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Name of Insured	: Vong H	ock fill	Policy No.	:	
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Excess Sec II :SS		D.O.A: N13/19	Place of Acc	ident :	1
Is driver the owner	7 (YES / NO)	Nature of Accident			
If NO, Driver No	me / Age :		OI GIA REP	ORT: YES NO ; TP GIA REPO	RT REVINO
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Y8884 K					
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		Date	19-12-19	Mandate/Reject Instruction:	
				LOD	
PRELIMINARY ADVICE	Date/Time:	Sent By:		Payment Breakdown Form: Post-Repair Photos:	
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FINALIZATION	Date/Time:	Confirm with:		Confirm by:	
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TOTAL		

LIUS BROTHER AUTO ENGINEERING WORKSHOP Invoice/Ref No: YP884K190321 No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883 ROB No: 53291793] . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbro@ymail.com Estimate Customer Name: Lonpac Insurance Berhad Date: Address Motor Claims Department Vehicle No: YP884K 300 Beach Road #17-04 / 07 Model/Make: Mitsubishi The Concourse Singapore 199555 Canter FEB21ER4SDEB Original Item Ouotation / Descriptions Of Parts Quotation / No. Estimation 504500 Panel Front \$2,436,60 -1281.10 CM 2 Wiper Panel \$ 1,482.10 cn Grille 3 916.00 ner Grille "Canter" Emblem 4 75.70 Grille "Mitsubishi Logo" Grille 164 5 187.00 6 Grille Emblem "FUSO" ALL 163.80 Grille Center Bracket of A 7 19.90 8 Grille Clips 1 set rec 40.00 Aircon Blower CNA 9 \$ 2,157.00 Windscreen Glass Weatherstrip A 1 10 \$ 509.45 To check all wiring & electrical component for proper function 30 350.00 Remove & reinstall Windscreen Glass to facilitate repairs & perform water test 80 120.00

Total Parts & Labour of estimate for damaged vehicle

\$ 10,957-55

\$ 400.00

\$ 1,200.00

\$ 800.00

\$ 100.00

Total amount in Lump Sum Basis for repaired vehicle

Remove & reinstall dashboard, meter instruments, disconnect wiring & Etes .

Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etes

To apply Rust Proofing, reseal tuff-coating treatment on accident area

To putty & spray painting & including touch up paint on accident affected a

SDLS:



M/s Liu's Brother Auto Engrg Wks

200

600

600

50

09-04-19

Cost Of

Repair

Accommodate Repoint

LIU'S BROTHER AUTO ENGINEERING WORKSHOP
No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay 40 Kaki Bukit Singapore 417883

Invoice/Ref Not YP884K190321

ROB No: 53291793] . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: llusbro@ymail.com Estimate Customer Name: Lonpac Insurance Berhad Date: 09-04-19 Address Motor Claims Department Vehicle No: YP884K 300 Beach Road #17-04 / 07 Model/Make: Mitsubishi The Concourse Singapore 199555 Canter FEB21ER4SDEB Revised Original Item Quotation ? Descriptions Of Parts Quotation / No. Cost Of Estimation Repair Front Panel \$2,436.60 2 Wiper Panel \$ 1,482.10 Grille COM 3 916,00 Grille "Canter" Emblem 4 75.70 Grille "Mitsubishi Logo" Grille 164 5 187.00 6 Grille Emblem "FUSO" 444 163.80 7 Grille Center Bracket 19.90 8 Grille Clips 1 set 1 40.00 9 Aircon Blower \$ 2,157.00 10 Windscreen Glass Weatherstrip 🚜 🔨 \$ 509.45 To check all wiring & electrical component for proper function 350,00 Remove & reinstall Windscreen Glass to facilitate repairs & perform water test \$ 120.00 Remove & reinstall dashboard, meter instruments, disconnect wiring & Etes 400.00 200 Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etes \$ 1,200,00 600 To putty & spray painting & including touch up paint on accident affecteed a 5 800.00 600 To apply Rust Proofing, reseal tuff-coating treatment on accident area 100,00 80 Total Parts & Labour of estimate for damaged vehicle Total amount in Lump Sum Basis for repaired vehicle SDLS: M/s Liu's Brother Auto Engrg Wks

10/4/19 Atturpir

Our Ref:

YP884K190321

Your Ref.

18/19/19/VC05/021589

Lonpac Insurance Berhad 300 Beach Road #17-04 / 07 The Concourse Singapore 199555

Attn: Motor Claims Department

Dear Sir / Madam

	ACCIDENT ALONG ING . YP884K	AND YM507R	ON . 21/	03/2019			
at all mi based o Prejudio	uterial times of the ur/my claims on his ce Basis).	sbove accident. Our, recommendation fo	/my vehicle wa or \$\$_5,600-00	as surveyed by  being th	e repair for 0	ners of m/vehicle - YP88 authorized appraiser ar Days (Strictly on a V	d we/ Vithout
		th our/my m/vehicle	e - YP884K	_			
in the a	foresaid accident wi hereby you are the nee of your insured		YM507R			ner was caused solely nas suffered loss and dan	
We/I winegliger	foresaid accident with hereby you are the nce of your insured Cost of repairs LOU for pre-repair	nsurers of m/vehicle and as a result there notice <u>02</u> days days @S\$ S\$ <u>80</u> -	* YM507R * of our / my m s @ S\$ 80-00				

Date:

16/04/2019

(i) Motor Accident Report:

(ii) Repair Invoices and documents;

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s Llu's Brother Auto Engineering Workshop. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,

The owner of m/vehicle YP884K
Messers Goldbell Leasing Pte Ltd
cc. Liu's Bro Auto Engrg Ws

# LIUS BROTHER AUTO ENGINEERING WORKSHOP

No. 1 Kaki Bukit Avenue 6 Rot-ot Auto Bay @ Kaki Bukit Singapore 417883 ROB No: 53391793] - Tel: 6741-1730 / 731 - Fax: 6744-5746. Email: liusbro@ymail.com

R AUTO ENGINEERING WORKSHOP

Invoice/Ref No: YP884K190321

Invoice/Ref No: YP884K190321

 Customer
 Date:
 16-04-19

 Name:
 Lonpac Insurance Berhad
 Date:
 16-04-19

 Address Motor Claims Department
 Vehicle No:
 YP884K

300 Beach Road #17-04 / 07 Model/Make: Mitsubishi
The Concourse Singapore 199555 Canter FEB21ER4SDEB

Item
No.

Descriptions Of Parts

Original Quotation / Estimation

Cost Of Repair

Front Panel \$2,436.60 2 Wiper Panel \$ 1,482.10 5 Grille 3 916,00 Grille "Canter" Emblem 4 75.70 S Grille "Mitsubishi Logo" Grille 5 187.00 \$ 6 Grille Emblem "FUSO" 163.80 s Grille Center Bracket 7 19.90 s 8 Grille Clips 1 set 40.00 SN 9 Aircon Blower \$ 2,157.00 \$ Windscreen Glass Weatherstrip 10 \$ 509-45 5 To check all wiring & electrical component for proper function 350,00 5 Remove & reinstall Windscreen Glass to facilitate repairs & perform water test 120,00 5 Remove & reinstall dashboard, meter instruments, disconnect wiring & Etcs \$ 400,00 5 Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etcs \$ 1,200.00 s To putty & spray painting & including touch up paint on accident affecteed a \$ 800.00 To apply Rust Proofing, reseal tuff-coating treatment on accident area 100.00

Total Parts & Labour of estimate for damaged vehicle

\$ 10,957-55

Total amount in Lump Sum Basis for repaired vehicle

SDLS: Five Thousand Six Hundred Only

\$ 5,600,00

M/s Liu's Brother Auto Engrg Wks

Final Bill



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-19-055607

Date of Request.

09/04/2019

Your Ref No.

Online Purchase

LIU'S BROTHER AUTO WORKSHOP 1 Kaki Bukit Ave 6 #01-01 Auto Bay@Kaki Bukit Singapore 417883

Dear Sir/Madam.

nquiry Date

09/04/2019

Enquiry By

Susan Low Siew Yian

TP Vehicle No. Accident Date YM507R

......

21/03/2019

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YM507R	Lonpac Insurance Bhd	19/11/2018-18/11/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.



#### Nivitha (LKK Auto)

From:

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent:

Wednesday, 10 April 2019 9:07 AM

To:

assignments@lkkauto.com

Cc:

MT\_Claim\_SG

Subject:

FW: Request for 3rd party claims survey YP884K Claims against YM507R [External

Confidential1

10-22 an @ 10/4/19 vehicle In person suson sure Morus

# Lonpac External - Confidential

Our Ref

: 18/19/19/VC05/21589

Dear Nivitha,

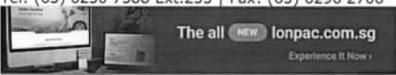
Kindly proceed accordingly.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Liu's Brother [mailto:liusbro@ymail.com]

Sent: Tuesday, 9 April, 2019 8:24 PM

To: GERALD POH WEE BIN

Subject: Re: Request for 3rd party claims survey YP884K Claims against YM507R [External Confidential]

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank

Best Regard

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit

Singapore 417883 2: 6741 1730 4 : 6744 5746

On 9 Apr 2019, at 17:09, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

LKK Auto Consultants

Pte Ltd

#### Mei Kwan (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Tuesday, 16 April, 2019 11:09 AM

To:

GERALD POH WEE BIN

Cc:

MT\_Claim\_SG; CS A Team; Admin A; Hsiao Tong (LKKAuto)

Subject:

RE: Request for 3rd party claims survey YP884K Claims against YM507R [External

Confidential]

Attachments:

Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf

Categories:

HMK

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

LPC ref: 18/19/19/VC05/21589 LKK REF: CC4/LPC19006356/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: YP 884K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

#### To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 10 April, 2019 4:02 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: Request for 3rd party claims survey YP884K Claims against YM507R [External Confidential]

# Lonpac External - Confidential

Our Ref: 18/19/19/VC05/021589

Dear Mei Kwan,

Attached copy of GIA report of insured for your attention.

Best Regards,

#### G.Nivitha Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 10 April 2019 9:07 AM

To: assignments@lkkauto.com

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: FW: Request for 3rd party claims survey YP884K Claims against YM507R [External Confidential]

### Lonpac External - Confidential

Our Ref

: 18/19/19/VC05/21589

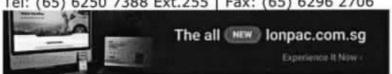
Dear Nivitha,

Kindly proceed accordingly.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Liu's Brother [mailto:liusbro@ymail.com]

Sent: Tuesday, 9 April, 2019 8:24 PM

To: GERALD POH WEE BIN

Subject: Re: Request for 3rd party claims survey YP884K Claims against YM507R [External Confidential]

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank

#### Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Thursday, 19 December 2019 12:57 PM

To:

Susan Low

Subject:

RE: ACCIDENT INVOLVING YP 884K & YM 507R ON 21.03.2019

Attachments:

OI SKETCH PLAN.pdf

# WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

#### ACCIDENT INVOLVING YP 884K AND YM 507R ON 21/03/2019

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client rear ended our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108



From: Asher Sng (LKKAuto)

Sent: Friday, 23 August 2019 10:09 AM To: Susan Low < liusbro@ymail.com>

Subject: ACCIDENT INVOLVING YP 884K & YM 507R ON 21.03.2019

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sirs,

#### ACCIDENT INVOLVING YP 884K & YM 507R ON 21.03.2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client rear ended our insured vehicle. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@kkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

### Asher Sng (LKKAuto)

From:

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent:

Tuesday, 17 December 2019 10:07 AM

To:

Asher Sng (LKKAuto)

Cc:

MT Claim SG

Subject:

RE: [REJECTION REQUEST] Your ref: 18/19/19/VC05/21589, ACCIDENT INVOLVING YM

507R (OI) & YP 884K (TP) ON 21/03/2019 [External Confidential]

Follow Up Flag:

Follow up

Flag Status:

Flagged

### Lonpac External - Confidential

Dear Asher,

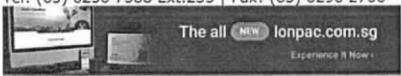
Kindly proceed to reject the third party claim.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Tuesday, 17 December 2019 9:58 am

To: GERALD POH WEE BIN

Cc: MT Claim SG

Subject: [REJECTION REQUEST] Your ref: 18/19/19/VC05/21589, ACCIDENT INVOLVING YM 507R (OI) & YP 884K (TP) ON

21/03/2019

Your ref: 18/19/19/VC05/21589

Dear Sir/Madam,

#### ACCIDENT INVOLVING YM 507R (OI) & YP 884K (TP) ON 21/03/2019

We refer to the above matter.

TP reported that OI reversed and hit third party vehicle.

OI reported that TP rear ended his vehicle.

There is no evidence from third party to proof that our insured reversed.

We are of the opinion that the liability in not third party favour.

In view of the above, we are intending to reject TP claim.

#### For your approval/ comments/ instruction.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108







# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internation	nale Des Experts En Automob	ille
LONPA	AC INSURANCE	BHD	Ref : CC4/LPC1900635	6/Uea3q2
	EACH ROAD /07 THE CONC	OURSESINGAPORE 199555	Date: 02-01-2020 Code: LPC2	
1.		Policy Particulars	:- THIRD PARTY CLAIM	
1	nsured Veh.	YM 507R	Veh. Inspected	YP 884K
F	Policy No.	Z18VC05001069	Coverage (\$)	0.00
0	Claim No.	18/19/19/VC05/21589	Excess (\$)	0.00
-	Assign From	GERALD	Assign Date	10/04/2019
2.		Vehicle Parti	culars & Condition	
N	Make & Model	MITSUBISHI CANTER FEB21 (M)	c.c	2998
E	Engine No.	HIDDEN	Year of Reg.	2015
0	Chassis No.	FEB21EA10597	Colour	YELLOW
-	Odometer	79179	Steering	IN ORDER
E	Brakes	IN ORDER	Modification	NIL
(	General	GOOD		
3.		Conditi	ons of Tyres	
		Size	Make	Balance
F	R/H Front Tyre	195 R15	AUSTONE	6 mm
L	_/H Front Tyre	195 R15	AUSTONE	6 mm
F	R/H Rear Tyre	195 R15 (D)	AUSTONE	6/6 mm
L	_/H Rear Tyre	195 R15 (D)	AUSTONE	6/6 mm
4.	W 64-21 LA		on of Damages	Markey Revenue
7	THE VEHICLE SU	STAINED DAMAGES AT THE FR	ONT PORTION.	
E	DAMAGES SEE D	ETAILS.		
5.		Genera	I Information	
1	Accident Date	21/03/2019	Inspection Date	10/04/2019
5	Survey held at	LIU'S BROTHER AUTO ENGIN	EERING WORKSHOP	
		1 KAKI BUKIT AVENUE 6 #01-0 SINGAPORE 417883	1 AUTOBAY @ KAKI BUKIT	
5a.			emarks	
		ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, V		
5b.		Estimate	Days of Repair	

5 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

# ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YP 884K

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			3
1	FRONT PANEL	BADLY DENTED	2,436.60	2,436.60
-1	FRONT WIPER PANEL	CRACKED	1,482.10	1,281.10
1	FRONT GRILLE	CRACKED	916.00	916.00
1	FRONT GRILLE 'CANTER' EMBLEM	NECESSARY	75.70	75.70
1	FRONT GRILLE 'MITSUBISHI LOGO ' GRILLE	NECESSARY	187.00	187.00
1	FRONT GRILLE EMBLEM 'FUSO'	NECESSARY	163.80	163.80
1	FRONT GRILLE CENTER BRACKET	NOT NECESSARY	19.90	110,000
1	SET FRONT GRILLE CLIPS	NECESSARY	40.00	40.00
1	FRONT AIRCON BLOWER	CRACKED	2,157.00	2,157.00
1	FRONT WINDSCREEN GLASS WEATHERSTRIP	NOT NECESSARY	509.45	2000
	LESS 25% DISCOUNT		- 2	-1,814.30
			7,987.55	5,442.90
	LABOUR			
	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION.		350.00	30.00
	REMOVE & REINSTALL WINDSCREEN GLASS TO FACILITATE REPAIRS & PERFORM WATER TEST.		120.00	80.00
	REMOVE & REINSTALL DASHBOARD ,METER INSTRUMENTS ,DISCONNECT WIRING & ETCS.		400.00	200.00
	LABOR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN & REPLACING PARTS ETCS.		1,200.00	600.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED.		800.00	600.00
	TO APPLY RUST PROOFING ,RESEAL TUFF-COATING TREATMENT ON ACCIDENT AREA.		100.00	50.00
			:-	14
			-	-
			2,970.00	1,560.00
	GRAND TOTAL		10,957.55	7,002.90

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)	5,600.00
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Report Ref No. CC4/LPC19006356/Uea3q2





Report Ref No. CC4/LPC19006356/Uea3q2

CHUA KANG SENG Licensed Appraiser