

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 15 June 2020 11:52 AM
To: Koh, Victor-CK
Cc: (nora.khai@premiumauto.com.sg)
Subject: SMH 3308Y (FUEL TANK) / OD / 5545917523SG

Dear Victor,

We refer to the above mentioned.

During one of the resurvey conducted with the vehicle being hoisted up, the fuel tank was observed to be slightly misaligned and the fuel tank was also found to be slightly deformed.

Hence, instruction was given to Premium Automobile to dismantle the fuel tank to definitively confirm that the fuel tank was indeed damaged.

However, according to Premium Automobile's narrative, some miscommunication arose and ultimately, we were unable to resurvey the said fuel tank.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler (On Behalf of Adrian Ling)
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)