

- AIG – RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

From: Nadaraja, Deebanalnadaraja
To: Veron Chen (LKKAuto)
Cc: Tan, Lily (AIG), Accounts (LKKAuto)
Sent: 27/12/2019 8:32:44 AM

Dear Veron,

We have closed our OD claim in system. You may proceed to submit your Adjuster Invoice using the "Disable" button and revert once done.

Thankyou
Best Regards.

Deeban Nadaraja
AIG

Express Claim Adjuster,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1012793
E: Deebanalnadaraja.nadaraja@aig.com

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, December 23, 2019 5:24 PM
To: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Accounts (LKKAuto) <account@lkkauto.com>
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

This message is from an external sender; be cautious with links and attachments.

Dear Deeban Nadaraja,

Kindly re-open case in merimen, in order for us to submit invoice.

Best Regards,

Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 18 December 2019 2:07 PM
To: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Cc: Lily.Tan@aig.com
Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Dear Deeban Nadaraja,

Kindly re-open case in merimen, in order for us to submit invoice.

Best Regards,

Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 23 April 2019 4:02 PM
To: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Dear Deeban Nadaraja,

Noted with thanks.

Will submit our report and bill accordingly.

Best Regards,

Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Tuesday, 23 April 2019 10:11 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Hi LKK,

Kindly proceed to close this case then.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, April 22, 2019 10:29 AM
To: Nadaraja, Deebanalnadaraja; SUR
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

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Dear Deeban Nadaraja,

Please refer email from Premium Automobile.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Monday, 22 April 2019 8:32 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Hi Team,

Any update as per below request.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Nadaraja, Deebanalnadaraja
Sent: Thursday, April 18, 2019 3:54 PM
To: Veron Chen (LKKAuto); SUR
Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Dear Veron,

Just wanted to confirm that insured will not repair at Premium Automobiles Pte Ltd (UBI) ?

Kindly advice on this.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, April 18, 2019 3:26 PM
To: Nadaraja, Deebanalnadaraja; SUR
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

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Dear Deeban Nadaraja,

According to repairer, insured will repair the vehicle at authorize workshop under OD claim.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Thursday, 18 April 2019 9:06 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Dear Veron,

Noted on that. Kindly assist to provide insured addendum sheet.

Thanks & Regards,

Deeban Nadaraja

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, April 17, 2019 5:40 PM
To: Nadaraja, Deebanalnadaraja; SUR
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

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Dear Deeban Nadaraja,

Please refer email from Premium Automobile.

Kindly revoked in merimen for us to submit report.



Wed 17/4/2019 4:55 PM

Claims <claims@premiumauto.com.sg>

RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

To Veron Chen (LKKAuto); SUR; Admin A

Cc claims@premiumauto.com.sg

Dear Veron ,

Customer have sent out email earlier today to withdraw the claims from our workshop.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Wednesday, 17 April 2019 4:29 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Chang Chee Sing <claims@premiumauto.com.sg>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

Hi Veron,

Kindly assist to call insured to speed up the process. Noted that this case has been pending for 1 week.

Kindly assist to expedite on this.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, April 17, 2019 8:51 AM
To: Nadaraja, Deebanalnadaraja; SUR; Chang Chee Sing; (nora.khai@premiumauto.com.sg)
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E-DOA: 4/4/2019

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Dear Deeban Nadaraja,

Thank you for the email.

Dear Sheila,

Kindly follow up with insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deebanalnadaraja <Deebanalnadaraja.Nadaraja@aig.com>
Sent: Wednesday, 17 April 2019 8:43 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 4768484005SG / SJB9768E

Hi LKK,

Is there any update as per below request.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

Deebanalnadaraja.nadaraja@aig.com www.AIG.com

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, April 15, 2019 8:50 AM
To: Nadaraja, Deebanalnadaraja; SUR
Subject: [EXTERNAL] RE: OD / 4768484005SG / SJB9768E

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Dear Deeban Nadaraja,

Refer email from repairer.



Fri 12/4/2019 4:10 PM

Claims <claims@premiumauto.com.sg>

RE: OD CLAIMS FOR SJB 9768 E-DOA: 4/4/2019

To: Veron Chen (LKKAuto); SUR; Admin A

Dear Veron ,

I have sent out the forms , currently waiting for owner to reply.

Best Regards,
Sheila M Ismail
Claims Advisor

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, DeebanNadaraja <DeebanNadaraja.Nadaraja@aig.com>

Sent: Monday, 15 April 2019 8:37 AM

To: SUR <sur@lkkauto.com>

Subject: RE: OD / 4768484005SG / SJB9768E

Hi LKK,

Is there any update as per below request.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

DeebanNadaraja.nadaraja@aig.com www.AIG.com

From: Nadaraja, DeebanNadaraja

Sent: Friday, April 12, 2019 3:52 PM

To: SUR

Subject: OD / 4768484005SG / SJB9768E

Hi LKK,

Kindly assist to upload OI undertaking letter & interview form in merimen.

Thanks & Regards,

Deeban Nadaraja
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

DeebanNadaraja.nadaraja@aig.com www.AIG.com

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