

INS. CASE OWNER:

CC 4, 11 1900 6414, 1100's

LKK:
IDAC:

Surveyor:

W114

DOI:

ASSIGNMENT

11/4/19

Date / Time

10/4/19

Registered in Merimen:

10/4/19

Pre-assign / CCU / FTE

SHO 41024



Insured Vehicle No.:

Name of Insured:

CPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

30/3/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SJA 7298M



INSRS:

WSP:

Tel:

Liability:

RMKS:

Falcon Air
Pordan

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MW

Repair Cost:

SS 1790

(4 days)

Reduction:

31 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

SS 1790

(Agreed / Assessed) BOLA S/N No.:

26

If NO or B 28, Ass. Lia:

Repair Cost:

SS 149.80

(4 days)

x 35

Loss of Rental (LOR):

SS -

(\$ x days)

Loss of Use (LOU):

SS -

(\$ x days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 1.44

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 2029.79

Global Sum SS: 2000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

SS 2000.00

Name 1:

Falcon Air Auto Service Pte Ltd

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

Tan J M

REF

III

INSURANCE

CoE 2022 Nov

2007 PIC

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop no: _____

at: _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

4 days Res: Yes or No

Lum Sum: _____

20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Vehicle: SJA 7298M

YR Reg: _____

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota

Granter

SS: 1496

Colour: Grey

A/C

Insured / Std / NI / NA

Sp. Reading: 74405

T/Radio

Insured / Std / NI / NA

Eng/No: _____

C/No: NCP81504/587

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/65R14

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A: _____

D.O.I: 11/4/1901730

Survey held at: 6 Teaching Rd

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt 2/3

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

14 May 9 64 56 / 62

w/s: Falcon Air Pandan

#13-12

82966

45: 21750 (30: 7.13.09 30/1)

Date/Time File Print to?



: Preli. Report

to



: Final Report

Date/Time File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

Add Fee:



Site trap: \$



Intercom: \$



Technical: \$



Workshop: \$

Report Format:

Lump Sum / I.B.P. / S





FALCON-AIR

WONG CHIN LUNG
6 TAO CHING ROAD #13-12
SINGAPORE 618723

Attention Motor Claim Department
Contact: 91290861

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Estimate : ES003426

Date: 06/04/2019
Vehicle Num: SJA7298M
Make/Model: TOYOTA SIENTA
Chassis/Eng#:
Accident Date: 30/03/2019
Claim No:
Reference: TP NTUC VS III
Policy No:

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

1	1	LIST ITEMS:		
2	1	RH FRONT FENDER		725.00 <i>bt</i>
3	1	RH SIDE MIRROR BASE - <i>photo</i>		1,145.00 <i>Cua</i>
		RH SIDE MIRROR BACK COVER - <i>photo</i>		95.19 <i>big?</i>

List Total S\$:
25.00% Discount S\$

1,965.19
491.30

1,473.89

LABOUR :
SPRAY PAINTING FRONT & REAR ACCIDENT DAMAGED AREAS
TO REPAIR RH FRONT DOOR, REPLACE RH SIDE MIRROR
INCLUDES KNOCKING & REPLACEMENT OF PARTS

600.00 *500*

450.00 *300*

Labour Total S\$

1,050.00

E & O E

Total S\$

2,523.89

for FALCON AIR AUTO SERVICES PTE LTD

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company.

Acknowledged by Repairer

Signature:

Date:

Tan Kah 97495749
"up"
11/4/2019
04 days
Lumpsum
Resurvey after repair
sure lkk auto con.

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

Print Received Message

This mail is associated with :

***SJA7298M**
[SHD4102Y]

TP

WONG CHIN LUNG
Mar 30 2019 7:00PM

Falcon-Air Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 16/04/2019 10:57 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SJA7298M - Claim Handler: Sherini Pillai

Approved:0.00.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Apr 2019 19:51	Clim Dtl Modified	Claimant's Name: -> WONG CHIN LUNG, Claimant's ID: -> S1818296C.	[A] HOW MEI KWAN
2	10 Apr 2019 19:51	Clim Veh Model Changed	(205503) TOYOTA SIENTA 1.5 (A).	[A] HOW MEI KWAN
3	10 Apr 2019 19:51	Clim Created	Reg No: S1A7298M, Acct Date: 2019/03/30, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Falcon-Air Auto Services Pte Ltd (Pandan)	[A] HOW MEI KWAN
4	10 Apr 2019 19:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Apr 2019 19:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/22	[A] HOW MEI KWAN
6	10 Apr 2019 19:51	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Apr 2019 19:51	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	10 Apr 2019 19:51	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	16 Apr 2019 10:32	Adj Mandate Request	Cur.Reg:0.00:PODS: LIABILITY: 100% REMARK: B:26 O/D OPEN DOOR	[A] Asher Sng Rong Yi
10	16 Apr 2019 10:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/22	[I] Sherini Pillai
11	16 Apr 2019 10:57	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
12	03 Jun 2019 14:55	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	03 Jun 2019 14:55	Clim Dtl Modified	Insured Name: -> -, Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
14	03 Jun 2019 14:55	Clim Dtl Modified	JPJ Reg. Date: -> 2007/12/19.	[A] JOANNE LEE KHANG MIN
15	03 Jun 2019 14:55	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	20 Jun 2019 12:48	Adj Mandate Request	Cur.Reg:2179.59:PODS Liability: 100% Quantum: (a)CORw/GST: \$1,872.50+ (b)LORw/GST(4days x \$70.00): \$299.60 + (c)LTA/GIA search fee: \$7.49 = Total: \$2,179.59 Vehicle Model: Toyota Sienta (1496cc) 4 recommendation repair days For your approval ple	[A] CHEW HSTAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

Print Received Message

This mail is associated with :

***SJA7298M (MCT19030818)**
[SHD4102Y]

TP

WONG CHIN LUNG

Mar 30 2019 7:00PM

[-]

Falcon-Air Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 20/06/2019 15:09 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SJA7298M - Claim Handler: Sherini Pillai

Maintained: When was the period of repair? If it falls on weekdays LOR can be halved since TP veh is an OPC.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Apr 2019 19:51	Clim Dtl Modified	Claimant's Name: -> WONG CHIN LUNG, Claimant's ID: -> S1818296C.	[A] HOW MEI KWAN
2	10 Apr 2019 19:51	Clim Veh Model Changed	(205503) TOYOTA SIENTA 1.5 (A).	[A] HOW MEI KWAN
3	10 Apr 2019 19:51	Clim Created	Reg No: SJA7298M, Acct Date: 2019/03/30, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Falcon-Air Auto Services Pte Ltd (Pandan)	[A] HOW MEI KWAN
4	10 Apr 2019 19:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Apr 2019 19:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/22	[A] HOW MEI KWAN
6	10 Apr 2019 19:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Apr 2019 19:51	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	10 Apr 2019 19:51	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	16 Apr 2019 10:32	Adj Mandate Request	Cur.Reg:0.00:PODS: LIABILITY: 100% REMARK: B:26 OID OPEN DOOR	[A] Asher Sng Rong Yi
10	16 Apr 2019 10:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/04/22	[I] Sherini Pillai
11	16 Apr 2019 10:57	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
12	03 Jun 2019 14:55	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	03 Jun 2019 14:55	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
14	03 Jun 2019 14:55	Clim Dtl Modified	JPJ Reg. Date: -> 2007/12/19.	[A] JOANNE LEE KHANG MIN
15	03 Jun 2019 14:55	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	20 Jun 2019 12:48	Adj Mandate Request	Cur.Reg:2179.59:PODS Liability: 100% Quantum: (a)CORw/GST: \$1,872.50+ (b)LORw/GST(4days x \$70.00): \$299.60 + (c)LTA/GIA search fee: \$7.49 = Total: \$2,179.59 Vehicle Model: Toyota Sienta (1496cc) 4 recommendation repair days For your approval	[A] CHEW HSIJAO TONG
17	20 Jun 2019 15:09	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2019/04/22, Mandate Remarks: When was the period of repair? If it falls on weekdays LOR can be halved since TP veh is an OPC.	[I] Zuhaidah Bte Samsuri
18	20 Jun 2019 15:09	Adj Mandate Set	Maintained:When was the period of repair? If it falls on weekdays LOR can be halved since TP veh is an OPC.	[I] Zuhaidah Bte Samsuri
19	10 Jul 2019 10:05	Adj Mandate Request	Cur.Reg:2029.79:Based on rental agreement, the repair period was fall under weekdays. We seek your mandate as follows: - Quantum: (a)CORw/GST: \$1,872.50+ (b)LORw/GST(4days x \$35.00): \$149.80 + (c)LTA/GIA search fee: \$7.49 = Total: \$2,029.79	[A] CHEW HSIJAO TONG

Date From

◀

📅

▶

Date To

◀

📅

▶

Audit TypeNoneGo

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2165652	03/06/2019 14:55	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJA7298M	SHD4102Y	11.77

Print Received Message

This mail is associated with :

***SJA7298M (MCT19030818)**

[SHD4102Y]

TP

WONG CHIN LUNG

Mar 30 2019 7:00PM

[-]

Falcon-Air Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/07/2019 10:24 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2029.79) - SJA7298M - Claim Handler: Sherini Pillai

Approved:2029.79.

Hsiao Tong (LKKAUTO)

From: ANDY <andy@falconair.com.sg>
Sent: Friday, 12 July 2019 9:02 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: TPC/FAS/III/PL03327 (SJA7298M) *Our ref: CC4/III19006414/T1pa3 [ACCIDENT INVOLVING SHD 4102Y(III) AND SJA 7298M ON 30/03/2019]

Dear Hsiao Tong

We are pleased to accept your offer

Best regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 67795665 Fax No : +65 6779 1110

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, July 12, 2019 8:48 AM
To: 'andy@falconair.com.sg' <andy@falconair.com.sg>
Subject: Your ref: TPC/FAS/III/PL03327 (SJA7298M) *Our ref: CC4/III19006414/T1pa3 [ACCIDENT INVOLVING SHD 4102Y(III) AND SJA 7298M ON 30/03/2019]

Your ref: **TPC/FAS/III/PL03327 (SJA7298M)**
Our ref: CC4/III19006414/T1pa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 4102Y(III) AND SJA 7298M ON 30/03/2019

We refer to the above matter.

We propose settlement at a global sum of **\$2,000.00(all-in)**. The breakdown of our offer is as follows: -

1. Cost of Repair (w/GST)	\$ 1,778.51
2. Loss of Rental (4days x \$50.00)(w/GST)	\$ 214.00
3. LTA/GIA Search Fee	\$ 7.49

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



FALCON - AIR

22 May 2019

Our Ref: TPC/FAS/19/PL03327

Attn: MOTOR CLAIMS DEPARTMENT

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #05-00
IOB BUILDING
SINGAPORE 043711

Dear Sir / Madam

RE: ACCIDENT INVOLVING SJA7298W & SHD4102Y ON 30/03/2019 ALONG JURONG EAST MRT STATION TAXI STAND

We are pleased to have a direct settlement with you based on the following:

<u>G/N Details</u>	<u>Amount (\$\$)</u>
1. Cost of Repair	1872.50
2. Vehicle Rental @ \$70 X 7 Days	490.00
3. Life Search Fee	7.49
	<u>2179.99</u>

Enclosed are the relevant documents for your reference.

Thank you and best regards,


 Andy Esperanza
 Workshop Manager
 (Pandan Loop Branch)
 Tel: 6779 5665 Fax: 67791110
 Email: andy@falconair.com.sg

NB: Please revert all correspondences with regards to the above case to No. 8 Pandan Loop (Blk H / Blk I) Singapore 128276

"Without prejudice to Injury/ Medical Claim"

AUTHORIZATION TO ACT

I, WONG CHIN LUNG ("the third party claimant")
of G TAO CHING RD #13-12 S618723 (address),
owner of SJA 7298M (vehicle no.) hereby authorize
FALCON-AIR AUTO SERVICES PTE LTD
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SJA 7298M that was damaged pursuant to the
accident which occurred on 30/3/19 (date) along JURONG
EAST MRT STATION TAXI STAND (location)
involving vehicle no/s SHD4102Y
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 27 day of 04 (month) 20 19 (year)

47
Signed by "the third party claimant"

[Signature]
Signed by "the workshop"
(with chop)





INDIA
INTERNATIONAL
INSURANCE
PTE LTD

INDIA INTERNATIONAL INSURANCE PTE LTD
444, Ring Road, #04-01/02, Raffles Place, Singapore 048621
Tel: (65) 6339 1111 Fax: (65) 6339 1112
Email: info@iia.com.sg Website: www.iia.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT19030818
Claimant Ref: SJA 7298M

We, FALCON-AIR AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/ have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2000.00 (repair cost) S\$ 00 (loss of use/rental) S\$ 00 (search fee) vehicle no. SJA 7298M that was damaged pursuant to the accident which occurred on 20/3/19 (date) at Dunlop East MRT Station Taxi Stand (location) involving vehicle no. SHD 9102 (insured vehicle). This is pursuant to the inspection conducted on 11/4/19 (date) at "the workshop".

We confirm that we/ are/am authorized by the owner WONG CHIN LING ("the third party claimant") of vehicle no. SJA 7298M to make the claim as set out in the above paragraph and we/ have full authority to settle the matter on his/her behalf in a manner that we/ deem fit. We/ enclose herein the letter of authority given by "the third party claimant".

We/ further confirm that we/ will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJA 7298M (vehicle no.) as a result of the accident.

We/ confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/ authorize you to pay the total amount of S\$ 2000.00 to Falcon-Air Auto Services Pte Ltd

Dated this 12 day of 07 2019

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Esperanza Fernando

G5533460P

BLK R NO 8

PANDAN LOOP (S) 12822C

FILIPINO

Workshop Manager

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198E

51 Ubi Ave 1 #04-75

Paya Ubi Industrial Park (S) 1408937



FALCON-AIR

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #05-00 IOB BUILDING
SINGAPORE 049711

Attention : Motor Claim Department

Contact : 62238122 Fax No. : 62244174

Tax Invoice : TI101069

Date : 30/04/2019

Vehicle Num. : SJA7298M

Make/Model : TOYOTA SIENTA

Chassis/Eng# :

Accident Date : 30/03/2019

Claim No. :

Reference : TP NTUC VS III OLS \$ 1750.00

Policy No. :

Amount S\$

LUMP SUM REPAIR
INCLUSIVE OF PARTS , LABOUR & PAINT

1,750.00

E. & O.E.

Total S\$: 1,750.00

7% GST S\$: 122.50

Amount Due S\$: 1,872.50



for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of FalconAir Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-11

Websites: www.falconair.com.sg **E-mail:** email@falconair.com.sg



FALCON-AIR

VS INDIA

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE : PDL 07254

Please quote full invoice number when making payment.

V. A. Nr.		Vehicle Reg. Nr. SJD 6841R		Model Type		Co. Reg. No.: 1988-04415-W	
Rates/Remarks SJA 7218 M.		☐ inc. GST ☐ exc. GST		Rental Period		Agreed Return Date	
\$ 70 Per Day	\$ Per Week	KM IN	203569	Time/Date In	1/1/00	27/04/2019	
\$ Per Month		KM OUT	203506	Hour		Day	Mth Yr
Plus First	Km Free Per thereafter,	KM DRVN		Time/Date Out	09/4/5	23/04/2019	
Chargeable at \$ Per Km				Hour		Day	Mth Yr
Hirer's Name WONG CHIN LUNG				Collision Damage Excess Reduction			
Hirer's Address 6 TAO CHING RD #13-12				☐ Accept ☐ Decline			
Co. Reg. No.				Personal Accident Insurance			
Tel. No (Res/HIP/Pgr) 91240861				☐ Accept ☐ Decline			
Fax. No.				\$ Per Day \$ Per Mth			
Reference Contact				Rental Charge Computation			
Tel. No. (Ofc)				Dollars Cents			
Driver's Name CHAN LAY CHENG				Vehicle Hire			
D.O.B. 30/9/82				4 days 280 00			
Driver's Address 10 Tao Ching Rd							
Tel. No. (Res/HIP/Pgr)				CDER			
Passport/I.C. Nr./Country 91562858 H.				PAI			
Driving Licence Nr.				Delivery / Collection Fee			
Expiry / Pass Date 7/8/1982				Issued By			
Additional Driver's Name				Petrol			
D.O.B.				Misc			
Additional Driver's Address							
Tel. No. (Res/HIP/Pgr)				Sub-Total			
Passport/I.C. Nr./Country				Add GST @ % 19 60			
Driving Licence Nr.				Total Net Charges (incl. GST) 299 60			
Expiry / Pass Date				*Less Total Prepayment/Deposit Rec'd 299 60			
Issued By				Balance Amount Due/Refundable			
Method Of Payment ☐ Cash ☐ Cheque/Net ☐ Card ☐ Bill Co				Refund Acknowledgement ☐ By Cash ☐ By Credit Card/Net			
Details of Payment				Received \$ By Hirer X			
Amount \$ Date Rec'd by				Out By In By			
				Check In Station Computed By			
				Extension 1. 2. 3.			
				Remarks: Vehicle Out Remarks: Vehicle In			
* Total Payment Received				E 1/4 3/4 F			
Hirer is responsible for the first \$ 2,000.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2,000.00 excess for collision/damage to third party's vehicle for each and every accident/damage.				Indicate petrol level when vehicle is checked out			
Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.				Indicate petrol level when vehicle is returned			
Chan Lay Cheng 91562858 H				FA RENTAL AGREEMENT NO. : PDL 07254			

FALCON-AIR RENT-A-CAR PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110



FALCON-AIR

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE : PDL 07254

Please quote full invoice number when making payments

V. A. Nr.		Vehicle Reg. Nr.		Model Type		Co. Reg. No.: 1988-04415-W	
						GST Reg. No.: M2-0084125-S	
Rates/Remarks		☐ inc. GST ☐ exc. GST		Rental Period		Agreed Return Date	
207254M							
\$ 70	Per Day	\$	Per Week	KM IN	203549	Time/Date In	11/06/2012
\$	Per Month	\$		KM OUT	203506	Hour	Day Mth Yr
Plus First	Km Free Per	thereafter,		KM DRVN		Time/Date Out	11/06/2012
Chargeable at \$	Per Km					Hour	Day Mth Yr
Hirer's Name				Collision Damage Excess Reduction		☐ Accept ☐ Decline	
207254M				\$ Per Day \$ Per Mth			
Hirer's Address				Personal Accident Insurance		☐ Accept ☐ Decline	
5 The 10th Rd #12-12				\$ Per Day \$ Per Mth			
Co. Reg. No.				Rental Charge Computation		Dollars Cents	
Tel. No (Res/HP/Pgr)				Vehicle Hire			
Fax. No.				4 days		280 00	
Reference Contact				Tel. No. (Ofc)			
Driver's Name				D.O.B.			
Driver's Address							
Tel. No. (Res/HP/Pgr)				Passport/I.C. Nr./Country		CDER	
Driving Licence Nr.				Expiry / Pass Date		PAI	
Additional Driver's Name				D.O.B.		Delivery / Collection Fee	
Additional Driver's Address						Petrol	
Tel. No. (Res/HP/Pgr)				Passport/I.C. Nr./Country		Misc	
Driving Licence Nr.				Expiry / Pass Date		Sub-Total	
Method Of Payment				☐ Cash ☐ Cheque/Net ☐ Card ☐ Bill Co		Add GST @ %	
Details of Payment				Amount \$ Date Rec'd by		Total Net Charges (incl. GST)	
						219 60	
						*Less Total Prepayment/Deposit Rec'd	
						295	
						Balance Amount Due/Refundable	
						Refund Acknowledgement ☐ By Cash ☐ By Credit Card/Net	
* Total Payment Received						Received \$ By Hirer X	
Hirer is responsible for the first \$ 200.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windshield) and also first \$ 200.00 excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.						Out By In By	
						Check In Station Computed By	
						Extension 1. 2. 3.	
						Remarks: Vehicle Out Remarks: Vehicle In	
						E 1/4 1/2 3/4 F	
						↑ Indicate petrol level when vehicle is checked out	
						↓ Indicate petrol level when vehicle is returned	

FA RENTAL AGREEMENT NO. : PDL 07254

FALCON-AIR RENT-A-CAR PTE LTD

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Website: www.falconair.com.sg E-mail: pandan@falconair.com.sg



FALCON-AIR

WONG CHIN LUNG
6 TAO CHING ROAD #13-12
SINGAPORE 618723

Contact: 91290861

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Tax Invoice: PL114437

Invoice Date: 08/05/2019
Vehicle Num.: SJA7298M
Make/Model: TOYOTA SIENTA
Mileage(Km):
POW/RO#:
Ref./Remark: SEARCH FEE

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		BEING SEARCH FEE FOR VEHICLE DOA 30/03/2019 INDIA INTERNATIONAL INSURANCE	7.00	7.00

SingDollars : Seven & Cents Forty-Nine Only

E. & O.E.

Total S\$: 7.00
7% GST S\$: 0.49
Amount Due S\$: 7.49

Terms : Cash

Customer's Signature/Co. Stamp

for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

Enquire Vehicle Insurer

Vehicle Incident No.	Date/Time	Status	Search Insurance Company Code	Insurance Company Name
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SHD4102Y	30 Mar 2019 / 19:05:00	Successful	I05	INDIA INT'L INS PTE LTD
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Previous OK



Thank you

Ng Jacqueline has successfully logged out.

Your last login date and time was 06 Apr 2019, 10:01:56.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(\$\$)	Log Date/Time
1	Vehicle	SHD4102Y	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	06 Apr 2019 / 10:02:44

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Jun 2019 Edit Reg		10 Apr 2019 00:00 Edit Adj Rpt	S\$1,750.00 Edit Estimates	S\$1,750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	WONG CHIN LUNG, ID: S1818296C								
Vehicle Reg. No.:	SJA7298M	Date of Loss:	30/03/2019 19:00 - :59 [135 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19030818	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD4102Y	Policy No. (Claimant):	5025477575-11(CLASSIC)						
		Excess:							
Repairer:	Falcon-Air Auto Services Pte Ltd (Pandan) No 8 Pandan Loop, Clementi - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 22/04/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (10/07/2019): Alert - Adj Mandate Approved (S\$2029.79) - SJA7298M - Claim Handler: Sherini Pillai - III_SG (20/06/2019): Alert - Adj Mandate Maintained - SJA7298M - Claim Handler: Sherini Pillai - III_SG (16/04/2019): Alert - Adj Mandate Approved (S\$0.00) - SJA7298M - Claim Handler: Sherini Pillai									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJA7298M (MCT19030818)
[SHD4102Y]
TP
WONG CHIN LUNG
Mar 30 2019 7:00PM
[COMFORT TRANSPORTATION PTE LTD]
Falcon-Air Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Photos/Images									3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	20/06/19 12:43	Odometer Reading								☒	
2	20/06/19 12:43	Chassis Number								☒	
3	20/06/19 12:43	General View								☒	
4	20/06/19 12:43	General View								☒	
5	20/06/19 12:43	General View								☒	
6	20/06/19 12:43	General View								☒	
7	20/06/19 12:43	General View								☒	
8	20/06/19 12:43	General View								☒	
9	20/06/19 12:43	General View								☒	
10	20/06/19 12:43	General View								☒	
11	20/06/19 12:43	General View								☒	
12	20/06/19 12:43	General View								☒	
13	20/06/19 12:43	General View								☒	
14	20/06/19 12:43	General View								☒	
15	20/06/19 12:43	General View								☒	
16	20/06/19 12:43	General View								☒	
17	20/06/19 12:43	General View								☒	
18	20/06/19 12:43	General View								☒	
19	20/06/19 12:46	Photo After Spray								☒	
20	20/06/19 12:46	Photo After Spray								☒	
21	20/06/19 12:46	Photo After Spray								☒	
Documentation									1 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	10/04/19 19:52	ACKNOWLEDGEMENT EMAIL TO III DD 10.04.2019									
2	10/04/19 19:52	TP ESTIMATE + LTA SEARCH									
3	10/04/19 19:52	TP GIA REPORT									
4	13/04/19 14:10	TP ESTIMATE - MARKED									
5	03/06/19 15:00	WORKSHOP INVOICE									
6	03/06/19 15:00	RENTAL RECEIPT									
7	03/06/19 15:00	LOD									
8	29/07/19 09:39	AUTHORISATION TO ACT FORM									
9	29/07/19 09:39	DISCHARGE VOUCHER									
10	29/07/19 09:39	LTA SEARCH									
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	11/04/19 08:36	Singapore Accident Statement									

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19006414/T1PA3Q2

Date: 29/07/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015
Claimant Vehicle No : SJA7298M	Insured Vehicle No : SHD4102Y
Date of Loss: 30/03/2019	Nature of Claim: TP Claim No: MCT19030818

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJA7298M		
Make & Model:	TOYOTA SIENTA, 1.5 (A)	Engine No:	1NZC759279
Reg. Date:	19/12/2007 (Man. Year: 2007)	Chassis No:	NCP815041587
Colour:	Grey	Odometer:	74405 km
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	185/65 R14	Rear Tyre Size:	185/65 R14
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,473.89	1,402.50	71.39	4.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,050.00	800.00	250.00	23.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,523.89	2,202.50	321.39	12.73
Approved Total (Overridden) (S\$)		1,750.00		
(S\$)	2,523.89	1,750.00	773.89	30.66
+ GST 7.00/7.00% (S\$)	176.67	122.50	54.17	30.66
Nett Amount (S\$)	2,700.56	1,872.50	828.06	30.66
+ Car Rental (4.0 x S\$35.00/day + 7.00% GST) (S\$)		149.80		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		2,029.79		
Global Sum Settlement (S\$)		2,000.00		

INSPECTION

Date of Assignment: 10/04/2019
Date Inspected: 11/04/2019 Inspected At:

Falcon-Air Auto Services Pte Ltd (Pandan)
No 8 Pandan Loop
Singapore

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 03 Jun 2019)
Parts: M1-MPV	TOYOTA SIENTA 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJA7298M)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RH FRONT FENDER	Bent	725.00 FL	*725.00 FL
2	1		*RH SIDE MIRROR BASE	Cracked	1,145.00 FL	*1,145.00 FL
3	1		*RH SIDE MIRROR BACK COVER	Not Necessary	95.19 FL	*- FL
					Sub Total (S\$)	1,965.19
					- List Item Discount on L Items 25.00/25.00% (S\$)	491.30
					Total Parts (S\$)	1,473.89

F=Franchise part, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SPRAY PAINTING FRONT & REAR ACCIDENT DAMAGED AREAS	New	600.00	500.00
2	TO REPAIR RH FRONT DOOR ,REPLACE RH SIDE MIRROR INCLUDES KNOCKING & REPLACEMENT OF PARTS	New	450.00	300.00
Gross Labour Cost (\$\$)			1,050.00	800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >