

### ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536. Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref: SLW 3255 Z Our Ref: SLV 5069 L

Date:

20-08-19

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building 78 Shenton Way #07-16

Singapore 079120

RE

: ACCIDENT INVOLVING

SLV 5069 L & SLW 3255 Z

ACCIDENT DATE

29.03.2019

ACCIDENT ALONG

PIE TOWARDS TUAS

We are the workshop for the owner of motor vehicle no: SLV 5069 L which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured claims for your consideration.

Cost of repair
Loss of rental 8 days @ \$85 / day

SLW 3255 Z we are submitting these

 3
 Surveyor Fee
 S \$ 0.00

 4
 GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)
 S \$ 0.00

 5
 LTA Fee
 S \$ 7.45

 S \$ 13,124.77

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim

Claims Executive

Email: carmen@esteemperf.com.sg



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

Our Ref: CC4/AIG19006330/Kkb3

23 AUGUST 2019

TAN CHEE KWANG BLK 89 FLORA DRIVE #04-66 SINGAPORE 506890

Dear Sir/Madam,

# ACCIDENT INVOLVING SLW3255Z (AIG) / SLV5069L / OTHERS ALONG/ AT ALONG PIE TWDS CHANGI ON 29/03/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLV5069L against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA

Case Handler DID: 6841 2360

FAX: 6741 4108

Email: khanchna@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

## LETTER OF AUTHORITY

| То | Whom | It May | Concern: |
|----|------|--------|----------|
|    |      |        |          |

| ACCIDENT INVOLVING SLV 5069L & SLK 2655y / SLW3255Z / OTHERS   |
|--|
| along PIE Towards Tugs On 29/03/2019 @ 13:50   |
|  |
|  |
| I, Esteam Leasing Ptg Ltd Nric No. 201807215D  |
| I, Estern Leasing Pte Ltd Nric No. 201807215D  of Block 5033 Ang Mo Kio Ind Part 11 #01-259 Stypere 569536 |
| Owner of motor vehicle no. Stv 5069 L do hereby appoint M/S  |
| ESTEEM PERFORMANCE PTE LTD as my authorized representation and   |
| as my solicitors to write, to negotiate and settle my claim against  |
| the other party/parties involved in the above mentioned accident. M/S ESTEEM                               |
| PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best                        |
| terms.   |
|  |
| I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to               |
| M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final                           |
| discharge of my claims.  |
|  |
| I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge                                |

Signature of Owner

voucher on my behalf.

#### RELEASE VOUCHER

#### (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>ESTEEM PERFORMANCE PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$12,437.32</u> (Repair Cost), <u>S\$680.00</u> (Loss of <u>Use/Rental</u>), <u>S\$7.45</u> (Disbursement) for vehicle no. <u>SLV 5069L</u> that was damaged pursuant to the accident which occurred on <u>29/03/2019</u> (date) along <u>PIE TOWARDS TUAS</u> (location) involving vehicle no/s <u>SLW 3255Z.</u>

This is pursuant to the inspection conducted on <u>09/04/2019</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **ESTEEM LEASING PTE LTD** ("the third party claimant") of vehicle no. **SLV 5069L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SLV 5069L</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20 70 (year)

LKK ksc Signed by appointed surveyor Signed by the workshop" (with chop)



# **ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel: 6484 1221 Fax: 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel: 6753-2112 Fax: 6451-0394

Co. Reg No.: 200005485N GST Reg No.: 20-0005485-N

M/S: AIG ASIA PACIFIC INSURANCE PTE.LTD

AIG BUILDING 78 SHENTON WAY

#07-16 SINGAPORE 079120

ATTN: Motor Claim Department

Your Ref No:

SLW 3055 Z

Claim Type:

Third Party 29/03/2019

Accident Date: TP Veh Reg No:

SLK2655¥

11.130

Claim No:

CER1301607

Final No:

CIV1302099

Date:

20 Jul 2019

Policy No:

5101728862

Toffcy No.

SLV5069L

Veh Reg No: Make/Model:

TOYOTA C-HR HYBRID

1.8G CVT

Chassis No:

ZYX102085469

Engine No:

2ZR8238217

Reg. Date:

29/12/2017

### Tax Invoice to Vehicle No :SLV5069L

| Description      | Quantity   | List Price | Amount        |
|------------------|--|------------|---------------|
| Others           | and a professional to the Professional State of Long L | <u>S\$</u> | <u>S\$</u>    |
| 1 COST OF REPAIR | 1 PCS  | 11,623.66  |               |
|                  | _  | 11,623.66  | 11,623.66     |
|                  |  | Total      | S\$ 11,623.66 |
|                  | Add GS   | _          | 813.66        |
|                  | Total Amount   | Payable    | S\$ 12,437.32 |

TOTAL: SINGAPORE DOLLAR TWELVE THOUSAND FOUR HUNDRED THIRTY SEVEN AND CENTS THIRTY TWO ONLY

The above vehicle was surveyed by KENNETH on 09/04/2019

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

|            | VEHICLE RENTAL CONTRACT<br>NO: ELPL2018/00000   |
|------------|---|
|            | CONTRACT IS MADE ON THE 16, July, 2018  |
| Between    | Name: Toh Ban Heng Benjamin (NRIC/Registration No. 38708943 A)  Having a Correspondence address at:  BK 344 Ang Mo Kio are 3 Balance \$400/- collect can  # 03-2198 |
|            | SC560344) 12 day downtime   |
|            | TEL: 9956 3338  Extens 1 \$1200/-  Hereinafter known as the "HIRER" of one part  Extens 2 \$1200/-  |
| And .      | ESTEEM LEASING PTE, LTD. (Registration No. 201807215D)  To claim after 3 months   |
|            | Having an address at:  8 KAKI BUKIT AVENUE 4  #02-42 PREMIER @ KAKI BUKIT'  SINGAPORE (415875)  |
|            | Hereinafter known as the "OWNER" of one part  |
| Vehicle    | Make & Model: Toyota CHR  Registration Number: SLV 5069 L   |
| Hereinafte | r known as the "VBHICLE" of one part Signature:   |
|            | Name: Toll RNA HOUR BOUNAMING   |

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#### RENT 2 Pg. 1

|   |            | ELPL2018/00000   |
|---|------------|--|
|   |            | Company's Stamp:   |
|   | 1.         | TERMS OF RENTAL  |
|   | [,]        | The OWNER will let and the HIRBR will take on hire upon the terms and conditions the VEHICLE.  |
|   | 1,2<br>1,3 | The contract is for a fixed period of  |
|   | 2.         | PAYMENT OF RENTAL 1000/ (d)  |
|   | 2,1        | The rental rate is \$\frac{85}{1-}\$ per day, with interest-free security deposit of \$\frac{8\$1.500}{1-}\$ refundable upon completion of the contract period and return of vehicle in fit and proper condition.  |
|   | 2.2        | The HRER shall pay the OWNER the full rental rate and the interest-free security deposit upon the collection of the VEHICLE.   |
|   | 2.3        | The HIRER shall pay the OWNER all charges relating to the rental of the VEHICLE, together with any additional amount that may be due at the end of the rental. Where the HIRER is a company, the HIRER shall be jointly and severally liable with the owners of the business/company.  |
|   | 2.4        | First reminder will be sent on the 3 <sup>rd</sup> day after due date with no penalty incurred.  OWNER will charge a late payment penalty of a daily increment of 5% interest on weekly principal amount in lapse until the full payment of all overdue amounts is collected or letter of demand will be issue   |
|   | 2,5        | The HIRER will pay the OWNER on demand; expenses for collection or repossession, including court fees and reasonable attorney's fees, incurred by OWNER in pursuing claims against HIRER.  |
|   | 3,         | TERMINATION OF RENTAL  |
|   | 3,1        | This Contract shall terminate if the HIRER is in breach of any of his or her obligations under this Contract.  |
|   | 3,2        | This Contract shall terminate if the HIRER is facing or awaiting bankruptcy proceedings.   |
|   | 3.3        | Should the HIRER terminate the Contract prematurely, the HIRER will be liable to pay the OWNER the balance of the unused period during the fixed term, including all rentals due and unpaid (including interest) at the date of termination. The interest-free security deposit will be forfeited. Section 2.5 will apply when applicable.   |
|   | 3,4        | The OWNER reserves the right to terminate the Contract at any time for breach of Clause 5.4 or default under Clause 2, in which case, Clause 2.5 shall apply and the interest-free security deposit will be forfeited.   |
| • | 3.5        | Upon termination of the Contract, the HIRBR shall return the VEHICLE and all its accessories, tools and documents as stated in Section 4.  |
|   | 4,         | VEHICLE CONDITION AND RETURN   |
|   | 4.1        | VEHICLE is delivered to the HIRER in good condition. The HIRER agrees to return the VEHICLE in the same working condition with no unauthorized repair (except ordinary wear and tear) to the OWNER and on the date specified (or sconer, if demanded by OWNER) with the fuel level as per commencement date of rental.   |
|   | 4,2        | OWNER shall be responsible for reasonable maintenance and repair only, as per recommended by the manusacture or appointed workshop. OWNER shall also change worn or baid tyres when necessary, HIRER shall be responsible for punctured or cracked tyres due to negligence, HIRER shall also be responsible for suitable tyre pressure and similar, basic maintenance like radiator water/oil level. HIRER will inform OWNER immediately when vehicle due for servicing/maintenance. |
|   | 4.3        | HIRER shall not fix any accessories to or modify the VEHICLE in any way without prior written consent of the OWNER and prior to the expiry or termination hereof to remove any approved accessories and to reinstate the VEHICLE to it former conditions at all costs of the HIRER, HIRER shall not remove or deface any label marks or indicia affixed to the VEHICLE.  |
|   | 4,4        | In the event of accidental damage to the VEHICLE or if the VEHICLE is returned in an unsatisfactory condition, a charges for repair, damage cost, servicing and/or restoration works to its original condition will be imposed to the HIRER.   |

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| HI | PΥ | 201 | 8/00 | 000 |
|----|----|-----|------|-----|
|    |    |     |      |     |

- If the VEHICLE is tost/theft due to negligence, accidental total loss or confiscated for lilegal acts by government authority during the rental period and while in the possession of the HRER/Driver, the HIRER shall pay OWNER the full cost of the VEHICLE or the cost of obtaining a replacement vehicle as well as compensation to OWNER for the loss of use of such patients are the replacement vehicle as well as compensation to OWNER for the loss of use of such 4.5 vehicle for the period required to obtain the replacement vehicle.
- The "loss of use" shall be the charges of rental rate as agreed by the HIRER in this agreement. Section 2.5 will 4.6 apply when applicable.
- AUTHORIZED AND PROHIBITED USE 5.
- The VEHICLE can only be driven by the HIRER or by the person whom have been expressly authorized, HIRER shall also Inform OWNER of any changes of Driver's and/or authorized person without delay. Failure to do so, OWNER shall not be responsible; (a) for the incorrect furnishment of particulars for traffic offences; (b) declined coverage of motor insurance. 5.1
- The HIRBR (and authorized Driver/s) will be liable for the policy excess for all damage/s and claims incurred during the 5.2 cental contractual period.
- For Passenger vehicles, HIRER (and authorized Driver/s) must be more than 22 years of age and below 69 years of age, the first S\$1,500 (Section I) & S\$1,500 (Section II) will be charged for Singapore use only. HIRER has to 5.3 inform OWNER should the VEHICLE require to be used in Malaysia, an additional excess of S\$3,000 (Section I) & \$\$3,000 (Section II) will be charged for Malaysia use. Towing in Malaysia shall be at the hiror's own expense. Take Note that our policy does not cover any driver who is below 22 years old or with Vexcess to follow first page less than 2 years driving experience.
- The VERICLE must NOT be used; 5.4
  - (a) for testing or racing or for illegal purposes whether in connection with theft, drug peddling or trafficking, smuggling of goods or any other criminal activities.
  - (b) in abusive, carcless rockless or negligent manner;
  - (c) by anyone under the influence of alcohol, intoxicants, medication or drugs which will affect the ability to drive or operate the VEHICLE;
  - (d) to carry chemicals and goods that are improperly packed or contain offensive smelling or contaminated or hazardous or flammable products;
  - (e) by anyone whom OWNER has been given a false name, age, address or other information.
- LIABILITY INSURANCE 6.
- The Hirer or authorized driver(s) shall report all accidents involving the said vehicle to the Owaer immediately and should The HIPER or authorized driver(s) shall report an accidents involving the said vertices to the Owner manifestately and should there be bodily injuries also to the police not later than 24 hours after the accident and will also deliver to OWNER every summon, complaint or paper of any kind received by HIRER and authorized Driver in any way relating to any accident involving the VBHICLE while rented under this Agreement.
- The HIRER (and authorized Driver/s) with not aid or encourage the filing of any claim by any third party claimant or admit liability as a result of any accident and will ecoperate fully with OWNER and its insurer in the investigation and defease of any claim or lawsuit. All repairs must be carried out by OWNER or its insurer's authorized workshop unless with prior and the OWNER. 6.2 approval by OWNER.
- Coverage does NOT apply to: 6,3
  - (a) injury to or destruction of property owned by, rented to, in charge of or transported by the HIRER;
  - (b) any liability of any nature whatsoever of a driver who is not an Authorized Driver; an accident which occurs while Vehicle is violation of Section 5;
  - (c) any Authorized Driver who has been rejected insurance coverage by any insurance company.
  - (d) Pailure to comply point 5 and 6 shall result in hirer / driver bearing full responsibility of any claims or lawsuits.
- CHANGE OF YEHICLE 7.
- If for any reason, the VEHICLE or any vehicle ordered by the HIRER prior to the commencement of the period of rental is not available at the time of commencement, OWNER shall have the right to replace the vehicle with an alternative vehicle 7.1 of the similar type, seating capacity and performance but not necessarily with the same make and model.

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ELPL2018/00000

For the purposes of servicing or repair to be carried out by OWNER, OWNER will substitute the VEHICLE with another vehicle but not necessarily with one of the same make and model. This replacement is variable at OWNER'S discretion.

#### HIRER'S COVENANT

The HIRER agrees with OWNER as follows:

- (a) To operate or cause the VEHICLE to be operated at all times during the terms hereof by qualified drivers having valid and current license;
  - (b) NOT make or permit to be made any repairs or adjustments to the VBHICLE but shall promptly notify the OWNER of all cases of breakdown or damage,
  - (e) To pay for all fines and penalties in respect of arising out of the use of the VEHICLE that may be imposed by any authority in relation to traffic offences.
  - (d) To inform OWNER when VEHICLE is due for servicing and servicing shall only be done at OWNER appointed
  - (e) To constantly check and maintain YBHICLE engine oil and radiator level and to inform OWNER immediately of any malfunction of VEHICLE.
  - (e) The Hirer shall not abandon the said vehicle without adequate provisions for safeguarding and security the same time.
  - (f) Failure to comply with any term(s) or condition(s) of this vehicle rental contract will render the Hirer liable for all costs, third party claims or laysuit. The Owner shall not be liable for any cost, claims or lawsuit.

#### ACCEPTANCE OF RENTAL 9.

IN WITNESS WHERE OF the parties hereto having set their respective hands and seals and of the day and year first above written.

10.

Daily Rental will direct deducted from the Hirer Grab's wallet, please arranged the deduction with Grab with the bank detail as follows:-

Company Holder: Team Performance Pte Ltd

Account Number: 531-057719-001

Bank: OCBC

Signed by the OWNER ESTEEM LEASING PTE. LTD. 8 KAKI BUKIT AVENUE 4 #02-42 PREMIER @ KAKI BUKIT SINGAPORE (415875) (Registration No. 201807215D)



Signed by the HIRER

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### RENT 5 Pg. 1

|  | ELPL2018/00000 |
|--|----------------|
| Name: (NRIC/Registration No) Company's Stamp (if applicable)               | }              |
| Signature of personal guarantor<br>Name of guarantor<br>I/C No:<br>Address | )<br>)<br>)    |
| Signature of Witness<br>Name<br>I/C No:<br>Address                         | )<br>}<br>}    |

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5/4/2020 Merimen e-Claims

### **Print Received Message**

This mail is associated with:

\*SLV5069L (2841287702SG)
[SLW3255Z]
TP
ESTEEM LEASING PTE LTD
Mar 29 2019 1:00PM
[TAN CHEE KWANG]
Esteem Performance Pte Ltd - Sin Ming

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 30/04/2020 16:42 PM.

To LKK\_HQ

Subject Alert - Adj Mandate Approved (S\$13124.77) - SLV5069L - Claim Handler: Ler, Bernard-JQ

Approved: 13124.77: COR 12,437.32 Car Rental (8.0 x S\$85.00/day) (S\$) 680 + Doc/Search Fee (S\$) 7.45 Total 13,124.77