

## Khanchna (LKK Auto)

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**From:** Chan, Kian-Meng <Kianmeng.Chan1@aig.com>  
**Sent:** Wednesday, 4 March 2020 9:09 AM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: Confirm instructions - Accident between SLE 1658C (TP) & SLN 1590R (AIG) on 09/04/2019

Claim ref: 4310600548SG-003

Dear Khanchna,

Thank you and please proceed.

Best regards,

**Chan Kian Meng**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Tuesday, March 3, 2020 6:08 PM  
**To:** Chan, Kian-Meng <Kianmeng.Chan1@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] Confirm instructions - Accident between SLE 1658C (TP) & SLN 1590R (AIG) on 09/04/2019

**This message is from an external sender; be cautious with links and attachments.**

Dear Mr. Chan,

We refer to the above matter.

As spoken, mandate has been approved via Merimen for \$14,124.00 (all in).

However, Third party is amicable for settlement as follows:-

1. Cost of Repair (w/GST)	\$ 12,840.00
2. Loss of Rental (9 days x \$100)(w/GST)	\$ 963.00
3. Loss of Use (2 days x \$50)	\$ 100.00
Total	\$ 13,903.00

The reason for loss of use claim is because the Third party's rental vehicle had a breakdown (as per their e-mail attached).

This is to confirm our telephone conversation today that we can proceed to settle at **\$13,903.00(all in)** since it is within the mandate.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)