

00000000

ASSIGNED BY

SA/Venja

Steve

REF CSS/4pc19006380/Eqd3²

Special Instruction

ASSIGNMENT (Office)

Begin Person

Remid poh

2pc

Date/Time

9/4/19 @ 5:37pm

Estimated Cost

Bill to

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle Ho

PC 136L

Insured

YN 8937A

at Workshop on/

serve you Motor

Tel

9239 3188

of

Blk 5033 Amk Ind. park 2 #01-265

Policy No

Claim No

18/19/19/VCO5/021651

Sum Insured

Excess

Make of Veh
(Client's Record)

D.O.A

11/4/19

CA / REV / REP. / REV 24HRS

D.O.D. Endorsement

Date/Time

10:04am @ 10/4/19

Person Contacted

Elaine

Vehicle IN

OUT

Date/Time

Action/Instruction (X) Estimate

PC 136L-NA/4pc19006345/K4

D.O.A: 8/4/2019

YN 8937A - NA/19006345/K4

D.O.A: 8/4/19

call Elaine before going down. as sunny location is different.

12/4/19 @ 1:21pm checked with Elaine (at sp), they will not provide us estimates.

12/5/19

submit PRS

LPC

ASSIGNMENT

Date: 11/4/2019

Veh No: PC 136L

Yr Regn: 14/1/11

Type: M.Gar / M.Cycle (Bus) Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Higer KLQ6258 C.C. 8849

Colour Multicolour A/C: Insured / Std / NI / NA

Sp. Reading: 609809 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: LKLR/KSM 08BS45298

Gen. Cond: Good (Fair) Poor / Burnt

Steering: (In order) Jammed / Leaked / Burnt or

Brake: (In order) Jammed / Leaked / Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size: F: 295/57R22.5

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / .

TOYO / YOKO or

Front		Rear	
R/Bal.	 mm	R/Bal.	 mm

L/Bal.	5	mm	L/Bal.	5	mm
--------	---	----	--------	---	----

D.O.A. 8/4/19 D.O.I. 11/4/19

Survey held at

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
-------------	----------------------

RECEIVED 22 MAY 2019

□: Prelim. Report

Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: : Site Insp (\$

☐ Interview (\$

Lump Sum / I.B.I.: (\$)

Tech. Invs (\$)

☐ Weekend (\$

Survey Fee:

Transportation:

) $S + RS, \quad S4$

) Photos

) Others.

TOTAL

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 9 April 2019 5:37 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG; Admin-D (LKKAuto)
Subject: FW: Our client's vehicle no. PC136L (SY); Your insured's vehicle no. YN8937A - PRI [External Confidential]

Lonpac External - Confidential

Our Ref: 18/19/19/VC05/021651

Dear Nivitha,

Kindly proceed as proposed.

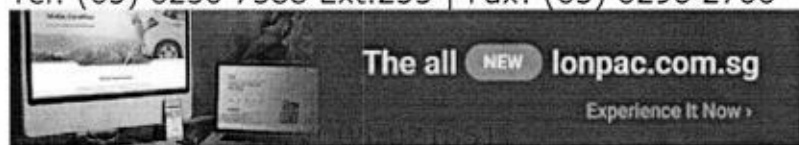
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Hui Ting [mailto:huiting@crossbordersllc.com]
Sent: Tuesday, 9 April, 2019 5:35 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Our client's vehicle no. PC136L (SY); Your insured's vehicle no. YN8937A - PRI [External Confidential]

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Gerald

1. We refer to your email dated 9 April 2019.
2. We are instructed that our client has confirmed Kenneth Kong as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: Serve You Motor Service
Address: Blk 5033 Ang Mo Kio Industrial Park 2
#01-265
Singapore 569536
Contact: Elaine 9239 3188

4. Please liaise with the above workshop.

Thank You.

Regards
Huiting
TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 9 April 2019 3:32 PM
To: Hui Ting <huiting@crossbordersllc.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our client's vehicle no. PC136L (SY); Your insured's vehicle no. YN8937A - PRI [External Confidential]

Lonpac External - Confidential
WITHOUT PREJUDICE

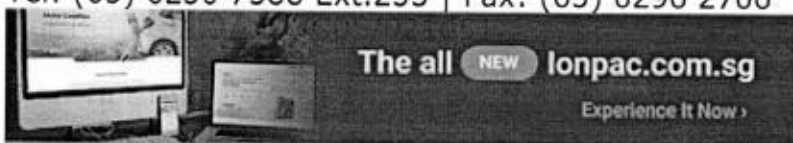
Our Ref: 18/19/19/VC05/021651

Dear Hui Ting,

We intend to conduct a pre-repair survey of your client's vehicle and attached a list of motor surveyors from LKK Auto Consultants Pte Ltd for your attention.

Please revert.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Hui Ting [<mailto:huiting@crossbordersllc.com>]

Sent: Tuesday, 9 April, 2019 2:48 PM

To: MT_Claim_SG

Cc: Corene

Subject: Our client's vehicle no. PC136L (SY); Your insured's vehicle no. YN8937A - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 9 April 2019 for your kind attention.
2. Please reply email to corene@crossbordersllc.com & huiting@crossbordersllc.com

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GI Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/04/2019 15:31
Date Of Accident	08/04/2019 17:50
Exact Location Of Accident	TANAH MERAH COAST ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	PC136L
Insured/Policyholder	
Name Of Registered Owner	REGENCY TRAVEL PTE LTD
Co Reg No	198703192D
Email Address	ZEPHANG@ANSTRANSPORTATION.COM
Mobile Phone No	
Alternative Phone No	OFFICE-63831111

Vehicle Particulars

Manufacturer	HIGER
Model	KLQ6125B-8.8 D (M)
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5099530529-01
Cover Note Number	

Driver

Name of Driver	LEE YEOW JOO
NRIC No	S1572875B
Date Of Birth	06/05/1963
Occupation	OUTDOOR
Date Of Driving Pass	01/12/2000
Driving Experience	18 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-99999999
Fax Number	
Contact Number	
Email Address	NOEMAIL

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



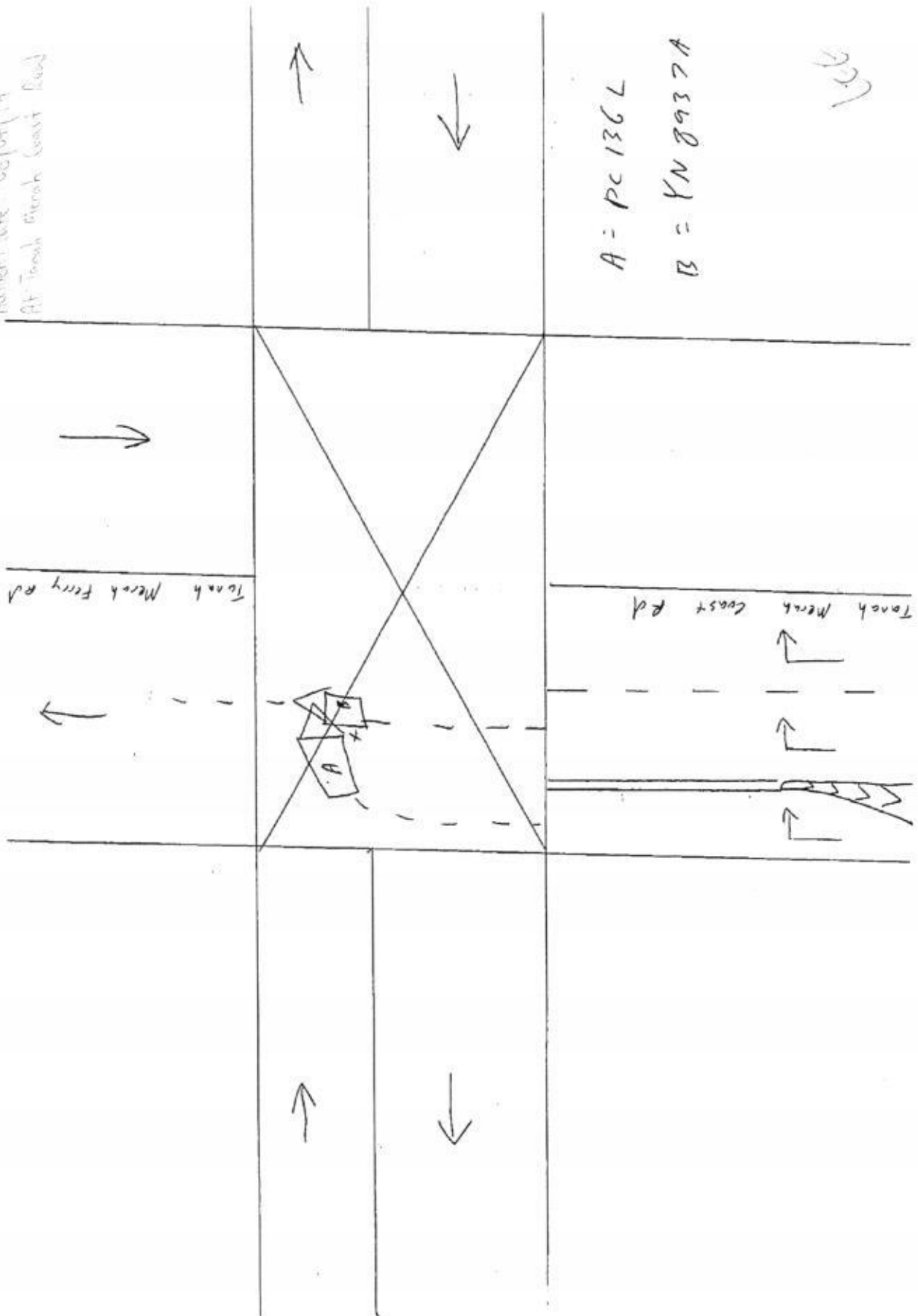
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #3 Pg. 1

Accident Date: 08/04/19
At Tanah Merah Coast Road



[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3192D
Vehicle Details	
Vehicle No.:	PC136L
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Apr 2019
Vehicle Make:	HIGER
Vehicle Model:	KLQ6125B
Primary Colour:	Multi-Colour
Manufacturing Year:	2010
Engine No.:	ISLE436021960861
Chassis No.:	LKLR1KSN0BB545296
Maximum Power Output:	-
Open Market Value:	\$104,719.00
Original Registration Date:	14 Jan 2011
First Registration Date:	14 Jan 2011
Transfer Count:	0
Actual ARF Paid:	\$5,236.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	13 Jan 2021
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$33,501.00
COE Rebate Amount:	\$5,700.00
Total Rebate Amount:	\$5,700.00

The information contained herein is correct as at 09 Apr 2019

OK

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT			
LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Ref: CS3/LPC19006380/Eqd3s2 Date: 22-05-2019 Code: LPC2	
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	YN 8937A	Veh. Inspected	PC 136L
Policy No.		Coverage (\$)	0.00
Claim No.	18/19/19/VC05/021651	Excess (\$)	0.00
Assign From	GERALD POH	Assign Date	09/04/2019
2. Vehicle Particulars & Condition			
Make & Model	HIGER KLQ6125B	c.c	8849
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	LKLR1KSN0BB545296	Colour	MULTI-COLOUR
Odometer	609809 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	295/80 R22.5	FIRELLI	5 mm
L/H Front Tyre	295/80 R22.5	FIRELLI	5 mm
R/H Rear Tyre	295/80 R22.5	FIRELLI	5 mm
L/H Rear Tyre	295/80 R22.5	FIRELLI	5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.			
5. General Information			
Accident Date	08/04/2019	Inspect Date / Time	11/04/2019 (11:27 AM)
Survey held at	SERVE YOU MOTOR SERVICE BLK 5033 ANG MO KIO IND PK 2 #01-265 SINGAPORE 569536		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.			

Report Ref No. CS3/LPC19006380/Eqd3s2

Inspected By

CHEN TSUE YEE

Automotive Assessor



K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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