

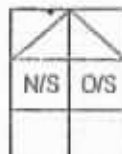
Marion

ASSIGNMENT

Front: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop n/s _____
 of _____
 Insured: _____
 Policy No. 2100373399-04
 Claims No. 031571194186
 Sum Insured: _____ Excess: 600
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 08/8.5 days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SKN27512 Yr Regn: 2014 may
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: And. AB cc 1395
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 99381 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZ28V1E1027188Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 10/07/19Survey held at PremierDes. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

DD 416

SKN27512-X

11/4@14:44- Revert via Meximen. RECEIVED 18 OCT 2019

12/4@ 11:36am- approval mandate by Victor Koh

MV: 61K 12/4@12:00pm inform premium authorise repair excess 600

PV: 45.8K

Nett: 15.4K

Partby Part \$12,947.52, 8 Days

(Red: 10092.48 : 43%)

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

700

11

211

Denise Tay (LKKAUTO)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Friday, 12 April 2019 4:28 PM
To: SUR
Subject: RE: Re: Alert - Adj Mandate Approved (S\$13519.00) - SKN2751Z - Claim Handler: Nadaraja, Deeban

Hi Denise,

Photo of the labour done required.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Friday, April 12, 2019 3:00 PM
To: Koh, Victor-CK
Subject: [EXTERNAL] Re: Alert - Adj Mandate Approved (S\$13519.00) - SKN2751Z - Claim Handler: Nadaraja, Deeban

Caution: External Email

This mail is associated with :

***SKN2751Z**

OD

Apr 9 2019 6:15PM

[SU SHICHANG]

Premium Automobiles Pte Ltd

Dear Victor,

For spray painting of bumper, it is the standard procedure for premium automobile to remove the bumper and all its attachments. This is required so that all the intricate area and "hard to research" areas are all spray painted.

As for the labour for the removal of front and rear rim, the charges will be re-adjusted to \$280/-

Regards,

Denise on behalf of adrian.
LKK Auto

<-- Original Message -->
From: AIG_SG

View Received Message

This mail is associated with :

***SKN2751Z**

OD

Apr 9 2019 6:15PM

[SU SHICHANG]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 12/04/2019 11:36 AM.**To** LKK_HQ**Subject** Alert - Adj Mandate Approved (S\$13519.00) - SKN2751Z - Claim Handler: Nadaraja, Deeban

Approved:13519.00:Rear bumper repair why labour 2 needed since rear bumper is not necessary to remove? Only rear rim replace why labour for 2 rim was allowed? (labour 6) to amend, Re-Inspection to be done for damage check and supplementary items /

DOCUMENTS SUMMARY

There are no documents.

For spray painting of bumper, it is a standard procedure for Premium Automobile to remove the bumper and all its ~~ass~~ attachments.
This is required so that all the intricate area and "hard to reach" areas are all spray painted.

As for the labour for the removal of front and rear rim, the charges will be re-adjusted to \$280.

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Friday, 12 April 2019 12:12 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SKN 2751 Z

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKN 2751Z (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 10 April 2019 5:15 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SKN 2751 Z

Dear all,

Kindly assist follow up repair approval and excess amount.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 389902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 11 Apr 2019

Preliminary Advice

Vehicle No	: SKN2751Z	Accident Date	: 09/04/2019
Make	: AUDI A3	Policy No.	: 2100373399-04
Assignment Date	: 11/04/2019	Excess	: S\$0.00
Date of Inspection	: 10/04/2019	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,040.00
Revised Amount	:S\$	13,519.00
Check Items (Estimated)	:S\$	1,195.00
Total	:S\$	14,714.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	61,000.00
COE / PARF Rebate	:S\$	45,845.00
Salvage Value	:S\$	
Margin for Repair	:S\$	15,155.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7460Z
Vehicle Particulars	
Vehicle No.:	SKN2751Z
Vehicle to be Exported:	Yes
Intended Deregistration Date:	11 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (AMBIENTE)
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	CXS070565
Chassis No.:	WAUZZZ8V1E1027188
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$28,020.00
Original Registration Date:	28 May 2014
First Registration Date:	28 May 2014
Transfer Count:	0
Actual ARF Paid:	\$16,228.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 May 2024
PARF Rebate Amount:	\$12,171.00
Intended COE Rebate Details	
COE Expiry Date:	27 May 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$65,689.00
COE Rebate Amount:	\$33,674.00
Total Rebate Amount:	\$45,845.00

The information contained herein is correct as at 11 Apr 2019

OK



ANNOUNCING 88 Motor Trading

as sgCarMart Premium Dealer for the 5th Consecutive Year

88 汽车贸易
MOTOR TRADING

SEARCH Audi A3 Price Range Depreciation 2014 Vehicle Type Search View All Advanced Search

Used Car Comparison

— Comparing 4 Vehicles —

Audi A3 Sedan 1.4A TFSI S-tronic Ambiente



Add to Shortlist

Audi A3 Sedan 1.4A TFSI S-tronic Ambiente



Add to Shortlist

Audi A3 Sedan 1.4A TFSI Ambiente



Add to Shortlist

Audi A3 Sedan 1.4A TFSI Ambiente



Add to Shortlist

Clear All

Add all to Shortlist

Back to search result

CAR DETAILS				
Price	\$64,888	\$65,800	\$63,888	\$64,800
Instalment	\$857	\$869	\$821	\$821
Registration Date	15-May-2014	20-May-2014	31-Jul-2014	27-Aug-2014
Manufactured	2013	2014	2014	2014
Mileage	47,000 km	84,091 km	79,000 km	75,000 km
Transmission	Auto	Auto	Auto	Auto
Engine Cap	1,395 cc	1,395 cc	1,395 cc	1,395 cc
Road Tax	\$624 /yr	\$624 /yr	\$624 /yr	\$624 /yr
Power	90.0 kW (120 bhp)	90.0 kW (120 bhp)	90.0 kW (120 bhp)	90.0 kW (120 bhp)
Curb Weight	1,310 kg	1,310 kg	1,310 kg	1,310 kg
Features	Responsive 4 Cylinder Inline TFSI Turbocharged Engine Producing 120 Bhp And 200Nm Torque, Coupled With 7 Speed Auto S-Tronic Transmission.	1.4L 4 Cylinder Inline DOHC Turbocharged, 7 Speed, Traction Control, ABS, SRS Airbags, Electric Park Brake Button, Paddle Shift, Cruise Control.	Linear Yet Fuel-Savvy 1.4 TFSI 4 Cylinder Turbocharged Powerplant Perfectly Matched With 7 Speed Automatic S-Tronic, Complete With Dynamic Suspension.	1.4L TFSI Inline 4 Turbocharged Engi 7 Speed S-Tronic A Transmission With Passenger Aircon.
Accessories	Bluetooth, Leather Seats, Auto LED Lights, Rear Aircon, 17" Sports Rims, Rain Sensors, Auto Headlights, Reverse Sensors, Push Start, Navigation.	17" Sports Rims, GPS/DVD/Bluetooth/Audi Sound System, Dual Zone Climate A/C, Auto Start/Stop Mode, Reverse Sensors, Rear Knockdown Seats, Solar Films.	Audi Symphony MMI, Bluetooth, Auto Xenon Headlamps, Futuristic Front/Rear LED DRL, Cruise Control, Multi-Function Steering Wheel.	LED Daytime Runn Connectivity, Auto Lamps, Audio Aux Steering Wheel.
Description	One Of Best Condition A3 Sedan In The Market. 1 Owner, Low Mileage Of 47000km. Car Still In Original Paintwork And Condition. 100% Accident Free. Almost New Condition. Perfect And Nicely Maintained. High ARF Value Of \$19570. Powerful Yet Economical. Great For Daily Drive. View To Believe. Trade In Welcome. Easy Financing. Call Now.	(Option: Comes With Factory Fitted Navigation And Keyless Entry/Start). Easy And Flexible In-House Loan And Balloon Scheme Available. 1 Owner, No Gimmicks! Full Audi Service Record, Audi Drive Select, Auto Xenon Lights With LEDs DRL, Serviced And Maintained By Premium Automobiles.	From \$1,100 Per Month. Best Looking Compact Sedan In The Market. One Owner Only, Agent Unit. Floor The Pedal And 122 Humble Horsepower Will Be Sent To The Front Wheels Instantaneously, Clocking A Century Sprint Of 9.3 Seconds. Get This Road Tax-Friendly Yet Classy Unit Now! Call Us For An Non-Obligatory Viewing. Strictly By Appointment Only.	(Full Loan Available Rate From 1.98%. Audi Singapore. Fr With Certified 120 With Detailed Chas Perfectly Sized Lux Family And Executi STA/Workshop Eva Servicing At Our Ai Flexible Financing : Us Today To Avoid
COE	\$60,002	\$60,002	\$63,001	\$65,710
OMV	\$30,407	\$30,416	\$27,205	\$27,205
ARF	\$19,570	\$19,583	\$15,087	\$15,087
Depreciation	\$10,810 /yr	\$10,960 /yr	\$10,620 /yr	\$10,640 /yr
No. of Owners	1	1	1	3
Type of Vehicle	Luxury	Luxury	Luxury	Luxury
Category	PARF Car, Premium Ad Car, Low Mileage Car	PARF Car	PARF Car, Premium Ad Car	PARF Car, Premium

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/04/2019 11:50
Date Of Accident	09/04/2019 18:15
Exact Location Of Accident	TELOK KURAU ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKN2751Z
Insured/Policyholder	
Name Of Registered Owner	SU SHICHANG
NRIC No	S8227460Z
Email Address	SU.JOHNSC@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96706644
Alternative Phone No	OTHERS-96706644

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI (AMBIENTE)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100373399-04
Cover Note Number	

Driver

Name of Driver	SU SHICHANG
NRIC No	S8227460Z
Date Of Birth	08/09/1982
Occupation	INDOOR
Date Of Driving Pass	20/08/2004
Driving Experience	14 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96706644
Fax Number	
Contact Number	OTHERS-96706644
Email Address	SU.JOHNSC@GMAIL.COM

Address	70 LORONG K TELOK KURAU #02-14
Postcode	425687
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING ALONG TELOK KURAU ROAD WHEN MY CAR WAS SUDDENLY HIT BY THE OTHER PARTIES CAR WHICH WAS EMERGING FROM A SMALL SIDE ROAD. IMPACT ON THE LEFT PASSENGER SIDE OF THE CAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLT7411D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

10/1/19

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Person/RT's Signature

Name:

Loi Fay

NRIC/ID No:

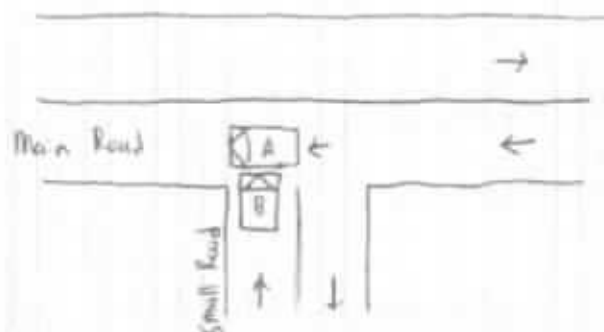
G2082107X

A: SKN273

B: SLT74

The diagram shows a T-junction where a 'Small Road' meets a 'Main Road'. Car 'A' is on the main road, moving left. Car 'B' is on the small road, moving up. Arrows indicate the direction of travel for each car.

B: SLT7411D



I was driving along Teluk Kurau Road when my car was suddenly hit by the other parties car which was emerging from a small side road.

Impact on the left passenger side of car.

I was driving along Telok Kurau Road when my car was suddenly hit by the off-pavement car which was emerging from a small side road.

Impact on the left passenger side of car.

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature: *[Signature]*
Date & Time: 10/10/09

Driver's Signature
(If driver is not the puller/holder)
Date & Time:

Reporting Centre Personnel's Signature
Name: W. Foss
NRIC/ID No: 620401671

Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SU SHICHANG
Period of Insurance : 28 May 2018 To 27 May 2019
Engine No. : CXS070565
Chassis No. : WAUZZZ8V1E1027188

Vehicle No. : SKN2751Z
Policy No. : 2100373399-04
Endorsement No. :
Issued Date : 05 Apr 2018

ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2014
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SU SHICHANG - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW

261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0461/2019/DY
Date : 10-Apr-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Su Shichang
Address : 70 Lorong K Telok Kurau
#02-14
Singapore 425687
Telephone : HP +65 96706644
Type of Claim : Own Damage Claims
Policy No. : 2100373399-04
Vehicle No : **SKN 2751 Z**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : May-14
Engine No : CXS 070565
Chassis No : WAUZZZ8V1E1027188
Mileage : -
Date In : 10-Apr-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 9-Apr-19
Place of Accident : Telok Kurau Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKN 2751 Z

S/N	Nature of Jobs	Estimated Charges
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor headlight washer assy.	s/n \$ 360.00 ✓
2	To remove and reinstall rear parking aid. Check function and renew according to damage.	s/n \$ 280.00 ✓
3	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	s/n \$ 560.00 ✓
4	To dismantle front bumper, lhs front fender, lhs front door, lhs rear door and rear bumper. To repair lhs rear fender. To renew lhs front fender, lhs front door, lhs rear door, lhs wing mirror assy and rear bumper. To inspect lhs B-pillar for further damages. Re-organise front crash management components. Reinstall all parts removed.	Remove 2 Bumper 1200 Remove 2 Door 1000 Remove 1 Fender 2750 Repair Fender 250 \$ 4,200.00 2750 2750
5	To respray lhs front fender, lhs front door, lhs rear door, door handles, lhs wing mirror cover, lhs rear fender and rear bumper.	3400 \$ 4,500.00 5 x 550 = 3300 Handle = 100
6	To renew lhs front and rear rim. To carry out wheel	s/n \$ 320.00 ✓ 280.
7	To carry out diagnostic check.	s/n \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 10,412.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 2751 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER-LH <i>Dented</i>	\$ 708.00	✓ 366
2	FRONT FENDER ATTACHMENT PARTS-LH <i>Not Nec</i>	\$ 65.00	? X
3	FRONT DOOR-LH <i>Dented</i>	\$ 2,279.00	✓ 1823 20
4	FRONT OUTER DOOR SEAL-LH <i>new</i>	\$ 131.00	✓ 102-80
5	BONDING AGENT <i>Not Nec</i>	\$ 42.00	? X
6	CLEANING SOLUTION <i>Not Nec</i>	\$ 63.00	? X
7	APPLICATOR <i>Not Nec</i>	\$ 7.00	? X
8	FRONT DOOR ATTACHMENT PARTS-LH <i>new</i>	\$ 218.00	? 144.08 ✓
9	FRONT DOOR CATCH-LH <i>new</i>	\$ 89.00	+
10	FRONT EXTERIOR MIRROR MOUNTING-LH <i>new</i>	\$ 871.00	+
11	FRONT MIRROR CAP-LH <i>new</i>	\$ 128.00	+
12	FRONT DOOR HANDLE-LH <i>Repair</i>	\$ 176.00	+
13	FRONT DOOR HANDLE HOUSING-LH <i>Repair</i>	\$ 25.00	+
14	FRONT WINDOW REGULATOR WITHOUT MOTOR-LH <i>new</i>	\$ 220.00	+
15	FRONT WINDOW REGULATOR MOTOR-LH <i>new</i>	\$ 209.00	+
16	FRONT DOOR CONTROL UNIT-LH <i>new</i>	\$ 456.00	+
17	FRONT WINDOW SLOT SEAL WITH TRIM STRIP-LH <i>new</i>	\$ 261.00	+
18	REAR DOOR-LH <i>Dented</i>	\$ 2,279.00	✓ 1823 20
19	REAR OUTER DOOR SEAL-LH <i>new</i>	\$ 117.00	✓ 102-80
20	REAR DOOR CATCH-LH <i>new</i>	\$ 79.00	+
SUB TOTAL SPARE PARTS		\$ 8,423.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 2751 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR WINDOW SLOT SEAL-LH <i>new</i>	\$ 250.00	X
22	REAR BUMPER <i>Repair</i>	\$ 1,567.00	X
23	REAR BUMPER FIXING PARTS <i>new</i>	\$ 162.00	X
24	REAR BUMPER UPPER GUIDE SECTION-LH/RH	2 \$ 26.00	✓
25	REAR BUMPER LOCKING MECHANISM	2 \$ 49.00	✓
26	REAR BUMPER GUIDE SECTION-LH	\$ 54.00	X
27	REAR ALUMINIUM RIM-LH FRONT/REAR <i>Res cut</i>	2 \$ 1,286.00	643.51440
28	RUBBER VALVE <i>new</i>	4 \$ 11.00	X
29	SUNDRIES <i>Not Nec</i>	\$ 800.00	3 X 49.04
TOTAL SPARE PARTS		: \$ 12,628.00	
TOTAL LABOUR CHARGES		: \$ 10,412.00	
GRAND TOTAL		: \$ 23,040.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 10/04/19
Authorised Date :
Excess Cost :
Liability :
Remarks : not authorised, 08 hrs.

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0461/2019/DY
Date : 10-Apr-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

8 days - ok - jb 30 may 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Su Shichang
Address : 70 Lorong K Telok Kurau
#02-14
Singapore 425687
Telephone : HP +65 96706644
Type of Claim : Own Damage Claims
Policy No. : 2100373399-04
Vehicle No : **SKN 2751 Z**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : May-14
Engine No : CXS 070565
Chassis No : WAUZZZ8V1E1027188
Mileage : -
Date In : 10-Apr-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 9-Apr-19
Place of Accident : Telok Kurau Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKN 2751 Z

S/N	Nature of Jobs	Estimated Charges			
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor headlight washer assy.	s/n	\$	360.00	\$ 360.00
2	To remove and reinstall rear parking aid. Check function and renew according to damage.	s/n	\$	280.00	\$ 280.00
3	To remove and transfer lhs front door and lhs rear door's multi -lock system and power window devices. Inspect for damages.	s/n	\$	560.00	\$ 560.00
4	To dismantle front bumper, lhs front fender, lhs front door, lhs rear door and rear bumper. To repair lhs rear fender. To renew lhs front fender, lhs front door, lhs rear door, lhs wing mirror assy and rear bumper. To inspect lhs B-pillar for further damages. Re-organise front crash management components. Reinstall all parts removed.		\$	4,200.00	\$ 2,750.00
5	To respray lhs front fender, lhs front door, lhs rear door, door handles, lhs wing mirror cover, lhs rear fender and rear bumper.		\$	4,500.00	\$ 3,400.00
6	To renew lhs front and rear rim. To carry out wheel align	s/n	\$	320.00	\$ 280.00
7	To carry out diagnostic check.	s/n	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	10,412.00	\$ 7,822.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 2751 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER-LH	\$ 708.00	\$ 566.00
2	FRONT FENDER ATTACHMENT PARTS-LH	\$ 65.00	
3	FRONT DOOR-LH	\$ 2,279.00	\$ 1,823.20
4	FRONT OUTER DOOR SEAL-LH	\$ 131.00	\$ 102.80
5	BONDING AGENT	\$ 42.00	
6	CLEANING SOLUTION	\$ 63.00	
7	APPLICATOR	\$ 7.00	
8	FRONT DOOR ATTACHMENT PARTS-LH	\$ 218.00	\$ 144.08
9	FRONT DOOR CATCH-LH	\$ 89.00	
10	FRONT EXTRIOR MIRROR MOUNTING-LH	\$ 871.00	
11	FRONT MIRROR CAP-LH	\$ 128.00	
12	FRONT DOOR HANDLE-LH	\$ 176.00	
13	FRONT DOOR HANDLE HOUSING-LH	\$ 25.00	
14	FRONT WINDOW REGULATOR WITHOUT MOTOR-LH	\$ 220.00	
15	FRONT WINDOW REGULATOR MOTOR-LH	\$ 209.00	
16	FRONT DOOR CONTROL UNIT-LH	\$ 456.00	
17	FRONT WINDOW SLOT SEAL WITH TRIM STRIP-LH	\$ 261.00	
18	REAR DOOR-LH	\$ 2,279.00	\$ 1,823.20
19	REAR OUTER DOOR SEAL-LH	\$ 117.00	\$ 102.80
20	REAR DOOR CATCH-LH	\$ 79.00	
SUB TOTAL SPARE PARTS		\$ 8,423.00	\$ 4,562.08

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 2751 Z

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
				\$ 4,562.08
21	REAR WINDOW SLOT SEAL-LH		\$ 250.00	
22	REAR BUMPER		\$ 1,567.00	
23	REAR BUMPER FIXING PARTS		\$ 162.00	
24	REAR BUMPER UPPER GUIDE SECTION-LH/RH	2	\$ 26.00	
25	REAR BUMPER LOCKING MECHANISM	2	\$ 49.00	
26	REAR BUMPER GUIDE SECTION-LH		\$ 54.00	
27	REAR ALUMINIUM RIM-LH FRONT/REAR	2	\$ 1,286.00	\$ 514.40
28	RUBBER VALVE	4	\$ 11.00	
29	SUNDRIES		\$ 800.00	\$ 49.04
	TOTAL SPARE PARTS	:	\$ 12,628.00	\$ 5,125.52
	TOTAL LABOUR CHARGES	:	\$ 10,412.00	\$ 7,822.00
	GRAND TOTAL	:	\$ 23,040.00	\$ 12,947.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKN 2751 Z

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0461/2019/NH

16 October 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKN 2751 Z, Audi A3 SEDAN 1.4 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SKN 2751 Z**, claimant,
Ms. Seow Tuan Choo please find the related document per attached.

1. A copy of the Original invoice no. 85014345 – S\$ 13,211.85.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SKN 2751 Z

Premium Automobiles Pte Ltd



Audi Centre Singapore
261 Alexandra Road
Singapore 159936
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
261 Alexandra Road
Singapore 159936
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:29

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014345	Account: A0006 (T Q)		AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
		Date : 14/10/2019				
		Order : SKN27512				
		Term : 30				
Regn No: SKN27512 (V 23075)		Regn Date: 28/05/2014	Mileage: 103089	WIP No.: 49546		
Model: A3 SEDAN 1.4 TFSI (AMBIENTE) R		Chassis: WAUZZZ8V1E1027188	Engine: CXS 070565	Dept: U		
You have been assisted by :- Service Advisor (50)						
		Details	Qty	Unit Price	Amount	
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00	
S	BODYWORK	M: TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00	
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00	
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGE	560.00	1.00	560.00	
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER, LHS FRONT FENDER, LHS FRONT AND REAR DOOR AND REAR BUMPER. TO REPAIR LHS REAR FENDER. TO RENEW LHS FRONT FENDER, LHS FRONT AND REAR DOOR. TO INSPECT LHS B PILLAR FOR FURTHER DAMAGES. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	2750.00	1.00	2,750.00	
S	BODYWORK	M: TO RESPRAY LHS FRONT FENDER, LHS FRONT DOOR, LHS REAR DOOR, DOOR HANDLE, LHS REAR FENDER, LHS WING MIRROR COVER AND REAR BUMPER	3400.00	1.00	3,400.00	
S	BODYWORK	M: TO RENEW LHS REAR RIM. TO CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00	
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00	
X	A8V5821105A	FENDER	Less 020%	1.00	707.50	566.00
X	A8V5831051D	DOOR	Less 020%	1.00	2279.00	1,823.20
X	A8V5833051C	DOOR (LAST)	Less 020%	1.00	2279.00	1,823.20
X	ABV0601025BA	(A) (SK) RIM 16" CB7 1	Less 020%	1.00	643.00	514.40

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408696
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 14:29

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014345 Date : 14/10/2019 Order : SKN2751Z Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SKN2751Z (V 23075) Regn Date: 28/05/2014 Mileage: 103089 WIP No.: 49546

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V1E1027188 Engine: CXS 070565 Dept: U

You have been assisted by :- Service Advisor (50)

		Details		Qty	Unit Price	Amount
X	A8K0837199	CLIP	Less 020%	6.00	0.70	3.36
X	A8K0837199	CLIP	Less 020%	4.00	0.70	2.24
X	A8V5837911C	SEAL	Less 020%	1.00	128.50	102.80
X	A8V5839249	(SK)CHECK ROD BORROW	Less 020%	1.00	84.90	67.92
X	A8V0837903	COVER	Less 020%	1.00	10.90	8.72
X	A8V5839911C	(A) (SK)SEAL 11/4/19	Less 020%	1.00	128.50	102.80
X	A8V5837249	CHECK ROD	Less 020%	1.00	95.20	76.16
X	AWHT003237	BOLT	Less 020%	4.00	1.00	3.20
X	AN 0161857	POP-RIVET	Less 020%	10.00	3.00	24.00
X	AN 91022001	NUT	Less 020%	4.00	1.50	4.80
X	AN 91189701	BOLT	Less 020%	2.00	1.70	2.72

Parts 5,125.52
Labour 0.00
Sublet 7,822.00
Menus 0.00
Lubricant 0.00



Sub-Total 12,347.52
7% GST 864.33
Grand Total 13,211.85

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKN 2751 Z

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0461/2019/GW
23RD April 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A3 SEDAN 1.4 TFSI
Vehicle Chassis No. : WAUZZZ8V1E1027188
Vehicle Regn No. : **SKN 2751 Z**
Vehicle Mileage : 99524 KM
Vehicle Owner : SU SHICHANG
Certificate No : 2100373399-04
Own Damage Excess : S\$642.00 (Inclusive GST)
Accident Date : 9th April 2019
Place : TELOR KURAU ROAD
Repair Cost : \$ 13,211.85
WIP No. : 49546
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 23/4/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Apr 2019 14:36		11 Apr 2019 14:06 Edit Adj Rpt	S\$12,947.52 Edit Estimates	S\$12,947.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured: **SU SHICHANG**, ID: S8227460Z, Tel: +6596706644, Email: SU.JOHNSC@GMAIL.COM
 Vehicle Reg. No.: **SKN2751Z** Date of Loss: 09/04/2019 18:00 - :59
 [58 Months and 12 Days From LTA Reg Date (Man Yr)]
 Claim Type: **OD / 0815711941SG** Policy/Cover Note No.: 2100373399-04 (Comprehensive)
 Excess: S\$600.00
 Repairer: **Premium Automobiles Pte Ltd (UBI)** 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911
 Handling Insurer: **AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000 ... [Handled by **Loo, Tong Shing**] TongShing.Loo@aig.com
 Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... [Final Rpt due 23/04/2019]
 Driver/Custodian: **SU SHICHANG (36 / Male)**, NRIC: S8227460Z, Tel: +6596706644 Email: SU.JOHNSC@GMAIL.COM

ASSOCIATED MAIL RECEIVED View All Compose Case Mail

- AIG_SG (12/04/2019): Alert - Adj Mandate Approved (S\$13519.00) - SKN2751Z - Claim Handler: Nadaraja, ...
- AIG_SG (12/04/2019): Alert - Adj Mandate Approved (S\$13519.00) - SKN2751Z - Claim Handler: Nadaraja, ...
- AIG_SG (11/04/2019): SKN2751Z / OD / 09/04/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKN2751Z (08157119415G)

OD

Apr 9 2019 6:15PM

[SU SHICHANG]

Premium Automobiles Pte Ltd

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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/04/19 14:42	General View		Load JPG	☒
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Documentation				1 per page	☒
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1	11/04/19 14:42	ESTIMATE		Load PDF	
2	11/04/19 14:42	DL / NIRC		Load PDF	
3	11/04/19 14:42	Certificate of Insurance		Load PDF	
4	11/04/19 14:42	Singapore Accident Statement		Load PDF	
5	25/10/19 11:48	Workshop Invoice		Load PDF	
6	25/10/19 11:48	Discharge Voucher		Load PDF	

Linked Accident Report Documents

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Assessment Reports			1 per page	☒
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1	10/04/19 12:01	Accident Statement	 Load HTM	☒

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DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg No:199507198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19006445/ATD3E2

Date: 29/10/2019

REFERENCE

Insured/Claimant: SU SHICHANG Policy No: 2100373399-04
Date of Loss: 09/04/2019 Nature of Claim: OD Claim No: 0815711941SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKN2751Z**
Make & Model: AUDI A3, 1.4 TFSI AMBIENTE MY 15 (A) Engine No: CXS070565
Reg. Date: 28/05/2014 (Man. Year: 2014) Chassis No: WAUZZZ8V1E1027188
Colour: Black Odometer: 99381 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$61,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,628.00	5,125.52	7,502.48	59.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,412.00	7,822.00	2,590.00	24.88
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	23,040.00	12,947.52	10,092.48	43.80
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	22,440.00	12,347.52	10,092.48	44.98
+ GST 7.00/7.00% (S\$)	1,570.80	864.33	706.47	44.98
Nett Amount (S\$)	24,010.80	13,211.85	10,798.95	44.98

INSPECTION

Date of Assignment: 11/04/2019
Date Inspected: 10/04/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 8.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER - LH	Dented	708.00 FS	*566.00 FS
2	1		*FRONT FENDER ATTACHMENT PARTS - LH	Not Necessary	65.00 FS	*- FS
3	1		*FRONT DOOR - LH	Dented	2,279.00 FS	*1,823.20 FS
4	1		*FRONT OUTER DOOR SEAL - LH	Necessary	131.00 FS	*102.80 FS
5	1		*BONDING AGENT	Not Necessary	42.00 FS	*- FS
6	1		*CLEANING SOLUTION	Not Necessary	63.00 FS	*- FS
7	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
8	1		*FRONT DOOR ATTACHMENT PARTS - LH	Necessary	218.00 FS	*144.08 FS
9	1		*FRONT DOOR CATCH - LH	Not Necessary	89.00 FS	*- FS
10	1		*FRONT EXTERIOR MIRROR MOUNTING - LH	Not Necessary	871.00 FS	*- FS
11	1		*FRONT MIRROR CAP - LH	Not Necessary	128.00 FS	*- FS
12	1		*FRONT DOOR HANDLE - LH	Repair	176.00 FS	*- FS
13	1		*FRONT DOOR HANDLE HOUSING - LH	Repair	25.00 FS	*- FS
14	1		*FRONT WINDOW REGULATOR WITHOUT MOTOR - LH	Not Necessary	220.00 FS	*- FS
15	1		*FRONT WINDOW REGULATOR MOTOR - LH	Not Necessary	209.00 FS	*- FS
16	1		*FRONT DOOR CONTROL UNIT - LH	Not Necessary	456.00 FS	*- FS
17	1		*FRONT WINDOW SLOT SEAL WITH TRIM STRIP - LH	Not Necessary	261.00 FS	*- FS
18	1		*REAR DOOR - LH	Dented	2,279.00 FS	*1,823.20 FS
19	1		*REAR OUTER DOOR SEAL - LH	Necessary	117.00 FS	*102.80 FS
20	1		*REAR DOOR CATCH - LH	Not Necessary	79.00 FS	*- FS
21	1		*REAR WINDOW SLOT SEAL - LH	Not Necessary	250.00 FS	*- FS
22	1		*REAR BUMPER	Repair	1,567.00 FS	*- FS
23	1		*REAR BUMPER FIXING PARTS	Not Necessary	162.00 FS	*- FS
24	2		*REAR BUMPER UPPER GUIDE SECTION - LH / RH	Not Necessary	26.00 FS	*- FS
25	2		*REAR BUMPER LOCKING MECHANISM	Not Necessary	49.00 FS	*- FS
26	1		*REAR BUMPER GUIDE SECTION - LH	Not Necessary	54.00 FS	*- FS
27	1		*REAR ALUMINIUM RIM - LH FRONT / REAR	Rear Cut	1,286.00 FS	*514.40 FS
28	4		*RUBBER VALVE	Not Necessary	11.00 FS	*- FS
29	1		*SUNDRIES	Necessary	800.00 FS	*49.04 FS
F=Franchise part. S=SpcNett.						
Total Parts (\$\$)					12,628.00	5,125.52

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
3	TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	560.00	560.00
4	TO DISMANTLE FRONT BUMPER, LHS FRONT FENDER, LHS FRONT DOOR, LHS REAR DOOR AND REAR BUMPER. TO REPAIR LHS REAR FENDER. TO RENEW LHS FRONT FENDER, LHS FRONT DOOR, LHS REAR DOOR, LHS WING MIRROR ASSY AND REAR BUMPER. TO INSPECT LHS B-PILLAR FOR FURTHER DAMAGES. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	4,200.00	2,750.00
5	TO RESPRAY LHS FRONT FENDER, LHS FRONT DOOR, LHS REAR DOOR, DOOR HANDLES, LHS WING MIRROR COVER, LHS REAR FENDER AND REAR BUMPER	New	4,500.00	3,400.00
6	TO RENEW LHS FRONT AND REAR RIM. TO CARRY OUT WHEEL ALIGNMENT	New	320.00	280.00
7	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			10,412.00	7,822.00

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< END OF ESTIMATES >