

Veron Chen (LKKAUTO)

From: Desmond Lee Ker Wen (ECICS, Claims) <Desmond_Lee@ecics.com.sg>
Sent: Monday, 22 April 2019 6:09 PM
To: Bryan Ang (LKKAUTO)
Cc: Veron Chen (LKKAUTO)
Subject: RE: Our Claims Ref: DMPC1900096H/DL / OIV: SLD5378P / DOL: 06.04.19 / Vehicle on Fire.
Attachments: REPORT.PDF

Dear Bryan

Please also assist to insert the newspaper cutting of Honda Recall into the report as well.

Also like to know if the parallel importer after receiving news from HONDA only sent the letter of recall to our insured.

Did they just stopped short after that or did they continue to pursue the matter and exhaust all avenues.

Given the grave consequence of the matter, shouldn't they exhaust their resources to get the insured?

Please advise soonest.

Best regards

Desmond Lee

Senior Associate | Claims



DID (65) 6303 0167

Tel (65) 6337 4779

Email Desmond_Lee@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Bryan Ang (LKKAUTO) [mailto:bryanang@lkkauto.com]
Sent: Thursday, 18 April 2019 2:37 PM
To: Desmond Lee Ker Wen (ECICS, Claims)
Cc: Veron Chen (LKKAUTO)
Subject: RE: Our Claims Ref: DMPC1900096H/DL / OIV: SLD5378P / DOL: 06.04.19 / Vehicle on Fire.

Dear Desmond

Further to my email below.

My report into the cause of fire is attached. Hard copy of report will be forwarded to your good office together with our total loss report and invoice for work done.

Best Regards,
Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto)

Sent: Tuesday, 16 April 2019 6:14 PM

To: Desmond Lee Ker Wen (ECICS, Claims) <Desmond_Lee@ecics.com.sg>

Subject: RE: Our Claims Ref: DMPC1900096H/DL / OIV: SLD5378P / DOL: 06.04.19 / Vehicle on Fire.

Dear Desmond

In the midst of completing my report. Will try to send soft copy by tomorrow.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Desmond Lee Ker Wen (ECICS, Claims) <Desmond_Lee@ecics.com.sg>

Sent: Tuesday, 16 April 2019 2:55 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Our Claims Ref: DMPC1900096H/DL / OIV: SLD5378P / DOL: 06.04.19 / Vehicle on Fire.

Dear Bryan

How is the matter coming along?

Best regards

Desmond Lee

Senior Associate | Claims



DID (65) 6303 0167

Tel (65) 6337 4779

Email Desmond_Lee@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]

Sent: Thursday, 11 April 2019 9:39 AM

To: Desmond Lee Ker Wen (ECICS, Claims)

Subject: RE: Our Claims Ref: DMPC1900096H/DL / OIV: SLD5378P / DOL: 06.04.19 / Vehicle on Fire.

Dear Desmond

Yes, I will be providing a detailed technical report after speaking to insured and doing other ground work.

Best Regards,
Bryan Ang
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Desmond Lee Ker Wen (ECICS, Claims) <Desmond_Lee@ecics.com.sg>
Sent: Thursday, 11 April 2019 9:34 AM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Our Claims Ref: DMPC1900096H/DL / OIV: SLD5378P / DOL: 06.04.19 / Vehicle on Fire.

Dear Bryan

Understand that the vehicle might have been a product recall.

Will you be submitting a detailed report in Merimen soon?

Best regards

Desmond Lee

Senior Associate | Claims



DID (65) 6303 0167 **Tel** (65) 6337 4779
Email Desmond_Lee@ecics.com.sg **Web** www.ecics.com.sg
Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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