$ 2,560.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJB 9768 E

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	s/n \$ 1,400.00	/
7	To dismantle rear bumper, lhs rear door and rear lid. Cut out and weld lhs rear fender and lhs rear outer wheel housing. To renew rear bumper and lhs rear door. Re-organize crash management components. Reinstall all parts removed.	\$ 7,200.00	3,500
8	To respray rear bumper, lhs rear door, lhs rear fender, lhs sill panel, lhs rear outer wheel housing, door entrances, roof channel, door handle, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 5,600.00	3,400. 5x550 = 3300 Hudle = 100
9	To renew lhs rear rim and carry out wheel alignment.	s/n \$ 280.00	/
10	To carry out diagnostic check.	s/n \$192.00	/
TOTAL LABOUR CHARGES		: \$ 17,232.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJB 9768 E**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Repair</i>	\$ 1,708.00	t
2	REAR BUMPER FIXING PARTS	\$ 175.00	f
3	REAR BUMPER GUIDE SECTION-LH <i>Man</i>	\$ 60.00	t
4	REAR FENDER-LH <i>Dented</i>	\$ 2,110.00	—
5	REAR WHEEL HOUSING LINER-LH <i>Man</i>	\$ 561.00	t
6	REAR WINDOW ?	\$ 742.00	?
7	REAR SIDE WINDOW ?	\$ 520.00	?
8	REAR DOOR-LH <i>Dented</i>	\$ 2,279.00	—
9	REAR OUTER DOOR SEAL-LH <i>Man</i>	\$ 146.00	—
10	BONDING AGENT ?	\$ 45.00	?
11	CLEANING SOLUTION ?	\$ 65.00	?
12	APPLICATOR ?	\$ 7.00	?
13	REAR DOOR ATTACHEMENT PARTS ?	\$ 117.00	?
14	REAR DOOR CATCH-LH <i>Man</i>	\$ 85.00	t
15	REAR DOOR HANDLE-LH <i>Repair</i>	\$ 331.00	t
16	REAR DOOR HANDLE HOUSING-LH <i>Man</i>	\$ 47.00	t
17	REAR ALUMINIUM RIM-LH <i>ht</i>	\$ 651.00	✓
18	RUBBER VALVE <i>Man</i>	4 \$ 13.00	t
19	ACRYLIC SEALANT ?	S/N \$ 180.00	✓
20	CAVITY WAX <i>Man</i>	S/N \$ 140.00	✓
TOTAL SPARE PARTS		\$ 9,982.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SJB 9768 E

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	STONE CHIP <i>mc</i>	S/N \$	180.00 ✓
22	METAL FILLER POWDER <i>mc</i>	S/N \$	280.00 ✓
23	REAR WINDSCREEN SEALANT <i>mc</i>	S/N \$	200.00 ✓
24	1/4 GLASS SEALANT <i>mc</i>	S/N \$	100.00 ✓
25	SUNDRIES	\$	800.00 ✓
TOTAL SPARE PARTS		:	\$ 11,542.00
TOTAL LABOUR CHARGES			\$ 17,232.00
GRAND TOTAL			\$ 28,774.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ling
Surveyed Date : 11/04/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 14 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Apr 2019		12 Apr 2019 09:08 Edit Adj Rpt	S\$17,598.00 Edit Estimates	S\$17,598.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS [\[Created by insurer\]](#)

Insured: **SEN SUKANTI**, ID: S2730303Z, Tel: +6591721645

Vehicle Reg. No.: **SJB9768E** Date of Loss: 04/04/2019 12:00 - :59
[39 Months and 12 Days From LTA Reg Date (Man Yr)]

Claim Type: **OD / 4768484005SG** Policy/Cover Note No.: 2100441770 (Comprehensive)
Excess:

Repairer: **Premium Automobiles Pte Ltd (UBI)** 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911

Handling Insurer: **AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000 ... [Handled by **Nadaraja, Deeban**]
Deeban@nadaraja.nadaraja@aig.com

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... **[Final Rpt due 24/04/2019]**

Driver/Custodian: **SEN KETKI (53 / Female)**, NRIC: S2730304H, Tel: +6591721645 Email: KETKI.SEN@GMAIL.COM

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJB9768E (4768484005SG)
 OD
 Apr 4 2019 12:00PM
 [SEN SUKANTI]
 Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio				View View in Browser
Assessment Reports				1 per page v <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/04/19 11:36	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
Photos/Images				3 per page v <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
2	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
3	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
4	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
5	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
6	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
7	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
8	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
9	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
10	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
11	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
12	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
13	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
14	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
15	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
16	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
17	12/04/19 10:28	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page v <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/04/19 10:42	Singapore Accident Statement	Load PDF	<input type="checkbox"/>
2	12/04/19 10:43	Certificate of Insurance	Load PDF	<input type="checkbox"/>
3	12/04/19 10:43	Insured's Driving License	Load PDF	<input type="checkbox"/>
4	12/04/19 10:43	MARK ESTIMATE	Load PDF	<input type="checkbox"/>

Linked Accident Report Documents

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio				View View in Browser
Assessment Reports				1 per page v <input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/04/19 18:28	Accident Statement	Load HTM	<input type="checkbox"/>
Photos/Images				3 per page v <input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/04/19 18:24	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	04/04/19 18:24	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	04/04/19 18:24	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
4	04/04/19 18:24	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	04/04/19 18:24	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	04/04/19 18:24	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	04/04/19 18:24	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	04/04/19 18:24	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	04/04/19 18:24	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/04/19 18:16	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	04/04/19 18:16	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19006520/AVD3E2

Date: 02/05/2019

REFERENCE

Insured/Claimant:	SEN SUKANTI	Policy No:	2100441770	
Date of Loss:	04/04/2019	Nature of Claim:	OD	Claim No: 4768484005SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJB9768E	Engine No:	CZC504756
Make & Model:	AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A)	Chassis No:	WAUZZZ8V5G1050542
Reg. Date:	23/12/2015 (Man. Year: 2015)	Odometer:	30404 km
Colour:	Maroon		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$75,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,542.00	6,266.00	5,276.00	45.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	17,232.00	11,332.00	5,900.00	34.24
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	28,774.00	17,598.00	11,176.00	38.84
+ GST 7.00/7.00% (S\$)	2,014.18	1,231.86	782.32	38.84
Nett Amount (S\$)	30,788.18	18,829.86	11,958.32	38.84

INSPECTION

Date of Assignment:	12/04/2019		
Date Inspected:	11/04/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	14.0 days		

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)
(EXCLUDE CHECK ITEMS S\$2,296.00 NETT)

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,708.00 FS	*- FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	175.00 FS	*- FS
3	1		*REAR BUMPER GUIDE SECTION - LH	Not Necessary	60.00 FS	*- FS
4	1		*REAR FENDER - LH	Dented	2,110.00 FS	*2,110.00 FS
5	1		*REAR WHEEL HOUSING LINER - LH	Not Necessary	561.00 FS	*- FS
6	1		*REAR WINDOW	* Check	742.00 FS	*- FS
7	1		*REAR SIDE WINDOW	* Check	520.00 FS	*- FS
8	1		*REAR DOOR - LH	Dented	2,279.00 FS	*2,279.00 FS
9	1		*REAR OUTER DOOR SEAL - LH	Necessary	146.00 FS	*146.00 FS
10	1		*BONDING AGENT	* Check	45.00 FS	*- FS
11	1		*CLEANING SOLUTION	* Check	65.00 FS	*- FS
12	1		*APPLICATOR	* Check	7.00 FS	*- FS
13	1		*REAR DOOR ATTACHEMENT PARTS	* Check	117.00 FS	*- FS
14	1		*REAR DOOR CATCH - LH	Not Necessary	85.00 FS	*- FS
15	1		*REAR DOOR HANDLE - LH	Repair	331.00 FS	*- FS
16	1		*REAR DOOR HANDLE HOUSING - LH	Not Necessary	47.00 FS	*- FS
17	1		*REAR ALUMINIUM RIM - LH	Cut	651.00 FS	*651.00 FS
18	4		*RUBBER VALVE	Not Necessary	13.00 FS	*- FS
19	1		*ACRYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
20	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
21	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
22	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
23	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
24	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
25	1		*SUNDRIES	* Check	800.00 FS	*- FS
Total Parts (S\$)					11,542.00	6,266.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
2	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	280.00	280.00
3	TO RENEW REAR WINDSCREEN AND LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	600.00	600.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
6	TO DISMANTLE REAR BUMPER, LHS REAR DOOR AND READ LID. CUT OUT AND WELD LHS REAR FENDER AND LHS REAR OUTER WHEEL HOUSING. TO RENEW REAR BUMPER AND LHS REAR DOOR. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	7,200.00	3,500.00
7	TO RESPRAY REAR BUMPER, LHS REAR DOOR, LHS REAR FENDER, LHS SILL PANEL, LHS REAR OUTER WHEEL HOUSING, DOOR ENTRANCES, ROOF CHANNEL, DOOR HANDLE, DRAIN PANEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	5,600.00	3,400.00
8	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			17,232.00	11,332.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >