

(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/ 46 S408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www. procarcare.com.sg

Our Ref: TP 0419-5476

24.09.2019

LONPAC INSURANCE BHD 300 BEACH ROAD, #17-04/07 The Concourse Singapore 199555

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SKH 4226 S & SCV 129 L ON 10.04.2019

We are the authorized repair workshop for the owner of motor vehicle no: SKH 4226 S which was involved in the above captioned accident with your insured vehicle: SCV 129 L. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| 01) | Coast of repair (incl gst) | \$ 4,761.50 |
|-----|--|----------------|
| 02) | GIA Search Fee | \$ 2.00 |
| 03) | Reimbursement - Loss of Rental (04 days x \$150/day) | \$ 600.00 |
| | | \$ 5 363 50 |

We enclosed herewith the following documents to support the claims:-

- Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / GIA Search Fee / Car rental No 7425

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

Pei Wen

For Progressive Car Care Pte Ltd

Email: claims@procarcare.com.sg



Progressive Car Care Pte Ltd (Co. Reg. No. 201006949C) Blk 3022A Ubi Road 1 #01-45/ 46 S408716 T: +65 6741 5336 | F: +65 6741 7208 E: claims@procarcare.com.sg W: www. procarcare.com.sg

Our Ref : TP CA19—5476.

I WE Fabian Ang Guo Yang Nric No S8937604A.

Residing at Blk 132 Gaylang East Ave 1 #19—241 S 38

Vehicle No SKHA 2965 hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on August Day Along / at Day Hyover before will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

SIGNATURE OF OWNER



CLAIM NO : 18/19/19/VP05/021660 DATE : 17 DECEMBER 2019

DISCHARGE VOUCHER

I/We, FABIAN ANG GUO YANG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SCV129L the sum of Singapore Dollar Five Thousand One Hundred Sixty-Three and Fifty Cents Only (\$5,163.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SCV129L and SKH4226S on 10 April 2019 along DEFU Flyover before KPE.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ CHONG CHOI PHENG) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to PROGRESSIVE CAR CARE PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

tabian Ang Guo Tang 17/17/19.
Name of vehicle owner/Date

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg GST:201006949C RCB NO:201006949C

M/S: LONPAC INSURANCE BHD

Claim No:

EST1504752

300 Beach Road #17-04/07

Final No:

PS1503672

The Concourse Singapore 199555

Date:

24 Sep 2019

Policy No:

PNPV2019-00004861

Veh Reg No:

SKH4226S

ATTN: Motor Claim Department

Make/Model:

MERCEDES BEN C 180

BLUEEFFICIENCY

Your Ref No:

TP 0419-5476

Chassis No:

WDD2040312A784948

Claim Type:

Third Party

Engine No:

27491030021495

Accident Date:

10/04/2019

Reg. Date:

06/12/2012

TP Veh Reg No:

SCV 129 L

Final Repair BillSKH4226S

| | Description | Quantity Price | Amount |
|---|------------------------------|----------------------|--------------|
| | Spare Parts | SS | <u>S</u> |
| | E DAMECONIE PER DECONTRACTOR | | |
| 1 | LUMP SUM REPAIR | 1 JOB 4,450.00 | |
| | | 4,450.00 | 4,450.00 |
| | × × × | Total | S\$ 4,450.00 |
| | | Add GST @ 7% | 311.50 |
| | | Total Amount Payable | S\$ 4,761.50 |

TOTAL: SINGAPORE DOLLAR FOUR THOUSAND SEVEN HUNDRED SIXTY ONE AND CENTS FIFTY ONLY

For Progressive Car Care Pte Ltd

PROGRESSIVE CAR CARE PTE LITD

Blk 3022A Ubi Road 1 # 01-45

Singapore 403716
Tel: 6741 5336 Fax: 6741 7206
Email: claims@procarcare.com.s

AUTHORISED SIGNATURE



EXPRESS RENTAL

OFFICIAL RECEIPT

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6841 8055 (2 Lines) Fax: 6741 7208

No: 5571

EXPRESS RENTAL

Authorised Signature

being payment of.

TX 8 FC SYS

the sum of Dollars

Received from_

Cash/Cheque No.

All receipts subject to the clearance of cheque.

EXPRESS

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6841 8055 (2 Lines) Fax: 6741 7208

RENTAL AGREEMENT NO: 7425

| HIRER'S PARTICULAR | The second secon | GUARANTOR / ADD. DRIVER | |
|--|--|--|--|
| Name: Fabian Ang Guo Yang | | Name : | |
| Dia 12: 10 | | Address: | |
| | 2 244 | Address : Halled www young days allocated the server delight to the | |
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| Make : Merz Ber | 12 | Vehicle No: SES 27-82-14 | |
| RENTAL CHARGES | S\$ | METHODS OF PAYMENT | |
| Hours @\$ per hour | 10- | Sall Sappres of control of the Contr | |
| Days @\$ 50 per day | 600 | Cash | |
| Weeks @\$ per week | County of the same | The state of the s | |
| Monthly @\$ per month | | Bill Co: | |
| Thread is the series of the Lebbourge ad year as the first SUB-TOTAL | 1-10-10-10-10-10-10-10-10-10-10-10-10-10 | Credit Card No: | |
| Deposit | | Exp. Date additional and additional additional additional and additional additional and additional addit | |
| TOTAL CHARGE 600 | | Type: Track and resemble of the contract of th | |
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HIRER'S DECLARATION

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps by contact my employer in order to qualify me as a hirer.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-19-056228

Date of Request:

10/04/2019

Your Ref No:

Online Purchase

Progressive Car Care Pte Ltd Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

Dear Sir/Madam,

Enquiry Date

10/04/2019

Enquiry By

Ng Pei Wen

TP Vehicle No.

SCV129L

Accident Date

10/04/2019

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-19-056228

Date of Request:

10/04/2019

Your Ref No:

Online Purchase

Progressive Car Care Pte Ltd Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

Dear Sir/Madam,

Enquiry Date

10/04/2019

Enquiry By

Ng Pei Wen

TP Vehicle No.

SCV129L

Accident Date

10/04/2019

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|----------------------|-----------------------|------------------|
| SCV129L | Lonpac Insurance Bhd | 20/09/2018-20/01/2020 | +65 62507388 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Khanchna (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, November 11, 2019 5:12 PM
To: Khanchna (LKK Auto); MT_Claim_SG

Cc: Admin A

Subject: RE: Mandate Request - Accident between SKH 4226S (TP) & SCV 129L (LONPAC) on

10/04/2019

Dear Khanchna

Please proceed.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Thursday, 7 November 2019 1:59 PM

To: MT_Claim_SG **Cc:** Admin A

Subject: Mandate Request - Accident between SKH 4226S (TP) & SCV 129L (LONPAC) on 10/04/2019

LPC ref: 18/19/19/VP05/021660 LKK REF: CC4/LPC19006517/ha3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 11/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head to rear collision. We opine that BOLA 27 is applicable and liability is down against Insured.

Summary to offer to third party repairer "PROGRESSIVE CAR CARE PTE LTD" as follows: -

| | Claimed Amount | Revised Amount |
|-------------------------------------|----------------|----------------------------|
| 1. Cost of Repair (w/GST) | \$ 6,824.57 | \$ 4,761.50 |
| 2. Loss of Rental (4 days x \$ 150) | \$ 600.00 | \$ 400.00 (4 days x \$100) |
| 3. LTA Search fee | \$ 2.00 | \$ 2.00 |

**04 days recommendation for repair

The above is for your approval.

Thank you.

Best Regards, Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com|</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)