

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 16 April 2019 5:40 PM  
**To:** richard@ltm.sg  
**Cc:** Mandy  
**Subject:** RE: Survey Request - Our Client : SJN1338C Your Insured : GBE3787T D.O.A : 10/04/2019 \*\*\* LKK REF: CC4/ASM19006514/ea3  
**Attachments:** OI Video.MP4

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client cut into our insured lane and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** richard@ltm.sg <richard@ltm.sg>  
**Sent:** Friday, 12 April 2019 8:41 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** 'Mandy' <mandy@ltm.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>  
**Subject:** RE: Survey Request - Our Client : SJN1338C Your Insured : GBE3787T D.O.A : 10/04/2019 \*\*\* LKK REF: CC4/ASM19006514/ea3  
**Importance:** High

**WITHOUT PREJUDICE**

Dear Mei Kwan,

Thank you for your email.

Our client was unable to provide accident scene photos as the other party shifted their vehicle to the side of the road after the accident had occurred.

Please forward us your insured sketch plan and statement, once available.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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**LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司**

COMPANY REGISTRATION NO: 1993072770 GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

Operating Hours: Mon – Fri 9am – 6 pm

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**BRANCH**

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 11 April 2019 8:20 PM

**To:** [richard@ltm.sg](mailto:richard@ltm.sg)

**Cc:** Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Survey Request - Our Client : SJN1338C Your Insured : GBE3787T D.O.A : 10/04/2019 \*\*\* LKK REF: CC4/ASM19006514/ea3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

***Please provide us the following and arrange for TP survey.***

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***

Please note that for liability, claim negotiation and settlement, please contact **Asher at 6841 6051.**

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [richard@ltm.sg](mailto:richard@ltm.sg) <[richard@ltm.sg](mailto:richard@ltm.sg)>

**Sent:** Thursday, 11 April, 2019 12:56 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Subject:** RE: Survey Request - Our Client : SJN1338C Your Insured : GBE3787T D.O.A : 10/04/2019

**Importance:** High

**WITHOUT PREJUDICE**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SJN1338C** to submit a claim against your insured, **GBE3787T** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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