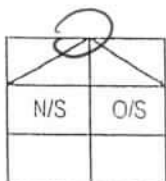


NAME: Hwee Jie REF: MS16 CC3/MSG19006427/SLD302

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To Inspect Vehicle No: \_\_\_\_\_  
at Workshop m/s: \_\_\_\_\_  
of: \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No: \_\_\_\_\_  
Claims No: \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

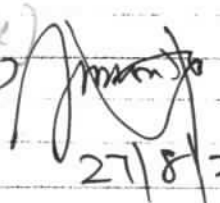
(Policy Condition)  
Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS  
Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SG1754P Yr Regu: 19 Jun 2018  
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or \_\_\_\_\_  
Make: man A22 c.c. 10518  
Colour: multi colour A/C: Insured / Std / NI / NA  
Sp Reading \_\_\_\_\_ T/Radio: Insured / Std / NI / NA  
Eng/No: \_\_\_\_\_  
C/No: WMAA22220JF0006863  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: In order / Jammed / Leaked / Burnt or  
Brake: In order / Jammed / Leaked / Burnt or  
Modi: Nil / S/Rim / STD A/Rim or  
Tyre Size: F: 275/70R22.5  
R: \_\_\_\_\_  
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or \_\_\_\_\_  
Front Rear  
R/Bal. 7 mm R/Bal. 7/7 mm  
L/Bal. 7 mm L/Bal. 7/7 mm  
D.O.A. 3/3/19 D.O.I. 10/4/19  
Survey held at Smart  
Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or  
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SG1754P - X
	SLD 91360
23/8/19	Finalize Confm \$1474.50, 2 days (Catherine)
	C\$ 1,140.00 - Red - 44%
	
	27/8/2019

Date/Time File Pass to? 29/08/19  
1) Typ. 24  
Date/Time File Return to? \_\_\_\_\_  
2) \_\_\_\_\_  
Report Format: \_\_\_\_\_  
Lump Sum / I.B. (\$) 1,474.50 P/P

☐ : Preli. Report  
☒ : Final Report

Days Of Repair: 2  
Resurvey No. of Trip: 2

Add Fee: ☐ Site Insp (\$)  
☐ Interview (\$)  
☐ Tech. Invs (\$)  
☐ Weekend (\$)

Survey Fee: 190  
Transportation: \_\_\_\_\_  
S + PS: \_\_\_\_\_  
Photos: \_\_\_\_\_  
Others: \_\_\_\_\_

TOTAL 161

⏮ Reply all ⏪ Delete ⏻ Junk Block ...

## Finalisation - SG1754P (BUS/03/19/5004) - MSIG

SC

Steve Chen (LKK Auto)

Fri 23/8/2019 8:35 AM

Catherine Lee Sau Chan (Auto Svcs/ARC/AR &amp; SC/Buses) &lt;catherinel... +1 other ✉



Dear Catherine,

We confirm the finalize \$1,474.50 (P/P, before GST). 2 repair days.

Thanks

Best Regards,

**Steve Chen** | Assistant Automotive Assessor**LKK Auto Consultants**Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)

[mailto:catherineleesc@smrt.com.sg]

**Sent:** Friday, August 23, 2019 8:16 AM**To:** Steve Chen (LKK Auto)**Cc:** Shirley Hiew (LKK Auto)**Subject:** RE: Finalisation - SG1754P (BUS/03/19/5004) - MSIG

Hi Steve,

Attached herewith the before paint photos as requested.

Thank you

Best Regards

Catherine Lee

SMRT Automotive Services Pte Ltd

(Accident Repair Centre)

DID: 6866 2669 Fax: 6368 5592

[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)**From:** Steve Chen (LKK Auto) [mailto:[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)]**Sent:** 22 August 2019 19:28**To:** Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)>**Cc:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>**Subject:** Finalisation - SG1754P (BUS/03/19/5004) - MSIG

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Thursday, 11 April 2019 3:56 PM  
**To:** 'Chhia Nyuk Pui'; cheehwee\_lee@sg.msiga-asia.com  
**Cc:** KKLau; SUR; Accounts (LKKAuto); yiqian\_low@sg.msiga-asia.com  
**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SG 1754P, INSURED VEHICLE: SLD 9136U, DOA: 03/03/2019)  
**Attachments:** ESTIMATE.pdf; TP GIA REPORT.pdf

Dear Nyuk Pui/Chee Hwee,

Please be informed that we had inspected the vehicle SG 1754P at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 10/04/2019.

Enclosed herewith a copy of TP GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	06/03/2019 09:55
Date Of Accident	03/03/2019 13:25
Exact Location Of Accident	BUKIT BATOK WEST AVE 8 / BUKIT BATOK WEST AVE 6
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SG1754P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-81111111

### Vehicle Particulars

Manufacturer	MAN
Model	12M SINGLE

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category BUS

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-II027592MFBP
Cover Note Number	

### Driver

Name of Driver	LAM LEE BOON
Passport No/FIN	G2825632P
Date Of Birth	27/03/1994
Occupation	OUTDOOR
Date Of Driving Pass	04/07/2016
Driving Experience	2 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address 6 ANG MO KIO ST 62

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - CHANGE/CROSS LANE

Weather Conditions CLEAR

Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 12

#### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

I WAS TRAVELLING ON THE 2ND LANE OF BUKIT BATOK WEST AVE 8. THE ROAD WAS CLEAR AND TRAFFIC LIGHT WAS GREEN. A PRIVATE CAR SLD9136U SUDDENLY CUT INTO MY LANE FROM THE LEFT AND STOPPED, CAUSING DAMAGE TO MY BUS FRONT PORTION. NO INJURY WAS REPORTED.

#### Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? YES

Remarks/ Reasons: PEND DOWNLOAD

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLD9136U

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

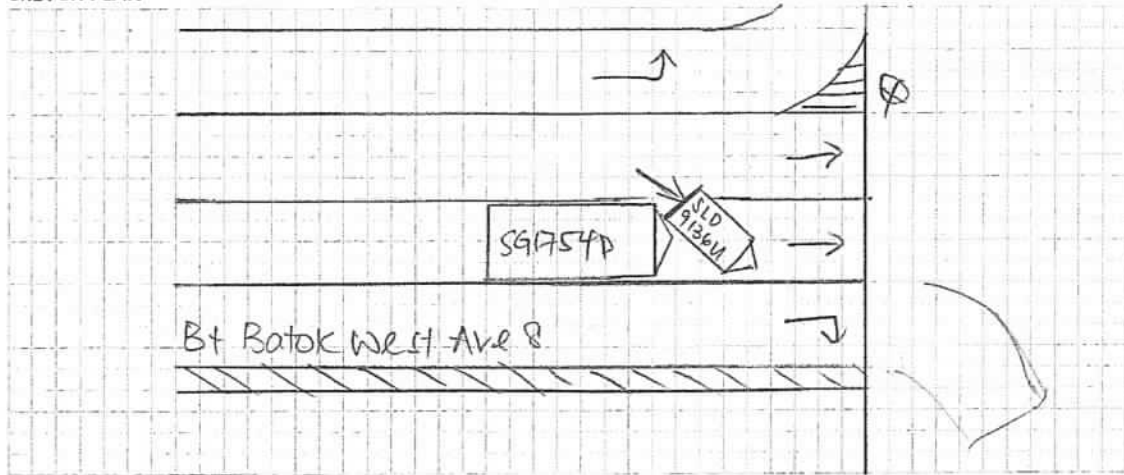
*B.* 23303  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Person's Signature  
Name:  
NRIC/FIN No.: 011117 2019

# Sketch Plan Pg. 2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to report.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time: 11/11/2018

SMRT Insurance Ltd

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 11/11/2018

SMRT Insurance Ltd

Reporting Centre Personnel's Signature  
Name: [Signature]  
NRIC/FIN No.: 91111111111

SMRT Insurance Ltd



## Case Details

Case Reference Number : BUS/03/19/5004  
 Type of Repair : Accident Repair  
 Vehicle Registration Number : SG1754P

Company Type : SMRT Buses Ltd  
 Estimation ID : EST-6395-ID  
 Assigned By : Audrey Woo Yee Shin

Insurance Company Name : MSIG Insurance (S) Pte Ltd  
 Accident Date and Time : 03/03/2019 05:25 AM  
 Vehicle Age(In Months) : 9

## Documents / Photographs

View Documents / Photographs

Total Documents : 1

## Estimation Details

## Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval				
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			SMRT LOGO	1	75.00	75.00	0.00	75.00	Replace	1	75.00	Replace	X N/A
One Time Key In	Main			FRP HEADLAMP COVER NS	1	975.00	975.00	10.00	877.50	Replace	1	877.50	Replace	/ CRA
									Total Spare Part Cost	952.50				
									Lump Sum Discount (%)	0.00				
									Final Spare Part Cost	952.50				
											Surveyor Total	952.50		
											Lump Sum Dis (%)	0		
											Final Sur Total	952.50		

## Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REMOVE & INSTALL ALL REPLACE ITEMS ; REPAIR FRONT PORTION	1,060.00	795	530 /
Total:			1,060.00	795.00	

## Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO PUTTY & RESPRAY	602.00	432	262 /
Total:			602.00	432.00	

## Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:			0.00	0.00	2812

## Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	952.50	952.50
Total Labour Cost	1,060.00	795.00
Total Spray Painting	602.00	432.00
Other	0.00	0.00
Overall Total	2,614.50	2,179.50
Lump Sum Repair Option		
Lump Sum Total	0.00	2,179.50
Surveyor Approved Amount		2,179.50
No of Repair Days*	3	2
Remarks		P.P REPAIR, PHOTO BEFORE PAINT.



Estimator Assessment(\$)

Surveyor Assessment(\$)

Surveyor Name

Signature

Survey Date

10/04/2019

Hwee Jie

Save

Clear

  
12/4/19.

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## SMRT Accident Vehicle Repair Estimates

<b>SMRT Automotive Services Pte Ltd</b>
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672



Date Generated : 22/08/2019

User ID : CatherineLee

### Section A - Accident Details

Registration Number	SG1754P
Case Reference Number	BUS/03/19/5004
Registration Date	28/6/2018
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22 MAN E6
Name of Driver	Lam Lee Boon
Type of Accident	Side Swipe
Accident Date and Time	3/3/2019 1:25 PM
Accident Reported Date and Time	3/3/2019 2:45 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24102807
Special Instruction to ARC, if any	SG1754P - FRONT PORTION DAMAGED SLD9136U - TP INSURED WITH MSIG - REAR RIGHT PORTION DAMAGED
Prepared Date and Time	8/4/2019 2:19 PM
Chassis Number	WMAA22ZZ0JF006863
Mileage	
Work Shop	
Repair Completion Date and Time	

### Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,060.00	\$530.00
Total Spray Cost	\$602.00	\$262.00
Total Spare Part Cost	\$682.50	\$682.50
Total Other Cost	\$0.00	\$0.00
<b>TOTAL COST</b>	<b>\$2,344.50</b>	<b>\$1,474.50</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Jeong Choon Hwee	
ARC / Surveyor Sign Off Date		
Signature		
Remarks		P/P REPAIR. PHOTO BEFORE PAINT.

### Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 22/08/2019

User ID : CatherineLee

### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL REPLACE ITEMS ; REPAIR FRONT PORTION	\$1,060.00	\$530.00
Total Labour	\$1,060.00	\$530.00

#### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PUTTY & RESPRAY	\$602.00	\$262.00
Total Spray Painting & Panel Beating	\$602.00	\$262.00

#### Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

#### Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
Total									

#### Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
			FRP HEADLAMP COVER O/S	1.00	\$975.00	30.00	\$682.50	Replace	Replace
Total					975.00		682.50		

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Apr 2019		28 Aug 2019 08:51 <a href="#">Edit Adj Rpt</a>	<b>S\$1,474.50</b> <a href="#">Edit Estimates</a>	<b>S\$1,474.50</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>KARUNAGARAN PRASATHAN</b> , ID: S1269708B, Tel: +6581684476, Email: PRASATHAN1957@GMAIL.COM									
Main Claimant: <b>SMRT BUSES LTD</b> , Co. Reg. No.: 198202292D									
Vehicle Reg. No.: <b>SG1754P</b>		Date of Loss: 03/03/2019 13:00 - :59 [8 Months and 12 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 591019</b>		Policy/Cover Note No.: A28974559QMY (Comprehensive) Coverage: 30/06/2018 - 29/06/2019							
Vehicle Reg. No. (Insured): <b>SLD9136U</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Pauline Tham</b> - 6594 2545]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Imm.Advice due 29/08/2019]									
Driver/Custodian (Insured): <b>KARUNAGARAN PRASATHAN</b> (61 / Male), NRIC: S1269708B, Tel: +6581684476 Email: PRASATHAN1957@GMAIL.COM									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SG1754P (591019)  
[SLD9136U]  
TP  
SMRT BUSES LTD  
Mar 3 2019 1:00PM  
[KARUNAGARAN PRASATHAN]  
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View <span style="border: 1px solid black; padding: 0 5px;">View in Browser</span>
------------------	--	---------------	--------------------	--

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	20/04/19 13:45	<b>Accident Statement</b> <small>From: SC - Reg. No: SLD9136U, Claimant: KARUNAGARAN PRASATHAN</small>	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/08/19 10:10	General View	Load JPG	<input checked="" type="checkbox"/>
2	29/08/19 10:10	General View	Load JPG	<input checked="" type="checkbox"/>
3	29/08/19 10:10	General View	Load JPG	<input checked="" type="checkbox"/>
4	29/08/19 10:10	General View	Load JPG	<input checked="" type="checkbox"/>
5	29/08/19 10:10	General View	Load JPG	<input checked="" type="checkbox"/>
6	29/08/19 10:10	General View	Load JPG	<input checked="" type="checkbox"/>
7	29/08/19 10:10	General View	Load JPG	<input checked="" type="checkbox"/>
8	29/08/19 10:10	General View	Load JPG	<input checked="" type="checkbox"/>
9	29/08/19 10:10	General View	Load JPG	<input checked="" type="checkbox"/>
10	29/08/19 10:10	General View	Load JPG	<input checked="" type="checkbox"/>
11	29/08/19 10:10	General View	Load JPG	<input checked="" type="checkbox"/>
12	29/08/19 10:10	General View	Load JPG	<input checked="" type="checkbox"/>
13	29/08/19 10:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
14	29/08/19 10:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
15	29/08/19 10:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
16	29/08/19 10:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	20/04/19 13:51	Direct Survey by LKK	Load PDF	
2	29/04/19 15:40	tp gia report	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>	
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>	
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG19006427/ESD3Q2

Date: 20/09/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A28974559QMY

Claimant Vehicle No : SG1754P

Insured Vehicle No : SLD9136U

Date of Loss: 03/03/2019

Nature of Claim: TP

Claim No: 591019

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SG1754P

Make &amp; Model: MAN A95, 10.5 D (A)

Engine No: 50350162875017

Reg. Date: 19/06/2018 (Man. Year: 2018)

Chassis No: WMAA22ZZ0JF006863

Colour: Multi-colour

Odometer: 0 km

Engine Capacity: 10518 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size: 275/70 R22.5 (D)

Front Left Side: Bridgestone 7 mm

Rear Left Side: Bridgestone 7/7 mm

Front Right Side: Bridgestone 7 mm

Rear Right Side: Bridgestone 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,050.00	682.50	367.50	35.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,662.00	792.00	870.00	52.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>2,712.00</b>	<b>1,474.50</b>	<b>1,237.50</b>	<b>45.63</b>

## INSPECTION

Date of Assignment: 28/08/2019

Date Inspected: 10/04/2019 Inspected At:

SMRT Automotive Services Pte Ltd  
(Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: CHEN TSUE YEE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Reference		
Part Source:		(Last Synchronised: 20 Sep 2019)
Parts:	N/A	MAN A95 10.5 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SG1754P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRP HEADLAMP COVER NS	Cracked	975.00 FS	*682.50 FS
2	1		*SMRT LOGO	Not Necessary	75.00 FS	*- FS
F=Franchise part. S=SpcNett.						
					<b>Total Parts (S\$)</b>	<b>1,050.00      682.50</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL REPLACE ITEMS; REPAIR FRONT PORTION	New	1,060.00	530.00
2	TO PUTTY & RESPRAY	New	602.00	262.00
Gross Labour Cost (S\$)			<b>1,662.00</b>	<b>792.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >