

ASS. REC. BY:

REF: CS/CT119006320/ T1Vd3

Special Instruction:

Surveyor: Taukeh

MURMUR

ASSIGNMENT (Office)

From (Person): Ong chin kiatof CTIDate/Time: 10.4.19 10.139m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SFK 2678CInsured: SJM 27337at Workshop m/s WEARRUS AutomotiveTel: 63792680 / 9770 7368of 28 Ung Kee Road, 159105Policy No: DMP(CN)30201519000Claim No: SNM19D201562C02

Sum Insured:

Excess:

Make of Veh:

D.O.A. 6.4.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

"WP"

H.O.D. Endorsement:

Date/Time: 10.4.19 10.33 a.m

Person Contacted:

patricia

Vehicle-IN(OUT)

Date/Time

Action/Instruction (✓) Estimate

SFK 2678C - X25/4/19@425pm Patricia will email us finalise when ready9/5/19Final fig \$ 3333.35 confirmed by email (Recd 1658.85, 3370)

Taufik

001

CTI

REPORT

Vehicle: \_\_\_\_\_  
 Type: \_\_\_\_\_  
 Year: \_\_\_\_\_  
 Make: \_\_\_\_\_  
 Model: \_\_\_\_\_  
 Color: \_\_\_\_\_  
 VIN: \_\_\_\_\_  
 License: \_\_\_\_\_  
 Owner: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Location: \_\_\_\_\_  
 Date: \_\_\_\_\_  
 Time: \_\_\_\_\_  
 Status: \_\_\_\_\_  
 Remarks: \_\_\_\_\_



Vehicle: **SFK2678C** Date: **2015 Nov.**  
 Type: **Car** (Car / Cycle / Bus / Van / Truck / Trailer / Motor)  
 Year: **1991**  
 Make: **Infiniti** (Infiniti / Acura / Acura / Acura)  
 Model: **Q50** (Q50 / Q50 / Q50)  
 Color: **Silver** (Silver / Black / White / Red)  
 VIN: **51206** (51206 / 51206 / 51206)  
 License: **IN13CAV3720480384** (IN13CAV3720480384 / IN13CAV3720480384 / IN13CAV3720480384)  
 Owner: **Good** (Good / Fair / Poor / Bad)  
 Insured: **Insured** (Insured / Jammed / Leaked / Damaged)  
 Location: **Insured** (Insured / Jammed / Leaked / Damaged)  
 Date: **225/52R17** (225/52R17 / 225/52R17 / 225/52R17)  
 Time: **1** (1 / 1 / 1)  
 Status: **Good** (Good / Fair / Poor / Bad)  
 Remarks: **TOYO / YOKO** (TOYO / YOKO / TOYO / YOKO)  
 Front: **6** (6 / 6 / 6)  
 Rear: **6** (6 / 6 / 6)  
 LBS: **6** (6 / 6 / 6)  
 DCA: **11/4/12 11am** (11/4/12 11am / 11/4/12 11am / 11/4/12 11am)  
 Survey held at: **Werner** (Werner / Werner / Werner)  
 Date of Damages: **1** (1 / 1 / 1)  
 The ORC / Chassis frame / Body Structure: **affected due to collision** (affected due to collision / affected due to collision / affected due to collision)

RECEIVED 09 MAY 2015

Days Of Repair: **3**  
 Resurvey No. of Trip: **1**

q/s - typist

Report Format: **merimen**  
 Ramp Stop / LB: **p/p \$ 3333.55**

Add Fee: **0** (0 / 0 / 0)  
 Add Fee: **0** (0 / 0 / 0)  
 Add Fee: **0** (0 / 0 / 0)  
 Add Fee: **0** (0 / 0 / 0)

Survey Date: \_\_\_\_\_  
 Transportation: \_\_\_\_\_  
 Other: \_\_\_\_\_  
 Total: \_\_\_\_\_

...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Apr 2019		10 Apr 2019 10:13 Assign				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS			[Created by insurer]						
Insured:	KAMAL NORGHAMAR BIN ABDUL GHAFAR, ID: S8010739J								
Main Claimant:	COLIN YIP TUCK WAI, ID: S7641457B								
Vehicle Reg. No.:	SFK2678C	Date of Loss:	06/04/2019 10:00 - :59 [41 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM19D201562C02	Policy/Cover Note No.:	DMPCSN30201519000 (Comprehensive) Coverage: 15/03/2019 - 14/03/2020						
Vehicle Reg. No. (Insured):	SJM2733T	Policy No. (Claimant):	10699286						
		Excess:	\$0.00						
Repairer:	Wearnes Automotive Pte Ltd (Leng Kee) 28 Leng Kee Road, 159105 Leng Kee - Tel: 63782680								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ong Chin Kiat]								
Claimant's Insurer:	Aviva Ltd (HQ) - Tel: (65) 6827 9966								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 22/04/2019]								
Driver/Custodian (Insured):	KAMAL NORGHAMAR BIN ABDUL GHAFAR ( / Male) , NRIC: S8010739J Email:								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
There are no mail for this case.									
☐									
ALL ASSOCIATED TASKS			View All	Search Tasks					
			Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Wednesday, 10 April 2019 9:47 AM  
**To:** Patricia Kueh Anak Slin  
**Cc:** Paul Ong Qing Yong; 'assignments'  
**Subject:** RE: TP Claim for SFK2678C (SNM19D201562) [Our Ref: SJM2733T]

Without Prejudice

Dear Sir,

We pri.

Dear LKK,

Pls pri.

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

---

**From:** Patricia Kueh Anak Slin [mailto:patricia.kueh@wearnes.com]  
**Sent:** Wednesday, 10 April, 2019 9:44 AM  
**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Cc:** Paul Ong Qing Yong <paul.ong@wearnes.com>  
**Subject:** RE: TP Claim for SFK2678C (SNM19D201562) [Our Ref: SJM2733T]

Dear Chong,

Please assign XING QUO QIANG.

Thank you.

Best Regards,

**Patricia Kueh**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
M (65) 9770 4368 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Sent:** Wednesday, 10 April, 2019 9:30 AM  
**To:** Patricia Kueh Anak Slin <[patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)>  
**Cc:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Subject:** RE: TP Claim for SFK2678C (SNM19D201562) [Our Ref: SJM2733T]

Without Prejudice

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.  
You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**From:** Patricia Kueh Anak Slin [<mailto:patricia.kueh@wearnes.com>]  
**Sent:** Tuesday, 9 April 2019 7:09 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Subject:** TP Claim for SFK2678C

Hi,

Please refer attachments and advise if we can settle direct for this case. Kindly please arrange pre-repair survey on 11.04.2019 at 10am. Location at 45 Leng Kee Road. Owner will be waiting.

Please advice. Thank you.

Best Regards,

**Patricia Kueh**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
M (65) 9770 4368 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/04/2019 21:25
Date Of Accident	06/04/2019 10:45
Exact Location Of Accident	ALONG BUKIT TIMAH ROAD AFTER SECOND AVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFK2678C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COLIN YIP TUCK WAI
NRIC No	S7641457B
Email Address	COLINYIP@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97826446
Alternative Phone No	OTHERS-97826446

### Vehicle Particulars

Manufacturer	INFINITI
Model	Q50 2.0T A/T (R18)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AVIVA LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	10699286
Cover Note Number	N.A

### Driver

Name of Driver	COLIN YIP TUCK WAI
NRIC No	S7641457B
Date Of Birth	31/12/1976
Occupation	INDOOR
Date Of Driving Pass	26/08/2003
Driving Experience	15 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97826446
Fax Number	
Contact Number	OTHERS-97826446
Email Address	COLINYIP@GMAIL.COM

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : JEANETTE GENDER: : FEMALE
Passenger 2	NAME: : TIMOTHY GENDER: : MALE
Passenger 3	NAME: : COLETTE GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I was travelling along BUKIT TIMAH ROAD JUST AFTER SECOND AVE IT WAS A 3 LANE TRAFFIC AND MY VEHICLE SFK2678C WAS POSITIONED IN THE MIDDLE LANE AND WAS STATIONARY JUST FEW SECONDS AFTER I STARTED MOVING OFF THIRD PARTY VEHICLE SJM2733T COLLIDED ONTO MY VEHICLE REAR, ONCE I CAME OUT FROM MY VEHICLE SFK2678C I REALISED IT WAS AN CHAIN COLLISION TOTAL OF 3 VEHICLES INVOLVED, NO INJURIES INVOLVED.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	SFK2678C-06042019 UPLOADED TO FILEZILLA
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJM2733T
Vehicle Make/Model/Colour	MITSUBISHI LANCER 1.5 MIVEC / WHT
Details Of Properties	NIL



Vehicle Category	PRIVATE CAR
Name of Driver	KAMAL NORGHAMAR BIN ABDUL GHAFAR
NRIC/Passport Number	S8010739J
Contact Number	82015285
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SGQ365A
Vehicle Make/Model/Colour	VOLKSWAGEN TOURAN 1.4L AT / SIL
Details Of Properties	NIL
Vehicle Category	PRIVATE CAR
Name of Driver	LOW KHEE THONG ANTOINE
NRIC/Passport Number	
Contact Number	97381381
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## SKETCH PLAN

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Reports Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of the report at the Centre and to copies of the report being made available afterwards.
8. Consent under the Personal Data Protection Act (PDPA):  
I understand, acknowledge, agree and consent that:  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this Form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurers who have insured vehicles involved in the accident (all insurers) who have insured vehicles involved in this accident shall be collectively referred to as the "insurers", the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages; and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims, collectively the "Purposes";  
(b) all insurers who have insured vehicles involved in this accident and the insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

VERIFIED BY AJAX MARS

REPORTING OFFICER

Mohamed Saifullah S/O Syed

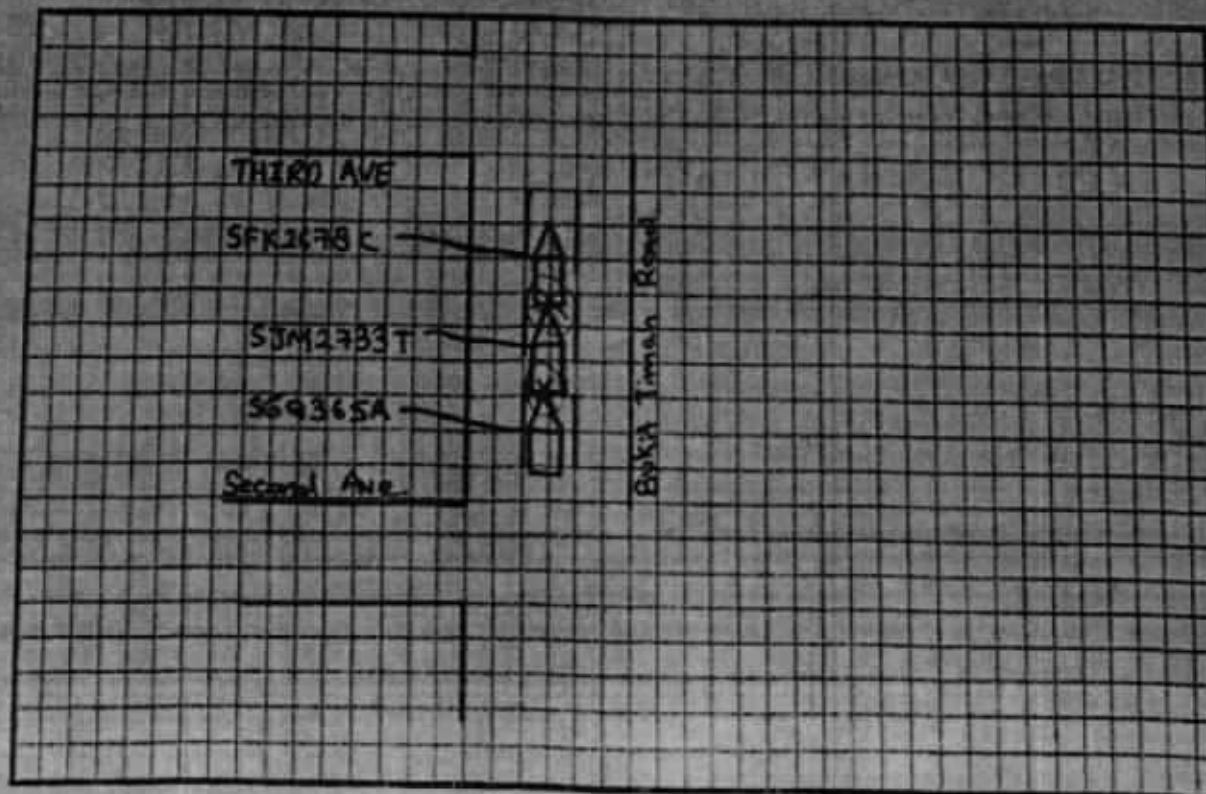
Masood

Witnessed by Reporting Centre  
Personnel

Policyholder's Signature / Date &amp; Time

Driver's Signature (if driver is not the policyholder) / Date &amp; Time

## Sketch Plan



ACCIDENT STATEMENT (2000 characters)

I was travelling along BUKIT TIMAH ROAD JUST AFTER SECOND AVE IT WAS A 3 LANE TRAFFIC AND MY VEHICLE SFK2678C WAS POSITIONED IN THE MIDDLE LANE AND WAS STATIONARY JUST FEW SECONDS AFTER I STARTED MOVING OFF THIRD PARTY VEHICLE SJM2733T COLLIDED ONTO MY VEHICLE REAR.ONCE I CAME OUT FROM MY VEHICLE SFK2678C I REALISED IT WAS AN CHAIN COLLISION TOTAL OF 3 VEHICLES INVOLVED. NO INJURIES INVOLVED.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MOHAMED SAIFULLAH S/O SYED MASOOD

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

7 April 2019 at 5:52 PM

Date/Time:

7 April 2019 at 5:52 PM

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

### SERVICE ESTIMATE

83439 - C00001 SL: SERVICE SALES - PC

Mr Colin Yip Tuck Wai

30 Mount Elizabeth

#11-32

Singapore 228519

GST Reg.No: M28920628X

Inv.No. : B&P 0 Page 1

Inv.date : 09/04/2019

WIP No. : 63724

Veh.In/Out:

\*Tel.No. : Mobile: 97826446

Reg.No. : SFK2678C

Reg.date : 05/11/2015

Mileage : 0

Chassis No: JN1BCAV37Z0480384

Closed by .... : Patricia Kueh Anak S

Svc Consultant :

Remarks ..... : Mr Colin Yip Tuck Wa

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER, ETC	0	1350.00	0		1,350.00 S	900 ✓
800	TO PUTTY SPRAYPAINT ON REAR BUMPER COVER, ETC	0	1200.00	0		1,200.00 S	800 ✓
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	390.00	0		390.00 S	✓ ✓
1	BUMPER REAR Q50 2.0 710.00	1.0 EA	800.10			800.10 S	de
2	BRACKET-BUMPER RR RH	1.0 EA	30.80			? 30.80 S	X AN
3	BRACKET-BUMPER RR LH	1.0 EA	30.80			? 30.80 S	X AN
4	BUMPER REAR LH BRACK	1.0 EA	30.80			? 30.80 S	X AN
5	BUMPER REAR RH BRACK	1.0 EA	30.80			? 30.80 S	X AN
6	REINFORCEMENT-BUMPER 510.66	1.0 EA	567.40			? 567.40 S	✓
7	ADHESIVE SEALER FL2	1.0 EA	549.10			? 549.10 S	X AN 15/4/19
Gross Total.						4,979.80	4990.40
Net.....						4,979.80	
GST @ 7.0%						348.59	
Total.....						5,328.40	
Paid.....						0.00	
Please Pay..						5,328.40	

Labour Total 2,940.00  
Parts Total 2,039.80  
Package Total 0.00

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

Tanflin 97495749  
11/4/19 11/4/19  
03 days  
\* Ready before paint

Sur @ LKK Auto.com

### SERVICE ESTIMATE

O - C00010      SL: CHINA TAIPING INSURANCE (SINGAPORE)  
 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD      GST Reg.No:M28920628X  
 3 ANSON ROAD      Inv.No. : B&P      0 Page 1  
 #16-00, SPRINGLEAF TOWER      Inv.date. : 08/05/2019  
 SINGAPORE 079909      WIP No. : 63724  
    Veh.In/Out: 15/04/2019 25/04/2019  
    \*Tel.No. : 63896111  
    Reg.No. : SFK2678C  
 Closed by .... : Patricia Kueh Anak S      Reg.date : 05/11/2015  
 Svc Consultant : ACC      Mileage : 51,310  
 Remarks ..... : Mr Colin Yip Tuck Wa      Chassis No: JN1BCAV3720480384

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER, ETC	0	900.00	0		900.00	S
800	TO PUTTY SPRAYPAINT ON	0	800.00	0		800.00	S
	REAR BUMPER COVER, ETC						
280	TO CHECK WIRING INCLUDE	0	390.00	0		390.00	S
	RESETTING OF ALL ELECTRICAL MODULES						
	BUMPER REAR Q50 2.0	1.0 EA	800.10	10		720.09	S
	REINFORCEMENT-BUMPER	1.0 EA	567.40	10		510.66	S
	CLIP	2.0 EA	7.00	10		12.60	S

(A) *AK*

		Gross Total.	3,333.35
Labour Total	2,090.00	Net.....	3,333.35
Parts Total	1,243.35	GST @ 7.0%	233.33
Package Total	0.00	Total.....	3,566.68
		Paid.....	0.00
		Please Pay..	3,566.68

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 9 May 2019 12:57 PM  
**To:** Patricia Kueh Anak Slin  
**Cc:** Paul Ong Qing Yong; SUR  
**Subject:** RE: SFK 2678C-DOA: 6/4/2019

Dear Patricia,

Final bill is \$3,333.35 before GST.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Patricia Kueh Anak Slin <patricia.kueh@wearnes.com>  
**Sent:** Thursday, 9 May 2019 12:41 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** Paul Ong Qing Yong <paul.ong@wearnes.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: SFK 2678C-DOA: 6/4/2019

Dear Veron,

Please advice as the final bill is \$3,333.35 before GST.

Best Regards,

**Patricia Kueh**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
M (65) 9770 4368 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Thursday, 9 May, 2019 12:09 PM  
**To:** Patricia Kueh Anak Slin <patricia.kueh@wearnes.com>

Cc: Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
Subject: RE: SFK 2678C-DOA: 6/4/2019

Dear Patricia,

WITHOUT PREJUDICE

Confirmed amount \$3333.55 before GST @ 3 working days.

**Kindly send Final invoice and all supporting documents directly to CHINA TAIPING**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Patricia Kueh Anak Slin <[patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)>  
**Sent:** Wednesday, 8 May 2019 10:25 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Subject:** RE: SFK 2678C-DOA: 6/4/2019

Dear Veron,

Attached final bill.

Thank you.

Best Regards,

Patricia Kueh  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
M (65) 9770 4368 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Tuesday, 7 May, 2019 2:44 PM  
**To:** Patricia Kueh Anak Slin <[patricia.kueh@wearnes.com](mailto:patricia.kueh@wearnes.com)>  
**Subject:** SFK 2678C-DOA: 6/4/2019

Dear Patricia,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Apr 2019		10 Apr 2019 10:13 <a href="#">Edit Adj Rpt</a>	<b>\$43,333.35</b> <a href="#">Edit Estimates</a>	<b>\$43,333.35</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;"><a href="#">[Created by Insurer]</a></span>									
Insured:	KAMAL NORGHAMAR BIN ABDUL GHAFAR, ID: S80107393								
Main Claimant:	COLIN YIP TUCK WAI, ID: S76414578								
Vehicle Reg. No.:	SFK2678C	Date of Loss:	06/04/2019 10:00 - :59 [41 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM19D201562C02	Policy/Cover Note No.:	DMPCSN30201519000 (Comprehensive) Coverage: 15/03/2019 - 14/03/2020						
Vehicle Reg. No. (Insured):	SJM2733T	Policy No. (Claimant):	10699286						
		Excess:	S\$0.00						
Repairer:	Wearnes Automotive Pte Ltd (Leng Kee) 28 Leng Kee Road, 159105 Leng Kee - Tel: 63782680								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ong Chin Kiat]								
Claimant's Insurer:	Aviva Ltd (HQ) - Tel: (65) 6827 9966								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 22/04/2019]								
Driver/Custodian (Insured):	KAMAL NORGHAMAR BIN ABDUL GHAFAR ( / Male) , NRIC: S80107393 Email:								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents



\*SFK2678C (SNM19D201562C02)  
[SJM2733T]  
TP  
COLIN YIP TUCK WAI  
Apr 6 2019 10:00AM  
[KAMAL NORGHAMAR BIN ABDUL GHAFAR]  
Wearnes Automotive Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <span>View in Browser</span>		
Assessment Reports									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)							Thumbnail	Print	
1	07/04/19 21:34	Accident Statement								Load HTM	
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	09/05/19 12:08	General View								Load PDF	
2	09/05/19 12:08	Reinspection Photo								Load PDF	
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)							Thumbnail	Print	
1	10/04/19 10:12	Estimate								Load PDF	
2	10/04/19 10:12	INSO SJM2733T GIA Report								Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	14/05/19 08:31	SUPPLEMENTARY PART								Load PDF	

## Linked Accident Report Documents

View View in Browser

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)		Thumbnail	Print
1	07/04/19 21:34	Accident Statement		Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)		Thumbnail	Print
1	07/04/19 21:32	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	07/04/19 21:32	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	07/04/19 21:32	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	07/04/19 21:32	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	07/04/19 21:32	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	07/04/19 21:32	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	07/04/19 21:32	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	07/04/19 21:32	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
9	07/04/19 21:32	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
10	07/04/19 21:32	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
11	07/04/19 21:32	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
12	07/04/19 21:32	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
13	07/04/19 21:32	Driving License		Load JPG	<input checked="" type="checkbox"/>
14	07/04/19 21:32	Driving License		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)		Thumbnail	Print

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print
1	07/04/19 21:30	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	07/04/19 21:31	Common Statement	 Load TIFF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19006320/T1VD3Q2

Date: 14/05/2019

### REFERENCE

Handling Insurer: China Taiping Insurance  
(Singapore) Pte. Ltd.

Policy No: DMPCSN30201519000

Claimant Vehicle  
No: SFK2678C

Insured Vehicle  
No: SJM2733T

Date of Loss: 06/04/2019

Nature of Claim: TP

Claim  
No: SNM19D201562C02

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFK2678C

Make & Model: INFINITI Q50, 2.0 T (R18) EU6 NAV (A)

Engine No: 274AE011695A

Reg. Date: 05/11/2015 (Man. Year: 2015)

Chassis No: JN1BCAV37Z0480384

Colour: Silver

Odometer: 51206 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/55 R17

Rear Tyre Size: 225/55 R17

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,052.40	1,243.35	809.05	39.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,940.00	2,090.00	850.00	28.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,992.40</b>	<b>3,333.35</b>	<b>1,659.05</b>	<b>33.23</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>349.47</b>	<b>233.33</b>	<b>116.14</b>	<b>33.23</b>
<b>Nett Amount (S\$)</b>	<b>5,341.87</b>	<b>3,566.68</b>	<b>1,775.19</b>	<b>33.23</b>

### INSPECTION

Date of Assignment: 10/04/2019

Date Inspected: 11/04/2019 Inspected At:

Wearnes Automotive Pte Ltd (Leng Kee)  
28 Leng Kee Road  
Singapore 159105

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 13 May 2019)
<b>Parts:</b> 143	INFINITI Q50 2.0 T (R18) EU6 NAV (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SFK2678C)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR Q50 2.0	Deformed	800.10 FS	*720.09 FS
2	1		*BRACKET -BUMPER RR RH	Not Necessary	30.80 FS	*- FS
3	1		*BRACKET -BUMPER RR LH	Not Necessary	30.80 FS	*- FS
4	1		*BUMPER REAR LH BRACK	Not Necessary	30.80 FS	*- FS
5	1		*BUMPER REAR RH BRACK	Not Necessary	30.80 FS	*- FS
6	1		*REINFORCEMENT -BUMPER	Bent	567.40 FS	*510.66 FS
7	1		*ADHESIVE SEALER FL2	Not Necessary	549.10 FS	*- FS
8	2		*CLIP	Necessary	12.60 FS	*12.60 FS
<b>Total Parts (S\$)</b>					<b>2,052.40</b>	<b>1,243.35</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE REAR BUMPER ,ETC	New	1,350.00	900.00
2	TO PUTTY SPRAYPAINT ON REAR BUMPER COVER ,ETC	New	1,200.00	800.00
3	TO CHECK WIRING INCLUDE RESETING OF ALL ELECTRICAL MODULES	New	390.00	390.00
Gross Labour Cost (\$\$)			2,940.00	2,090.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >