

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 17 April 2019 5:40 PM  
**To:** Nadaraja, Deebanalnadaraja; SUR  
**Subject:** RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Dear Deeban Nadaraja,

Please refer email from Premium Automobile.

Kindly revoked in merimen for us to submit report.



Wed 17/4/2019 4:55 PM

Claims <claims@premiumauto.com.sg>

RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

To Veron Chen (LKKAuto); SUR; Admin A

Cc claims@premiumauto.com.sg

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Dear Veron ,

Customer have sent out email earlier today to withdraw the claims from our workshop.

Thank you.

Best Regards,  
**Sheila M Ismail**  
Claims Advisor

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>

**Sent:** Wednesday, 17 April 2019 4:29 PM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Chang Chee Sing <claims@premiumauto.com.sg>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

**Subject:** RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Hi Veron,

Kindly assist to call insured to speed up the process. Noted that this case has been pending for 1 week.

Kindly assist to expedite on this.

Thanks & Regards,

Deeban Nadaraja  
AIG  
Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

[Deebanalnadaraja.nadaraja@aig.com](mailto:Deebanalnadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Wednesday, April 17, 2019 8:51 AM  
**To:** Nadaraja, Deebanalnadaraja; SUR; Chang Chee Sing; ([nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg))  
**Subject:** [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

**This message is from an external sender; be cautious with links and attachments.**

Dear Deeban Nadaraja,

Thank you for the email.

**Dear Sheila,**

**Kindly follow up with insured.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nadaraja, Deebanalnadaraja <[Deebanalnadaraja.Nadaraja@aig.com](mailto:Deebanalnadaraja.Nadaraja@aig.com)>  
**Sent:** Wednesday, 17 April 2019 8:43 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD / 4768484005SG / SJB9768E

Hi LKK,

Is there any update as per below request.

Thanks & Regards,

Deeban Nadaraja  
AIG  
Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

[DeebanNadaraja.nadaraja@aig.com](mailto:DeebanNadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Monday, April 15, 2019 8:50 AM  
**To:** Nadaraja, DeebanNadaraja; SUR  
**Subject:** [EXTERNAL] RE: OD / 4768484005SG / SJB9768E

**This message is from an external sender; be cautious with links and attachments.**

Dear Deeban Nadaraja,

Refer email from repairer.



Fri 12/4/2019 4:10 PM

Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

To Veron Chen (LKKAuto); SUR; Admin A

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Dear Veron ,

I have sent out the forms , currently waiting for owner to reply.

Best Regards,  
**Sheila M Ismail**  
Claims Advisor

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nadaraja, DeebanNadaraja <[DeebanNadaraja.Nadaraja@aig.com](mailto:DeebanNadaraja.Nadaraja@aig.com)>  
**Sent:** Monday, 15 April 2019 8:37 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD / 4768484005SG / SJB9768E

Hi LKK,

Is there any update as per below request.

Thanks & Regards,

Deeban Nadaraja  
AIG  
Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

[Deebanalnadaraja.nadaraja@aig.com](mailto:Deebanalnadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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**From:** Nadaraja, Deebanalnadaraja  
**Sent:** Friday, April 12, 2019 3:52 PM  
**To:** SUR  
**Subject:** OD / 4768484005SG / SJB9768E

Hi LKK,

Kindly assist to upload OI undertaking letter & interview form in merimen.

Thanks & Regards,

Deeban Nadaraja  
AIG  
Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

[Deebanalnadaraja.nadaraja@aig.com](mailto:Deebanalnadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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