

15/5/2010

INS. CASE OWNER

Chinkat

CC 3 / CTI1900

6746, 21/7/2012

LKK:
IDAC:

Surveyor:

Kalvin

DOI:

ASSIGNMENT

21/4/19

Date / Time:

21/4/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

PC 4382R

Name of Insured:

WORAM BIN E AN

Insured Tel No.:

HP:

Excess See II :SS

D.O.A:

21/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: ZAMAR BIN INKUMED WOR

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SNM190202861

Policy No.:

DYM BISR 3034481800

Make / Model:

THORA

Place of Accident:

AIRPORT BOULEVARD

SHD 6671C

INSRS:
WSP:
Tel:
Liability:
RMKS:WSP
WSPINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SHD 6671C

PC 4382R

- OTRK, sent out 1st W/Lick.
- 01 reported.

03.01.19 23pm (GIVE) 01 NO RESPONSE.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email 3/7/19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: M/K

Repair Cost:

PIP SS 400.00

(2 days)

Reduction:

80 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 08.01.19

Confirm with: William

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28. Ass. Lia:

Repair Cost:

SS 428.00

OLD WAS (MARKED) FOR CARELESS DRIVING.

Loss of Rental (LOR):

SS 443.08

(2-5 days)

x 9/11.23

Loss of Use (LOU):

SS -

(5

x

days)

Loss of Income (LOI):

SS 125.40

(50

x

2.5 days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒

[Tick only one]

GIA/LTA Search

SS 7.49

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: +400

Total:

SS 1,003.57

Global Sum SS: 1,000.00

FINAL PAYMENT

Date/Time:

Confirm with: William

Email ☒ Call ☐

Payee 1:

SS 1,000.00

Name 1:

COMFORTDRIVE ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Surveyor: Kelvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / HS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Vth: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD 6621 C Yr Regt: 23 Mar, 2016Type: M/Car / M/Cycle / Bus / Van / Lorry / Box / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz E220 c.c. 2193Colour: White A/C: Ins / Std / NI / NASp. Reading: 412976 T/Radio: Ins / Std / NI / NA

Eng/No: _____

C/No: W00212002B318971Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / 6 / Jammed / Leaked / Burnt orBrake: Inorder / 6 / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD / R/Rim orTyre Size: F: 225/55R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wuxia

Front: _____ Rear: _____

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 7/4/19 D.O.I. 9/4/19Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooflop or

o/s Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	CTZ
	4.
	PIP #400 (2000-1.850.04 83%)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

Survey Fee:

Transportation:

S + RS \$ _____

Total:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

511 BLAKE L, #02-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTI19006346/K1jb3

Date: 10.04.2019

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD6621C

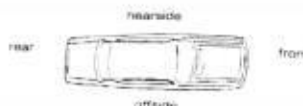
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 09.04.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,250.04
Revised Estimate Amount	: S\$	400.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Workshops

59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408669

24 Seroko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 768732

member of COMFORTDELGRO

Date/Time: 09.04.2019 09:29

Page : 1

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order: 3913033

JC NO.: 305285577

TOMER

REGN NO.:

SHD6621C

MILEAGE

MAKE :

MERCEDES BENZ

FUEL

E.....1/2.....F

MODEL

E220CDI (E6)

DATE/TIME IN

08.04.2019 16:00

YR OF MANU

23.03.2016

TARGET DATE

CHASSIS CODE

WDD2120012B318971

COMPLETION DATE/TIME:

OUNT CARD NO.

JOB DESCRIPTION

Accident Date: 07.04.2019

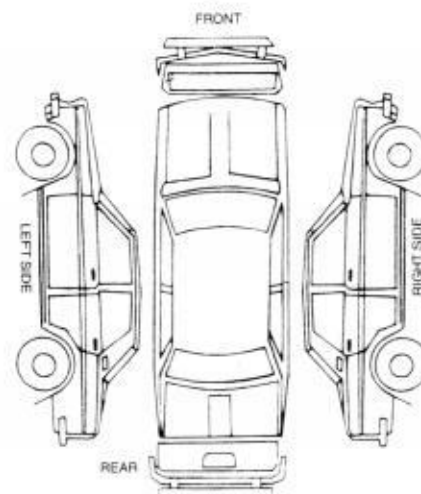
NATURE: 3P 07.04.19/ C

CHINA/LKK

S/NO

LABOR CODE

DESCRIPTION



OKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

ledgement Slip

Exit Pass

No.:

SHD6621C

FZ CHINA LKK

Vehicle No.:

SHD6621C

f Service Advisor

Signature/Date

Name of Service Advisor

Date

turned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 6621C

DATE 9/4/2019 10:19

MAKE :

MODEL : MERCEDES BENZ

CHINA/HKK
RIGHT REAR

(FZ)

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper X repair			\$ 1,510.00	
	Rear Bumper Centre Frame X			\$ 177.55	
	</				

REPAIR ESTIMATE*

DATE 9/4/2019 10:19

MAKE :

MODEL : MERCEDES BENZ

CHINA/LKK
RIGHT PEAK

(FZ)

MODEL	: MERCEDES BENZ			
Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper X repair			\$ 1,510.00
	Rear Bumper Centre Frame X su			\$ 177.55
	SUB TOTAL			\$ 1,687.55
	LESS 20%			\$ 337.51
	DISCOUNTED TOTAL			\$ 1,350.04
	Rear Bumper Rubber Mat X "			\$ 50.00
	Labour Charge			200
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 300.00
	Wiring Charge			\$ 30.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 850.00
	ESTIMATE TOTAL			\$ 2,250.04
	Kaluk 16/11/14			
	M 9/4/19 1415h			
	20ms			
	4s			
	After Repair photo			
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING PTE LTD

Date: 11.04.2019

REPAIR ESTIMATE

Time: 18:37:59

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305285577
REGN NO : SHD6621C
MILEAGE : 0000000000
MAKE : MERCEDES BENZ
MODEL : E220CDI(E6)
DATE OF REGN : 23.03.2016
DATE/TIME IN : 08.04.2019 16:00
ACCIDENT DATE : 07.04.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 L	SPRAY PAINTING CHARGE	200.00

SUB-TOTAL : 400.00

TOTAL : 400.00

AUTHORISED : YES / NO

MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE :

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305285577
Date : 11.04.2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SHD6621C

Fax :

Date of Accident : 07.04.2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

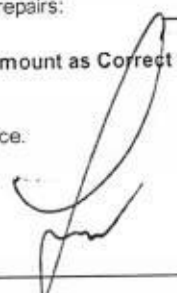
1. The repair job shall bill to: CHINA --- PC 4382R
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$0.00
 - (b) Labour Charges \$400.00
 - Total for Part-By-Part Repair Cost \$400.00
 - (c) Lumpsum Repair (if applicable)
 - Total for Lumpsum repair cost after Less: 20% \$0.00
 - Final Lumpsum Repair cost \$0.00

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 
Name : FAUZY BIN MOKHTAR
Tel : 62148319
Fax : 65468156

Signature : 
Name : Kala
Date : 12/4/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Shu Pei (LKKAuto)

From: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>
Sent: Tuesday, 25 June 2019 11:32 AM
To: Shu Pei (LKKAuto)
Subject: RE: OUR REF: SNM19D202861/ONGCK - Direct Settlement - Accident Involving PC4382R (OI : CTI - SNM19D202861/C02/2) AND SHD6621C (TP : LKK REF - CC3/CTI19006346/K1jb3) on 07.04.2019
Attachments: ANR letter - PC4382R.pdf
Follow Up Flag: Follow up
Due By: Tuesday, 2 July 2019 8:30 PM
Flag Status: Completed

Without Prejudice

Dear Shu Pei,

As spoke,

Please find attached our letter to insured for non-reporting.

Thank you.

Ong Chin Kiat

Assistant Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6174 | F: (65) 6224 7174 / 6224 7478

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 19 June, 2019 4:18 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving PC4382R (OI : CTI - TBA) AND SHD6621C (TP : LKK REF - CC3/CTI19006346/K1jb3) on 07.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 21 May 2019 9:24 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: FW: Direct Settlement - Accident Involving PC4382R (OI : CTI - TBA) AND SHD6621C (TP : LKK REF - CC3/CTI19006346/K1jb3) on 07.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 10 April 2019 7:08 PM

To: claimsdept@sg.cntaiping.com

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC4382R (OI : CTI - TBA) AND SHD6621C (TP : LKK REF - CC3/CTI19006346/K1jb3) on 07.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6621C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Our Ref. : SNM19D202861/2

By Ordinary Mail

Date : 25 June 2019

Noraini Binte Ali
6 Pasir Ris Link
#01-27 Ripple Bay
Singapore 518161

Dear Policyholder

**RE: Accident Involving PC4382R & SHD6621C on 7 April 2019 along T2 Link South Arrival
Pickup Point**
Policy nos.: DMB1SN3074481800

We refer to the above-mentioned accident.

Please be informed that you or your driver has not filed an accident report within 24 hours as per the Motor Claims Framework.

We would urge you to comply with the condition to file your accident report with your vehicle to us IMMEDIATELY, through our designated Accident Reporting Centres which are also our authorised workshops, regardless of whether or not it would give rise to a claim. You may log onto our website www.sg.cntaiping.com for location of the respective centres/workshops.

Please take note that your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with this condition.

Please contact our claims department at 6389 6111 should you require our assistance or clarification.

Regards

(This is a computer generated letter and no signature is required)

cc: AN0083A – KCB Agency



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI19006346/K1eb3n2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 24-07-2019		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	PC 4382R	Veh. Inspected	SHD 6621C	
Policy No.	DMB1SN3074481800	Coverage (\$)	0.00	
Claim No.	SNM19D202861/2	Excess (\$)	0.00	
Assign From		Assign Date	09/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ E220	c.c	2143	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	WDD2120012B318971	Colour	WHITE	
Odometer	412976	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/55 R16	WEST LAKE	6 mm	
L/H Front Tyre	225/55 R16	WEST LAKE	6 mm	
R/H Rear Tyre	225/55 R16	WEST LAKE	6 mm	
L/H Rear Tyre	225/55 R16	WEST LAKE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	07/04/2019	Inspection Date	09/04/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6621C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	TO REPAIR SEE LABOUR	1,510.00	-
1	REAR BUMPER CENTRE FRAME	SERVICEABLE	177.55	-
	LESS 20% DISCOUNT		-337.51	-
			1,350.04	-
<u>SPECIAL NETT ITEMS</u>				
1	REAR BUMPER RUBBER MAT (SN)	NOT NECESSARY	50.00	-
			50.00	-
<u>LABOUR</u>				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR.	NOT NECESSARY	120.00	-
			850.00	400.00
GRAND TOTAL			2,250.04	400.00
RECOMMENDED COST OF REPAIRS				400.00

Report Ref No. CC3/CT119006346/K1eb3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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