

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 23 May 2019 7:50 AM
To: 'Md Ishak, Mohd Imran'; 'Nadaraja, Deebanalnadaraja'
Cc: SUR
Subject: FW: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019
Attachments: SJB 9768 E - MS KETKI SEN WITHDRAWAL EMAIL.PNG

Dear Sir/Madam,

Kindly refer email from repairer.



Wed 22/5/2019 8:51 PM

Claims <claims@premiumauto.com.sg>

RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

To Denise Tay (LKKAuto); Veron Chen (LKKAuto)

Cc nora.khai@premiumauto.com.sg; 'Md Ishak, Mohd Imran'; 'Nadaraja, Deebanalnadaraja';  SUR

Dear Denise ,

Owner has decided to proceed OD repair at other workshop instead.

Thank you.

Best Regards,

SHEILA

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, 10 May 2019 12:54 PM
To: claims@premiumauto.com.sg
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>; SUR <sur@lkkauto.com>
Subject: FW: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

Dear Sheila,

Kindly assist to provide insured's addendum sheet.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 22 April 2019 9:50 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

Dear Veron ,

Owner/Driver have decided not to continue her claims with us therefore, She is unable to give us the AIG form requested previously.

Kindly view attach for her statement.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 12 April 2019 10:47 AM
To: Claims; SUR; Admin A
Subject: RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

Dear Sheila,

Kindly get insured to sign.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 11 April 2019 8:39 PM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SJB 9768 E

Dear all,

Please assist for OD approval.

Attached is the necessary documentation and marked estimate for your kind reference.

Thank you.

Best Regards,
Sheila M Ismail

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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