

## Veron Chen (LKKAuto)

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**From:** Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>  
**Sent:** Friday, 10 May 2019 12:34 PM  
**To:** Veron Chen (LKKAuto); SUR  
**Cc:** Md Ishak, Mohd Imran  
**Subject:** RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Dear Veron,

Kindly assist to provide insured's addendum sheet.

Thanks & Regards,

Deeban Nadaraja  
AIG  
Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

[Deebanalnadaraja.nadaraja@aig.com](mailto:Deebanalnadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Tuesday, April 23, 2019 4:02 PM  
**To:** Nadaraja, Deebanalnadaraja; SUR  
**Subject:** [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

**This message is from an external sender; be cautious with links and attachments.**

Dear Deeban Nadaraja,

Noted with thanks.

Will submit our report and bill accordingly.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>  
**Sent:** Tuesday, 23 April 2019 10:11 AM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Hi LKK,

Kindly proceed to close this case then.

Thanks & Regards,

Deeban Nadaraja  
AIG  
Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

[Deebanalnadaraja.nadaraja@aig.com](mailto:Deebanalnadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Monday, April 22, 2019 10:29 AM  
**To:** Nadaraja, Deebanalnadaraja; SUR  
**Subject:** [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

**This message is from an external sender; be cautious with links and attachments.**

Dear Deeban Nadaraja,

Please refer email from Premium Automobile.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nadaraja, Deebanalnadaraja <[Deebanalnadaraja.Nadaraja@aig.com](mailto:Deebanalnadaraja.Nadaraja@aig.com)>  
**Sent:** Monday, 22 April 2019 8:32 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Hi Team,

Any update as per below request.

Thanks & Regards,

Deeban Nadaraja  
AIG  
Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

[Deebanalnadaraja.nadaraja@aig.com](mailto:Deebanalnadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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**From:** Nadaraja, Deebanalnadaraja  
**Sent:** Thursday, April 18, 2019 3:54 PM  
**To:** Veron Chen (LKKAuto); SUR  
**Subject:** RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Dear Veron,

Just wanted to confirm that insured will not repair at Premium Automobiles Pte Ltd (UBI) ?

Kindly advice on this.

Thanks & Regards,

Deeban Nadaraja  
AIG  
Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

[Deebanalnadaraja.nadaraja@aig.com](mailto:Deebanalnadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, April 18, 2019 3:26 PM  
**To:** Nadaraja, Deebanalnadaraja; SUR  
**Subject:** [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

**This message is from an external sender; be cautious with links and attachments.**

Dear Deeban Nadaraja,

According to repairer, insured will repair the vehicle at authorize workshop under OD claim.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nadaraja, Deebanalnadaraja <[Deebanalnadaraja.Nadaraja@aig.com](mailto:Deebanalnadaraja.Nadaraja@aig.com)>  
**Sent:** Thursday, 18 April 2019 9:06 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Dear Veron,

Noted on that. Kindly assist to provide insured addendum sheet.

Thanks & Regards,

Deeban Nadaraja  
AIG  
Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

[Deebanalnadaraja.nadaraja@aig.com](mailto:Deebanalnadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Wednesday, April 17, 2019 5:40 PM  
**To:** Nadaraja, Deebanalnadaraja; SUR  
**Subject:** [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

**This message is from an external sender; be cautious with links and attachments.**

Dear Deeban Nadaraja,

Please refer email from Premium Automobile.

Kindly revoked in merimen for us to submit report.



Wed 17/4/2019 4:55 PM

Claims <claims@premiumauto.com.sg>

RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

To Veron Chen (LKKAuto); SUR; Admin A

Cc claims@premiumauto.com.sg

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Dear Veron ,

Customer have sent out email earlier today to withdraw the claims from our workshop.

Thank you.

Best Regards,  
**Sheila M Ismail**  
Claims Advisor

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nadaraja, Deebanalnadaraja <[Deebanalnadaraja.Nadaraja@aig.com](mailto:Deebanalnadaraja.Nadaraja@aig.com)>

**Sent:** Wednesday, 17 April 2019 4:29 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; ([nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)) <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>

**Subject:** RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Hi Veron,

Kindly assist to call insured to speed up the process. Noted that this case has been pending for 1 week.

Kindly assist to expedite on this.

Thanks & Regards,

Deeban Nadaraja

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

[Deebanalnadaraja.nadaraja@aig.com](mailto:Deebanalnadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Wednesday, April 17, 2019 8:51 AM  
**To:** Nadaraja, Deebanalnadaraja; SUR; Chang Chee Sing; ([nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg))  
**Subject:** [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

**This message is from an external sender; be cautious with links and attachments.**

Dear Deeban Nadaraja,

Thank you for the email.

**Dear Sheila,**

**Kindly follow up with insured.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nadaraja, Deebanalnadaraja <[Deebanalnadaraja.Nadaraja@aig.com](mailto:Deebanalnadaraja.Nadaraja@aig.com)>  
**Sent:** Wednesday, 17 April 2019 8:43 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD / 4768484005SG / SJB9768E

Hi LKK,

Is there any update as per below request.

Thanks & Regards,

Deeban Nadaraja

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

[Deebanalnadaraja.nadaraja@aig.com](mailto:Deebanalnadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Monday, April 15, 2019 8:50 AM  
**To:** Nadaraja, Deebanalnadaraja; SUR  
**Subject:** [EXTERNAL] RE: OD / 4768484005SG / SJB9768E

This message is from an external sender; be cautious with links and attachments.

Dear Deeban Nadaraja,

Refer email from repairer.



Fri 12/4/2019 4:10 PM

Claims <claims@premiumauto.com.sg>

RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

To Veron Chen (LKKAuto); SUR; Admin A

Dear Veron ,

I have sent out the forms , currently waiting for owner to reply.

Best Regards,  
**Sheila M Ismail**  
Claims Advisor

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Nadaraja, DeebanNadaraja <[DeebanNadaraja.Nadaraja@aig.com](mailto:DeebanNadaraja.Nadaraja@aig.com)>

**Sent:** Monday, 15 April 2019 8:37 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD / 4768484005SG / SJB9768E

Hi LKK,

Is there any update as per below request.

Thanks & Regards,

Deeban Nadaraja

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

[DeebanNadaraja.nadaraja@aig.com](mailto:DeebanNadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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**From:** Nadaraja, Deebanalnadaraja  
**Sent:** Friday, April 12, 2019 3:52 PM  
**To:** SUR  
**Subject:** OD / 4768484005SG / SJB9768E

Hi LKK,

Kindly assist to upload OI undertaking letter & interview form in merimen.

Thanks & Regards,

Deeban Nadaraja  
AIG  
Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

[Deebanalnadaraja.nadaraja@aig.com](mailto:Deebanalnadaraja.nadaraja@aig.com) [www.AIG.com](http://www.AIG.com)

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