

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC41 222 1906431 / T1 f63

Our Ref: SHF 2739D

To: INDIA

Dear Sirs,

ACCIDENT INVOLVING SHF 2739D & SHC 38034 ON 6-4-19

We are claiming on behalf of our client HUA YONG owner of

vehicle number SHF 2739D involved in accident on 6-4-19

with vehicle SHC 38034 along/at PIE BEFORE STEVEN RD.

Description of claims:

Cost of Repairs \$ 10898.16 (Incl 7% GST)

Loss of Use/Rental \$ 80 X 9 Days = \$ 720

Medical Fee \$ (Incl 7% GST)

Search Fee \$ 7.49 (Incl 7% GST)

TOTAL \$ 11625.65

We are claiming in full and final settlement of \$ 11625.65 payable to
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this 07 JUN 2019 of _____



LETTER OF AUTHORITY

ACCIDENT INVOLVING SMF2739D and SHL3803M on 06/04/2019
Own vehicle's number Other vehicle's number Date of accident
 along PIE BEFORE STEVEN ROAD
Accident location

BY THE LETTER OF AUTHORITY, I/we, HUA YONG
Name of Policy Holder & IC / Passport number
 of S 748919C owner of Vehicle Registration

Number SMF2779D hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number
 (hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable**.

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 03 of the month MAY Year 2019.

Signed & Delivered By:

[Signature]
Policy Holder
 Witness By: [Signature]

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19040184
Claimant Ref: SMF 2739D

Provide always that this discharge of my claim for damages relating to the damage to my vehicle will not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 10,898.16 (repair cost), S\$ 540.00 (loss of use/~~rental~~), S\$ 7.48 (search fee), vehicle no. SMF 2739D that was damaged pursuant to the accident which occurred on 06/04/2019 (date) at PIE TWDS STEVEN ROAD (location) involving vehicle no. SHC 3803U (insured vehicle). This is pursuant to the inspection conducted on 11/04/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HUA YONG ("the third party claimant") of vehicle no. SMF 2739D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMF 2739D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 11,445.64 to VOLKSWAGEN GROUP SINGAPORE PTE LTD

Dated this 27 day of 01 2020

CLAIMANT:

Signature: Signed by "the workshop" (with chop)

Name: Mely Wong

NRIC: 81030001

Address: Insurance Advisor

Nationality: Tel: 6305 7299 Ext 216

Occupation: Mobile: 8121 4681

WITNESS:

Signature: MTH
Signed by appointed Surveyor

Name: LKK AUTO CONSULTANTS PTE LTD

NRIC: 199607198R

Address: 51 UBI AVE 1 #02-25

Nationality: PAYA UBI INDUSTRIAL PARK S(40933)

Occupation: _____

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Commercial Vehicles

Page 1/2

Customer Details:
Mr
HUA
YONG
270C PUNGGOL FIED
#10-243
Singapore 823270

Document no. 12333900176
Document date 30-04-2019
Customer no. 5211000972
Customer GST-ID 198703792K
Dealer 39999
Job order number 2019000212/ 1
Job order date 15-04-2019
Service Advisor MEI KWAN KONG

License plate	Model code	First registration	VIN	Model	Mileage
SMF2739D	5T13NZ	31-10-2018	WVGZZZ1TZKW005691	Touran Comfortline 1.4 TSI 110kW DSG	8,322

[illegible]

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 2/2

Document no.	12333900176
Document date	30-04-2019
Customer no.	5211000972
Customer GST-ID	198703792K
Dealer	39999
Job order number	2019000212/ 1
Job order date	15-04-2019
Service Advisor	MEI KWAN KONG

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Mr
HUA
YONG
270C PUNGGOL FILED
#10-243
Singapore 823270

License plate	Model code	First registration	VIN	Model	Mileage
SMF2739D	5T13NZ	31-10-2018	WVGZZZ1TZKW005691	Touran Comfortline 1.4 TSI 110kW DSG	8,322

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		10,185.20	7%	712.96	10,185.20	10,898.16
Total		10,185.20		712.96	10,185.20	10,898.16



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No: M4-0006529-2

SHF > 7392

Print Date/Time : 10 Apr 2019 / 10:20:50

Receipt Date/Time : 10 Apr 2019 / 10:20:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190410-000660

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC5149L As at 06 Apr 2019/09:50:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHC5149L Enquiry Fee 20190410101924691318	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SHC3803U As at 06 Apr 2019/14:20:00 Insurance Co: INDIA INT'L INS PTE LTD				
2	Insurance Enquiry - SHC3803U Enquiry Fee 20190410101924814908	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
	xxxxxxxxxxxx8287	Credit Card: Visa/MasterCard		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.