

Veron Chen (LKKAUTO)

From: Premiumauto Claims <claims@premiumauto.com.sg>
Sent: Thursday, 18 June 2020 1:26 PM
To: 'Nora Khai PA'; Veron Chen (LKKAUTO); Adrian Ling (LKKAUTO)
Cc: SUR; Claims
Subject: RE: SMH3308 Y - AMENDED REVISED
Attachments: SMH 3308 Y - supp.pdf

Dear Adrian and all

Kindly find attached amended supplementary est for your kind marking.

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Nora Khai PA [<mailto:nora.khai@premiumauto.com.sg>]
Sent: Tuesday, 7 April, 2020 11:48 AM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SMH3308 Y - AMENDED REVISED

Hi Veron ,

Give me some time . I have highlighted the case to Andy . Will wait for his kind reply.

Thank you .

Kind Regards,
Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, April 7, 2020 11:07 AM

To: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: FW: SMH3308 Y - AMENDED REVISED

Dear Nora,

Any outcome?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 2 April 2020 5:15 PM
To: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMH3308 Y - AMENDED REVISED

Dear Nora,

Attach fuel tank photo for your viewing.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 23 March 2020 1:44 PM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: SMH3308 Y - AMENDED REVISED

Dear Carrine,

AIG not approved fuel tank, kindly take out.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Tuesday, 14 January 2020 2:58 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: SMH3308 Y - AMENDED REVISED
Importance: High

Hi Adrian and All,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you 05 Aug & 12 Dec 2019.

We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]

Sent: Thursday, 12 December, 2019 3:22 PM

To: 'Adrian Ling' <adrianling@lkkauto.com>; 'Veron Chen' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>;

'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: RE: SMH3308 Y - AMENDED REVISED

Hi Adrian and All,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you 05 Aug 2019.

We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

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From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Monday, 5 August, 2019 4:45 PM

To: Adrian Ling <adrianling@lkkauto.com>; Veron Chen <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: SMH3308 Y - AMENDED REVISED

Hi Adrian and all,

Amended revised estimate is attached.

Please confirm repair cost of \$30,652.08 @ 27 days exclude 4 Sundays and 2 PH.

Errors regretted.

Best regards - jb