

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 17 November 2020 3:37 pm
To: Carrine Leong
Cc: 'Chang Chee Sing'; 'Boo seng yak'; jiayee.yap@premiumauto.com.sg; 'Nora Khai PA'; SUR; Adrian Ling (LKKAuto)
Subject: RE: FINAL REVISION SLT8155L - OD AIG - SURVEYED 10 APR 19

Dear Carrine,

Confirmed final fig \$24,776.32 @ 9 days of repairs before excess \$ 300/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 22 October 2020 5:46 pm
To: Carrine Leong <carrine.leong@premiumauto.com.sg>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Subject: RE: FINAL REVISION SLT8155L - OD AIG - SURVEYED 10 APR 19

Dear Carrine,

Refer to the conversation between Adrian & Nora, labour no.2 maintain at \$ 300.00. A/C Condenser removed.

Repair cost of \$24,776.32 instead of \$25,530.32 @ 9 days of repairs.

We will re-seek mandate approval from AIG.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Friday, 16 October 2020 9:26 am
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION SLT8155L - OD AIG - SURVEYED 10 APR 19
Importance: High

Dear Adrian / Shirley,

Urgent Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Kindly assist to finalize the repair cost on urgent basis for this 2019 case, thanks.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]
Sent: Wednesday, 15 July, 2020 7:12 AM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'Adrian Ling' <adrianling@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>
Subject: RE: FINAL REVISION SLT8155L - OD AIG - SURVEYED 10 APR 19
Importance: High

Dear Adrian / Shirley,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Kindly assist to finalize the repair cost on urgent basis, thanks.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]
Sent: Monday, 24 February, 2020 3:46 PM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Subject: RE: FINAL REVISION SLT8155L - OD AIG - SURVEYED 10 APR 19

Hi Shirley,

Please find attachment file for your attention, labour 2 is \$600.00 agree with Adrian.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183
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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, 21 February, 2020 5:45 PM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION SLT8155L - OD AIG - SURVEYED 10 APR 19

Dear Carrine,

According to our surveyor, labour no. 2 maintain at \$ 300/-.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Thursday, 6 June 2019 3:48 pm

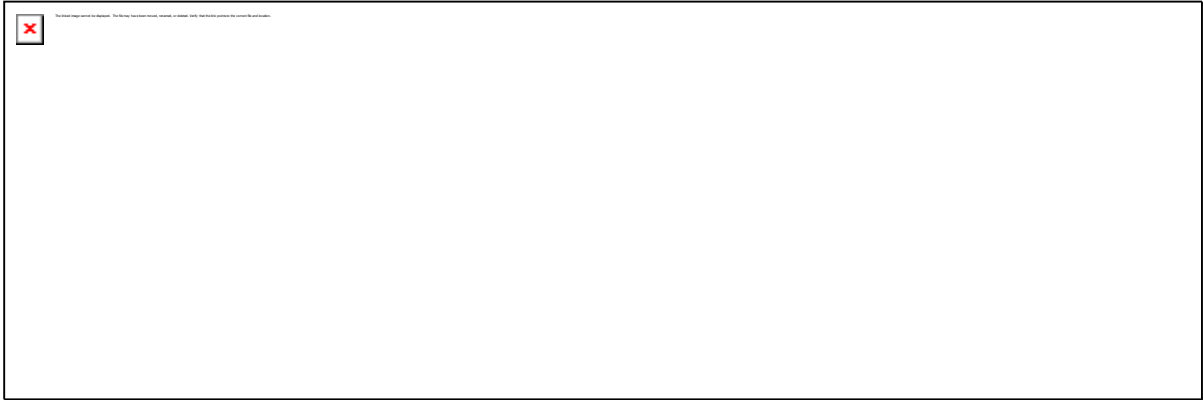
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION SLT8155L - OD AIG - SURVEYED 10 APR 19

Hi Shirley,

Revised estimate is attached.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Boo seng yak [<mailto:boojohnny@gmail.com>]
Sent: Saturday, 1 June, 2019 5:00 PM
To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION SLT8155L - OD AIG - SURVEYED 10 APR 19

hi Adrian and all,

Revised estimate and some photographs is attached.

Please confirm repair cost of \$25,530.32 @ 9 days of repairs.

Your early closure is well appreciated.

Best regards - jb