

Accident
Acc. Pre-Reg

REF 033/CT119006377/Gcd377

Vehicle

Guo Qiang

ASSIGNMENT (Office)

From (Person) chong zunsen

CT1

Date/Time 9/11/19 @ 10:53am

Estimated Cost

Bill to

OD (TP) WS/TP REG / OD REG / EV & / INV / MV / CS

Insured GBE 5844Z

To Inspect Vehicle No

SCH 311A

Tel 9092

at Workshop no

Team Autopro

of

160 Sin Ming Drive # 01-14

Policy No DMCAEN30007019022

Claim No 8NM19.D20157602

Sum Insured

Excess

D.O.A 5/4/2019

Make of Veh
(Client's Record)

H.O.D. Endorsement

CA / REV / REP. / REV 24 HRS

Date/Time 9:41am 10/4/19

Person Contacted

Alan

Vehicle (IN) OUT

Date/Time	Action/Instruction (X) Estimate
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	SCH 311A - X
--	--------------

	GBE 5844Z - X
--	---------------

	Dismantle: 11/4/2019
--	----------------------

	After repair: 15/4/2019
--	-------------------------

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 May 2019		10 May 2019 13:59 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	CHAN YUXIANG, ID: S8415606Z		
Vehicle Reg. No.:	SCH311A	Date of Loss:	05/04/2019 17:00 - :59
Claim Type:	TP / SNM19D20157602	Policy/Cover Note No.:	DMCVSN30007019022
Vehicle Reg. No. (Insured):	GBE5844Z	Policy No. (Claimant):	DMPG18004939
		Excess:	S\$0.00
Repairer:	Team Autopro Pte Ltd (Sin Ming) 385 Sin Ming Drive, #01-02 Vicom Inspection Centre, 575718 Sin Ming - Tel: 62581955		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Claimant's Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 22/05/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, 9 April 2019 10:53 AM
To: Weng Kit
Cc: 'Jerone'; 'assignments'
Subject: RE: Our Ref - GBE5844Z (PRS) / our ref: snm19d201576

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir,

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Weng Kit [mailto:wengkit@chiaarul.com]
Sent: Tuesday, 9 April, 2019 10:52 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: 'Jerone' <jerone@chiaarul.com>
Subject: RE: Our Ref - GBE5844Z (PRS) / our ref: snm19d201576

Dear Sirs,

We refer to your email below.

Our client is not agreeable to your list of motor surveyors.

We are instructed by our client to propose the list of their surveyor as the mutual surveyor / single joint expert for your consideration as follows:

Mr. Ananda Kumar Biswas S/O B N Biswas	United Appraisal and Management Pte Ltd
Ms. Tan Ling Ling, Candy	Impact Analysis Consultants

Best Regards,

Weng Kit (Mr.)

Paralegal

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Tuesday, April 9, 2019 10:18 AM

To: Weng Kit

Subject: RE: Our Ref - GBE5844Z (PRS) / our ref: snm19d201576

Without Prejudice

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Weng Kit [<mailto:wengkit@chiaarul.com>]

Sent: Tuesday, 9 April 2019 9:57 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: 'Jerone' <jerone@chiaarul.com>

Subject: Our Ref: SCH 311A (wk) PRE-REPAIR SURVEY NOTICE ACCIDENT INVOLVING SCH 311A & GBE 5844Z ALONG SELETAR WEST LINK ON 5 APRIL 2019

Dear Sirs,

We refer to the above matter.

Attached is a copy of our pre-repair survey notice dated 9 April 2019 for your attention.

Best Regards,

Weng Kit (Mr.)

Paralegal

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

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For more information please visit <http://www.symanteccloud.com>

CHIA S ARUL LLC
ADVOCATES & SOLICITORS
UEN 201330709H

ARULCHELVAN S

Our Ref : SCH 311A (wk)

Your Ref : To be advised

9 April 2019

China Taiping Insurance (S) Pte. Ltd.

BY EMAIL

Dear Sirs,

RE: PROPERTY DAMAGE CLAIM
CLAIMANT : CHAN YUXIANG
ACCIDENT INVOLVING SCH 311A & GBE 5844Z ALONG SELETAR WEST
LINK ON 5 APRIL 2019
PRE-REPAIR SURVEY NOTICE

1. We act for Chan Yuxiang, the owner of motor vehicle no. SCH 311A which was involved in the aforesaid accident.
2. We hereby in compliance with the Pre-Action Protocol for Non-Injury Motor Accident Claims, Appendix C of the State Courts Practice Directions Amendment No. 1 of 2016 ("the NIMA Protocol") give you **NOTICE** that we are claiming against your insured motor vehicle no. GBE 5844Z for damages, costs and disbursements as a result of your insured driver's negligence.
3. Please let us know if you wish to conduct a pre-repair survey on our client's motor vehicle at:

Workshop	Team AutoPro Pte Ltd
Address	160 Sin Ming Drive #01-14 Singapore 575722
Contact Person	Mr. Alan Koh (9092 7279) Mr. Frederick Lim (9674 6635)

4. Pursuant to paragraph 2.3 of the NIMA Protocol, in the event we do not receive your response within next **two (2) working days** (excluding any Saturday, Sunday or public holiday), our client will instruct the workshop to commence appraisal and repairs to the damaged motor vehicle without further reference to you.
5. Please advise the appointed surveyor to endorse on page 2 of this letter after the completion of each inspection.

Yours faithfully,

MR ARULCHELVAN S
cc: Client (By Email)

151 CHIN SWEE ROAD • #03-09
MANHATTAN HOUSE • SINGAPORE 169876
TEL : (65) 6733 4647 • FAX : (65) 6733 8183 (not for Service of Court documents)
EMAIL : info@chiaarul.com

MSNH19045796 / S & H Motor Pte Ltd - Sin Ming
 ENTRY DATE & TIME: 08/04/2019 17:55
 SUBMITTED BY: Wong Kee Nyuk

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 08/04/2019 17:55
 Date Of Accident 05/04/2019 17:10
 Exact Location Of Accident SELETAR WEST LINK
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SCH311A
Insured/Policyholder
 Name Of Registered Owner CHAN YUXIANG
 NRIC No S8415606Z
 Email Address NOEMAIL
 Mobile Phone No (LOCAL) +65-93883383
 Alternative Phone No Office-93883383

Vehicle Particulars

Manufacturer TOYOTA
 Model -

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company ERGO INSURANCE PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number DMPG18004939
 Cover Note Number

Driver

Name of Driver CHAN YUXIANG
 NRIC No S8415606Z
 Date Of Birth 05/06/1984
 Occupation INDOOR
 Date Of Driving Pass 15/01/2007
 Driving Experience 12 YEARS AND 2 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-93883383

Fax Number

Contact Number

OFFICE-93883383

EMail Address

NOEMAIL

Address

-

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

-

-

-

Insurance Company of Driver's Own Vehicle

-

-

-

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police? YES

If Yes, Please state which Police Station

Police Station Name

TRAFFIC POLICE DIVISION HQ

Police Station Address

ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE

Police Station Contact

TEL NO: 65470000 - FAX NO:

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

refer attached police report.

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBE5844Z

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

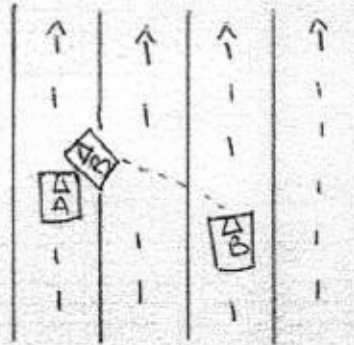
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN

Veh A: SCH 311A

Veh B: GBE 5044Z




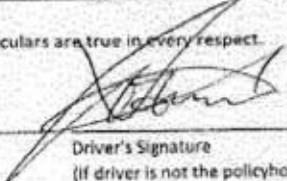
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


Refer attach to police report: T/20190406/2015

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

Sketch Plan #3



SINGAPORE POLICE FORCE



T/20190406/7015

1 of 3

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20190406/7015

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 06/04/2019 23:32		Vide Report No.:		Station Diary No.:	
Informant's Particulars					
Name of Informant: CHAN YUXIANG			Address: APT BLK 258C PUNGGOL FIELD #16-61 SINGAPORE 823258		
ID Type / ID No.: NRIC NO / S8415606Z			Contact No.: Home/Office: Mobile: 93883383		
Nationality: SINGAPORE CITIZEN			Email: edichanstudio@gmail.com		
Sex: Male	Age: 34	Date of Birth: 05/06/1984	Type of Informant: Vehicle Owner		
Race: Chinese			Language: English		Institution / School Name:
Occupation: Manager			Driving Licence Information: Class:		Date of Expiry:

General Information of the Accident

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 05/04/2019 17:10	Type of Location: Straight Road
Location: seletar west link				
Weather: Clear		Road Surface: Dry		Road Speed Limit: 50 Km/h
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GBE5844Z	Van	TOYOTA	Hiace	Silver		0
SCH311A	Car	TOYOTA	Harrier	Black	Slightly Damaged	1

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SCH311A		DMPG18004939	26/10/2018	25/10/2019

Sketch Plan #4



**SINGAPORE
POLICE FORCE**



T/20190406/7015

2 of 3

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20190406/7015

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Vehicle Owner			
Name	CHAN YUXIANG	ID No.	S8415606Z
Related Vehicle	NIL	Contact No.	93883383
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

My car is equip with front camera and i am able to provide footage of the mentioned accident caused by the driver of the van. On 05 April 2019 at about 1710hrs i was travelling along seletar west link and a silver colour toyota hiace van bearing car plate GBE5844Z driving recklessly and fail to check on his blind spot while trying to change lane abruptly and subsequently hit on the front right of my vehicle. There is damages on my front right of my vehicle Toyota Harrier SCH311A. after hitting my car, he did not stop to check on the accident caused by him and the driver just drive off. i have already make a accident report with my insurance company.

Sketch Plan #5



**SINGAPORE
POLICE FORCE**



T/20190406/7015

3 of 3

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20190406/7015

CONTINUATION OF REPORTSketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / TP1B /
TAN JEOK LENG
Contact No.: 65476144

Authentication Stamp
NP168

Signature Of Informant:
The identity of the person making this report has
been authenticated by SingPass. No signature is
required.

Date/Time:
06/04/2019 23:32

Classification Of Case:

Sketch Plan #6

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5606Z
Vehicle Details	
Vehicle No.:	SCH311A
Vehicle to be Exported:	No
Intended Deregistration Date:	10 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HARRIER 2.0 PREMIUM AT AIRBAG 2WD 5DR
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	3ZRB710216
Chassis No.:	ZSU600069789
Maximum Power Output:	111.0 kW (148 bhp)
Open Market Value:	\$30,372.00
Original Registration Date:	23 Mar 2016
First Registration Date:	23 Mar 2016
Transfer Count:	2
Actual ARF Paid:	\$29,521.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Mar 2026
PARF Rebate Amount:	\$22,140.00
Intended COE Rebate Details	
COE Expiry Date:	22 Mar 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,604.00
COE Rebate Amount:	\$32,682.00
Total Rebate Amount:	\$54,822.00

The information contained herein is correct as at 10 May 2019

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 May 2019		10 May 2019 13:59 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	-, Co. Reg. No.: -		
Main Claimant:	CHAN YUXIANG, ID: S8415606Z		
Vehicle Reg. No.:	SCH311A	Date of Loss:	05/04/2019 17:00 - :59 [36 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / SNM19D20157602	Policy/Cover Note No.:	DMCVSN30007019022
Vehicle Reg. No. (Insured):	GBE5844Z	Policy No. (Claimant):	DMPG18004939
		Excess:	S\$0.00
Repairer:	Team Autopro Pte Ltd (Sin Ming) 385 Sin Ming Drive, #01-02 Vicom Inspection Centre, 575718 Sin Ming - Tel: 62581955		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Claimant's Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 22/05/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									























Claim Documents

***SCH311A (SNM19D20157602)**
[GBE5844Z]










TP
CHAN YUXIANG
Apr 5 2019 5:00PM
[-]


Team Autopro Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	08/04/19 18:15	Accident Statement	 Load HTM	<input checked="" type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	08/04/19 18:00	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
2	08/04/19 18:00	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
3	08/04/19 18:00	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
4	08/04/19 18:00	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
5	08/04/19 18:00	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
6	08/04/19 18:00	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
7	08/04/19 18:00	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
2	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
3	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
4	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
5	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
6	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
7	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
8	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
9	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
10	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
11	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
12	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
13	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
14	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
15	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
16	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
17	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
18	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
19	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
20	10/05/19 18:19	General View	 Load JPG	<input checked="" type="checkbox"/>
21	10/05/19 18:19	General View	Load JPG	<input checked="" type="checkbox"/>
22	10/05/19 18:19	General View	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page ▼	✓
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
23	10/05/19 18:20	Photographs of Damaged Parts	 Load JPG	✓
24	10/05/19 18:20	Photographs of Damaged Parts	 Load JPG	✓
25	10/05/19 18:20	Photographs of Damaged Parts	 Load JPG	✓
26	10/05/19 18:20	Photographs of Damaged Parts	 Load JPG	✓
27	10/05/19 18:20	Photographs of Damaged Parts	 Load JPG	✓
28	10/05/19 18:20	Photographs of Damaged Parts	 Load JPG	✓
29	10/05/19 18:20	Photographs of Damaged Parts	 Load JPG	✓
30	10/05/19 18:20	Photographs of Damaged Parts	 Load JPG	✓
31	10/05/19 18:20	Photographs of Damaged Parts	 Load JPG	✓
32	10/05/19 18:20	Photographs of Damaged Parts	 Load JPG	✓
33	10/05/19 18:20	Photographs of Damaged Parts	 Load JPG	✓
34	10/05/19 18:20	Photo After Spray	 Load JPG	✓
35	10/05/19 18:20	Photo After Spray	 Load JPG	✓
36	10/05/19 18:20	Photo After Spray	 Load JPG	✓
37	10/05/19 18:20	Photo After Spray	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	10/05/19 14:00	pri contact	 Load PDF	
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	08/04/19 18:00	Sketch Plan [Linked Accident Report Documents]	 Load TIF	
2	08/04/19 18:00	Sketch Plan #2 [Linked Accident Report Documents]	 Load TIF	
3	08/04/19 18:00	Sketch Plan #3 [Linked Accident Report Documents]	 Load TIF	
4	08/04/19 18:00	Sketch Plan #4 [Linked Accident Report Documents]	 Load TIF	
5	08/04/19 18:00	Sketch Plan #5 [Linked Accident Report Documents]	 Load TIF	
6	08/04/19 18:00	Sketch Plan #6 [Linked Accident Report Documents]	 Load TIF	

Linked Accident Report Documents

Assessment Reports			1 per page ▼	✓
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	08/04/19 18:15	Accident Statement	 Load HTM	
Photos/Images			3 per page ▼	✓
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	08/04/19 18:00	Accident Photo	 Load JPG	✓
2	08/04/19 18:00	Accident Photo	 Load JPG	✓
3	08/04/19 18:00	Accident Photo	 Load JPG	✓
4	08/04/19 18:00	Accident Photo	 Load JPG	✓
5	08/04/19 18:00	Accident Photo	 Load JPG	✓
6	08/04/19 18:00	Accident Photo	 Load JPG	✓
7	08/04/19 18:00	Accident Photo	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	08/04/19 18:00	Sketch Plan	 Load TIF	
2	08/04/19 18:00	Sketch Plan #2	 Load TIF	
3	08/04/19 18:00	Sketch Plan #3	 Load TIF	

Assessment Reports			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)		Thumbnail Print
4	08/04/19 18:00	Sketch Plan #4		Load TIF
5	08/04/19 18:00	Sketch Plan #5		Load TIF
6	08/04/19 18:00	Sketch Plan #6		Load TIF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/CTI19006377/GCD3S2
Date: 21/05/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN30007019022
Claimant Vehicle No :	SCH311A	Insured Vehicle No :	GBE5844Z
Date of Loss:	05/04/2019	Nature of Claim:	TP
		Claim No:	SNM19D20157602

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SCH311A	Engine No:	3ZRB710216
Make & Model:	TOYOTA HARRIER, 2.0 (A)	Chassis No:	ZSU600069789
Reg. Date:	23/03/2016 (Man. Year: 2015)	Odometer:	54752 km
Colour:	Black		
Engine Capacity:	1986 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	235/55R18	Rear Tyre Size:	235/55R18
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:	10/05/2019		
Date Inspected:	10/04/2019	Inspected At:	BLK 160 SIN MING DRIVE #01-14 Repairer: Team Autopro Pte Ltd
Estimated Period of Repair:	3.0 days		

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000.00 - \$4,000.00

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 21 May 2019)

Parts: M1-SUV TOYOTA HARRIER 2.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SCH311A)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >