Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 22 October 2020 5:50 pm

To: Koh, Victor-CK

Cc: SUR

Subject: RE: SLT8155L/ OD / 2160517999SG

Dear Victor,

According to our surveyor, condenser take out.

Kindly let us have your mandate approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Koh, Victor-CK < Victor-CK.Koh@aig.com>

Sent: Friday, 24 July 2020 3:52 pm **To:** SUR <sur@lkkauto.com>

Subject: SLT8155L/ OD / 2160517999SG

Hi Adrian,

We have request for inspection of the condenser during authorization cause initial survey photos do not show any damage to the condenser. I can't allow for the item if there is no justification for replacement.

26 15 Apr	Adj Next Rpt	Next Rpt:Final Rpt.Due Date:2019/04/23. Mandate Remarks: L
2019 14:1	16 Changed	d upload damage photo of LH headlamp, Condenser. Re-inspec
27 15 Apr 2019 14:1	₁₆ Adj Mandate Set	

Thanks & Regards

Victor Koh AIG

Claims Technical Controller Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120 Tel +65 6419 1785 | Fax +65 68357416 <u>Victor-ck.koh@aig.com</u> | <u>www.aig.com</u>

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