

**Shirley Hiew (LKK Auto)**

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**From:** Koh, Victor-CK <Victor-CK.Koh@aig.com>  
**Sent:** Tuesday, 25 February 2020 2:24 pm  
**To:** SUR  
**Cc:** Lim, Kok-Chong; Fong, Andy-SY  
**Subject:** RE: Fw: Re: Alert - Adj Mandate Maintained - SLT8155L - Claim Handler: Gan, Hunchung

Hi Shirley,

Where is the damage? No damage photos to take out.



36/60: **General View**



37/60: **General View**



37/60: **General View**

Thanks & Regards

**Victor Koh**  
**AIG**  
Claims Technical Controller  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +65 6419 1785 | Fax +65 68357416  
[Victor-ck.koh@aig.com](mailto:Victor-ck.koh@aig.com) | [www.aig.com](http://www.aig.com)

**From:** Do-Not-Reply [mailto:do-not-reply@merimen.com]  
**Sent:** Tuesday, February 25, 2020 11:20 AM  
**To:** Koh, Victor-CK  
**Cc:** Lim, Kok-Chong; Fong, Andy-SY; sur@lkkauto.com  
**Subject:** [EXTERNAL] Fw: Re: Alert - Adj Mandate Maintained - SLT8155L - Claim Handler: Gan, Hunchung

**This message is from an external sender; be cautious with links and attachments.**

This mail is associated with :  
**\*SLT8155L (2160517999SG)**  
OD  
Apr 9 2019 9:10AM  
[LEE ZHEN JIAN]  
Premium Automobiles Pte Ltd

**RE-SEND**

Dear Victor,

We refer to your below email above matter.

According to our surveyor, to remove the LH door chrome moulding, the door inner trim board has to be removed to facilitate the replacement of the door chrome moulding.

The condenser Photo please refer to the no. 36, 37, 39.

Hope that the above clarifies matter and kindly let us have your mandate approval.

Thank you.  
Best Regards,  
Shirley Hiew | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: LKK\_HQ  
To: victor-ck.koh@aig.com  
CC: Kok-Chong.Lim@aig.com; Andy-SY.Fong@aig.com; sur@lkkauto.com  
Sent On: 25/02/2020 11:15 AM  
Subject: Re: Alert - Adj Mandate Maintained - SLT8155L - Claim Handler: Gan, Hunchung

Dear Victor,

We refer to your below email above matter.

According to our surveyor, to remove the LH door chrome moulding, the door inner trim board has to be removed to facilitate the replacement of the door chrome moulding. Hope that the above clarifies matter and kindly let us have your mandate approval.

Thank you.  
Best Regards,  
Shirley Hiew | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG\_SG  
To: LKK\_HQ  
Sent On: 21/01/2020 11:05 AM  
Subject: Alert - Adj Mandate Maintained - SLT8155L - Claim Handler: Gan, Hunchung

Maintained:Labour 2 only remove 1 side why at \$600.00? Condenser, Bowden cable damage photos?

This is an auto-generated email. Do not reply to this email.

Sent by : Hiew May Fung (LKK Auto Consultants Pte Ltd)