

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 27 May, 2019 9:32 AM
To: Tay Jian Ye
Cc: Admin A; Vic (LKKAUTO); Jia Le (LKK Auto)
Subject: RE: TP CLAIM SJN3867D AGAINST YOUR INSURE SKV3780X LKK REF CC4/ASM19006362/hb3

Without Prejudice

Dear Jian Ye,

Please be informed that our Insured have no further evidence e.g. video footage available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Tay Jian Ye [mailto:jianye.tay@cyclecarriage.com.sg]
Sent: Wednesday, 22 May, 2019 6:18 PM
To: Vic (LKKAUTO)
Cc: Vivian Lau (LKKAUTO)
Subject: RE: TP CLAIM SJN3867D AGAINST YOUR INSURE SKV3780X

Dear Vic,

Can I have video footage to prove that my customer is in the wrong

Best Regards,

Tay Jian Ye
Advisor- Customer Service



From: Tay Jian Ye
Sent: Wednesday, 15 May, 2019 4:26 PM
To: Vic (LKKAUTO)
Cc: Vivian Lau (LKKAUTO)
Subject: RE: TP CLAIM SJN3867D AGAINST YOUR INSURE SKV3780X
Importance: High

Dear Vic,

Can I have video footage to prove that my customer is in the wrong

Best Regards,

Tay Jian Ye
Advisor- Customer Service



From: Tay Jian Ye
Sent: Friday, 3 May, 2019 3:09 PM
To: Vic (LKKAUTO)
Cc: 'Vivian Lau (LKKAUTO)'
Subject: RE: TP CLAIM SJN3867D AGAINST YOUR INSURE SKV3780X
Importance: High

Dear Vic,

Can I have video footage to prove that my customer is in the wrong

Best Regards,

Tay Jian Ye
Advisor- Customer Service

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]
Sent: Thursday, 25 April, 2019 6:37 PM
To: Tay Jian Ye
Cc: Vic (LKKAUTO)
Subject: RE: TP CLAIM SJN3867D AGAINST YOUR INSURE SKV3780X

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Jian Ye

ACCIDENT INVOLVING VEHICLES SKU 3780X AND SJN 3867D ON 09/04/2019

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Vic (LKKAuto)

Sent: Thursday, 25 April, 2019 6:14 PM

To: CS A Team <cs-a@lkkauto.com>

Subject: FW: TP CLAIM SJN3867D AGAINEST YOUR INSURE SKV3780X

Importance: High

From: Tay Jian Ye

Sent: Thursday, 25 April 2019 6:13:49 PM (UTC+08:00) Kuala Lumpur, Singapore

To: Vic (LKKAuto)

Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Admin A; assignments; Shu Pei (LKKAuto)

Subject: RE: TP CLAIM SJN3867D AGAINEST YOUR INSURE SKV3780X

Dear Vic,

Can I have the liability

Best Regards,

Tay Jian Ye

Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 * F: +65 6565 1240 * H: +65 81680997 * www.cyclecarriage.com.sg

-----Original Message-----

From: Tay Jian Ye

Sent: Friday, 12 April, 2019 1:31 PM

To: Shu Pei (LKKAuto); Vic (LKKAuto)

Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Admin A; assignments

Subject: RE: TP CLAIM SJN3867D AGAINEST YOUR INSURE SKV3780X

Importance: High

Dear All,

Can I have the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * H: +65 81680997 * www.cyclecarriage.com.sg

-----Original Message-----

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 10 April, 2019 3:39 PM
To: Tay Jian Ye
Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Admin A; assignments; Vic (LKKAuto)
Subject: FW: TP CLAIM SJN3867D AGAINEST YOUR INSURE SKV3780X
Importance: High

Dear Sir / Madam,

We have received assignment from AXA for this case.

Kindly note that for liability, claim negotiation and settlement, please contact is Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,
Shu Peil Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Sent: Tuesday, 9 April 2019 10:29 PM
To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: TP CLAIM SJN3867D AGAINEST YOUR INSURE SKV3780X
Importance: High

To Officer In charge,

My client who is driving SJN3867D want to claims against SKV3780X which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * H: +65 81680997 * www.cyclecarriage.com.sg

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]

Sent: Tuesday, 9 April, 2019 9:13 PM

To: Tay Jian Ye

Subject:

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