

ASS. REC. BY:

REF:

C03/ AIG/ 006344/ Avd3n2

Adrian

ASSIGNMENT

Front: merimen

Date:

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No.

1900011681

Claims No.

Sum Insured:

Excess:

300

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

125K.

IDAC Accident Report

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

8/3

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMH66585

Yr Regn:

2018 Jan.

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3

c.c. 999

Colour

Grey.

A/C: Insured / Std / NI / NA

Sp. Reading

3156

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU2228VOK1013701

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rip / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

7/4/19

D.O.I.

10/04/19.

Survey held at

Premier

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt x/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

07 AIG

SMH66585-X

10/4/19

Revert via merimen

11/4/19

Rere approved \$3446 from Victor by merimen

11/4/19

Informed George c/a ex \$300 by email

6/5/19

Final fig \$ 3125.04 (Red 14,531.96, 8290) confirmed by email

RECEIVED 31 MAY 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 30/5 - typist

2)

3)

4)

5)

6)

Prel. Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

300

10

310

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
-----	---	-------	---

Attn:		Date:	10 Apr 2019
-------	--	-------	-------------

Preliminary Advice

Vehicle No	: SMH6658S	Accident Date	: 07/04/2019
Make	: AUDI A3	Policy No.	: 1900011681
Assignment Date	: 10/04/2019	Excess	: S\$0.00
Date of Inspection	: 10/04/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,657.00
Revised Amount	:S\$	3,446.00
Check Items (Estimated)	:S\$	6,167.00
Total	:S\$	9,613.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	125,000.00
COE / PARF Rebate	:S\$	42,847.00
Salvage Value	:S\$	
Margin for Repair	:S\$	82,153.00

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
-------	---

()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
-----	---

()	Other comments :
-----	------------------

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 6 May 2019 9:04 AM
To: Boo seng yak; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION SMH66585 - OD AIG - SURVEYED 10 APR 19

Dear Mr Boo,

Confirm repair cost of \$3125.04 @ 3 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 4 May 2019 5:18 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION SMH66585 - OD AIG - SURVEYED 10 APR 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3125.04 @ 3 days

Your early closure is appreciated.

Best regards - jb

RE: SMH 6658S-DOA: 7/4/2019-AIG REF:0102653452SG

From: Lim, Sheng Yang
To: veronchen@lkkauto.com
Cc: Md Ishak, Mohd Imran
Sent: 30/5/2019 2:34:32 PM

Hi Veron,

Please be informed that excess should S\$300.

Thank you.

Best Regards,

Lim Sheng Yang
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
ShengYang.Lim@aig.com | www.aig.sg

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, May 30, 2019 10:25 AM
To: Md Ishak, Mohd Imran; AIG SGP, Claims-Survey
Subject: [EXTERNAL] RE: SMH 6658S-DOA: 7/4/2019-AIG REF:0102653452SG

This message is from an external sender; be cautious with links and attachments.

Dear Ishak,

Kindly re-confirmed excess \$300 or \$0.

Please advised urgently.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 28 May 2019 11:21 AM
To: Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; AIG SGP, Claims-Survey
<AIGSGP_ClaimsSurvey@aig.com>
Subject: RE: SMH 6658S-DOA: 7/4/2019-AIG REF:0102653452SG

Dear Ishak,

Kindly re-confirmed excess \$300 or \$0.

Please advised urgently.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 27 May 2019 9:40 AM

To: Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; AIG SGP, Claims-Survey
<AIGSGP_ClaimsSurvey@aig.com>

Subject: RE: SMH 6658S-DOA: 7/4/2019-AIG REF:0102653452SG

Dear Ishak,

Kindly re-confirmed excess \$300 or \$0.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 24 May 2019 9:37 AM

To: Md Ishak, Mohd Imran <Imran.Ishak@aig.com>

Subject: SMH 6658S-DOA: 7/4/2019-AIG REF:0102653452SG

Dear Ishak,

Kindly re-confirmed excess \$300 or \$0.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 25 April 2019 1:32 PM
To: Claims Dept; SUR; (nora.khai@premiumauto.com.sg)
Subject: RE: OD vehicle no. SMH 6658 S (Vehicle is in workshop) (DOA: 7/4/2019)

Dear George,

Please take note vehicle excess \$0

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 11 April 2019 5:50 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD vehicle no. SMH 6658 S (Vehicle is in workshop) (DOA: 7/4/2019)

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SMH 6658S (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 11 April 2019 2:22 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD vehicle no. SMH 6658 S (Vehicle is in workshop)

Dear George,

Pending approval from AIG.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 11 April 2019 2:15 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD vehicle no. SMH 6658 S (Vehicle is in workshop)

Dear all ,

Kindly assist to follow up OD approval for above mentioned vehicle .

Attached is the CI and driver's driving license for your kind reference.

Thank you.

Best regards
George wong

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65
6836 2223

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-----Original Message-----

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 10 April 2019 1:49 PM
To: 'SUR'; 'assignments'

Cc: 'Claims'

Subject: OD vehicle no. SMH 6658 S (Vehicle is in workshop)

Dear all,

Kindly assist for OD approval asap. Vehicle is in workshop.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183 e.
claims@premiumauto.com.sg w. www.audi.com.sg Audi Showroom, Audi Centre
281 Alexandra Road Singapore 159938 p. +65
6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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-----Original Message-----

From: copierscan@premiumauto.com.sg [mailto:copierscan@premiumauto.com.sg]

Sent: Wednesday, 10 April 2019 10:53 AM

To: claims@premiumauto.com.sg

Subject: smh 6658 s

Scan 2 Email
-Service Advisor
-Claim

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 11 April 2019 5:50 PM
To: Claims Dept; SUR
Subject: RE: OD vehicle no. SMH 6658 S (Vehicle is in workshop) (DOA: 7/4/2019)

Dear George,

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Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Thursday, 11 April 2019 2:22 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
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Dear George,

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Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 11 April 2019 2:15 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD vehicle no. SMH 6658 S (Vehicle is in workshop)

Dear all ,

Kindly assist to follow up OD approval for above mentioned vehicle .

Attached is the CI and driver's driving license for your kind reference.

Thank you.

Best regards
George wong

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65
6836 2223

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George Wong
Claims Advisor

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6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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-----Original Message-----

From: copierscan@premiumauto.com.sg [mailto:copierscan@premiumauto.com.sg]

Sent: Wednesday, 10 April 2019 10:53 AM

To: claims@premiumauto.com.sg

Subject: smh 6658 s

Scan 2 Email

-Service Advisor

-Claim

View Received Message

This mail is associated with :

***SMH6658S**

OD

Apr 7 2019 1:00PM

[STEPHANUS DWIDIANO GUNAWAN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 11/04/2019 16:54 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3446.00) - SMH6658S - Claim Handler: Md Ishak, Mohd Imran

Approved:3446.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1552F
Vehicle Details	
Vehicle No.:	SMH66585
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	CHZC26051
Chassis No.:	WAUZZZ8V0K1013701
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$22,100.00
Original Registration Date:	29 Jan 2019
First Registration Date:	29 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$22,940.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jan 2029
PARF Rebate Amount:	\$17,205.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jan 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$26,170.00
COE Rebate Amount:	\$25,642.00
Total Rebate Amount:	\$42,847.00

The information contained herein is correct as at 10 Apr 2019.

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0454/2019/DY
Date : 9-Apr-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Stephanus Dwidianto Gunawan
Address : 521 Bedok Reservoir Road
#02-73
Singapore 479277
Telephone : HP +65 82685031
Type of Claim : Own Damage Claims
Policy No. : 1900011684
Vehicle No : **SMH 6658 S**
Model Code : Audi A3 Sedan 1.0 TFSI 8V
Model / Year : Jan-19
Engine No : CHZ C26051
Chassis No : WAUZZZ8V0K1013701
Mileage : 3155
Date In : 8-Apr-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 7-Apr-19
Place of Accident : Junction of Yishun Central

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMH 6658 S

S/N	Nature of Jobs	Estimated Charges
1	To remove , check and reinstall front wire harness for headlights, horns, outside temperature sensor headlight washer assy.	s/n \$ 360.00 ✓
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Reorganize crash management components. Reinstall all parts removed.	\$ 2,100.00 500 ✓
3	To respray front bumper and lhs front fender.	\$ 1,500.00 550 ✓
4	To carry out diagnostic check.	s/n \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 4,152.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMH 6658 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Disbld</i>	\$ 1,667.00	✓ 1333.60
2	FRONT BUMPER FIXING PARTS <i>Rep^{an}</i>	\$ 170.00	+
3	FRONT BUMPER GUDIE SECTION-LH <i>Rep^d</i>	\$ 31.00	✓ 24.48
4	FRONT BUMPER GRILLE-CENTER <i>Rep^{an}</i>	\$ 133.00	+
5	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE <i>Rep^{an}</i>	\$ 445.00	+
6	FRONT BUMPER CLOSING ELEMENT-LH <i>Rep^{an}</i>	\$ 445.00	+
7	FRONT BUMPER COVER TRIM-LH <i>Rep^{an}</i>	\$ 135.00	+
8	FRONT ADAPTER WHEEL HOUSING LINER-LH <i>Rep^{an}</i>	\$ 34.00	✓ ?
9	RADIATOR GRILLE <i>Rep^{an}</i>	\$ 1,176.00	+
10	RADIATOR GRILLE CLOSING ELEMENT <i>Rep^{an}</i>	\$ 158.00	+
11	FRONT BUMPER AIR GUIDE GRILLE-LH <i>Rep^{an}</i>	\$ 171.00	+
12	FRONT BUMPER REINFORCEMENT BEAM <i>Rep^{an}</i>	\$ 660.00	+
13	FRONT BUMPER FOAM FILLER PIECE <i>Rep^{an}</i>	\$ 157.00	+
14	FRONT BUMPER COVER <i>Rep^{an}</i>	\$ 111.00	+
15	SIGNAL HORN HIGH TONE-LH <i>Rep^{an}</i>	\$ 173.00	+
16	FRONT FENDER -LH <i>Rep^{an}</i>	\$ 708.00	+
17	FRONT FENDER ATTACHMENT PARTS-LH <i>Rep^{an}</i>	\$ 65.00	+
18	FRONT FENDER BRACE-LH <i>Rep^{an}</i>	\$ 81.00	+
19	FRONT FENDER BRACKET-LH <i>Rep^{an}</i>	\$ 33.00	+
20	FRONT WHEEL HOUSING LINER-LH <i>Rep^{an}</i>	\$ 146.00	✓ 116.80
SUB TOTAL SPARE PARTS		\$ 6,699.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMH 6658 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-LH <i>1000 Abt nec</i>	\$ 75.00	? X
22	LED HEADLIGHT-LH <i>2nd nec</i>	\$ 5,458.00	? X
23	LED HEADLIGHT LIFT CYLINDER FOR WASHER SYSTEM-LH <i>1st nec</i>	\$ 128.00	X
24	HOSE FOR LED HEADLIGHT WASHER SYSTEM-LH <i>1st nec</i>	\$ 61.00	X
25	WASH WATER RESERVOIR <i>1st nec</i>	\$ 173.00	+
26	WINDSCREEN WASHER SYSTEM PUMP <i>3rd nec</i>	\$ 112.00	+
27	HEADLIGHT PUMP FOR WAHER SYSTEM	\$ 139.00	+
28	AIR CONDITIONER STICKER <i>1st nec</i>	\$ 7.00	X
29	SIGN 'CAUTION'	\$ 13.00	X
30	FRONT CAR PLATE NO. S/N	\$ 40.00	X
31	SUNDRIES <i>Nec.</i>	\$ 600.00	? 48.16
TOTAL SPARE PARTS		\$ 13,505.00	
TOTAL LABOUR CHARGES		\$ 4,152.00	
GRAND TOTAL		\$ 17,657.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Lj

Surveyed Date

:

10/04/19.

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Authorised Repairs, 03 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0454/2019/DY
Date	:	9-Apr-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
3 days - ok - jb - 4 May 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Stephanus Dwidianto Gunawan
Address	:	521 Bedok Reservoir Road #02-73 Singapore 479277
Telephone	:	HP +65 82685031
Type of Claim	:	Own Damage Claims
Policy No.	:	1900011684
Vehicle No	:	SMH 6658 S
Model Code	:	Audi A3 Sedan 1.0 TFSI 8V
Model / Year	:	Jan-19
Engine No	:	CHZ C26051
Chassis No	:	WAUZZZ8V0K1013701
Mileage	:	3155
Date In	:	8-Apr-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	7-Apr-19
Place of Accident	:	Junction of Yishun Central

Premium Automobiles

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Tel : 6366 2323 Fax : 6841 1183

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Estimated Labour Charges for Accident Vehicle SMH 6658 S

S/N	Nature of Jobs	Estimated Charges			
1	To remove , check and reinstall front wire harness for headlights, horns, outside temperature sensor headlight washer assy.	s/n	\$	360.00	\$ 360.00
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Reorganize crash management components. Reinstall all parts removed.		\$	2,100.00	\$ 500.00
3	To respray front bumper and lhs front fender.		\$	1,500.00	\$ 550.00
4	To carry out diagnostic check.	s/n	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	4,152.00	\$ 1,602.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMH 6658 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,667.00	\$ 1,333.60
2	FRONT BUMPER FIXING PARTS	\$ 170.00	
3	FRONT BUMPER GUDIE SECTION-LH	\$ 31.00	\$ 24.48
4	FRONT BUMPER GRILLE-CENTER	\$ 133.00	
5	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	\$ 445.00	
6	FRONT BUMPER CLOSING ELEMENT-LH	\$ 445.00	
7	FRONT BUMPER COVER TRIM-LH	\$ 135.00	
8	FRONT ADAPTER WHEEL HOUSING LINER-LH	\$ 34.00	
9	RADIATOR GRILLE	\$ 1,176.00	
10	RADIATOR GRILLE CLOSING ELEMENT	\$ 158.00	
11	FRONT BUMPER AIR GUIDE GRILLE-LH	\$ 171.00	
12	FRONT BUMPER REINFORCEMENT BEAM	\$ 660.00	
13	FRONT BUMPER FOAM FILLER PIECE	\$ 157.00	
14	FRONT BUMPER COVER	\$ 111.00	
15	SIGNAL HORN HIGH TONE-LH	\$ 173.00	
16	FRONT FENDER -LH	\$ 708.00	
17	FRONT FENDER ATTACHMENT PARTS-LH	\$ 65.00	
18	FRONT FENDER BRACE-LH	\$ 81.00	
19	FRONT FENDER BRACKET-LH	\$ 33.00	
20	FRONT WHEEL HOUSING LINER-LH	\$ 146.00	\$ 116.80
SUB TOTAL SPARE PARTS		\$ 6,699.00	\$ 1,474.88

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Material List for Accident Vehicle Regn No. SMH 6658 S

Spare parts are Special Nett.

Premium Automobiles

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Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMH 6658 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0454/2019/MAS

23 May 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SMH 6658 S, Audi A3 Sedan 1.0 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMH 6658 S**, claimant,
Mr. Stephanus Dwidianto Gunawan, please find the related document per
attached.

1. A copy of the Original invoice no. 85013754 – S\$3,022.79
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMH 6658 S

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Apr 2019		10 Apr 2019 14:38 Edit Adj Rpt	S\$3,125.04 Edit Estimates	S\$3,125.04 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	STEPHANUS DWIDIANO GUNAWAN, ID: 56861552F, Tel: +6582685031								
Vehicle Reg. No.:	SMH6658S	Date of Loss:	07/04/2019 13:00 - :59 [2 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 01026534525G	Policy/Cover Note No.:	1900011681 (Comprehensive) Coverage: 29/01/2019 - 28/01/2021						
		Excess:	S\$300.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Md Ishak, Mohd Imran] Imran.Ishak@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/04/2019]								
Driver/Custodian:	SUZANNA SURYA (48 / Female) , NRIC: S7060570H, Tel: +6598481894 Email: SUZANNA_SURYA@YAHOO.COM.SG								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
- AIG_SG (30/05/2019): SMH6658S / OD / 07/04/2019 / Coverage & Excess update - AIG_SG (25/04/2019): SMH6658S / OD / 07/04/2019 / Coverage & Excess update - AIG_SG (11/04/2019): Alert - Adj Mandate Approved (S\$3446.00) - SMH6658S - Claim Handler: Md Ishak, M... - AIG_SG (11/04/2019): SMH6658S / OD / 07/04/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMH6658S (0102653452SG)

OD

Apr 7 2019 1:00PM

[STEPHANUS DWIDIANO GUNAWAN]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		Use Viewer		Print		
Video												1 per page					
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail		Print			
1	08/04/19 16:23	Video - Accident [Linked Accident Report Documents]										1 Load MP4					
Assessment Reports												1 per page					
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	10/04/19 15:30	Adjuster Immediate Advice										1 Load HTM					
Photos/Images												3 per page					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	10/04/19 15:24	General View										1 Load JPG		1			
2	10/04/19 15:24	General View										1 Load JPG		1			
3	10/04/19 15:24	General View										1 Load JPG		1			
4	10/04/19 15:24	General View										1 Load JPG		1			
5	10/04/19 15:24	General View										1 Load JPG		1			
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11	10/04/19 15:24	General View										1 Load JPG		1			
12	10/04/19 15:24	General View										1 Load JPG		1			
13	10/04/19 15:24	General View										1 Load JPG		1			
Documentation												1 per page					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	10/04/19 15:31	Singapore Accident Statement										1 Load PDF					
2	10/04/19 15:31	Certificate of Insurance										1 Load PDF					
3	10/04/19 15:32	Driver's Driving License										1 Load PDF					
4	10/04/19 15:32	MARK ESTIMATE										1 Load PDF					
5	04/06/19 13:53	WORKSHOP INVOICE										1 Load PDF					
6	04/06/19 13:53	DISCHARGE VOUCHER										1 Load PDF					

Linked Accident Report Documents

			View	Use Viewer	
Video			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	08/04/19 16:23	Video - Accident	1	Load MP4	
Assessment Reports			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	08/04/19 16:26	Accident Statement	1	Load HTM	
Photos/Images			3 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	08/04/19 16:16	Accident Photo	1	Load JPG	
2	08/04/19 16:16	Accident Photo	1	Load JPG	
3	08/04/19 16:16	Accident Photo	1	Load JPG	
4	08/04/19 16:16	Accident Photo	1	Load JPG	

5	08/04/19 16:16	Accident Photo		Load JPG	
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16	08/04/19 16:17	Accident Photo		Load JPG	
17	08/04/19 16:17	Accident Photo		Load JPG	
Documentation				1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	08/04/19 16:11	Sketch Plan		Load JPG	
2	08/04/19 16:11	Sketch Plan #2		Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd

(Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19006344/AVD3N2

Date: 04/06/2019

REFERENCE

Insured/Claimant: STEPHANUS DWIDIANO GUNAWAN Policy No: 1900011681
Date of Loss: 07/04/2019 Nature of Claim: OD Claim No: 0102653452SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMH6558S
Make & Model: AUDI A3, 999cc TFSI S-TRONIC (A) Engine No: CHZC26051
Reg. Date: 29/01/2019 (Man. Year: 2018) Chassis No: WAUZZZ8V0K1013701
Colour: Grey Odometer: 3156 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$125,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	13,505.00	1,523.04	11,981.96	88.72
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,152.00	1,602.00	2,550.00	61.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,657.00	3,125.04	14,531.96	82.30
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	17,357.00	2,825.04	14,531.96	83.72
+ GST 7.00/7.00% (S\$)	1,214.99	197.75	1,017.24	83.72
Nett Amount (S\$)	18,571.99	3,022.79	15,549.20	83.72

INSPECTION

Date of Assignment: 10/04/2019
Date Inspected: 10/04/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	1,667.00 FS	*1,333.80 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	170.00 FS	*- FS
3	1		*FRONT BUMPER GUIDE SECTION-LH	Damaged	31.00 FS	*24.48 FS
4	1		*FRONT BUMPER GRILLE-CENTER	Not Necessary	133.00 FS	*- FS
5	1		*FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	Not Necessary	445.00 FS	*- FS
6	1		*FRONT BUMPER CLOSING ELEMENT-LH	Not Necessary	445.00 FS	*- FS
7	1		*FRONT BUMPER COVER TRIM-LH	Not Necessary	135.00 FS	*- FS
8	1		*FRONT ADAPTER WHEEL HOUSING LINER-LH	Not Necessary	34.00 FS	*- FS
9	1		*RADIATOR GRILLE	Not Necessary	1,176.00 FS	*- FS
10	1		*RADIATOR GRILLE CLOSING ELEMENT	Not Necessary	158.00 FS	*- FS
11	1		*FRONT BUMPER AIR GUIDE GRILLE-LH	Not Necessary	171.00 FS	*- FS
12	1		*FRONT BUMPER REINFORCEMENT BEAM	Not Necessary	660.00 FS	*- FS
13	1		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	157.00 FS	*- FS
14	1		*FRONT BUMPER COVER	Not Necessary	111.00 FS	*- FS
15	1		*SIGNAL HORN HIGH TONE-LH	Not Necessary	173.00 FS	*- FS
16	1		*FRONT FENDER-LH	Not Necessary	708.00 FS	*- FS
17	1		*FRONT FENDER ATTACHMENT PARTS-LH	Not Necessary	65.00 FS	*- FS
18	1		*FRONT FENDER BRACE-LH	Not Necessary	81.00 FS	*- FS
19	1		*FRONT FENDER BRACKET-LH	Not Necessary	33.00 FS	*- FS
20	1		*FRONT WHEEL HOUSING LINER-LH	Torn	146.00 FS	*116.80 FS
21	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-LH	Not Necessary	75.00 FS	*- FS
22	1		*LED HEADLIGHT-LH	Not Necessary	5,458.00 FS	*- FS
23	1		*LED HEADLIGHT LIFT CYLINDER FOR WASHER SYSTEM-LH	Not Necessary	128.00 FS	*- FS
24	1		*HOSE FOR LED HEADLIGHT WASHER SYSTEM-LH	Not Necessary	61.00 FS	*- FS
25	1		*WASH WATER RESERVOIR	Not Necessary	173.00 FS	*- FS
26	1		*WINDSCREEN WASHER SYSTEM PUMP	Not Necessary	112.00 FS	*- FS
27	1		*HEADLIGHT PUMP FOR WASHER SYSTEM	Not Necessary	139.00 FS	*- FS
28	1		*AIR CONDITIONER STICKER	Not Necessary	7.00 FS	*- FS
29	1		*SIGN CAUTION	Not Necessary	13.00 FS	*- FS
30	1		*FRONT CAR PLATE NO	Not Necessary	40.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
31	1		*SUNDRIES	Necessary	600.00 FS	*48.16 FS
			F=Franchise part. S=SpcNett			
Total Parts (\$\$)					13,505.00	1,523.04

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER AND LHS HEADLIGHT.REORGANIZE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,100.00	500.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	New	1,500.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,152.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >