

after audit inform typist

ASS. REC. BY: Steve | RTR: cs/10819006207/E9d307 | Special Instruction:

Surveyor: mainen | ASSIGNMENT (Office)

From (Person): Crystalbelle Tan of tes Date/Time: 8/4/19 @ 5:35pm

Estimated Cost: Bill to:

OD (TP) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGJ 1664 Insured: SKH 304 B

at Workshop n/a: Volkswagen Tel: 6305 7176

of 247 Alexandra Rd

Policy No: Claim No: DMPC 19000954 / 02/CT

Sum Insured: Excess:

Make of Vch: D.O.A. 5/1/2019

(Client's Record) 10/1/19 @ 11:30am

CA / REV / REP. / REV 24 HRS

Date/Time: 12:12pm 29/11/19 Person Contacted: Charmaine Vehicle IN/OUT: OUT

Date/Time	Action/Instruction
	✓) Estimate
	SGJ 1664 - X
	SKH 304 B - X
11/4/19 @ 1:28pm	revised to Crystalbelle Tan via Mainen
17/5/19 @ 3:07pm	Charmaine informed that they still pending liability.
17/5/19	submit Prelim. report.
25/7/19	reopen ref to submit final report.
	Final reg \$2400, 3 days ched \$3693.71, 61%
	*After reopen ref. pls assist to pass the file to typist, thanks.
29/11/19	1st doc 6/6/19, reopen ref only

Steve

REF: ICS

ASSIGNMENT

From

Date: 10/4/2019

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SGJ 1664

at Workshop m/s

Volkswagen

of

247 Alexandra Road

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

11:30am

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{up}

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SGJ 1664

Yr Regn:

29/09/15

Type: ☒ Car / ☐ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Golf

C.C.

2.0 (1984cc)

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

78990

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVW ZZZAU 26W 054117

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

225/42ZR 18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

5/4/19

D.O.I.

10/4/19

Survey held at

Volkswagen, Alexandra Rd

Des. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV - 115,000

RECEIVED 17 MAY 2019

Date/Time, File Pass to?

17/5/2019

Date/Time, File Return to?

2)

☒

Preli. Report

☐

Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)

350

1

350

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 25 July 2019 4:34 PM
To: Cheong Pearlyn (VGS - SG/Singapore); Steve Chen (LKK Auto); Admin A; Admin-D (LKKAUTO)
Cc: Kong Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Subject: RE: SGJ166U - FINALISE

Dear Pearlyn,

WITHOUT PREJUDICE

Confirm final fig \$2,400.00 before GST and 3 repair days.

Kindly send the relevant documents to ECICS Insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Thursday, 25 July 2019 4:03 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: SGJ166U - FINALISE

Dear Steve,

Please confirmed

COR \$2568.00 after GST

Total 3 working days repairs

Pearlyn Cheong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Main Line: +65 6305 7299
Main Fax: +65 6474 364
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
Singapore 639176
Biz. Reg. No. 199101494Z
GST No. M200985052



Quotation

Non binding - Preview

Page 1/1
Document no.
Document date 08-04-2019
Customer no. 5211030920
Customer GST-ID
Dealer 39999
Job order number 2019000144/ 1
Job order date 08-04-2019
Service Advisor PEI FANG CHEONG

Ms.
WONG
POH CHUN
166 TAMARIND ROAD
Singapore 806120

Steve (LKK) mtl Perjudice
S322 5513 3 days
Ry AF SPY

License plate	Model code	First registration	VIN	Model	Mileage
SGJ166U	5G1	29-09-2015	VWZZZAUZGW054117	Golf 7	1,121

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G0807221BJGRU	Cover For Bumper Primed <i>x R</i>	1	pcs	1,083.64	#1	1,083.64	1,159.49
5G0919494B	Sensor Bracket <i>x</i>	2	pcs	12.96	#1	25.92	27.73
5G0919493C	Sensor Bracket <i>x</i>	1	pcs	12.96	#1	12.96	13.87
D 822150A1	Bonding Agent For Plastic <i>x</i>	1	pcs	56.90	#1	56.90	60.88
D 180KU2A1	2k-Plastic Adhesive <i>x</i>	1	pcs	74.29	#1	74.29	79.49
	Panel Repair and Straightening	2	pcs	840.00	#1 <i>545</i>	1,680.00	1,797.60
	Spray Painting	3	pcs	800.00	#1 <i>800</i>	2,400.00	2,568.00
	Diagnostic and Programming	1	pcs	360.00	#1 <i>450</i>	360.00	385.20
	For Diagnostic and Programming						
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
	Harness Repair and Short Circuit Check						

Quotation valid till 15-04-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		5,973.71	7%	418.16	5,973.71	6,391.87
Total		5,973.71		418.16	5,973.71	6,391.87

6,093.71

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions) —

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

Page 1/1

Document no.
Document date 25-07-2019
Customer no. 5211030289
Customer GST-ID 198901301C
Dealer 39999
Job order number 2019001202/ 1
Job order date 04-07-2019
Service Advisor PEARLYN CHEONG

Company
ECICS LIMITED
7 TEMASEK BOULEVARD
#10-01 SUNTEC TOWER ONE
Singapore 038987

Customer Details:
Ms.
WONG
POH CHUN
166 TAMARIND ROAD
Singapore 806120

License plate	Model code	First registration	VIN	Model	Mileage
SGJ166U	5G1	29-09-2015	WVWZZZAUZGW054117	Golf 7	85,051

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	1	pcs.	800.00	#1	800.00	856.00
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	ECICS DIRECT SETTLEMENT DOA: 5.4.19 TP VEH: SKH304B SURVEYOR: LKK STEVE						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		2,400.00	7%	168.00	2,400.00	2,568.00
Total		2,400.00		168.00	2,400.00	2,568.00

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Midnight Accident

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Apr 2019 13:27 Edit Reg		08 Apr 2019 00:00 Edit Adj Rpt	S\$2,400.00 Edit Estimates	S\$2,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: -, Co. Reg. No.: 0, Email: UNKNOW@UNKNOWGMAIL.COM.COM.COM									
Main Claimant: WONG POH CHUN , ID: S0132953G									
Vehicle Reg. No.: SGJ166U		Date of Loss: 05/04/2019 00:00 - :59 [42 Months and 7 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / DMPC1900095H/CT		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): SKH304B		Policy No. (Claimant):							
		Excess:							
Repairer: Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: ECICS Limited (HQ) - Tel: 63374779 /6303 0178 ... [Handled by Crystabelle Tan - 6303 0190]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 01/08/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGJ166U (DMPC1900095H/CT)
[SKH304B]
TP
WONG POH CHUN
Apr 5 2019 12:00AM
[-]
Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		
1	11/04/19 13:28	Adjuster Immediate Advice		
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	10/04/19 16:23	General View		
2	10/04/19 16:23	General View		
3	10/04/19 16:23	General View		
4	10/04/19 16:23	Odometer Reading		
5	10/04/19 16:23	General View		
6	10/04/19 16:23	Chassis Number		
7	10/04/19 16:23	General View		
8	10/04/19 16:23	General View		
9	10/04/19 16:23	General View		
10	10/04/19 16:23	General View		
11	10/04/19 16:23	General View		
12	10/04/19 16:23	General View		
13	10/04/19 16:23	General View		
14	10/04/19 16:23	General View		
15	10/04/19 16:23	General View		
16	10/04/19 16:23	General View		
17	10/04/19 16:23	General View		
18	10/04/19 16:23	General View		

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>		
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/ICS19006287/EQD3E2

Date: 30/07/2019

REFERENCE

Handling Insurer: ECICS Limited

Policy No:

Claimant Vehicle No : SGJ166U

Insured Vehicle No : SKH304B

Date of Loss: 05/04/2019

Nature of Claim:

TP

Claim No: DMPC1900095H/CT

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGJ166U**

Make & Model: VOLKSWAGEN GOLF, 2.0 GTI (A)

Engine No: CJX077139

Reg. Date: 29/09/2015 (Man. Year: 2015)

Chassis No: WWWZZZAUZGW054117

Colour: Blue

Odometer: 78990 km

Engine Capacity: 1984 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40Z R18

Rear Tyre Size:

225/40Z R18

Front Left Side: Michelin 7 mm

Rear Left Side:

Michelin 7 mm

Front Right Side: Michelin 7 mm

Rear Right Side:

Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,253.71	0.00	1,253.71	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,840.00	2,400.00	2,440.00	50.41
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,093.71	2,400.00	3,693.71	60.62
+ GST 7.00/7.00% (S\$)	426.56	168.00	258.56	60.62
Nett Amount (S\$)	6,520.27	2,568.00	3,952.27	60.62

INSPECTION

Date of Assignment: 08/04/2019

Date Inspected: 10/04/2019 Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Jun 2019)
Parts:	144	VOLKSWAGEN GOLF 2.0 GTI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGJ166U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Repair	1,083.64 FS	*- FS
2	2		*SENSOR BRACKET	Not Necessary	25.92 FS	*- FS
3	1		*SENSOR BRACKET	Not Necessary	12.96 FS	*- FS
4	1		*BONDING AGENT FOR PLASTIC	Not Necessary	56.90 FS	*- FS
5	1		*2K-PLASTIC ADHESIVE	Not Necessary	74.29 FS	*- FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					1,253.71	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL REPAIR AND STRAIGHTENING	New	1,680.00	840.00
2	SPRAY PAINTING.	New	2,400.00	800.00
3	DIAGNOSTIC AND PROGRAMMING.	New	480.00	480.00
4	CHECK SHORT CIRCUIT / HARNESS REPAIR.	New	280.00	280.00
Gross Labour Cost (S\$)			4,840.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >