3 mega: Kolvin REF: NS/	2NC19006390/EIV d3n2	
	ASSIGNMENT	
rom; Oate:	Vent No. SHC	81184 YIREGA: Jan, 2015
stimatedCost:	Type: M.Car / M.Cycla / Bue	1 Van / Lorry / Tol / Prime Mover /
O (F) WSITP RESIDD RESIEVA I INVIMV	Truck / Traller or	1 Astri L Courb. L Box Luwe World
o inspedvehicle No:	Make:	1. 76
Workship m/s	Colour	AJC: Inspect Std INI NA
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sured:	Eng/No:	2
olicy No. 5106764733 (31/01/2019		CMHLBKIUMF40 6+77
MT 1039388-00	Gen. Cond: Good / F/0 / Po	OF I BURNET
um in sued; Excess:	Sleering: Inorder / Jammed	
(Client's Record)	Brake: Inother / Janimed	
Make of Veh:	Modi: Nil / S/Rim / ST	
	Tyre Size; F:	205/6.016
(Policy Condition)	R	2017 8 20
Remark: The veh had commenced Its	N/S O/S BS / DUN / EXNOVA / GY-1	FS / LIŽA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or	Wertlake.
Bal. or Maket Value:	Front	11
iDAC Acident Roort: Consistent? : Yes o	NA PASI	Rear 6 mm
GIA / PR Seen: Consistent? : Yes c	1001	18-1
Est, Repairs: days Res.: Yes		D.O.I. 4/6/9
Lum Sunt % 3 Val.: Yes		(DEE (Loyag)
SACK ADDISAGRESONS		
CA / REV / REP. / 24 HRS	Vehicle: IN LOUT	ear 1 OIS 1 NIS 1 U/C 1 Rooflop or
Dale:Person Contacted:	***************************************	me / Body Structure affected due to collision.
Dale / Time : Action / Instruction		
SHC BIBG - NS/INC/CO	003251/HIVbn 2 D.O	A-19/2/16 Inc
SLW 17424-X		41
12/4/19 Whend 45\$ 1000/	2 Pays. (Red 1019.17 5	5090
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all Ales		Interview.	S.	Photos	160
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				1000	

Hello, NAC\_PAYA\_UBI\_800601

· Log Out

My Desktop Notice of Loss

**Policy Query** 

Vehicle No.(For Motor)

5106764733

Policy No.

SLW1742Y

Date of Accident Certificate Number 08/04/2019 14:49

Search

Select Policy No.

Certificate Number

Policyholder Name GUOK CHIN HUAT SAMUEL

S1166487C

Policyholder Product Cover Type drivo PREMIUM

Vehicle No. Insured Object Commence Expiry Date

SLW1742Y SLW1742Y 31/01/2019 30/01/2020

Continue

## Veron Chen (LKKAuto)

From:

MTCL@income.com.sg

Sent:

Monday, 15 April 2019 10:24 AM

To:

Veron Chen (LKKAuto)

Subject:

FW: REQUEST FOR CLAIM NUMBER

Hi,

All claims created

With Regards

#### Samsia

Senior Admin Assistant, Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at income.com.sg/careers



From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, 12 April 2019 11:06 AM

To: MTCL@income.com.sg

Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No
1	MT/1039671-002	COMFORT TRANSPORTATION P L	SHB 4084B	GV 1044T
2		COMFORT TRANSPORTATION P L	SHA 4199J	SJR 1495K
3	MT/1039388-002	COMFORT TRANSPORTATION P L	SHC 8118G	SLW 1742Y

D.O.A	Time of Accident	Estimate	Tentative repair cost
8/4/18	15:40	\$3,430.32	\$2,300.00
9/4/19	17:05	\$2,363.25	\$1,537.73

8/4/19 13:40 \$2,019.17 \$1,000.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

#### Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver,
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation,
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	09/04/2019 13:32
Date Of Accident	08/04/2019 13:40
Exact Location Of Accident	SIN MING AVE > UPP THOMSON RD (CITY)
Country/State of Loss	SINGAPORE
	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SHC8118G
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI,COM,SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	140
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	
Driver	
Name of Driver	WONG HENG MENG

Name of Driver WONG HENG MENG

 NRIC No
 \$1343745I

 Date Of Birth
 13/06/1959

 Occupation
 OUTDOOR

 Date Of Driving Pass
 27/09/1984

Driving Experience 34 YEARS AND 6 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96358820

Fax Number

Contact Number

EMail Address HMWONG\_13@SINGNET.COM.SG

Address 449 #05-527 SIN MING AVENUE

Postcode 570449

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured Vehicle Registration Number of Driver's Own

Vehicle

OTHER - TAXI DRIVER

-

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver) 4

Passenger 1

NAME:

: -

GENDER:

: MALE

Passenger 2

NAME:

. .

GENDER:

: FEMALE

Passenger 3

NAME:

.

GENDER:

: MALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

SEE ATTACH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

.

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLW1742Y

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

GUOK CHIN HUAT SAMUEL

NRIC/Passport Number

S1166487C

Page 2 of 11

. Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

FRT

No. Of Passenger (Including Driver)

# Sketch Plan Pg. 1

SKETCH PLAN	Manu	is Drive	
	HITTHIII	HITTH	
UPPER THUM	Son Foot	TILLIS	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
			wife Thanson Road
7944	7 1 1 1 1 1 1 1 1		FROM AME AVE 1
			ASCHORO
			11/2/14/14/14
			19) SLW/7427
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Uph B	collided onto.	The ne	ht rew
CON S	0 .	/	
portion of	my stationar	y which	le.
<i>V</i>	0 1 0		
ECLARATION			1
We declare the foregoing part	ticulars are true in every respect.	111	// /
MFORT TRANSPORTATION CO REG. NO. 189303	ON PTE LTL	///	RANGO
licyholder's Signature	Driver's Signature		GSO
te & Time:	(If driver is not the policyholder)	Reporting Ce Name:	ntre Personnel's Signature

#### Sketch Plan Pg. 2

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) Investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

CO REG. NO 188302721R

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 09.04.2019

Time: 14:47:09

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

NTUC-LLS

LKK-KALVIN.

JOB NO
REGN NO
MILEAGE
MAKE

. 305285875

REGN NO : SHC8118G

MILEAGE : 0000000000

MAKE : HYUNDAI

MODEL : L40 : 305285875

DATE OF REGN : 29.01.2015 DATE/TIME IN : 09.04.2019 11:20

ACCIDENT DATE : 08.04.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

### PART REQUISITION

0001 04-01-0103-0579-G	REAR BUMPER 1 553.00 20.00 442.40 / Reform
0002 04-01-0103-0738-G	REAR BUMPER UNDER COVER 1 228.00 20.00 182.40 — 4
0003 04-01-0103-0743-G	REAR BUMPER REIN-BRKT RH 1 80.30 20.00 64.24 🗶 🛰
0004 04-01-0103-0852-G	REAR BUMPER REFLECTOR RH 1 30.60 20.00 24.48 🗶
0005 04-01-0103-0783-G	REAR BUMPER SIDE BRKT RH 1 35.60 20.00 28.48 /
0006 04-01-0101-0111-G	REAR BUMPER CLIPS 10 L 22.00 20.00 17.60 —
0007 04-01-0103-0739-G	REAR BUMPER SPONGE 1 118.40 20.00 94.72 × 5
0008 04-01-0103-0740-G	REAR BUMPER REINFORCEMENT 1 428.40 20.00 342.72
0009 09-01-9999-0068-A	REVERSE SENSOR 1 135.70 10.00 122.13 — slld
0010 04-01-0103-1150-A	REAR BUMPER MAT 1 50.00 150.00 50.00

SUB-TOTAL : 1,369.17

JOB NATURE

0000 PB

PANEL BEATING

280.00 200

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 09.04.2019

Time: 14:47:09 -

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO MILEAGE : 305285875 : SHC8118G : 0000000000

MAKE MODEL : HYUNDAI : I-40

DATE OF REGN : 29.01.2015

DATE/TIME IN : 09.04.2019 11:20

ACCIDENT DATE : 08.04.2019

#### JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0001 SP

SPRAYPAINT CHARGE

250.00 200

0002 L

DATE:

R/I REVERSE SENSOR

120.00 3-

SUB-TOTAL : 650.00

TOTAL : 2,019.17

MVA NAME & SIGNATURE

AUTHORISED: YES / NO

SURVEYOR NAME & SIGNATURE

DATE:

Kali 10kk)

9/4/19 1515h.

207,

45

Afte Par plo

EXIF At to Consultants hence notify

- To display divining adjace to country resurvey

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Acknowledged by Repailer

# OMFORIDELGRO ENGINEERING

member of COMFORTDELGRO

Page : 1

Team:

ARC Repair TP(CLSO)1

JOB CARD

Sales Order: 3913227

SHC8118G

HYUNDAI

I-40

Date/Time: 09.04.2019 14:22

REGN NO.

MAKE:

MODEL

FUEL

MILEAGE

JG NO.: 305285875

OMER

COMFORT TRANSPORTATION PTE LTD

7010045

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

YR OF MANU. 29.01.2015

09.04.2019 11:20 TARGET DATE

(P)

CHASSIS CODE KMHLB41UMFU06577 COMPLETION DATE/TIME

DUNT CARD NO.

JOB DESCRIPTION

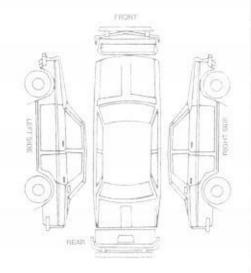
Accident Date: 08.04.2019

NATURE: 3P 08.04.19

S/NO

LABOR CODE

DESCRIPTION



KED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

ledgement Slip

No.:

SHC8118G

LIMTS

Vehicle No.:

Exit Pass

SHC8118G

f Service Advisor

Signature/Date

Name of Service Advisor

Date

turned to Service Reception upon collection

To be kept by Security Guard

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305285875 ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 11/04/19 Date FINALIZATION FORM LKK Fax: KALVIN ANG Attn: Vehicle Reg No. : SHC8118G Date of Accident: 08-Apr-19 The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-NTUC SLW1742Y The repair job shall bill to: 2. The finalized amount shall be: Spare Parts after List discount (b) Labour Charges Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) \$1000.00 Total for Lumpsum repair cost after Less: 20% Final Lumpsum Repair cost working days. 3. Estimated normal period for repairs: 4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days Thank you for your assistance. We confirm the estimates and 5. finalized amount Signature Signature : LIMTS KALVIN Name Name 62148398 Tel Date 65468156 Fax For Official Use Only Document Confirm By Attached Remarks Item Amount (Signature) Yes or No 1. Rental Rate P/Day YES 2. Loss of Income Paid NO Survey Fees

Remarks: REAR BUMPER SIDE BRKT RH – REPLACED

\$7.49

LTA Search Fee

Overrun

Medical Fees (on behalf of driver, if applicable)



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315





NTUC INCOME INSURANCE CO-OPERATIVE LTD		Ref: NS/INC190063		90/K1vd3n2	
73 BRAS BASAH RO #05-01 NTUC TRADE 189556	AD E UNION HOUSESINGAPORE	Date:	17-04-2019 INC4		
1.	Policy Particulars	:- THIR	D PARTY CLAIM		
Insured Veh.	SLW 1742Y	Veh. I	nspected	SHC 8118G	
Policy No.	5106764733	Cover	age (\$)	0.00	
Claim No.	MT/1039388-002	Exces	s (\$)	0.00	
Assign From		Assig	n Date	09/04/2019	
2.	Vehicle Parti	culars 8	& Condition		
Make & Model	HYUNDAI 140	c.c		1685	
Engine No.	HIDDEN	Year o	of Reg.	2015	
Chassis No.	KMHLB41UMFU065777	Colou	r	BLUE	
Odometer	532723	Steeri	ng	IN ORDER	
Brakes	IN ORDER	Modif	cation	STANDARD ALLOY RIM	
General	FAIR				
3.	Condit	ions of	Tyres		
	Size	Make		Balance	
R/H Front Tyre	205/60 R16	WEST	LAKE	6 mm	
L/H Front Tyre	205/60 R16	WEST	LAKE	6 mm	
R/H Rear Tyre	205/60 R16	WEST	LAKE	6 mm	
L/H Rear Tyre	205/60 R16	WEST	LAKE	6 mm	
4.	Descripti	on of D	amages	CONTRACTOR SOLVER	
THE VEHICLE S	USTAINED DAMAGES AT THE RE DETAILS.	AR O/S	PORTION.		
5.		I Inform	ation		
Accident Date	08/04/2019	Inspe	ction Date	09/04/2019	
Survey held at	COMFORTDELGRO ENGINEE	RING PT	E LTD		
	59 LOYANG DRIVE SINGAPORE 508969				
5a.	R	emarks			
	ION WAS CONDUCTED ON A"WI" NCE TO YOUR INSTRUCTIONS, V				
5b.	Estimate	Days o	Repair		
ESTIMATED NO	RMAL PERIOD FOR REPAIR:		2 Working Days		



# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8118G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DEFORMED	553.00	553.00
1	REAR BUMPER UNDER COVER	CUT	228.00	228.00
1	REAR BUMPER REIN-BRKT RH	SERVICEABLE	80.30	
1	REAR BUMPER REFLECTOR RH	SERVICEABLE	30.60	
1	REAR BUMPER SIDE BRKT RH	CUT	35.60	35.60
10	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	SERVICEABLE	118.40	
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	428.40	
	LESS 20% DISCOUNT		-299.26	-167.72
			1,197.04	670.88
	NETT ITEMS			
1	REVERSE SENSOR (N)	SHORTED	135.70	135.70
	LESS 10% DISCOUNT		-13.57	-13.57
			122.13	122.13
	SPECIAL NETT ITEMS			
1	REAR BUMPER MAT (SN)	NECESSARY	50.00	50.00
	1. (2007) 10. (1.17) 17. (2.07) 17. (2.07) 17. (2.07) 17. (2.07) 18. (1.17) 1	1,000 m. 2000 meneral (1)	50.00	50.00
	LABOUR			100000
	PANEL BEATING.		280.00	200.00
	SPRAYPAINT CHARGE.		250.00	200.00
	R/I REVERSE SENSOR.	1	120.00	30.00
	-		-	
	-			
	-		-	24
			650.00	430.00
	GRAND TOTAL		2,019.17	1,273.01
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)			1,000.00

Report Ref No. NS/INC19006390/K1vd3n2





Report Ref No. NS/INC19006390/K1vd3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.