



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

10 April, 2019

LIM ELECTRICAL SERVICE & SUPPLY

BLK 46 LENGKOK BAHRU

#07-253

SINGAPORE 150046

Dear Sir,

OUR REF : CC4/ASM19006311/ea3 // S9M01JOT

YOUR REF : GBF 9233E

**ACCIDENT INVOLVING GBF 9233E AND SLA 1388C ON 04/04/2019 ALONG/AT
MULTI STOREY CAR PARK OF PARK CRESENT**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd
(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/ 46 S408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg

Date : 23 November 2019

Our Ref : TP 0419-5468

I/We Lai Kar Poh (Lai Jiafa) Nric No S7113486E

Residing at Blk 41 Circuit Road #13-541 S370041 owner of

Vehicle No SLA1388C hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

4K/19 Along / at MSCP of park Crescent will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

SIGNATURE OF OWNER



Without Prejudice
to any claim for
personal injury

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GBF 9233E (Insd veh)	Model: MERCEDES BENZ C180
	SLA 1388C (TP veh)	
Date of Accident/ Time:	04/04/2019	

Repair Estimate	: \$	3,882.33	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	3,100.00	
Payee Name : PROGRESSIVE CAR CARE PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>23</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

PROGRESSIVE CAR CARE PTE LTD
Bik 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5338 Fax: 6741 2208
Email: claims@progressivecarcare.com.sg
Signature of workshop representative: [Signature]
Name of Representative: cks
Date: 3/12/2019



Signature of Witness / Workshop stamp (if applicable)
Name of Witness: [Signature]
Date: 3/12/19

Signature of AXA's surveyor/representative: [Signature]
Name of AXA's surveyor /Representative: [Signature]
Date: 4/12/19



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
LAI KAR FATT C/O PROGRESSIVE CAR CARE PTE LTD BLK 3022A UBI ROAD 1 #01-45 KAMPONG UBI IND. ESTATE SINGAPORE 408716

DATE	INVOICE NO.
16-Jul-2019	A 40362

		VHA NO.	DUE DATE	VEH. NO.
		A 40362	16-Jul-2019	SML 3546 E
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT	
RENTAL FROM 08 JULY 2019 TO 10 JULY 2019 YOUR REF: SLA 1388 C	2	120.00	240.00	
GST @ 7%			\$16.80	
TOTAL			\$256.80	

*All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.*



VEHICLE HIRING AGREEMENT
HIRER'S PARTICULARS

Name (as in I/C): **LOI M L K H**
 NRIC/Passport No: **[REDACTED]** Date of Birth: **20 APR 71**
 Address: **11K 41 CIRCUS ROAD** Age: **36**
#12-11 S(**370041**)
 Name & Address of Employer:
 Occupation: **36**
 Driving Licence No: **[REDACTED]** Passed Date: **8 NOV 1988**
 D/L Type: Local/Int'l/Others:

DRIVER'S PARTICULARS

Name (as in I/C):
 NRIC/Passport No: **[REDACTED]** Date of Birth:
 Address: Age:
 S() Yrs
 Occupation: Driving Exp:
 Driving Licence No: **[REDACTED]** Passed / Expiry Date:
 D/L Type: Local/Int'l/Others: Contact No: **[REDACTED]**

Hirer's Own Vehicle No: **SIA1388C** Replace Veh No:
 Loan Vehicle No: **SML 3461** VR No:
 Make & Model: **H VIVANTE 1.6** Auto/Manual Group:
CHARGES \$ cts
 Daily **2** day @ \$ **120** Per day **\$240**
 Weekly/Monthly week @ \$ Per week/Monthly
 Others
 CDW/PAI @ \$ Per day/Monthly
 Delivery/Collection Svc
 GST **7%** **\$16 80**
(A) SUB-TOTAL \$256 80
 OR No:
 Petrol Level **OUT** E 1/4 1/2 3/4 F
 Surcharge **IN**
 First **100** km FREE per day
 Excess mileage is chargeable at **10** cents per km
 GST
TOTAL CHARGES

 NON WAIVER EXCESS (Subject to GST): \$ **2000**
ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature:

Additional Driver's Signature:

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/The Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- Fees refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after car operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis) whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The hirer reserves the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repaired at BKW authorized workshop.
- Smoke or petrol smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
 - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
 - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/Driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
8/7/19	0900			

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver is Required to Sign in The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
10/7/19	1120	1516	1628	

Hirer's/Driver Signature



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735



Third Party Insurer Enquiry

BY:

Our Ref No: GR-19-053945
Date of Request: 06/04/2019

Your Ref No: Online Purchase

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1
#01-45/46
Singapore 408716

Dear Sir/Madam,

Enquiry Date 06/04/2019
Enquiry By Ng Pei Wen
TP Vehicle No. GBF9233E
Accident Date 04/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF9233E	AXA Insurance Pte Ltd	19/04/2018-18/04/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**Our Ref No: GR-19-053945
Date of Request: 06/04/2019BY: _____
Your Ref No: Online PurchaseProgressive Car Care Pte Ltd
Blk 3022A Ubi Road 1
#01-45/46
Singapore 408716

Dear Sir/Madam,

Enquiry Date 06/04/2019
Enquiry By Ng Pei Wen
TP Vehicle No. GBF9233E
Accident Date 04/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque