

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 23 May 2019 2:24 PM
To: Veron Chen (LKKAUTO); SUR; 'Claims'
Subject: LOD - OD vehicle no. SMH 6658 S (Vehicle is in workshop) (DOA: 7/4/2019)
Attachments: SAftersales19052314230.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

e. mastura@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 11 April 2019 5:50 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD vehicle no. SMH 6658 S (Vehicle is in workshop) (DOA: 7/4/2019)

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SMH 6658S (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 11 April 2019 2:22 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD vehicle no. SMH 6658 S (Vehicle is in workshop)

Dear George,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Thursday, 11 April 2019 2:15 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD vehicle no. SMH 6658 S (Vehicle is in workshop)

Dear all ,

Kindly assist to follow up OD approval for above mentioned vehicle .

Attached is the CI and driver's driving license for your kind reference.

Thank you.

Best regards

George wong

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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6836 2223

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-----Original Message-----

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 10 April 2019 1:49 PM

To: 'SUR'; 'assignments'

Cc: 'Claims'

Subject: OD vehicle no. SMH 6658 S (Vehicle is in workshop)

Dear all,

Kindly assist for OD approval asap. Vehicle is in workshop.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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6836 2223

http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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-----Original Message-----

From: copierscan@premiumauto.com.sg [mailto:copierscan@premiumauto.com.sg]

Sent: Wednesday, 10 April 2019 10:53 AM

To: claims@premiumauto.com.sg

Subject: smh 6658 s

Scan 2 Email
-Service Advisor
-Claim