

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Friday, 12 April 2019 1:15 PM  
**To:** 'Claims Dept'  
**Cc:** SUR; Admin A  
**Subject:** RE: OD CLAIMS FOR SCJ 705 L  
**Attachments:** ESTIMATE.pdf

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SCJ 705L** (Excess \$ 600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Thursday, 11 April 2019 2:34 PM  
**To:** 'Claims Dept' <claims@premiumauto.com.sg>  
**Cc:** SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OD CLAIMS FOR SCJ 705 L

Dear George,

Pending approval from AIG.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Thursday, 11 April 2019 2:19 PM

To: 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Cc: [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

Subject: RE: OD CLAIMS FOR SCJ 705 L

Dear all,

Any update on the approval ?

Thank You.

Best Regards,  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 9 April 2019 5:17 PM

**To:** 'SUR'; 'Admin A'

**Cc:** 'Claims'

**Subject:** OD CLAIMS FOR SCJ 705 L

Dear all,

Kindly register OD claims for this vehicle, vehicle is in our compound.  
Attached is GIA report and marked estimate for your reference.

Survey was done earlier today with Adrian.

Please advise approval status.

Best Regards,  
**Sheila M Ismail**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)



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