

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 15 April 2019 3:05 PM
To: 'Claims'; SUR; assignments
Cc: 'Nora Khai'
Subject: RE: OD CLAIMS FOR SLT 8155 L (VEHICLE IS IN WORKSHOP)
Attachments: ESTIMATE.pdf

Dear Sheila,

As instructed by our client, please proceed to repair the insured vehicle SLT 8155L (Excess \$ 300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, 15 April 2019 1:05 PM

To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SLT 8155 L (VEHICLE IS IN WORKSHOP)

Hi Sheila,

Still pending approval from insurance.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Monday, 15 April 2019 8:08 AM

To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SLT 8155 L (VEHICLE IS IN WORKSHOP)

Dear All,

Kindly update status of approval as soon as possible for the mentioned vehicle.
Customer is demanding replacement car as vehicle is in the compound.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183 e.
claims@premiumauto.com.sg w. www.audi.com.sg Audi Showroom, Audi Centre
281 Alexandra Road Singapore 159938 p. +65
6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotion/s/new-audi-q2-2017.html

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-----Original Message-----

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Friday, 12 April 2019 6:41 PM

To: 'SUR'; 'assignments'

Cc: 'Nora Khai'; 'Claims'

Subject: RE: OD CLAIMS FOR SLT 8155 L (VEHICLE IS IN WORKSHOP)

Dear All,

Kindly update on approval status soonest.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183 e.
claims@premiumauto.com.sg w. www.audi.com.sg Audi Showroom, Audi Centre

281 Alexandra Road Singapore 159938 p. +65
6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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-----Original Message-----

From: Nora Khai [mailto:nora.khai@premiumauto.com.sg]

Sent: Thursday, 11 April 2019 1:56 PM

To: 'SUR'; 'assignments'

Cc: claims@premiumauto.com.sg

Subject: OD CLAIMS FOR SLT 8155 L (VEHICLE IS IN WORKSHOP)

Dear all,

Please assist for OD approval.

Attached is the necessary documentation and marked estimate for your kind reference.

Thank you.

Best regards
George Wong

-----Original Message-----

From: copierscan@premiumauto.com.sg [mailto:copierscan@premiumauto.com.sg]

Sent: Wednesday, 10 April 2019 3:54 PM

To: claims@premiumauto.com.sg

Subject: 8155

Scan 2 Email
-Service Advisor
-Claim