

(707)



LETTER OF DEMAND

Your Ref: SLT9558B

Our Ref: SLF9701C

To: AXA

Dear Sirs,

ACCIDENT INVOLVING SLF9701C & SLT9558B ON 4/4/2019

We are claiming on behalf of our client Cheong Chee Keong Charles

owner of vehicle number SLF9701C involved in accident on 4/4/2019

with vehicle SLT9558B along/at Open space car park Blk 261 Serangoon Ave 4

Description of claims:

Cost of Repairs \$ 3,998.87 (incl 7% GST)

Loss of Use/Rental \$ 120 X 4 Days = \$ 480 (incl 7% GST)

Search Fee \$ 2 (incl 7% GST)

Miscellaneous Fee \$ _____ (incl 7% GST)

TOTAL \$ 4,480.87 (incl 7% GST)

We are claiming in full and final settlement of \$ 4,480.87
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to shushi.tang@vw.com.sg /
steven.chee@vw.com.sg.


25 MAY 2019



Dated this _____

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2
Document no. 12333900134
Document date 29-04-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000240/1
Job order date 17-04-2019
Service Advisor TIOU CHUAN CHEE

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811
Customer Details:
Mr
CHEONG
CHEE KHEONG CHARLES
1 TAI HWAN WALK
Singapore 555221

License plate SLF9701C	Model code 3G24JZ	First registration 16-09-2016	VIN VWVZZZ3CZHE031607	Model Passat Comfortline 1.8 TSI 132kW DSG	Mileage 26,231
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	B&P MACP LABOUR	1	pcs.	580.00	#1	580.00	620.60
	B&P DIAG	1	pcs.	360.00	#1	360.00	385.20
	B&P MACP SPRAY PAINT	1	pcs.	500.00	#1	500.00	535.00
	TRANSFER DOOR MECHANISM	1	pcs.	290.00	#1	290.00	310.30
3G0853268 GRU	Cover For Door Primed	1	pcs.	60.94	28.00% #1	43.88	46.95
	DOOR MOLDING RH//AH08L01						
3G0853332A 3Q7	Decorative Moulding Chrom	1	pcs.	107.51	28.00% #1	77.41	82.83
	DOOR MOLDING CHROME RH//AH09J01						
3C0853585	Clip	4	pcs.	1.07	28.00% #1	3.08	3.30
	AD04H03						
3G0831056AF	Door	1	pcs.	2,262.62	28.00% #1	1,629.09	1,743.13
3G0837702C 5AP	Door Seal Outer Black	1	pcs.	155.87	28.00% #1	112.23	120.09
3G0837651C	Door Seal	1	pcs.	157.83	28.00% #1	113.64	121.59
D 378500A2	Sound Absorber Laminated	1	pcs.	38.79	28.00% #1	27.93	29.89
AXA DIRECT SETTLEMENT, DOA: 04/04/2019, TP VEH: SLT9558B, SURVEY BY: GUO QIANG (LKK)							

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1		3,737.26	780.58	7%	261.61	780.58	3,737.26	3,998.87
Total		3,737.26	780.58		261.61	780.58	3,737.26	3,998.87

Customer

25 MAY 2019



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

Tax Invoice

23rd April 2019

CHEONG CHEE KHEONG CHARLES
1 TAI HWAN WALK
TAI HWAN GARDEN
SINGAPORE 555221

Attention > CHEONG CHEE KHEONG CHARLES

Veh # :- SLL3690H RK144320
Inv # :- RK733193
RA # :- B13802 0/0
From :- 23/04/2019
To :- 27/04/2019
Terms :- C.O.D
Remarks :- MICHELLE-VW

Main Office:
Move Building
No. 22, Jalan Klang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5091
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/05/06/07
Singapore 159722
Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES FROM 23/04/2019 TO 27/04/2019 VW JETTA : SLL3690H RENTAL AGREEMENT : B13802 DRIVEN BY : CHEONG CHEE KHEONG CHARLE YOUR REF : VW/KA-SLF9701C	4 DAY	112.15	448.60

PAID
23 APR 2019
BY: *Michelle* 1380-4480

Singapore Dollars :

Four Hundred Eighty Only

Thank you for your continuous support.

AMOUNT S\$	448.60
GST @ 7 %	31.40
AMOUNT DUE S\$	480.00

MOVA AUTOMOTIVE PTE LTD



AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G

Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419
Bukit Merah Branch: Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
Fan Young Branch: No. 15 Fan Young Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO.: B 13802

RECEIVED 29 APR 2019

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	SL3690H	Vehicle No: JETTA	Singapore	Malaysia	Signature
Date/Time Out:	23/4/19 @ 8am		SS 2500	SS 3500	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 (F)		Per Accident	Per Accident	
Date/Time In:	26/4/19 @ 8pm		Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 (F)		Months @ \$	Per Month	
Change Over 1:	Date:	Initial:	Weeks @ \$	Per Week	\$448.60
Change Over 2:	Date:	Initial:	4 Days @ \$112.15	Per Day	480/-
KM Out: 24369	KM In:		Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount	%	
Name:	Cheong Chee Kheng Charles		Rental Charges		
Address:	1 Tai Huan Walk (S55221)		CDW @ \$	per day / week / month	
			PAI @ \$	per day / week / month	
			Petrol Top-Up		
			Misc Charges		
Identity Card No:	G5510228M		GST		\$31.40
Date of Birth:	12 Oct 1967		Total		\$480.00
Driving License:	G5510228M		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Country of Issue:	SG		Pre-Payment		
Tel:	(HP) 96230688	(O)	Downpayment and Deposit		NA
Nationality:			Amount Refunded/ Due		
Effective Date:			Signature of Refund		
Additional Hirer			Remarks:	Shushi - VW KA.	
Name:			SLF 970LC - VW RET.		
Address:			Invoice No:	Ref. No.	
			Checked Out By:	Checked In By:	Checked By:
Identity Card No:			Sales-In Charge: Mohd		
Date of Birth:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Driving License:					
Country of Issue:					
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental, not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-053865

Date of Request: 06/04/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 06/04/2019
Enquiry By: Tang Shu Shi
TP Vehicle No: SLT9558B
Accident Date: 04/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-053865
Date of Request: 06/04/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 06/04/2019
Enquiry By: Tang Shu Shi
TP Vehicle No.: SLT9558B
Accident Date: 04/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT9558B	AXA Insurance Pte Ltd	17/11/2018-16/11/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



DISCHARGE VOUCHER

I / We Cheong Chea Keong Charles (Passport No. S5510228M) the
owner of vehicle number SLF9701C hereby accept from
AXA (Insurance Company) the sum of
\$4480.87 (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SLF9701C & SLT955873 along Open Space car park B1C 261
on 4/4/19 Sunway Ave 4.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 27/4/2019 (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name : CHARLES CHEONG

NRIC No. : G5510228M

Date : 26/4/2019

Volkswagen Centre Singapore



Bus Reg. No. 531030696
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLTA70K and SLT95588 on 4/4/19
Own vehicle's number Other vehicle's number Date of accident
along Open Space Corporate BIC 201 Serangoon Ave 4
Accident location

BY THE LETTER OF AUTHORITY, I/we, Charles Cheong Chee Ieong
Name of Policy Holder & IC / Passport number
of 95510228M owner of Vehicle Registration

Number SLTA70K Own vehicle's number hereby irrevocable appoint **Volkswagen Centre Singapore**
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 27 of the month

4 Year 2019

Signed & Delivered By:

Policy Holder

Witness By:

