MINION	Rosul -	SSIGNMENT LC		Date/	Time 8/4/1965
Estimated Cost OD (TP) WS To Inspect Veh at Workshop or	0 "TP RES / OD RES / EVA / Gle No. Gl	INVIMVICE BE 619R SI Automo	tive	Insured:	GV2967Z 68420051
of	2 kaki Bukit 1	he) #01-	Chim No: _ Excess: _		100018H/JG
(Client's Record CA / REV /	REP. / REV 24 HRS 12:36PMG9[4]19 Pers	on Contacted:	ziting		O.D. Endorsement
Date/Time	Action/Instruction (· X  GBE GIGIR-NA/TI  GN 2967Z-X		/24		DUA: sl4

Chromatic Ref: ICS

ATERESE	CIBIA	T. E.	5,7747
LOGE	GNN	LE:	1 1

From: Date: 09 04 2019	Veh No: GAG 619R Yr Regn. 2015 / Aug
	Type: M.Car / M.Cycle / Bus / Van (Lory / Taxi / Prime Mover /
OD (TP) WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
	Make: 7040TA DYWA 3.0 M 6.6 2582
	Colour GRM A/C: Insured / Std / NI (NA
at Workshop m/s N-51 Automotive	1.00
a Raki Bukit Ave 2 #01-17/18	W-cooks to the Cooks to the Coo
Insured:	Eng/No:
Policy No.	C/No: Koy 2318020552
Claims No.	Gen. Cond: Good /Fai / Poor / Burnt
Sum Insured: Excess:	Steering: Inorde/ Jammed / Leaked / Burnt or
(Client's Record)	Brake: Morder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: No / S/Rim / STD A/Rim or
x*	Tyre Size: F: 195R15C
(Policy Condition)	R: 155 R13
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIP OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or
Bal. or Market Value;	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 7 mm R/Bal. S(5 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 7 mm L/Bal. 5/5 mm
Est. Repairs: days Res.: Yes or No.	D.O.A. 05/04/19 D.O.L 09/04/19
Lum Sum: % 3 Val.: Yes or No	Survey held at H-51
CA / REV / REP. / 24 HRS 140P)	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Date: Person Contacted: Vehicle: IN / OU	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
ESTIMATE RANGE COST OF REP.	10/4/2019
The state of the s	
Date/Time, File Pass to? : Preli. Report	Days Of Repair: 3
i) : Final Report	Resurvey No. of Trip:   Survey Fee: .
Date/Time, File Return to?	Transportation;
2) Add Fe	e: : Site Insp (\$ ) _ S + RS, _ SI
well as the second seco	: Interview (\$ ) Photos
Report Format : PRS	Tech. Invs (\$ ) others
Lump Sum / I.B.I: (\$	:Weskend (\$ )
	TOTAL

## Nivitha (LKK Auto)

From:

ECICS Claims <claims@ecics.com.sg>

Sent:

Monday, 8 April 2019 5:13 PM

To:

ECICS Claims; Chio Ziting; assignments

Cc:

Janice Goh Siew Geok (ECICS, Claims)

Subject:

RE: GBE619R & GV2967Z - NOTICE TO INSURER TO CONDUCT PRE-REPAIR

INSPECTION WITHIN 3 WORKING DAYS - Ref " DMCV1900018H/JG

Attachments:

08042019153103-0001.pdf

#### WITHOUT PREJUDICE

Dear Ziting

Thank you for your email.

We are not agreeable with your surveyor list and we will appoint LKK for the SJE.

Aside to LKK

Please assist to arrange survey for TPV.

NOTE: Officer in charge is Janice Goh.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle\_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Euros Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Chio Ziting [mailto:ziting@n51.com.sg]

Sent: Monday, 8 April, 2019 4:55 PM

To: ECICS Claims

Subject: Re: GBE619R & GV2967Z - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3

WORKING DAYS - Ref " DMCV1900018H/JG

Dear Sir / Madam,

We refer to your list of motor surveyors proposed.

We do not agree to your list of motor surveyors.

Please see attached.

Thank you.

On Mon, Apr 8, 2019 at 4:23 PM ECICS Claims < claims@ecics.com.sg > wrote:

Dear ZiTing
Thank you for your email.
We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:
1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh
Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.
Best regards
Crystabelle Tan

ECICS

Senior Associate | Claims

WITHOUT PREJUDICE

DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Chio Ziting [mailto:ziting@n51.com.sg]

Sent: Monday, 8 April, 2019 3:33 PM

To: ECICS Claims

Subject: GBE619R & GV2967Z - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3

WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment and:-

Kindly propose / provide your 10 surveyors

Thank you.

Regards,

Zi Ting

N-51 Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

www.n51.com.sg







This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections

or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.

Regards, Zi Ting N-51 Automotive Pte Ltd Office: 6842 0051

Fax: 6741 0510 www.n51.com.sg









#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT
08/04/2019 14:40
05/04/2019 12:00
BLK 543 JURONG WEST ST 42 OPEN SPACE CARPARK
SINGAPORE
DETAILS OF OWN VEHICLE
GBE619R
YUE LOY TRADING
52942937C
NOEMAIL
(LOCAL) +65-90672436
OFFICE-90672436
TOYOTA
DYNA 3.0M
working
NO NO
THIRD PARTY
COMMERCIAL VEHICLE
TOKIO MARINE INSURANCE SINGAPORE LTD
COMPREHENSIVE
NO
MT105899

#### Driver

Cover Note Number

Name of Driver TAY YUE LYE (ZHENG YOULAI)

 NRIC No
 \$7609523Z

 Date Of Birth
 31/03/1976

 Occupation
 INDOOR

 Date Of Driving Pass
 14/07/2016

Driving Experience 2 YEARS AND 8 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-90672436

Fax Number

Contact Number OFFICE-90672436

EMail Address NOEMAIL

Address

BLK 546 JURONG WEST STREET 42

#05-115

Postcode

640546

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - MAJOR/MINOR RD

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO STATEMENT

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

VIDEO FOOTAGE WITH DRIVER

Was there any audio recorded?

NO

### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

GU2967Z

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

90842813

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Name

Approximate Age

Injuries Sustain

Injured person in which vehicle?

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

TAY YUE LYE (ZHENG YOULAI)

BODY

GBE619R

YES

NO

#### Accident Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as truthful and accurate as possible. Any wiful micropresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with rey claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/faw firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (a) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature (if driver is not the policynolder) Date & Time: Reporting Centre Personnel's Signature Name:

NRIE/EN NO

Page 4 of 16

### Accident Sketch Plan

SKETCH PLAN

Junione A - GOE GIGR

Colorate of the State of the St

But The Coop of th

3-K 5-49

### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

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CHAN CORPORE (MMSSE)
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vanicus of - GV 2007 3

DECLARATION

I/We detiate the toregoing particulars are true in every respect.

Policyholete & Enture Date & Time

Ray for

Driver's Signature (if driver is not the policyholder) Oute & Time:

Reporting Centre Person Name NRIC/FIN No

### > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Business	
Owner ID:	2937C	
Vehicle Details		
Vehicle No.:	GBE619R	
Vehicle to be Exported:	No	
Intended Deregistration Date:	11 Apr 2019	
Vehicle Make:	TOYOTA	
Vehicle Model:	DYNA 3.0M	
Primary Colour:	Silver	
Manufacturing Year:	2015	
Engine No.:	1KD2536525	
Chassis No.:	KDY2318020552	
Maximum Power Output:	( • )	
Open Market Value:	\$28,217.00	
Original Registration Date:	25 Aug 2015	
First Registration Date:	25 Aug 2015	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$1,411.00	
PARF Eligibility:	No	
PARF Eligibility Expiry Date:	*	
PARF Rebate Amount: Intended COE Rebate Details	\$0.00	
COE Expiry Date:	24 Aug 2025	
COE Category:	C - Goods Vehicle & Bus	
COE Period(Years):	10	
PQP Paid:	\$5,211.00	
COE Rebate Amount:	\$3,318.00	
Total Rebate Amount:	\$3,318.00	

The information contained herein is correct as at 11 Apr 2019

ОК

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case 1	lotified	Est Submitted	Adj Assigned	Adj Rpt	Adj Sub	mitted	Ins Auth'ed	Status	
	5 Apr 2019 8:49 Edit Reg		08 Apr 2019 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	\$\$0.00 View R	e manifesta de la companya della companya della companya de la companya della com		Pending for Report Cancel Case	_
М	ain	Re	eference	Cla	im Details		Documer	nts	Show All
CLAIM SUB	FOLDER DE	TAILS				[Creat	ed by adjuster]	Contract of the last	
Insured:	-, Co. Re	g. No.: -, Email:	EMAIL@YAHOO.	СОМ		•			
Main Claimant:	YUE LOY	TRADING, Co.	Reg. No.: 52942	397C					
Vehicle Reg. No.:	GBE619	R			Date of Loss:		2019 12:00 - :59 nths and <b>11</b> Days I	From LTA Rea D	ate (Man Yr)]
Claim Type:	TP				Policy/Cover Note No.:				
Vehicle Reg. No. (Insured):	GV2967Z				Policy No. (Claimant):				
					Excess:				
Repairer:	N-51 Auto	omotive Pte Ltd	(HQ) BLK 2 KAK	I BUKIT, #01-1	7/18 KAKI BL	JKIT AUTO	OHUB, 417921 Kak	i Bukit - Tel: 68	420051
Handling Insurer:	ECICS Lin	nited (HQ) - Tel:	63374779 /6303	0178					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel:	6256-3561	[Handled by I	MOHD RA	ASUL] [Final I	Rpt due 18/0	4/2019]
ASSOCIATE	D MAIL RE	CEIVED						View All   Cor	npose Case Mai
There are no	mail for this	case.							
ALL ASSOC	IATED TAS	KS⊡				View A	All   Search Tasks	Create New T	ask   Complete
Due Date No results.	Priority	Type Task	Group Subj	ect Handle	r Assign	ed By	Completed Or		

## **Claim Documents**

\*GBE619R [GV2967Z] TP YUE LOY TRADING Apr 5 2019 12:00PM [-] N-51 Automotive Pte Ltd

Up	load Documents Uplo	ad Photos Compose New Letter	View   View in Bro	wser 🔻
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30	11/04/19 10:01	General View	1 Load JPG	•
31	11/04/19 10:01	General View	1 Load JPG	•
32	11/04/19 10:01	Photographs of Damaged Parts	1 Load JPG	•
33	11/04/19 10:01	Photographs of Damaged Parts	● Load JPG	•
34	11/04/19 10:01	Photographs of Damaged Parts	1 Load JPG	•
35	11/04/19 10:01	Photographs of Damaged Parts	● Load JPG	•

Pho	Photos/Images		3 per page ▼		1
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
36	11/04/19 10:01	Photographs of Damaged Parts	0	Load JPG	1
37	11/04/19 10:01	Photographs of Damaged Parts	0	Load JPG	•
38	11/04/19 10:01	Photographs of Damaged Parts	0	Load JPG	•
39	11/04/19 10:01	Photographs of Damaged Parts	0	Load JPG	•

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset   Save   Print
There are no document checklists configured.	The second secon
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer	
Note: Remarks are private unless you show it to other parties.	

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/ICS19006279/R1CD3S2

Date:

15/04/2019

REFERENCE

Handling Insurer:

**ECICS Limited** 

Policy No:

Claimant Vehicle

GBE619R

Insured Vehicle No:

GV2967Z

Date of Loss:

05/04/2019

Nature of Claim:

Claim No:

N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

GBE619R

Make & Model:

TOYOTA DYNA 1.5T, 3.0 (A) 25/08/2015 (Man. Year: 2015) Engine No: Chassis No: Odometer:

1KD2536525 KDY2318020552

134340 km

Reg. Date: Colour:

Grey 2982 cc

Engine Capacity: Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Fair Steering (Serviceable): Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification: No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

195 R15C

Rear Tyre Size:

155 R13

Front Left Side: Front Right Side: Michelin 7 mm

Rear Left Side: Rear Right Side: Michelin 5/5 mm Michelin 5/5 mm

Michelin 7 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		0.00	0.00	0.00	
Miscellaneous Items		0.00	0.00	0.00	
Labour		0.00	0.00	0.00	
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
Nett A	mount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

Date Inspected:

Adjuster:

08/04/2019

3.0 days

09/04/2019 Inspected At:

N-51 Automotive Pte Ltd (HQ)

BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB

Singapore 417921

Estimated Period of Repair:

MOHD RASUL

Manager:

CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
- THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000.00 - \$3,000.00

## REPAIR DETAILS

Reference

Part Source:

(Last Synchronised: 15 Apr 2019)

Parts:

N/A

TOYOTA DYNA 1.5T 3.0 (A) (Model not available in database)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for GBE619R)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >