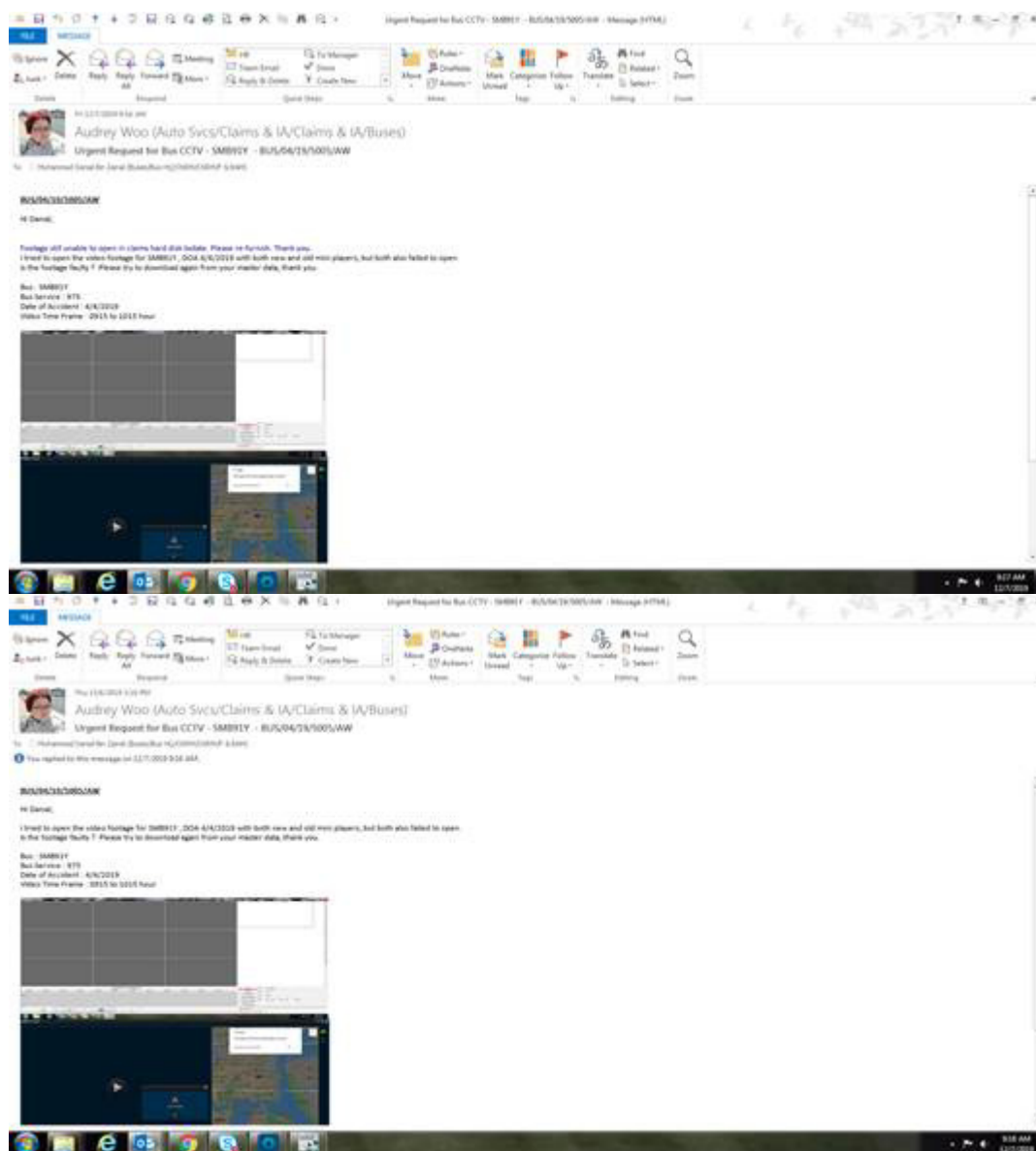


Jimmy Chen (LKK Auto)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Friday, 12 July 2019 9:22 AM
To: Jeong Choon Hwee (Auto Svcs/ARC/AR & SC/Buses)
Cc: Jimmy Chen (LKK Auto); AutoSvs-ARC (Bus)
Subject: Request for Bus CCTV SMB91Y - Accident involving SMB91Y and SH8303G on 04/04/2019 - BUS/04/19/5005/AW

Dear Jimmy,

Bus CCTV footage had been faulty and there is a likelihood that it might be un-rectifiable. We are still waiting for bus cctv team to revert to us on this matter, will update once available. Thank you.



Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Jeong Choon Hwee (Auto Svcs/ARC/AR & SC/Buses)
Sent: Thursday, 11 July, 2019 5:12 PM
To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: jimmychen@lkkauto.com; AutoSvs-ARC (Bus)
Subject: FW: RE: Survey for SMB91Y - Accident involving SMB91Y and SH8303G on 04/04/2019

Hi Audrey,

Please assist, thank you

Regards,
Edy Jeong Choon Hwee
JeongCH@smrt.com.sg



From: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>
Sent: 11 July 2019 16:22
To: Jeong Choon Hwee (Auto Svcs/ARC/AR & SC/Buses) <JeongCH@smrt.com.sg>
Cc: AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: RE: Survey for SMB91Y - Accident involving SMB91Y and SH8303G on 04/04/2019

Hi all,

Any update on this matter? Please advise.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jimmy Chen (LKK Auto)
Sent: Friday, 5 July 2019 10:06 AM
To: JeongCH@smrt.com.sg
Cc: AutoSvs-ARCBus@smrt.com.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Survey for SMB91Y - Accident involving SMB91Y and SH8303G on 04/04/2019

Dear Sir / Mdm,

With reference to the above subject.

Please assist to send to us a copy of the video footage, thank you.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Tuesday, 9 April 2019 9:39 AM
To: Jeong Choon Hwee (Auto Svcs/ARC/AR & SC/Buses) <JeongCH@smrt.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>
Subject: RE: Survey for SMB91Y

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMB91Y and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

2

64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Jeong Choon Hwee (Auto Svcs/ARC/AR & SC/Buses) [<mailto:JeongCH@smrt.com.sg>]

Sent: 08 April, 2019 5:06 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>

Subject: RE: Survey for SMB91Y

Hi,

LKK Auto Consultants Pte Ltd

Regards,

Edy Jeong Choon Hwee

JeongCH@smrt.com.sg

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: 08 April 2019 16:05

To: Jeong Choon Hwee (Auto Svcs/ARC/AR & SC/Buses) <JeongCH@smrt.com.sg>

Cc: AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>

Subject: RE: Survey for SMB91Y

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

LKK Auto Consultants Pte Ltd

Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above

list.

Best Regards,

Gabriel Wee

3

64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Jeong Choon Hwee (Auto Svcs/ARC/AR & SC/Buses) [<mailto:JeongCH@smrt.com.sg>]

Sent: 08 April, 2019 2:24 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>

Subject: Survey for SMB91Y

Hi

Kindly arrange to survey the vehicle **SMB91Y** within 48 hours according to GIA guide line, involving your insured

SH8303G - COMFORT TAXI (BLUE)

Insurance Company : **III**

Vehicle is in woodlands Bus Depot

Regards,

Edy Jeong Choon Hwee

JeongCH@smrt.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside

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India International Insurance Pte Ltd.

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