And the r	HWU JIE	ASSIGNME		daet	Unitoration.	
From (Perso Estimated Co	C 1	of	NC Billion	TR	9/4/1984.	24cm
To by V at Workshop of		PA 84824 Connect 3 S woodlends Re	×	Insured Tel.	FBN 53542 9850 9666	
Policy No. Sum histored Make of Veh (Client's Record CA / REV	1) / RIW. / REV 24 I		Claim No: Execus.	M7/10	039 440-001 0.1. 20/3/19 0/4/19@11-30cm Co	w)
Date/Time		(~) Estimate				
07/3/19	Submit p	relé. veport, -	- The vel	icle he	s not send in	For region

ASSIGNMENT

From:	Date: 41/4/19		Yr Rogn: 22	
Estimated Cost:		Type: M.Car / M.Cycle / Bus / Van /	Lorry / Taxi / Prime Mo	over /
OD TP WS / TP RES	/ OD RES / EVA / INV / MV	Truck / Trailer or		
To Inspect Vehicle No:	PA 84824	Make: Toyota Hic	ace c.c	
at Workshop m/s	connect 3	Colour S: New	A/C: Insured /	Std / NI / NA
of No.566	woodlands Road	Sp.Reading 64(783	T/Radio: Insured i	Std / NI / NA
Insured		Eng/No:		
Policy No.		C/No: KDH 22300	05227	
Claims No.		Gen. Cond: Good / Fair / Poor / Bu	nt	*
Sum Insured:	Excess:	Steering: Inorder / Jammed / Leake	ed / Burnt or	
(Client's Record)		Brake: Inorder / Jammed / Leake	ed / Burnt or	
Make of Veh:	11-15 am	Modi: Nil / S/Rim / STD A/Rim	or	
	Y	Tyre Size: F: (95/R)	S	
(Policy Condition)		R: -	•	
Remark: The veh had	commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZ	A /MIC/ OHTSU / PIR	/ SUMI /
repair at the	time of inspection.	TOYO / YOKO or		
Bal. or Market Value:		Front	Rear	
IDAC Accident Rport:	Consistent? : Yes or No	R/Bal. 1 mm	R/Bal. 7	mm
GIA / PR Seen:	Consistent?: Yes or No	L/Bal. 7 mm	L/Bal. 7	mm
Est. Repairs:	days Res.: Yes or No	D.O.A. 22/3/19	D.O.I. (1 (L	H19 1123 aw
Lum Sum:	% 3 Val.: Yes or No		unnect 3	
CA / REV / REP	1 24 HDS (MD)	Des. of Damages : Frt / Rear / 6		top or
CA / REV / REP	Vehicle: IN / OU			~
Date:	Person Contacted:	The U/C / Chassis frame / B	ody Structure affected	due to collision.
	ion / Instruction			
Not	repair yet			
		RECEIVED 0 5 JUL 2	019.	
		RECLIVE		•
	N			
Date/Time, File Pass to?	Preli. Report	Days Of Repair:		
11 05/7 Min	: Final Report	Resurvey No. of Trip:	Survey Fee:	250
Date/Time, File Return to?			Transportation:	
2)	Add Fe)\$+R\$,\$I	
		: Interview (\$) Photos	5
Report Format :		: Tech. Invs (\$) Ohers	
Lump Sum / I.B.I	: (\$: Weekend (\$)	200
			TOTAL	250

Nivitha (LKK Auto)

From:

Annie Koh <annie.koh@income.com.sg>

Sent:

Tuesday, 9 April 2019 1:48 PM

To:

'assignments@lkkauto.com'

Subject:

RE: TP CASES FARMED OUT TO LKK ON 09/04/2019

Hi LKK,

Please take note of the Olc and claim number for GBE6149R and SLK9014B.

1	FIONA SHEN	MT/0954065- 002	GBE6149R	SIN SHENG ENGINEERING SERVICES	3 TECH PARK CRESCENT TUAS TECH PARK SINGAPORE 638129	Susan / 6863 9595	FBB4174X	15/7/17
5	JARED LIU	MT/1033601- 002	SLK9014B	WORLD AUTO	1 KRANJI LOOP SINGAPORE 739535	Daniel / 63621776	SLC4150R	25/2/19

Warmest Regards

Annie Koh

Senior Admin, Motor Insurance T+65 64307899 www.income.com.sg











From: Annie Koh

Sent: Tuesday, 9 April 2019 10:44 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Subject: RE: TP CASES FARMED OUT TO LKK ON 09/04/2019

Re-send

Warmest Regards

Annie Koh

Senior Admin, Motor Insurance T+65 64307899 www.income.com.sg











Nivitha (LKK Auto)

From:

Annie Koh <annie.koh@income.com.sg>

Sent:

Tuesday, 9 April 2019 2:20 PM

To:

Admin-D (LKKAuto); assignments

Cc:

SUR

Subject:

RE: TP CASES FARMED OUT TO LKK ON 09/04/2019

Hi LKK,

Please take note of the OIC and claim number for PA8482U**

1		1		1	566 WOODLANDS	1	1
	SERENE				ROAD (MANDAI	Winnie Chai /	14:00-
4	LIM	MT/1039440-001	PA8482U	CONNECT 3	ESTATE)	9850-9666	16:00

Warmest Regards

Annie Koh

Senior Admin, Motor Insurance 7+65 64307899 www.income.com.sg











From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Tuesday, 9 April 2019 2:01 PM

To: Annie Koh <annie.koh@income.com.sg>; assignments <assignments@lkkauto.com> Cc: Thio Tse Kiat <tsekiat.thio@income.com.sg>; SUR <sur@lkkauto.com>; Teng Ken Leong

<kenleong.teng@income.com.sg>

Subject: RE: TP CASES FARMED OUT TO LKK ON 09/04/2019

Dear Annie,

Thank you for the assignment.

Please be informed that PA8482U (Connect 3) is not in the workshop, repairer arrange on 10/04/2019.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Annie Koh

Sent: Tuesday, 9 April 2019 9:24 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: Thio Tse Kiat <tsekiat.thio@income.com.sg>; Teng Ken Leong <kenleong.teng@income.com.sg>

Subject: RE: TP CASES FARMED OUT TO LKK ON 09/04/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA
1		PENDING ADVISE	GBE6149R	SIN SHENG ENGINEERING SERVICES	3 TECH PARK CRESCENT TUAS TECH PARK SINGAPORE 638129	Susan / 6863 9595		FBB4174X	15/7/17
2	AZHARI	MT/1039198- 002	SLC6230E	VERMOGEN ACE PTE LTD	6 BENOI ROAD, SINGAPORE 629904	Pila / 6358 3031		SGY3323J	5/4/19
3	DAVID PHUA	MT/1039006- 002	SMC166K	BP AUTO	48 TOH GUAN ROAD EAST #01-121 ENTERPRISE HUB SINGAPORE 608586	/ 6266 0555		SLQ4302X	4/4/19
4		PENDING ADVISE	PA8482U	CONNECT 3	566 WOODLANDS ROAD (MANDAI ESTATE)	Winnie Chai / 9850-9666	14:00- 16:00	FBN5354Z	22/3/19
5		PENDING ADVISE	SLK9014B	WORLD AUTO	1 KRANJI LOOP SINGAPORE 739535	Daniel / 63621776		SLC4150R	25/2/19

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Annie Koh Senior Admin Assistant, Motor Insurance T+65 6430 7899 www.income.com.sg











Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	08/04/2019 12:19
Date Of Accident	22/03/2019 17:45
Exact Location Of Accident	T-JUNC OF INTERNATIONAL RD & TRACTOR RD
Country/State of Loss	SINGAPORE
	ETAILS OF OWN VEHICLE
Vehicle Registration Number	PA8482U
Insured/Policyholder	
Name Of Registered Owner	AVIVA COACH SERVICES
Co Reg No	53265647D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	TOYOTA
Model	HIACE-3.0 COMMUTER GL (A)
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	GA363610
Cover Note Number	
Driver	
Name of Driver	OH SIZE CHUAN
NRIC No	S0516783C
Date Of Birth	13/05/1952
Occupation	OUTDOOR
Date Of Driving Pass	03/05/2010
Driving Experience	8 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-95879180
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address

BLK 617 YISHUN RING ROAD #09-3264

Postcode

760617

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

COLLISION - MAJOR/MINOR RD

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

200

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

9

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

FBN5354Z

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

MOTORCYCLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- 7 By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims:
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me,
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/ran be disclosed by any of the insurers and/or GIA to their third party service providers or agents/including their lawyers/law firms), which may be cited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyfiolder's Signature

Date & Time:

Oriver's Signature

A

(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No :

Sketch Plan Pg. 2

SKETCH PLAN			
In serno	tienal load	ven B	A=PA8482 U B= FBN 53547
	A A		-
-	- /	4	-
	- / -	4-	-
464 8	+ + Tractor	Rd	
DESCRIBE CIRCUMSTANCES			
On 20/03/2019 @	17: H5hr, 1 Was	driving my bus	PA 8482U along
March was during	ager Vd) traveling	sharph when a	motor rycle FBNS3547
PH Side podion	out from Tractor v	and Ciptures, 100 (d.)	WH CHO MY bus
		Claim own policy	
		U Glaim third party	other workshop Connect 3
	\	☐ For record purpos	e only
	1	Policy No GA 3	363610/1)Veh NoPA848211
DECLARATION /We declare the foregoing particular of the f	lars are true in every respect	Reportin	Jan — Ig Centre Personnel's Signature
ate & Time;	(If driver is not the policyho Date & Times	ider) Name: NRIC/FIN	

'> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

ehicle Owner Particulars	
Owner ID Type:	Business
Owner ID: Vehicle Details	5647D
Vehicle No.:	PA8482U
Vehicle to be Exported:	No
ntended Deregistration Date:	12 Apr 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE COMMUTER GL 3.0 A
Primary Colour:	Silver
Manufacturing Year:	2008
Engine No.:	1KD1872941
Chassis No.:	KDH2230005227
Maximum Power Output:	•
Open Market Value:	\$47,771.00
Original Registration Date:	22 Jan 2009
First Registration Date:	22 Jan 2009
Transfer Count:	5
Actual ARF Paid: Intended PARF Rebate Details	\$2,389.00
PARF Eligibility:	No
PARF Eligibility Expiry Date:	*
PARF Rebate Amount: Intended COE Rebate Details	\$0.00
COE Expiry Date:	21 Jan 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$14,086.00
COE Rebate Amount:	\$13,449.00
Total Rebate Amount: Message	\$13,449.00
Please note that all future COE renewals for this ve applicable) of the vehicle.	ehicle can only be for a 5-year period, subject to the statutory lifespan (if

The information contained herein is correct as at 12 Apr 2019

ОК

CONNECTS

566 Woodlands Road (Mandai Estate) Singapore 728697 Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

Roc: 53360061L GST: 53360061L

QT19/PA8482U/TPC-442

NTUC Income Insurance Cooperative Ltd

1 Maritime Square #10-01 Harbourfront Centre Singapore 099253

QUOTATION

Dear Sir,

Cost of Repair to Vehicle PA8482U

With reference to the above-mentioned, we are pleased to quote as follows:-

No.	DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (S\$)	
1.	Rear RH corner panel 00 /	1	157.50	157.50	
2.	Rear bumper Repair x	1	775.36	775.36	
3.	Rear bumper clips W.c./	10	2.50	25.00	
4.	RH side panel Repair X	1	2,295.36	2,295.36	
5.	Sealant Nn ⊁	5	40.00	200.00	
6.	Labour to remove & refit RH side glasses to assist repair	1	300.00	300.00	×
7.	Labour to remove & refit upholstery seats & trims to assist repair	1	300.00	300.00	(0
8.	Spray painting	1	1,000.00	1,000.00	8
9.	Labour charges	1	1,200.00	1,200.00	(0
			SUB-TOTAL	S\$6,253.22	

Price before 7% gst

Thank you.

Yours faithfully,

Winnie Chai

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed <u>and</u> is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwae Jir - UKK

c/s Sdags

25



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref:

#05-01 NTUC TRADE UNION HOUSESINGAPORE

CS/INC19006299/Jqd3e2

73 BRAS BASAH ROAD

Date: 09-07-2019

189556

	Policy Partic	ulars :- THIRD PARTY CLA	MIM
Insured Veh.	FBN 5354Z	Veh. Inspected	PA 8482U
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1039440-001	Excess (\$)	0.00
Assign From	ANNIE KOH	Assign Date	09/04/2019
	Vehicle	Particulars & Condition	
Make & Model	TOYOTA HIACE	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	KDH2230005227	Colour	SILVER
Odometer	641783 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
	C	onditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	195 R15	MICHELIN	7 mm
L/H Front Tyre	195 R15	MICHELIN	7 mm
R/H Rear Tyre	195 R15	MICHELIN	7 mm
L/H Rear Tyre	195 R15	MICHELIN	7 mm
	Des	cription of Damages	

DAMAGES SEE DETAILS.

5.		Gene	ral Information	
	Accident Date	22/03/2019	Inspect Date / Time	11/04/2019 (11:23 AM)
	Survey held at	566 WOODLANDS ROAD		
	Repairer	CONNECT3		
5a.		The Control	Remarks	
	B)THE INSPECTION	HAS NOT SEND IN FOR REPAI ON WAS CONDUCTED ON A"V CE TO YOUR INSTRUCTIONS	VITHOUT PREJUDICE" BASI:	

5b.	Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days			



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PA 8482U

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR RH CORNER PANEL	DENTED	157.50	157.50
1	REAR BUMPER	TO REPAIR SEE LABOUR	775.36	-
10	REAR BUMPER CLIPS @\$2.50	NECESSARY	25.00	25.00
1	RH SIDE PANEL	TO REPAIR SEE LABOUR	2,295.36	-
5	SEALANT @\$40.00	NOT NECESSARY	200.00	
			3,453.22	182.50
	LABOUR			
	LABOUR TO REMOVE & REFIT RH SIDE GLASSES TO ASSIST REPAIR.	NOT NECESSARY	300.00	
	LABOUR TO REMOVE & REFIT UPHOLSTERY SEATS & TRIMS TO ASSIST REPAIR.		300.00	100.00
	SPRAY PAINTING.		1,000.00	800.00
	LABOUR CHARGES. INCLUSIVE OF THE REPAIR OF REAR BUMPER AND RH SIDE PANEL.		1,200.00	1,000.00
			2,800.00	1,900.00
	GRAND TOTAL		6,253.22	2,082.50
	DECOMMENDED COST OF DEDITION			2 202 50

RECOMMENDED COST OF REPAIRS	TO MAKE THE PARTY OF	2,082.50
(REPAIR COST NOT CONCLUDE)		

Report Ref No. CS/INC19006299/Jqd3e2



ONG HWEE JIE

Automotive Assessor

L

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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